EXCLUSIVE RESIDENTIALSOLID WASTE FRANCHISE AND CIVIC SOLID WASTE SERVICE AGREEMENT BETWEEN THE CITY OF EL SEGUNDO AND EDCO DISPOSAL CORPORATION

This Agreement ("Agreement") is made and entered into on this 1st day of March, 2019 ("Effective Date"), between the City of El Segundo, California, a municipal corporation ("City" or "City of El Segundo"), and EDCO Disposal Corporation, a California corporation ("Franchisee"). City and Franchisee may also herein below be referred to as the "parties."

RECITALS

WHEREAS, the City finds it advances the health, safety and welfare of the residents of the City of El Segundo to have an orderly and effective collection and disposal of residential solid waste and to that end to award an exclusive franchise agreement to a qualified hauler of solid waste; and

WHEREAS, the Legislature of the State of California, by enactment of the California Integrated Waste Management Act of 1989, ("AB 939") established a solid waste management process which requires cities and other local jurisdictions to implement source reduction, reuse and recycling as integrated waste management practices; and

WHEREAS, AB 939 authorizes and requires local agencies to make adequate provisions for solid waste handling within their jurisdictions; and

WHEREAS, City is obligated to protect the public health and safety of the residents of the City of El Segundo; waste haulers and recyclers should make arrangements for the collection of solid wastes in a manner consistent with the protection of public health and safety; and

WHEREAS, City and Franchisee are mindful of the provisions of the laws governing the safe collection, transport, recycling and disposal of solid waste, including AB 939, AB 341, AB 1826, AB 1594, the Resource Conservation and Recovery Act ("RCRA") 42 U.S.C. §§ 6901 *et seq.*, and the Comprehensive Environmental Response, Compensation and Liability Act ("CERCLA"), 42 U.S.C. §§ 9601 *et seq.*; and

WHEREAS, City and Franchisee desire to leave no doubts as to their respective roles and to make it clear that by entering into this Agreement, City is not thereby becoming a "generator" or an "arranger" as those terms are used in the context of CERCLA § 107(a)(3), and that it is Franchisee, not City, which is "arranging for" the collection and transport of Solid Waste, Recyclable Materials and Organic Waste, and also "arranging for" the disposal of Solid Waste, the composting of Organic Waste and the recycling of Recyclable Materials which may contain hazardous substances; and

WHEREAS, there are no places within the City of El Segundo where active landfills are located, or which are suitable for the siting of a landfill, and solid waste must, therefore, be exported from the City; and

WHEREAS, City and Franchisee agree that it is Franchisee, and not City, which will select the landfill or transformation facility destination of the non-recyclable solid waste which Franchisee will arrange to collect, that City has not, and by this Agreement does not, instruct Franchisee on its collection methods, nor supervise the collection of waste, and nothing in this Agreement, or other action of the City shall be construed to bar others from removing waste from containers, nor to place title or right to possession to such waste in City or Franchisee (the parties recognizing that whatever, if any, title Franchisee may gain to such waste is by operation of law, and is not the result of this Agreement); and

WHEREAS, Franchisee represents and warrants to City that it has the experience, responsibility, qualifications and knowledge of all applicable laws to conduct recycling programs and to arrange with residents in the City of El Segundo for the collection, safe transport and disposal of Recyclables and Solid Waste which may inadvertently contain Hazardous Waste, and the City Council of the City of El Segundo finds and determines that the public interest, health, safety and well-being would be served if Franchisee were to make arrangements with residents to perform these services for Residential Units; and

WHEREAS, on September 4, 2018, the City approved the release of a Request for Proposals for Residential Solid Waste Collection, Recycling, and Disposal Services and Civic Solid Waste Services for the City of El Segundo (the "RFP") which is incorporated as part of this Agreement and attached as Exhibit 6; and

WHEREAS, by written submittal dated November 5, 2018, Franchisee submitted a response to the City's RFP which is incorporated as part of this Agreement and attached as Exhibit 7 of this Agreement.

NOW, THEREFORE, the parties agree as follows:

SECTION 1. GRANT AND ACCEPTANCE OF FRANCHISE.

1.1 City grants to Franchisee, subject to the terms of this Agreement and all applicable laws and regulations, for the term of this Agreement, (1) the sole and exclusive duty, right, and privilege to operate and conduct an exclusive Franchise to collect, transport, process and dispose of Solid Waste, Recyclables, and Organic Waste for Residential Units within the Franchise Area, and (2) an exclusive license to make and enter into independent arrangements with Residential Units in the City of El Segundo in the area covered by this franchise, to collect, receive, process, transport and remove to such materials recovery, solid waste recycling or disposal facilities, all Solid Waste, Recyclables and Organic Waste collected from Residential Units within the Franchise Area. This Franchise Agreement does not include multi-family premises, residential properties containing more than two dwelling units; state run school systems; lawfully operated self-haulers; Commercial Premises; or others exempt from the Franchise as permitted by law.

1.2 Franchisee agrees to be bound by and comply with all the requirements of this Agreement and to comply with all federal, state and local laws and regulations whether or not they are specifically addressed by the provisions in this Agreement.

1.3 Franchisee waives any right it may have to challenge the terms of this Agreement under federal, state or local law, or administrative regulation. Franchisee waives any right or claim to serve Residential Units in the City of El Segundo as its boundaries exist as of the date of execution of this Agreement under any prior grant of franchise, contract, license or permit issued or granted by any governmental entity including any right under the Public Resources Code. This Franchise is subject to all of the provisions of this Agreement, and to any rights, if any, which may be held by any other solid waste enterprise holding rights pursuant to Public Resources Code Section 49520 or other laws.

1.4 The above Recitals are true and correct and are hereby made a part of this Agreement.

SECTION 2. REIMBURSEMENT OF CITY EXPENSES.

Franchisee, upon submission of this Agreement to the City Council for approval, shall reimburse the City in the amount of its actual costs incurred in connection with the Residential Solid Waste Services RFP and this Agreement, including, without limitation, its consultants' and attorneys' fees, in an amount not to exceed $50,000.

SECTION 3. TERM; COMMENCEMENT OF SERVICES.

3.1 The term of this Agreement shall be for a base period of ten years commencing on the 1st day of March 2019, and ending at midnight on the 30th day of April 2029. City, at its sole option, may elect to extend this agreement for up to 36 months by giving written notice of the same to Franchisee on or before November 30, 2028.

3.2 Notwithstanding Section 3.1, Franchisee is authorized and required to as of 30 days after the Effective Date to contact potential customers in the City solely for the purpose of making arrangements to provide the services that Franchisee is obligated to provide pursuant to this Agreement. These arrangements may include assessing the service needs of customers, providing customers with a description of Franchisee's available services, and providing customers with education and instructional materials. Additionally, beginning on April 1, 2019, Franchisee is authorized to distribute and Carts to Customers who shall begin to utilize Franchisee's services commencing on May 1, 2019. Franchisee shall use its best efforts to avoid conflicts with the company currently providing services to customers and avoid interfering with services currently being provide to such customers. Franchisee shall coordinate with the City as necessary prior to the Effective Date and to and including May 1, 2019, for purposes of planning the implementation of the activities and obligations to be provided pursuant to this Agreement.

3.3 If a company other than the Franchisee is awarded a franchise that becomes effective immediately or shortly after the termination of this Agreement, Franchisee shall cooperate with such company to provide for an orderly transition of services to Residential

Units. This cooperation shall include, but is not limited to, providing the new company with Franchisee's customer lists and route lists and if mandated by City, to allow the new company the right to acquire customer Carts utilized by the Franchisee for its customers to be sold to the new company at fair market value.

SECTION 4. DEFINITIONS.

Whenever any term used in this Agreement has been defined by the Municipal Code of the City of El Segundo ("ESMC"), or Division 30, Part 1, Chapter 2 of the California Public Resources Code, or is otherwise commonly found in federal, state and local laws and regulations, such definitions shall apply unless the term is otherwise defined in this Agreement.

4.1 "Administrator" means the Director of Public Works or his or her designee.

4.2 "AB 939" means the California Integrated Waste Management Act of 1989, codified in part at Public Resources code §§ 40,000 *et. seq.*, as it may be amended from time to time, and as implemented by the regulations of the California Integrated Waste Management Board.

4.3 Reserved.

4.4 "Backyard Service" or **"Roll Out Service"** means the collection of a Cart or Bin that includes the movement by Franchisee's employees of the Cart or Bin from the Customer's backyard, side yard, driveway, garage, or other location approved by the Administrator, to the Franchisee's collection vehicle and return of the Cart or Bin to such location.

4.5 "Bins" means those containers commonly referred to as dumpsters which are usually two (2) or three (3) cubic yards in size, or larger and meet the criteria set forth on Exhibit 3.

4.6 "Bulky Items" means large and small household appliances, furniture, carpets, mattresses, White Goods, clothing, tires, and other similar Solid Waste and oversized yard waste such as tree trunks and large branches if no larger than two (2) feet in diameter and four (4) feet in length and similar large items discarded from Residential Units. Bulky Items do not include Hazardous Waste.

4.7 "Carts" means the containers provided by the Franchisee to Customers for Solid Waste, Recyclables, and Organics collection services with two wheels attached for ease of transport by an individual and meeting the criteria set forth on Exhibit 3.

4.8 "Civic Solid Waste" or **"Civic Waste"** means all types of Solid Waste, Recyclables and Organic Waste generated by the City, including: Solid Waste, Recyclables, and Organic Waste placed in receptacles located in public areas, including but not limited to City public parks, parking lots, and right-of-ways, for collection of waste generated by the public; solid waste, recyclables and organic waste generated at City-owned facilities including but not limited to City Hall, the City Yard, fire stations, police station, library,

recreation centers, etc.; and solid waste, recyclables and organic waste generated at City events including, without limitation, the Fourth of July Fireworks Show, Concerts in the Park, Hometown Fair, Richmond Street Fair, and the Holiday Parade. Exhibit 9 identifies the approximate Civic Waste that is currently included in this definition but is subject to change at City's discretion.

4.9 Reserved.

4.10 "Commercial Premises" means any commercial, industrial, office enterprise which generates Solid Waste, Green Waste or Recyclable Materials. Commercial Premises shall not include Civic Waste, Residential Units or any state run school system.

4.11 "Commercial Solid Waste" means all types of Solid Waste generated by stores, offices, governmental institutions (except City facilities and state run school systems), commercial and industrial sources, institutional uses and all other uses except Residential Units.

4.12 "Compostable Food Waste" means fruits, meats, seafood, bones, beans, bead, eggshells, napkins, paper plates, coffee grounds, vegetables, poultry, shellfish, rice, pasta, cheese, food soiled paper, paper towels, tea bags and other similar items.

4.13 "Computer Compatibility" means ability to export and import digital data between computers without writing a custom translation software.

4.14 "Construction and Demolition Waste" means the discarded building materials, packaging, wood, plaster, rock or brick, drywall, cement and rubble resulting from construction, remodeling, repair and demolition operations on pavements, and other similar materials from buildings and other structures (except asbestos-containing materials or other Hazardous Materials).

4.15 "Customer(s)" or "customer(s)" means the City with respect to Civic Waste and the person(s) who have/has the day-to day responsibility for Solid Waste, Recyclables or Organic Waste for Residential Units.

4.16 "Diversion" and "Diverted from Disposal" has the meaning set forth in Public Resources Code Section 40124.

4.17 "Electronic Waste" means microwaves, stereos, radios, audio/visual equipment, VCR's and DVD players, cellular phones, fax machines, computers, and computer related equipment, and video display devices and televisions.

4.18 "Franchise" means the exclusive right and privilege granted pursuant to this Agreement, along with the other rights, obligations and privileges set forth herein: (1) to arrange for the collection of, and to collect Solid Waste, Organic Waste and Recyclable Material, (2) to transport to landfill or other disposal facilities as determined by Franchisee Solid Waste, Organic Waste and Recyclable Material, and (3) to recycle from Solid Waste and Organic Waste, generated and/or accumulated from Residential Units in the Franchise Area, except from: multi-family premises, residential properties with more than two dwelling units;

state run school systems; lawfully operated self-haulers; or others exempt from the Franchise as permitted by law.

4.19 "Franchise Area" means the area depicted on attached Exhibit 1 which is incorporated by reference and which may be changed in accordance with this Agreement as set forth below.

4.20 "Fully-Automated Collection" means a mechanized method of collecting Solid Waste, Organic Waste and Recyclable Material in which the operator of the collection vehicle operates a mechanical device which secures a container, such as a residential Solid Waste Cart, lifts the container and dumps the contents directly into the vehicle's collection area and returns the container to the curbside or other original position, without leaving the vehicle.

4.21 "Green Waste" or "Yard Waste" means all Compostable Food Waste and plant materials, including without limitation, leaves, grass clippings, brush, branches and other forms of organic materials generated from landscapes or gardens, separated from other solid waste but does not include tree or bush stumps or branches exceeding four inches in diameter or four feet in length or palm fronds.

4.22 "Green Waste Bins" means those Bins which are used for transferring Green Waste from the Customers to the Franchisee.

4.23 "Green Waste Carts" means those Carts which are to be used for transferring Green Waste from the customers to the Franchisee

4.24 "Gross Revenues" means any and all revenue or compensation in any form derived by Franchisee from services provided pursuant to this Agreement, except revenues received by the Franchisee from the sale of Recyclables and any payments received from the State of California for collecting or processing CRV materials.

4.25 "Hazardous Waste" means any hazardous substance, material, waste materials or defined as such pursuant to the Resource Conservation and Recovery Act, 42 U.S.C. 6901 *et seq.*, or the Comprehensive Environmental Response, Compensation and Liability Act ("CERCLA"), 42 U.S.C. §§ 9601 *et seq.*, and all future amendments to either of them, or as defined by the California Health & Safety Code, California Code of Regulations, Porter-Cologne Act, California Water Code, California Environmental Protection Agency or the California Integrated Waste Management Board, Federal Water Pollution Control Act, Hazardous Materials Transportation Act, by any Superfund or Superlien law, or any other federal, state, or local law or regulation. Where there is a conflict in the definitions employed by two or more agencies having jurisdiction over hazardous or solid waste, the term "Hazardous Waste" shall be construed to have the broader, more encompassing definition.

4.26 "Materials Recovery Facility" means 1) A facility that separates secondary materials, such as mixed glass and metal containers, from the waste stream, and processes the materials for sale to end users; 2) A firm that purchases and markets source-separated materials.

4.27 "Mechanized Collection" refers to methods of collecting solid waste and/or recyclables in which the operator of a collection vehicle operates a mechanical device which secures a Cart and lifts the Cart and dumps the contents directly into the vehicle's collection area. "Mechanized Collection" includes Semi-Automated Collection and Fully-Automated Collection.

4.28 "Multi-Family Unit" means a unit in a building containing three or more dwelling units designed or arranged for occupancy by three or more households living independently in which they may or may not share common entrances and/or other spaces.

4.29 "Organic Waste" is defined in California Public Resources Code Section 42649.8(c).

4.30 "Organic Waste Recycling" and "Organic Waste Recycling Service" means to recycle Organic Waste in accordance with the requirements of Senate Bill 1826 (2014)

4.31 "Proposition 218" means Articles XIIIC and XIIIC of the California Constitution and any implementing legislation relating thereto, as may be amended from time to time.

4.32 "Recyclable Material" or **"Recyclables"** means a material that can be reused or processed into a form suitable for reuse through reprocessing or remanufacture and includes paper, newsprint, printed matter, pasteboard, paper containers, cardboard, glass, aluminum, PET and other plastics, beverage containers, compostable materials, phone books, used motor oil and such other materials designated by City's Administrator, or designated as recyclables by the California Department of Resources Recycling and Recovery, or other agency with jurisdiction, and which are collected by Franchisee pursuant to this Agreement.

4.33 "Recyclable Material Carts" means Carts that are intended to transfer Recyclable Materials from the Customers to the Franchisee.

4.34 "Recycled," "Recycling Service", or **"Recycling"** is defined in Public Resources Code Section 40180.

4.35 "Residential Solid Waste" means all types of Solid Waste generated from Residential Units.

4.36 "Residential Units" means and includes (1) single-family dwelling units, (2) two-family dwelling units, and (3) an accessory dwelling unit located on a single-family property, as those terms are defined in ESMC section 15-1-6. Each dwelling unit in a two-family dwelling is a separate residential unit and each accessory dwelling unit is a separate residential unit. The initial list of eligible service addresses/parcels is included in Exhibit 1.

4.37 "Solid Waste Bins" means those Bins used to transfer Solid Waste from the Customers to the Franchisee.

4.38 "Solid Waste Carts" means those Carts used to transfer Solid Waste from the Customers to the Franchisee.

4.39 "Scavenging" means the unauthorized removal of Recyclable Material. Scavenging is prohibited by Public Resources Code § 41950.

4.40 "Semi-Automated Collection" means a mechanized method of collection in which the operator of the collection vehicle must get out of the vehicle in order to connect the container, such as a Residential Solid Waste Cart, to a device which lifts the container and dumps the contents directly into the vehicle's collection area and returns the container to street level for placement at curbside or other position by the operator.

4.41 "Single-Family Units" means a detached single family residential dwelling as these terms are defined in the ESMC.

4.42 "Solid Waste" or "solid waste" is defined in Public Resources Code section 40191.

4.43 "Utility Billing" means the total fee imposed by the Franchisee for Residential Units for services performed under this Agreement.

4.44 "White Goods" means enameled household appliances, such as refrigerators, stoves, washer/dryers, water heaters, dishwashers, trash compactors and similar items discarded from Residential Units covered bythis Agreement.

SECTION 5. Intentionally Omitted

SECTION 6. COMPLIANCE WITH LAWS AND REGULATIONS.

Franchisee warrants that it will comply with all applicable laws relating to the services it will perform pursuant to or arising from this Agreement, including without limitation implementing regulations, as they, from time to time, may be amended, specifically including, but not limited to the Comprehensive Environmental Response, Compensation and Liability Act ("CERCLA"), 42 U.S.C. §§ 9601 *et seq.*, the Resource Conservation and Recovery Act, 42 U.S.C. §§ 6901, *et seq.*, the California Integrated Waste Management Act of 1989, South Coast Air Quality Management District Rules and all other applicable federal, state, and local laws and regulations whether or not such are identified in this Agreement.

SECTION 7. TYPES AND FREQUENCY OF SERVICE.

7.1 Public Health and Safety - General. In order to protect the public health and safety, arrangements made by Franchisee with its Residential Unit customers in the City of El Segundo for the collection of Solid Waste, Recyclables, and Organic Waste shall provide for the collection (using Fully Automated Collection wherever possible and using Semi-Automated Collection when Fully Automated Collection is not possible) of such waste generated or accumulated by Residential Units within the City at least once per week. All solid waste that is not recycled shall be disposed of at a fully-permitted disposal facility at

Franchisee's expense and in accordance with all applicable laws. With respect to the containers identified inthis Section 7, Franchisee is responsible for providing Customers with an adequate number of Carts and to work with Customers to ensure that the total weekly Cart capacity provided to Customer is adequate. The schedule and routes for collection shall be prepared by the Franchisee and provided to the Administrator prior to being implemented. The schedule and route shall be designed to minimize the total vehicle miles and time required to service Customers. Franchisee shall provide Customers with written notice of their scheduled day of collection and shall provide at least thirty (30) days' written notice of any change to such collection date.

7.2 **Residential Units Solid Waste Services.** Franchisee shall collect and remove Solid Waste placed in Solid Waste Carts at the curbside on public streets (except for Customers that subscribe to or have been qualified for Backyard Service, in which case collection shall be from locations determined by Franchisee and Customer) from all Residential Units within the City at least once every week (and on the same day of the week it collects Recyclables and Organics Carts). Franchisee agrees to provide new Fully Automated Collection Solid Waste Carts to all Residential Units by March 1, 2019, and to new Customers upon commencement of service. Cart specifications are set forth in Exhibit 3. Each Cart shall have permanently affixed on it a notice that states that no Hazardous Material or liquids shall be placed in the Cart and set forth a telephone number to contact the Franchisee with regard to questions the customers may have regarding the proper use of Cart or for replacement or repair of the Cart. The charge for such services shall be at the rates as set forth in Exhibit 2. Franchisee shall replace or repair before the Customer's next service date, at no expense to Residential Units' customers or City, Solid Waste Carts that have been reported to have been stolen and/or damaged. Each residential Customer may request a second Solid Waste Cart at no additional charge for either the Cart or the corresponding collection service.

7.3 **Residential Recyclables Collection**. Franchisee shall collect and remove Recyclables placed in Recyclable Material Carts at the curbside on public streets (except for Customers that subscribe to or have been qualified for Backyard Service, in which case collection shall be from locations determined by Franchisee and Customer) from all Residential Units within the City at least once every week (and on the same day of the week it collects Solid Waste and Organics Carts). Franchisee agrees to provide new Fully Automated Collection Recyclables Carts to all Residential Units by March 1, 2019, and to new Customers upon commencement of service. Cart specifications are set forth in Exhibit 3. Each Cart shall have permanently affixed on it a notice that states that no Hazardous Material or liquids shall be placed in the Cart and set forth a telephone number to contact the Franchisee with regard to questions the customers may have regarding the proper use of Cart or for replacement or repair of the Cart. The charge for such services shall be at the rates as set forth in Exhibit 2. Franchisee shall replace or repair before the Customer's next service date, at no expense to Residential Units' customers or City, Recyclables Carts that have been reported to have been stolen and/or damaged. Each residential Customer may request up to three additional Recyclables Carts (for a total of four) at no additional charge for either the Cart(s) or the corresponding collection service.

7.4 **Organic Waste Collection.** Franchisee shall collect and remove Organic

Waste which is placed in Organic Waste Carts at the curbside on public streets (except for Customers that subscribe to or have been qualified for Backyard Service, in which case collection shall be from locations determined by Franchisee and Customer) from all Residential Units within the City at least once every week (and on the same day of the week it collects Solid Waste and Recyclables Carts). Franchisee agrees to provide new Fully Automated Collection Organic Waste Carts to all Customers by March 1, 2019, and to new Customers upon commencement of service. Cart specifications are set forth in Exhibit 3. Each Cart shall have permanently affixed on it a notice that states that no Hazardous Material or liquids shall be placed in the Cart and set forth a phone number to contact the Franchisee with regard to questions the Customers may have regarding the proper use of the Cart or for replacement or repair of the Cart. The Charge for such services shall be at the rates set forth on Exhibit 2. Franchisee shall repair or replace before the Customer's next service date, at no expense to Customers or City, Organic Waste Carts that have been reported to have been stolen and/or damaged. Each residential Customer may request up to three additional Organics Carts (for a total of four) at no additional charge for either the Cart(s) or the corresponding collection service.

7.5 Civic Waste Collection. Franchisee shall collect and remove at least once a week, or more frequently as required by the City, all types of Civic Waste except for special events which shall be collected daily during the duration of the event. The approximate civic solid waste services required are detailed in Exhibit 9. Franchisee agrees to provide new Solid Waste, Recyclable Material, and Organic Waste receptacles, and Organic Waste Bins, Recyclables Bins and Solid Waste Bins that are cleaned and newly painted as necessary for each location or special event. Each receptacle, Cart or Bin shall have placed on it a sticker that states that no Hazardous Material or liquids shall be placed in the receptacle, Cart or Bin and set forth a phone number to contact the Franchisee with regard to questions the customers may have. Upon being notified that a receptacle, Cart, Bin or other container that is used for the accumulation of Civic Waste requires repair or replacement, Franchisee at no cost to the City shall repair or replace the receptacle, Cart, Bin or container within 24 hours.

7.6 Street Sweeping and Asphalt Debris Disposal. Franchisee will provide bins for the collection of street sweeping and asphalt debris from the City Yard. The size of the bins will be determined by the City. The frequency of collection by Franchisee will be on demand or on fixed days of the week, as directed by City. Franchisee will charge City a fixed rate per haul and per ton for these services, as set forth on Exhibit 2.

7.7 Hours of Collection. Franchisee agrees that, in order to protect the peace and quiet of residents, its arrangements for the collection of Solid Waste, Recyclables and Organic Waste will provide that collections for Residential Units shall not start before 7 a.m. or continue after 8 p.m., Monday through Friday. The same time limits apply for collection occurring on a Saturday pursuant to the following section.

7.8 Collection on Holidays. Franchisee has informed City that Franchisee's arrangements with its customers will provide that if the day of collection on any given route falls on a legal holiday, i.e., New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day or Christmas Day, observed by the Materials Recovery Facility, landfill or other lawful disposal site to which refuse collected within the franchise area is taken for

disposal, Franchisee shall provide collection service for such route on the day following such holiday (except Sundays) and shall not provide collection service on such holiday. For Civic Waste generated at City special events, Franchisee agrees to collect such even on Holidays during the duration of the event.

7.9 Holiday Tree Collection and Recycling. Franchisee shall collect, transport and recycle all holiday trees which are placed at the curbside on public streets, from all Residential Units within the City during the period beginning on December 26 and ending 2:00 p.m. on the second Saturday in January.

7.10 Bulky Items Pick-Up. Franchisee shall provide curbside Bulky Items pick-ups for Residential Units at no additional expense to such Customers or the City. Each residential Customer is entitled to four Bulky Item pickups (six items per pickup maximum) per dwelling unit per year. Additional pickups will be subject to the approved rate schedule. Bulky Items pickups shall be "on call" and completed within one business day from the time a Customer makes a request for such service. There shall be no other size or weight restrictions with respect to Bulky Items except that Franchisee shall not be required to remove automobile bodies or any other items that may not be safely handled by two persons.

Bulky Items collected by Franchisee shall not be landfilled or disposed of until the following hierarchy has been followed by Franchisee:

Reuse as is (if energy efficient)
Disassemble for reuse or Recycling
Recycle
Disposal.

Franchisee agrees to develop and carry out a community relations program acceptable to City for information related to Bulky Items.

7.11 Collection of Items Abandoned in the Public Right-of-Way. Franchisee agrees to provide on-demand pick-up of abandoned items in the public right-of-way anywhere in the City within one business day of notification to Franchisee's customer service department by the City. There shall be no size or weight restrictions with respect to the collection of abandoned items in the public right-of-way except that Franchisee will not be required to remove automobile bodies or any other items that may not be safely handled by two persons. The charge for such services will be at the rates set forth on Exhibit 2.

7.12 Coordinated Bulky Item Collection. Franchisee will promote and conduct two Citywide coordinated curbside bulky item collection events per calendar year for the purpose of collecting bulky items and electronic waste, one event in the fall and one in the spring. Franchisee must coordinate the event with City staff and advertise the collection events via media that will ensure maximum exposure to the residents, including the local newspaper, at least two weeks before the event. Bulky items will be collected on the dwellings' regular collection day. The coordinated bulky item collection events required by this paragraph will be provided by Franchisee at no additional charge to the City or to any Customer.

7.13 Document Shredding Events. Franchisee will promote and conduct a shred day twice per calendar year where residents can deliver paper for confidential shredding. Franchisee must provide onsite and offsite trucks at the event so that if the onsite shredding truck fills up during event hours there is a truck accepting offsite shredding documents for participation. Each shred event must take place for a minimum of three consecutive hours. There will be no charge assessed to the resident delivering paper for shredding. The document shredding events contemplated by this paragraph will be provided by Franchisee at no additional charge to the City or to any customer or person.

7.14 Temporary Service. Franchisee is authorized by this Agreement to provide temporary Bin services required by Customers due to unusually high volume of Customer needs for Solid Waste, Recyclables, Organic Waste, or Construction and Demolition Waste pick-up. Franchisee shall not have the exclusive right to provide temporary Bin service. Temporary Bin service may be provided by Franchisee or any entity holding a license to provide Commercial Solid Waste service in the City. Franchisee shall not represent that it has the exclusive right to provide temporary Bin service. Temporary Bin service shall be offered at a rate no greater than the amount specified in Exhibit 2 plus any fees assessed by the City. The placement of any bin must be done in accordance with all applicable laws.

7.15 Emergency Service. Franchisee shall provide, upon request by the City, assistance with cleanup and debris removal activities required as a result of a natural or man-made disaster, at a reasonable fee agreed to by the parties.

7.16 Organics Waste Recycling. Franchisee shall provide Organics Waste collection, recycling and disposal services in accordance with all applicable laws.

7.17 Backyard Service. For residential Customers that are physically unable to provide their own Backyard Service, Franchisee shall, at no additional cost to the Customer, provide Backyard Service. The City shall determine which Customers are eligible for this service. For customers that are physically able to provide their own Backyard Service but nevertheless prefer to subscribe for Backyard Service, the charge shall be at the rate set forth on Exhibit 2.

7.18 SB 1383 Compliance. In September 2016, Governor Brown signed Senate Bill 1383 (SB 1383), titled "Short-Lived Climate Pollutants: Methane Emissions: Dairy and Livestock: Organics Waste: Landfills." This Bill establishes targets of a 50 percent reduction in the level of statewide disposal of organic waste from the 2014 level by 2020 and a 75 percent reduction by 2025. This Bill also establishes an additional target that not less than 20 percent of currently disposed edible food is recovered for human consumption by 2025. SB 1383 gives CalRecycle the regulatory authority to achieve and enforce these targets. CalRecycle is drafting the Short-Lived Climate Pollutants Regulations, with an expected final draft to be released in early 2019. Company shall provide all customers required to participate in these programs with compliant programs such as organic waste collection and recycling services, coordination with food rescue organizations to promote edible food recovery, education and outreach. Company will provide all customers required to participate in an organic waste diversion program

under SB 1383 with a compliant program at no additional charge.

SECTION 8. COLLECTION EQUIPMENT AND PERSONNEL.

8.1 Franchisee warrants that it shall provide an adequate number of vehicles and all equipment for all of the services for which it is responsible for performing under this Agreement. To protect peace and quiet in residential areas, the noise level generated by compaction vehicles using compaction mechanisms during the stationary compaction process shall not exceed the stricter of ESMC Title 7, Chapter 2 noise standards or 75 decibels at a distance of 25 feet from the collection vehicle measured at an elevation of five feet above ground level. Noise level testing shall be undertaken when so ordered by Administrator. Franchisee warrants that it will comply with all measures and procedures promulgated by all agencies with jurisdiction over the safe, sanitary operation of all its equipment.

8.2 Vehicles used for the collection of Solid Waste, Organic Waste and Recyclables shall: have uniform company markings; be no more than seven years old; be maintained in "like new" condition, meet or exceed all state and local safety requirements; be watertight and leak-proof; have a backup alarm; not exceed the gross vehicle weight of the manufacturer's or the California Vehicle Code's limits; bear the Franchisee's name and telephone number and vehicle identification number in lettering of at least two inches in height; be in compliance with AQMD Rule 1193; be kept in good repair and inspected daily a maintained in a clean appearance, including free of dirt and graffiti; and, not be stored on any public street or other property owned by the City. Each vehicle shall be equipped with a broom, absorbent, shovel and bucket for purposes of cleaning up leaks and debris dripping from or falling from vehicles, or Bins or Carts. Franchisee shall use Fully Automated Collection vehicles wherever possible, and use Semi-Automated Collection vehicles where Fully Automated Collection vehicles are not possible to use and may use other vehicles only when Semi-Automated Collection Vehicles are not possible to use.

8.3 All vehicles used to provide solid waste, recyclable material, and organic waste collection services pursuant to this Agreement must be clean fueled using compressed natural gas (CNG) or liquefied natural gas and be no more than seven years old at the commencement of services. Franchisee must take all routing, emission, and other measures reasonably necessary to ensure City's compliance with the Los Angeles County Air Pollution Control District, the South Central Coast Air Quality Management District, and the California Air Resources Board regulations, as applicable.

8.4 Should the Administrator at any time give notification in writing to Franchisee that any vehicle does not comply with the standards specified in this Agreement, that vehicle shall be removed from service by Franchisee immediatelyand shall not be used until inspected and approved in writing by the Administrator.

8.5 Personnel operating the vehicles shall be trained and qualified and adequately licensed to provide the services called for by this Agreement, wear appropriate and matching uniforms and a name badge, conduct themselves in a courteous and professional manner, have gone through an appropriate background check, receive regular

and periodic training, treat private property with due care and respect, and always perform their work in a safe manner in accordance with all applicable laws and regulations.

8.6 At all times that collection is occurring, Franchisee shall maintain an emergency service vehicle and field supervisor to respond to complaints, service problems, or emergency calls.

8.7 Any Solid Waste, Recyclable Material, or Organic Waste dropped or spilled during collection, transfer or transportation shall be immediately cleaned up or removed by Franchisee. If Franchisee arrives at a residential collection area with existing litter, Franchisee must photo document the pre-existing condition and report the condition to the Administrator.

8.8 Franchisee shall prepare and keep current, a written contingency plan describing the arrangements and provisions Franchisee has made to provide vehicles and personnel to maintain uninterrupted service during mechanical breakdowns or other emergencies. This plan should be consistent with and coordinated with the City's emergency plans. The Schedule for submittal of this plan to City is described in Exhibit 10.

8.9 Franchisee's personnel shall be responsible for noting the addresses of any premises at which they observe that Solid Waste, Recyclable Material, or Organic Waste are accumulating and not being delivered for collection and the address, or other location description, at which such waste has been dumped in an apparently unauthorized manner. Franchisee shall deliver this information to the Administrator within three business days of such observation.

8.10 If Franchisee has a need for additional employees as a result of this Agreement, Franchisee agrees to offer employment to any existing employees of the City's current residential solid waste service provider that may be displaced as a consequence of Franchisee assuming the role of residential solid waste service provider in the City. Franchisee is free to utilize and employ its standard hiring practices, but must give hiring priority to those workers displaced by the City's current residential solid waste service provider and who otherwise meet Franchisee's applicable qualifications.

SECTION 9. OTHER REPRESENTATIONS AND WARRANTIES OF FRANCHISEE

9.1 Franchisee warrants and represents the following: Franchisee is a company duly organized, validly existing and in good standing under the laws of California and is qualified and has the authority to carry out the business required by this Agreement. Franchisee has, through all actions required by law by its owners or board, the authority to enter into this Agreement and the person(s) signing this Agreement have the authority to do so. Franchisee's officers, directors, or owners have not been found guilty of felonious conduct, bribery of public officials, fraud, deceit, false claims, racketeering or illegal transport of Hazardous Materials. Franchisee shall maintain all necessary federal, state and local business licenses and permits.

9.2 Franchisee agrees to take whatever reasonable actions that are commercially practicable (e.g., actions seeking to enjoin organized scavengers) that may be necessary,

appropriate, and effective to discourage scavenging of Recyclable Materials from the solid waste stream.

SECTION 10. PRIVACY.

10.1 Franchisee shall strictly observe and protect the rights of privacy of customers. Information identifying individual customers, or the composition or contents of a customer's refuse or recyclables shall not be revealed to any person, governmental unit, private agency or company, unless upon the authority of a court order, by statute, or upon valid authorization of the customer. This provision shall not be construed to preclude Franchisee from preparing, participating in, or assisting in the preparation of waste characterization studies or waste stream analyses which may be required by City.

10.2 Franchisee shall not market or distribute mailing lists with the names and addresses of customers except such lists and details on the services provided to the Customers must be provided to the Administrator.

10.3 The rights accorded customers pursuant to this Section shall be in addition to any other privacy rights accorded customers pursuant to federal or state law.

SECTION 11. SERVICE EXCEPTIONS; HAZARDOUS WASTE NOTIFICATIONS.

When service is not provided to any customer, Franchisee shall notify its customer in writing why the collection was not made by leaving a tag at least 3-1/2 inches by 6-1/2 inches stating the reasons why the collection was not made. The tag shall set forth the Franchisee's business's name and telephone number and shall be securely fastened to the Cart or Bin or article of Solid Waste. Franchisee has represented to City that Franchisee will carry out its duties to notify all agencies with jurisdiction, including the California Department of Toxic Substances Control and Local Emergency Response Providers, and, if appropriate, the National Response Center, of reportable quantities of Hazardous Waste, found or observed in Solid Waste anywhere within the City, including on, in, under or about City property, including streets, easements, rights of way and City waste containers. In addition to other required notifications, if Franchisee observes any substances which it or its employees reasonably believe or suspect to contain Hazardous Waste unlawfully disposed of or released on City property, including streets, storm drains, or public rights of way, Franchisee also will immediately notify the Administrator.

SECTION 12. CUSTOMER SERVICE.

12.1 Office Hours. Franchisee shall maintain an office accessible by a local phone number for Customers between the hours of 8:00 a.m. and 5:00 p.m. daily, except Saturdays, Sundays and holidays. In addition, Franchisee employees are to be present in the office and reachable by telephone from 7 a.m. to 7 p.m. on all collection days for purposes for being reachable by City employees. Franchisee employees shall have the capability of responding to Customers in English and via Telecommunications Devices for the Deaf.

12.2 Emergency Telephone Number. Franchisee will maintain an emergency telephone number for use outside normal business hours. Franchisee shall have a representative, or an answering service to contact such representative, available at said emergency telephone number during all hours other than normal office hours. At Franchisee's expense, the emergency telephone number shall be listed in the El Segundo telephone directory under both Franchisee's name and the City's name. Franchisee shall be able to respond to inquiries in English and via Telecommunications Devices for the Deaf.

12.3 Service Complaints and Request for Service. All customer complaints and requests for service shall be directed to Franchisee. During office hours, Franchisee shall maintain a complaint service and a telephone answering system capable of accepting at least five incoming calls at one time. Franchisee shall record all complaints, including date, time, complainant's name and address if the complainant is willing to give this information, and nature and date and manner of resolution of complaint, in a computerized daily log. Any such calls received via Franchisee's answering service shall be recorded in the log the following working day. All complaints and requests for service shall be responded to within 24 hours or the next business day, whichever is sooner, unless specified otherwise elsewhere in this Agreement. This log shall be available for review by City representatives during Franchisee's office hours. Franchisee shall provide a copy of this log on computer disc to the City in a monthly report or upon request by the Administrator. If Franchisee fails due to its own fault to provide services to a customer on the customer's regular collection day, Franchisee will provide service within 24 hours of receiving notice of its failure to provide service.

12.4 Customer Education. Franchisee shall provide education to its Customers as set forth herein and as set for on Exhibit 4.

SECTION 13. OWNERSHIP OF SOLID WASTE AND RECYCLABLES.

Ownership and the right to possession of Solid Waste, Organic Waste and Recyclable Material placed in containers or bundles for collection at curbside shall transfer directly from the residents/Customers to Franchisee by operation of law. Franchisee's arrangements with its customers shall provide that, subject to the right of the customer to claim lost property, title and the right to possession, and liability for Recyclable Material, Organic waste and all Solid Waste, whether or not recyclable, which is set out for collection on the regularly scheduled collection day shall pass to Franchisee at the time it is set out. Subject to the provisions of this Agreement, Franchisee shall have the right to retain any benefit or profit resulting from its right to retain, recycle, compost, dispose of or use the refuse or recyclables which it collects. Refuse which is disposed of at a disposal site or sites (whether landfill, transformation facility, transfer station or Materials Recovery Facility) shall become the property of the owner or operator of the disposal site or sites once deposited there by Franchisee. At no time shall the City obtain any right of ownership or possession of Organic Waste, Solid Waste, Recyclable Material or any type of Garbage or Hazardous Waste or waste whatsoever, placed for collection, and nothing in this Agreement shall be construed as giving rise to any inference that City has any such rights.

SECTION 14. OFFER OF SERVICE TO 3- AND 4-UNIT RESIDENTIAL PROPERTIES

14.1 The exclusive franchise granted by this Agreement does not extend to 3- and 4-unit residential properties. Nevertheless, Franchisee agrees to offer solid waste, recyclables, and organic waste collection services to 3- and 4-unit residential properties in the City at the same rates and at the same level of service applicable to Residential Units covered by this Agreement. This Agreement does not give Franchisee any exclusive rights with respect to 3- and 4-unit residential properties within the City, nor does it compel or otherwise require any 3- or 4-unit residential property owner or tenant to contract with Franchisee for the provision of solid waste, recyclables, and/or organic waste collection services.

14.2 No 3- or 4-unit residential property shall be eligible for the City subsidy described in Section 15.2.2. Should Franchisee enter into an agreement to provide collection services to any 3- or 4-unit residential property in the City, Franchisee shall bill the service recipient directly for the entire cost of service.

14.3 City will provide Franchisee with a list of 3- and 4-unit residential properties in the City upon request.

SECTION 15. RATES AND BILLING.

15.1 Rates. The rates for all services contemplated under this Agreement are set forth in Exhibit 2 and include all costs necessary for Franchisee to accomplish its responsibilities under this Agreement, including but not limited to AB 939 compliance and meeting waste diversion requirements. These rates will be adjusted annually, unless otherwise precluded by this Agreement, on May 1 (beginning May 1, 2020) by the December-to-December change in the Consumer Price Index (CPI) for all urban consumers in the Los Angeles-Riverside-Orange County region, as published by the U.S. Bureau of Labor Statistics.

15.2 Billing and Payment.

15.2.1 Billing of Residential Customers by Franchisee. Franchisee shall be responsible for directly billing residential Customers for the services provided by this Franchise. Bills to Residential Unit Customers shall be itemized, showing charges for all classifications of service. Billings shall be mailed out by the Franchisee quarterly, in advance for all Residential Unit Customers.

15.2.2 Subsidy by City. The City will subsidize a portion of the cost of standard residential solid waste service, as described herein, for each Residential Unit Customer during the Term of this Agreement. For the period beginning with the first month of residential service provided pursuant to this Agreement and ending on April 30, 2020, the City will subsidize that portion of the monthly cost of standard residential service that exceeds $20.00. All additional fees and charges for services rendered in excess of the standard residential service shall be the responsibility of the residential Customer. On May 1st of 2020, 2021, 2022, and 2023, the unsubsidized portion of the standard residential service will be adjusted by the immediately preceding February-to-February change in the CPI for all urban

consumers in the Los Angeles-Riverside-Orange County region, as published by the U.S. Bureau of Labor Statistics. Accordingly, by way of example, if the monthly cost of standard service per Residential Unit exceeds $20.00 pursuant to this Agreement for the period between May 1, 2019 and April 30, 2020, Franchisee will bill the residential Customer at the rate of $20.00 per month and will bill City for the portion of the cost in excess of $20.00. Continuing the example, if the February 2019-to-February 2020 change in the relevant CPI is 3.0%, the unsubsidized portion of the standard residential solid waste service rate will be increased to $20.60 effective as of May 1, 2020 and each residential Customer will be billed at the rate of $20.60 per month and the City will be billed for the portion of the cost in excess of $20.60. City will be billed for the subsidized costs, if any, on a quarterly basis, beginning on August 1, 2019. Payment by City of all undisputed amounts will be due 30 days after receipt of the quarterly invoice.

15.2.3 Billing for Civic Solid Waste Services. Franchisee will bill City for the cost of Civic Solid Waste Services provided pursuant to this Agreement at the rates set forth in Exhibit 2. Billing shall be mailed to City quarterly, in advance. Payment by City of all undisputed amounts will be due 30 days after receipt of each invoice.

15.2.4 Accounting for Services Provided. Prior to March 1, 2019, Franchisee and City shall meet for the purpose of developing a common list of all Residential Units to be served by Franchisee and the service level to be provided to each. Franchisee and City shall also develop a method by which Franchisee shall account for and report the number and type of services provided each month. City shall specify the frequency by which Franchisee shall report the number and type of services provided.

15.2.5 Billing for Temporary Bin Service. Franchisee shall be responsible for billing Customers to which it has provided temporary bin service. Billing shall be in arrears. The charge to Customers for temporary bin service shall be no greater than the maximum rate specified in Exhibit 2 of this Agreement.

15.3 Delinquent Accounts. Franchisee may discontinue service as set forth in this section. Customers who have not remitted required payments within 45 days after the date of billing shall be notified in writing by Franchisee. The notification shall contain a statement that services may be discontinued 15 days from the date of notice if payment is not made before that time. Upon Franchisee's receipt of the delinquent payment, Franchisee shall resume collection on the next regularly scheduled collection day. Franchisee may assess a penalty of $15.00 for any service recipient whose service is temporarily disconnected for non-payment. Franchisee shall not invoice City for the subsidized portion of service to any Customer during the period when such service to the Customer has been discontinued pursuant to this section.

15.4 Lifeline Assistance. The City has a Lifeline Program to provide relief for low income households. The qualifying income threshold varies according to the size of the household. Currently, there are approximately 44 residential properties in the City that qualify, though that number is subject to change throughout the term of this Agreement. For residential Customers that are eligible for the Lifeline Program, as determined by the City, Franchisee shall charge a fee that is 50% of the rate charged to standard residential Customers. Franchisee will invoice City for the other 50% of the cost of service provided to Lifeline Assistance Customers, in addition to the regular subsidized portion described in Section 15.2.2, if any. Said amount will be invoiced to City quarterly consistent with Section 15.2.1. City will provide Franchisee with a list of qualifying residential properties and will update the list as required.

SECTION 16. FRANCHISEE'S BOOKS AND RECORDS; AUDITS.

Franchisee shall maintain all records relating to the services provided hereunder, including, but not limited to, customer lists, maps, disposal and collection 939 records, and customer complaints, for the full term of this Agreement, and an additional period of not less than three years, or any longer period required by law. The City shall have the right, upon five business days' advance notice, to inspect all records relating to this Agreement, including, but not limited to, billing records, customer lists, maps, disposal and collection records, and customer complaints. Such records shall be made available to City at Franchisee's regular place of business, but in no event outside the County of Los Angeles.

SECTION 17. AB 939 REPORTING AND CONSTRUCTION WASTE IMPLEMENTATION REQUIREMENTS

17.1 Franchisee shall cooperate with City in Solid Waste, Recyclable Material, and Organic Waste disposal characterization studies and waste stream audits and shall implement measures adequate to achieve the City's source reduction, recycling and waste stream diversion goals for the Solid Waste stream covered by this Agreement. The City has established and maintained a Source Reduction and Recycling Element pursuant to Chapter 2 (commencing with Section 41000) of Part 2, Chapter 3 (commencing with Section 41300) of Part 2, or Section 41750. 1, as the case may be, that has been approved by the California Department of Resources Recycling and Recovery. During the period during which collection services are provided pursuant to this Agreement, Franchisee at Franchisee's sole expense, shall submit to City information and reports necessary for City to meet its reporting obligations imposed by AB 939, AB 341 and AB 1826, and the regulations implementing AB 939 AB 341 and AB 1826. Franchisee agrees to submit such reports and information on computer discs, or by electronic transmission, in a format compatible with City's computers, at no additional charge, if requested by City. The reports include but are not limited to:

17.1.1 Monthly reports showing the weights of Solid Waste, Recyclable Materials, and Organic Waste collected in the City, and recycled, processed, composted, transformed and disposed by Franchisee. These reports shall be completed in a form and method specified by the City;

17.1.2 Monthly reports showing the number of Customers to which

Franchisee has provided temporary bin service, the total weight of materials collected, recycled, composted, and disposed from the temporary bin service provided, and the gross receipts received for the temporary bin service provided;

17.1.3 Monthly reports that identify the name of each facility utilized by Franchisee and the weight of Solid Waste, Recyclable Material and Organic Waste taken to each facility by Franchisee. It shall be the responsibility of Franchisee to demonstrate to the satisfaction of the City, that the weights reported by Franchisee are true and accurate, and represent weights of Solid Waste, Recyclable Material, and Organic Waste actually collected in the City by Franchisee. All information reported to the City is subject to audit and verification by the City;

17.1.4 Solid disposal weights reported to the City by Franchisee shall be the same as those identified as being from the City and reported by Franchisee to the operators of facilities utilized by Franchisee, Los Angeles County, and the State of California Disposal Reporting System; and,

17.1.5 Franchisee shall assist the City with implementation of its organic waste recycling program (AB 1826) and provide City with the reports and information required to meet the State of California requirements related to the status and results of the City's organics waste recycling program.

17.1.6 Franchisee shall provide the City with a Waste Disposal and Diversion Plan as described in Section 3 of this Agreement by April 1, 2019, and an update of this plan on each anniversary of the Effective Date of this Agreement throughout the Term of this Agreement. This Plan shall identify the arrangements Franchise has made for the secure and cost-effective disposal of Solid Waste, Recyclable Material and Green Waste for the remainder of the term of this Agreement and include a description of the Franchisee's plans for satisfying the waste diversion requirements of this Agreements. City shall provide Franchisee with a template for use in preparing this plan which shall specify the minimum acceptable standards for this plan

17.1.7 When requested by City, Franchisee shall furnish the City or its representatives with full access to its transfer, processing, composting, maintenance and disposal facilities for purposes of determining compliance with requirements of this Agreement.

17.2 This Agreement is part of City's efforts to comply with the provisions of the California Integrated Waste Management Act of 1989 (AB 939), AB 341 and AB 1826, as such from time to time may be amended and as implemented by the regulations of the California Department of Resources Recycling and Recovery ("Regulations"), as they from time to time may be amended, and the City's Source Reduction and Recycling Element, as such may be amended from time to time.

17.3 Franchisee shall maintain at all times a diversion rate of 50 percent for Solid Waste collected. This diversion rate is a performance standard and an AB 939 compliance

requirement with respect to the services provided under this Agreement. Exhibit 11 sets forth how the 50% diversion rate shall be calculated and reported.

17.3.1 Franchisee acknowledges that to meet such diversion rate it cannot rely upon waste materials collected and/or diverted from Residential Units not located in the City and cannot rely on demonstrating a "good faith effort" to satisfy this diversion rate. Franchisee also acknowledges and represents that it is solely responsible for achieving such diversion rate.

17.3.2 If Franchisee utilizes the services of a material recovery facility, composting facility, or other processing facility to divert or recycle Solid Waste, Recyclable Material, or Organic Waste received from other jurisdictions, Franchisee shall base its calculation of the quantities diverted from disposal at these facilities that is reported to the City, on the characteristics of the Solid Waste, Recyclable Materials, or Organic Waste collected in the City. To satisfy this requirement, it may be necessary for Franchisee to conduct periodic characterization studies of the Solid Waste, Recyclable Materials and Organic Waste collected in the City by the Franchisee. City shall determine if and when such studies are to be conducted. The method by which these studies are to be conducted shall be subject to approval by the Administrator.

17.3.3 Upon request by the Administrator, Franchisee shall provide details of the methods and calculations Franchisee uses to determine the quantities of Solid Waste, Recyclable Materials and/or Organic Waste Franchisee reported to City as being diverted from disposal. Franchisee shall provide this information within ten days of being requested to do so by the Administrator.

17.3.4 No more than 10 percent of the Solid Waste, Recyclable Material, and Organic Waste collected by Franchisee in any year shall be diverted to a transformation or biomass conversion facility and reported as waste diversion to the City, Los Angeles County or the State of California Disposal Reporting System.

17.3.5 Effective January 1, 2020, Organic Waste collected in the City by Franchisee and used as alternative daily cover or alternative intermediate cover at a landfill shall not be reported as waste diversion to the City, County of Los Angeles or the State of California Disposal Reporting System.

17.4 To the extent the City receives AB 939 credit for any other diversion within the City, such diversion can, with the City's consent which may be withheld by the City in its sole and absolute discretion, be used by Franchisee to achieve AB 939 compliance and the above performance standards. However, such cannot be relied upon by Franchisee for purposes of achieving AB 939 compliance or the performance standards. Any failure to attain AB 939 compliance or meet the 50% diversion performance standard shall be a material breach of this Agreement and shall be subject to termination and/or liquidated damages pursuant to Section 24 of this Agreement. Additionally, any such breach shall result in Franchisee being liable for any and all damages resulting from such breach.

17.5 Franchisee shall cause 65 percent of Construction and Demolition Waste to be recycled and shall maintain all records necessary for purposes of reporting and auditing this activity. Any failure to recycle such shall be deemed a material breach of this Agreement.

SECTION 18. REPORTS AND ADVERSE INFORMATION.

18.1 Activities Report. Within 90 days after the close of Franchisee's fiscal year, Franchisee shall submit a written report, in a form approved by the City, including, but not limited to, the following information:

18.1.1 A summary of the previous year's (or, in the case of the initial report year, the initial year's) activities including, but not limited to, services begun or discontinued during the reporting year, and the number of customers for each class and level of service;

18.1.2 A list of Franchisee's officers and members of its board of directors;

18.2 Reserved.

18.3 Pleadings and Complaints. Franchisee shall submit to City copies of all pleadings, applications, notifications, communications and documents of any kind, submitted by Franchisee to, as well as copies of all decisions, correspondence and actions by, any federal, state and local courts, regulatory agencies and other government bodies relating specifically to Franchisee's performance of services pursuant to this Agreement. Any data which Franchisee seeks to be excluded from provisions of the California Public Records Act shall be clearly identified as such by Franchisee with the basis for such claim of exclusion clearly specified. In the event City receives a request under the Public Records Act, or by subpoena, the City shall notify Franchisee to permit Franchisee to object to the release of the information requested or subpoenaed, and to file an action, at Franchisee's expense, in an appropriate court to prevent the release of the record.

18.4 Agency Information. Franchisee shall provide City two copies (one to the Administrator, one to the City Attorney) of all reports, or other material adversely reflecting on Franchisee performance under this Agreement, submitted by Franchisee to, or received by Franchisee from, the United States or California Environmental Protection Agency, the California Department of Resources Recycling and Recovery (CalRecycle), the Securities and Exchange Commission, or any other federal, state or county agency. Copies shall be submitted to City simultaneously with Franchisee submittal or receipts of such documents, or within three business days of Franchisee's receipt of or submittal of such matters with or from said agencies. Franchisee's routine correspondence with said agencies need not be automatically submitted to City, but shall be made available to City upon written request.

18.5 Other Information and Reports. Franchisee at no additional expense to City, shall submit to the City such other information or reports in such forms and at such times as the City may reasonably request or require, including, but not limited to the following:

18.5.1 Submittal of Reports. Reports shall be submitted to:

Director of Public Works
City of El Segundo
350 Main Street
El Segundo, California 90245

18.5.2 Monitoring. Franchisee shall provide the City or it representatives and auditors with access to Franchisee's billing records and customer lists and files and will make available to the City or its billing agents, a computerized data base accessible to the City at all times via the internet, of a complete file of Customers, address, property owners, and account classifications. Franchisee will also have to receive and process file transfers or corrections from the City or its billing agent.

18.5.2.1 The City believes that cooperation between Franchisee and the City is critical to the success of this program. City reserves the right to request additional information not specified above on an as needed basis, to review records at Franchisee's facility on demand and to conduct audits.

18.5.2.2 Franchisee will allow a City Representative to ride with the Solid Waste, Recycling or Organic Waste vehicles on any route or routes upon request. The City will inform Franchisee at least one working day prior to date(s) of such route monitoring.

18.5.3 Accounting Records. Franchisee shall locally maintain current, accurate and complete financial records on the accrual basis of accounting relating to Agreement operations, including original ledgers, journals, accounts, and records in which are recorded entries reflecting its activities hereunder, as well as supporting documents such as bank statements, cancelled checks, bank account reconciliations, tax returns, contracts, employee files, time records, invoices, and receipts. All accounts shall be maintained in accordance with Generally Accepted Accounting Principles.

18.5.4 Access to Records. Notwithstanding anything to the contrary herein, the City shall have the right, at Franchisee's cost and expense (including compensation paid to City employees or City consultants) during normal business hours, and upon reasonable notice, to inspect all financial records pertaining to any City contract related account and any other records of Franchisee reasonably and directly necessary for City administration of its right of review, approval or enforcement by this Agreement.

18.5.5 Inspection and Audit Rights. In addition to the foregoing, City shall have the right, for a period of three years following the delivery of an Auditor's report and financial statements, at Franchisee's cost and expense (but excluding compensation paid to City employees or City consultants), during normal business hours and upon reasonable notice, to inspect for the purpose of audit all financial and other records of Franchisee concerning its operation pursuant to this Agreement.

18.6 Costs. All reports and records required to be submitted by Franchisee to

City under this Agreement shall be furnished at no expense to City or Customers.

18.7 Failure to Report. The willful refusal or failure of Franchisee to file any of the reports required, or to provide required information to City, or the inclusion of any false or misleading statement or representation by Franchisee in such report shall be deemed a material breach of this Agreement, and shall subject Franchisee to all remedies, legal or equitable, which are available to the City under this Agreement or otherwise.

18.8 Unless otherwise set forth in this Agreement, the dates by which information is to be submitted to the City are set forth in Exhibit 10.

SECTION 19. ANNUAL REVIEW OF PERFORMANCE AND QUALITY OF SERVICE.

19.1 At City's sole option, within 90 days of the first anniversary of the Effective Date of this Agreement, and each year thereafter throughout the term of this Agreement, City may hold a public hearing at which Franchisee shall be present and shall participate, to review Franchisee's performance and quality of service. The reports required by this Agreement regarding diversion rates and customer complaints shall be utilized as the basis for review. In addition, any customer may submit comments or complaints during the review meetings, either orally or in writing, and these shall be considered.

19.2 Within 30 days after the conclusion of the public hearing, City shall issue a report with respect to the adequacy of performance and quality of service. If any noncompliance with the Agreement is found, City may direct Franchisee to correct the inadequacies in accordance with Section 24 below.

SECTION 20. SYSTEM AND SERVICES REVIEW.

20.1 To provide for technological, economic and regulatory changes in refuse collection and recycling, to promote competition in the refuse and recycling industry and to achieve a continuing, advanced refuse collection and recycling system, the following System and Services Review procedures are established:

20.2 At City's sole option, City may hold a public hearing on or about the first anniversary date of the Agreement at which it reviews collection and recycling systems and services. Subsequent System and Services Review hearings may be scheduled by City each year thereafter. It is City's intent to conduct any System and Services Review concurrently with any Annual Review of Performance and Quality of Service as provided for in Section 19 above.

20.3 Sixty (60) days after receiving notice from the City, Franchisee shall submit a report to City indicating the following:

20.3.1 All solid waste collection, organic waste and recycling services reported in refuse collection and recycling industry trade journals that are being commonly

provided on an operational basis, excluding tests and demonstrations, to communities in the United States with comparable populations, that are not provided by Franchisee to City; and

20.3.2 Changes recommended to improve the City's diversion rate; and

20.3.3 Any specific plans for provision of such new services by Franchisee, or a justification indicating why Franchisee believes that such services are not feasible for the franchise area.

20.4 Topics for discussion and review at the System and Services Review hearing shall include, but shall not be limited to, services provided, customer complaints, rights of privacy, amendments to the Agreement, developments in the law, and new initiatives for meeting or exceeding AB 939's goals and regulatory constraints.

20.5 City and Franchisee may each select additional topics for discussion at any System and Services Review hearing.

20.6 Not later than 60 days after the conclusion of each System and Services Review hearing, Franchisee shall issue a report. The report shall address services not being provided to City that are considered technically and economically feasible by City. City may require Franchisee to provide such services within a reasonable time.

SECTION 21. INDEMNIFICATION AND INSURANCE.

21.1 Indemnification of City. Franchisee, upon demand of the City, made by and through the City, shall protect, defend, indemnify and hold harmless City, its elected officials, officers, employees, volunteers and agents from and against any and all losses, liabilities, fines, penalties, claims, damages, liabilities or judgments, including City's or any prevailing party other than the City, attorneys' fees and costs, (collectively, "Claims") arising out of or resulting in any way from the awarding or execution of, or Franchisee's exercise of, the Franchise granted by this Agreement, including the provision of services under this Agreement, unless such Claim is due to the sole negligence or willful acts of the City, its elected officials, officers, employees, agents or contractors. This provision 21.1 *et. seq.*, shall survive the expiration or termination of this Agreement. The duty of Franchisee to protect, defend, indemnify and hold the City harmless pursuant to this Section shall include, but shall not be limited to, the following:

21.1.1 Claims by government agencies or other third parties, whether judicial, administrative or otherwise, including, but not limited to Claims over the definitions of "Solid Waste" or "Recyclable Material" or "Organic Waste" or "Green Waste" or the limits of City's authority with respect to the grant of Franchises, Licenses, or Agreements (including this Agreement), exclusive or otherwise, asserting Claims under the Dormant Commerce Clause, anti-tug laws or any other federal or state law, including, but not limited to Proposition 218.

21.1.2 Environmental Indemnification. Claims arising from or attributable to any repair, cleanup or detoxification, or preparation and implementation of any removal,

remedial, response, closure or other plan (regardless of whether undertaken due to governmental action) concerning any Hazardous Waste in any Solid Waste or Recyclable Material or Organic Waste collected by Franchisee pursuant to this Residential Agreement which is or has been transported, transferred, processed, stored, disposed of which has otherwise come to be located by Franchisee or its activities pursuant to this Agreement result in a release of a Hazardous Waste into the environment.

21.1.3 With respect to Solid Waste, Recyclable Material or Organic Waste collected by Franchisee pursuant to this Residential Agreement which has been disposed of at places not owned or operated by Franchisee, Franchisee: (1) shall protect, defend, indemnify and hold the City harmless, as provided above, or (2) at the City's sole discretion, cause the owner or operator of the alternate facility to deliver a Hazardous Substances Indemnification in a form satisfactory to City, or (3) provide any combination of indemnification by the alternate facility and Franchisee satisfactory to City.

21.1.4 This Section is intended to operate as an Agreement pursuant to § 107(e) of the Comprehensive Environmental Response, Compensation and Liability Act ("CERCLA"), 42 U.S.C. § 9607(e), and California Health and Safety Code § 25364, to defend, protect, hold harmless and indemnify from all forms of liability under CERCLA, the Resource Conservation and Recovery Act ("RCRA"), 42 U.S.C. §§ 6901 *et seq*. or other similar federal, state or local law or regulation for any and all matters addressed in this Section.

21.1.5 AB 939. In addition to the other requirements set forth in this Agreement, Franchisee agrees to implement all requirements of the City's Source Reduction and Recycling Element and to develop new requirements, as needed, in order to cause the City to be in compliance with AB 939. Franchisee agrees to the fullest extent permissible by law to protect, defend, indemnify and hold City harmless against a Claims by the California Department of Resources Recycling and Recovery in the event that (1) the diversion, source reduction, and recycling goals of AB 939 are not met by the City of El Segundo with respect to the waste stream covered by this Agreement, or (2) Franchisee's delays in providing information prevent City from submitting reports required by AB 939 in a timely manner.

21.2 Insurance.

21.2.1 Insurance Requirements. Franchisee shall provide and maintain insurance acceptable to the City Attorney in full force and effect throughout the term of this Agreement, against claims for injuries to persons or damages to property which may arise from or in connection with the performance of the work hereunder by Franchisee, its agents, representatives or employees. The following insurance requirements shall survive the termination of this Agreement. Insurance is to be placed with insurers with a current A.M. Best's rating of no less than A: VII. Franchisee shall provide the following scope and limits of insurance:

21.2.1.1 Minimum Scope of Insurance. Coverage shall be issued by an insurer with an A.M. Best A:VII-rated company which is California-admitted, and shall

be at least as broad as:

21.2.1.1.1 Insurance Services Office form Commercial General Liability coverage (Occurrence Form CG 0001);

21.2.1.1.2 Insurance Services Office form number CA 0001 (Ed. 1/87) covering Automobile Liability, including code I "any auto" and endorsement CA 0025, or equivalent forms subject to the written approval of the City, and

21.2.1.1.3 Workers' Compensation insurance as required by the Labor Code of State of California and Employees Liability insurance and covering all persons providing services on behalf of the Franchisee and all risks to such persons under this Agreement.

21.2.1.1.4 Pollution Liability Insurance

21.2.1.2 Minimum Limits of Insurance. Franchisee shall maintain limits of insurance no less than:

21.2.1.2.1 General Liability: $10,000,000 aggregate and $10,000,000 per occurrence for bodily injury, personal injury and property damage. If Commercial General Liability Insurance or other form with a general aggregate limit is used, either the general aggregate limit shall apply separately to the activities related to this Agreement or the general aggregate limit shall be twice the required occurrence limit;

21.2.1.2.2 Automobile Liability: $10,000,000 per accident for bodily injury and property damage; and

21.2.1.2.3 Workers' Compensation and Employer's Liability: Workers' Compensation as required by the Labor Code of the State of California and Employers Liability limits of $1,000,000 per accident.

21.2.1.2.4 Pollution Liability Insurance: $4,000,000 per occurrence.

21.2.2 Other Insurance Provisions. Insurance policies required by this Agreement shall contain the following provisions:

21.2.2.1 All Policies. Each insurance policy shall be endorsed and state the coverage shall not be suspended, voided, cancelled by the insurer or either party to this Agreement, reduced in coverage or in limits except after 30 days' prior written notice by Certified mail, return receipt requested, has been given to the City.

21.2.2.2 General Liability and Automobile Liability Coverages and Pollution Liability Insurance.

21.2.2.2.1 City, its officers, officials, and employees and volunteers are to be covered as additional insureds as respects: liability arising out of activities Franchisee performs, products and completed operations of Franchisee; premises owned, occupied or used by Franchisee, or automobiles owned, leased or hired or borrowed by Franchisee. The coverage shall contain no special limitations on the scope of protection afforded to City its officers, officials, or employees.

21.2.2.2.2 Franchisee's insurance coverage shall be primary insurance as respect to City, its officers, officials, employees and volunteers. Any insurance or self insurance maintained by City, its officers, officials, employees or volunteers shall apply in excess of and not contribute with, Franchisee's insurance.

21.2.2.2.3 Franchisee's insurance shall apply separately to each insured against whom claim is made or suit is brought except with respect to the limits of the insurer's liability.

21.2.2.2.4 Any failure to comply with the reporting or other provisions of the policies including breaches of warranties shall not affect coverage provided to the City, its officers, officials, employees or volunteers.

21.2.2.3 Workers' Compensation and Employer's Liability Coverage. Unless the Administrator otherwise agrees in writing, the insurer shall agree to waive all rights of subrogation against City, its officers, officials, employees and agents for losses arising from work performed by Franchisee for City.

21.2.3 Other Insurance Requirements. Franchisee agrees to deposit with City, at or before the effective date of this Residential Agreement, certificates of insurance necessary to satisfy City that the insurance provisions of this contract have been complied with. The City Attorney may require that Franchisee furnish City with copies of original endorsements effecting coverage required by this Section. The certificates and endorsements are to be signed by a person authorized by that insurer to bind coverage on its behalf. City reserves the right to inspect complete, certified copies of all required insurance policies, at any time.

21.2.3.1 Franchisee shall furnish certificates and endorsements from each subcontractor which physically performs work in City identical to those Franchisee provides.

21.2.3.2 City may request that any deductibles or self-insured retentions be declared to and approved by City in its reasonable judgment. If the City determines, in its sole discretion, that the deductible or self-insured retention requirements are too high, the insurer shall reduce or eliminate such deductibles or self-insured retentions as respects the City, its officers, officials, employees and volunteers, or, alternatively, the

Franchisee shall procure a bond guaranteeing payment of losses and related investigations, claim administration, defense expenses and claims.

21.2.3.3 The procuring of such required policy or policies of insurance shall not be construed to limit Franchisee's liability hereunder nor to fulfill the indemnification provisions and requirements of this Agreement.

SECTION 22. BOND.

22.1 Contemporaneously with the execution of this Agreement, Franchisee shall deposit a cash or performance bond in the sum of Twenty Thousand Dollars ($20,000.00) in an interest-bearing account. The bond shall be on terms acceptable to the City Attorney. The bond shall serve as security for the faithful performance by Franchisee of all the provisions and obligations of this Agreement. All interest shall be paid to Franchisee.

22.2 Upon Franchisee's failure to pay the City an amount owing under this Agreement, the bond may be assessed by the City, for purposes including, but not limited to:

22.2.1 Failure of Franchisee to pay the City sums due under the terms of the Agreement;

22.2.1.1 Reimbursement of costs borne by the City to correct Agreement violations not corrected by Franchisee, after due notice; and

22.2.1.2 Monetary remedies or damages assessed against Franchisee due to breach of this Agreement;

22.2.2 Franchisee shall deposit a sum or money sufficient to restore the bond to the original amount within 30 days after notice from the City that any amount has been withdrawn from the bond.

SECTION 23. RIGHTS OF CITY TO PERFORM DURING EMERGENCY.

23.1 Should Franchisee, for any reason whatsoever, refuse or be unable for a period of more than 72 hours but less than 30 days, to collect, transport and dispose of any or all the Solid Waste, Organic Waste and Recyclables which it is obligated under this Agreement to collect, transport and dispose of, then in such event City shall have the right, upon 24 hours' prior written notice to Franchisee, during the period of such non-performance/emergency, to temporarily take possession of any or all equipment and facilities of Franchisee previously used in the collection, transportation and disposal of Solid Waste, Recyclables, and/or Organic Waste under this Agreement, and to use such equipment and facilities to collect and transport any or all Solid Waste, Recyclables, and/or Organic Waste which Franchisee would otherwise be obligated to collect and transport pursuant to this Agreement. Franchisee agrees that in such event it will fully cooperate with City to effect such a transfer of possession for City's use.

23.2 Franchisee agrees that, in such event, City may take temporary possession of and use of said equipment and facilities without paying Franchisee any rental or other charge (unless the nonperformance is due to force majeure as defined herein, in which case the City agrees to pay to Franchisee the reasonable rental value of the equipment so taken for the period of City's possession thereof), provided that City agrees that, in such event, it assumes complete responsibility for the proper and normal use of such equipment and facilities. City agrees that it shall immediatelyrelinquish possession of all of the above-mentioned property to Franchisee upon receipt of written notice from Franchisee to the effect that it is able to resume its normal responsibilities under this Agreement.

23.3 Alternatively, at City's option, City may contract with another solid waste enterprise to collect and transport Solid Waste, Recyclable Material, Organic Waste, Asphalt Waste, and Street-Sweeper Waste in the event Franchisee, for any reason, refuses or is unable to collect such waste for a period of more than 48 hours. City must provide 24 hours' written notice to Franchisee during such time before contracting with another solid waste enterprise. In such event, Franchisee must identify sources from which such substitute solid waste services are immediately available and reimburse City for all of its expenses for such substitute services during the period in which Franchisee does not provide collection and transportation services required by this Agreement.

SECTION 24. IMPOSITION OF DAMAGES; TERMINATION.

24.1 If City's Administrator determines that Franchisee's performance pursuant to this Agreement may not be in conformity with reasonable industry standards which are obtained in similar cities in Southern California, the provisions of this Agreement, the California Integrated Waste Management Act, including, but not limited to, requirements for diversion, source reduction and recycling (as to the waste stream subject to this Agreement) or any other applicable federal, state or local law or regulation, including but not limited to, the laws governing transfer, storage or disposal of Hazardous Waste, the Administrator may advise Franchisee in writing of such suspected deficiencies. The Administrator may, in such written instrument, set a reasonable time within which Franchisee is to respond and, if Franchisee agrees with the report of suspected deficiencies to correct the deficiencies. Unless otherwise specified, a reasonable time for response and correction of deficiencies shall be 30 days from the receipt by Franchisee of such written notice. The Administrator shall review Franchisee's response and issue a decision in writing. A decision or order of the Administrator shall be final and binding on Franchisee if Franchisee fails to file a "Notice of Appeal" with the City Clerk within 30 days of receipt of the decision or order of the Administrator or the Administrator.

24.2 If a matter is appealed to the City Council, the City Clerk shall set the matter for hearing. The City Clerk shall give Franchisee 14 days written notice of the time and place of the hearing. At the hearing, the City Council shall consider the report of the Administrator indicating the deficiencies, and shall give Franchisee, or its representatives and any other interested person, a reasonable opportunity to be heard.

24.3 Based on the evidence presented at the hearing and the report of the

Administrator, the City Council shall determine by resolution whether the decision or order of the Administrator should be upheld. A tie vote of the City Council shall be regarded as upholding the action of the Administrator. If, based upon the record, the City Council determines that the performance of Franchisee is in breach of any material term of this Agreement or any material provision of any applicable federal, state or local statute or regulation, the City Council, in the exercise of its sole discretion, may order Franchisee to take remedial actions to cure the breach, terminate forthwith the Agreement or impose liquidated damages, as defined below. The decision of the City Council shall be final and conclusive. Franchisee's performance under the Agreement is not excused during the period of time prior to the City Council's final determination as to whether such performance is deficient.

24.4 This right of termination or to impose liquidated damages is in addition to any other rights of City upon a failure of Franchisee to perform its obligations under this Agreement. Liquidation damages may be enforced to maximum extent provided by law, to the extent thereis any inconsistency between the liquidated damages provisions in this Agreement and other provisions in this Agreement, the other provisions in this Agreement shall control.

24.5 The City further reserves the right to terminate the Agreement or impose liquidated damages in the event of any of the following:

24.5.1 If Franchisee practices, or attempts to practice, any fraud or deceit upon the City, or practiced any fraud or deceit or made any misrepresentations in the negotiations which preceded the execution of this Agreement;

24.5.2 If Franchisee has been found guilty of felonious conduct, illegal transport or disposal of Hazardous Materials, or bribery of public officials;

24.5.3 If Franchisee becomes insolvent, unable or unwilling to pay its debts, upon appointment of a receiver to take possession of all or substantially all of the assets of Franchisee, or upon a general assignment by Franchisee for the benefit of creditors, or upon listing of an order for relief in favor of Franchisee in a bankruptcyproceeding;

24.5.4 If Franchisee fails to provide or maintain in full force and effect, the workers compensation, liability and indemnification coverages or cash bond as required by the Agreement;

24.5.5 If Franchisee willfully violates any orders or rulings of any regulatory body having jurisdiction over Franchisee relative to this Agreement, provided that Franchisee may contest any such orders or rulings by appropriate proceedings conducted in good faith, in which case no breach of the Agreement shall be deemed to have occurred until a final decision adverse to Franchisee is entered;

24.5.6 If Franchisee ceases to provide collection service as required under this Agreement over all or a substantial portion of its Franchise Area for a period of thirty (30)days or more, for any reason within the control ofFranchisee;

24.5.7 If Franchisee willfully fails to make any payments required under the Agreement and/or refuses to provide City with required information, reports and/or test results in a timely manner as provided in the Agreement;

24.5.8 Any other act or omission by Franchisee which materially violates the terms, conditions or requirements of the Agreement and which is not corrected or remedied within the time set in the written notice of the violation or, if Franchisee cannot reasonably correct or remedy the breach within the time set forth in such notice, if Franchisee should fail to commence to correct or remedy such violation within the time set forth in such notice and diligently effect such correction or remedythereafter.

24.6 Liquidated Damages.

24.6.1 The City finds, and Franchisee agrees, that as of the time of the execution of this Agreement, it is impractical, if not impossible, to reasonably ascertain the extent of damages which will be incurred by the City as a result of a material breach by Franchisee of its obligations under this Agreement. The factors relating to the impracticability of ascertaining damages include, but are not limited to, the fact that: (i) substantial damage results to members of the public who are denied services or denied quality or reliable service; (ii) such breaches cause inconvenience, anxiety, frustration and deprivation of the benefits of the Agreement to individual members of the general public, for whose benefit this Agreement exists, in subjective ways and in varying degrees of intensity which are incapable of measurement in precise monetary terms; (iii) that services might be available at substantially lower costs than alternative services, and the monetary loss resulting from denial of services or denial of quality or reliable services is impossible to calculate in precise monetary terms; and (iv) the termination of this Agreement for such breaches, and other remedies are, at best, a means of future correction and not remedies which make the public whole for past breaches.

24.6.2 Accordingly, liquidated damages in the amounts identified in Exhibit 5 will be assessed for each corresponding breach identified therein. In addition, the City Council may order the assessment against the cash bond required by Section 22, above, the termination of the Agreement, orboth.

24.6.3 The City finds, and Franchisee acknowledges and agrees that the above-described liquidated damages provisions represent a reasonable sum in light of all of the circumstances. Said liquidated damages sums shall be applicable to each calendar day of delay during which Franchisee has been found by the Administrator to be in breach of this Agreement. Franchisee shall pay any liquidated damages assessed by the City Council within ten (10) working days after they are assessed. If they are not paid within the ten-working-day period, the City may withdraw them from the cash bond required by Section 22, above, and, in addition to any other remedies, order the termination of the Franchise granted by this Agreement.

CITY _____ FRANCHISEE _____ (INITIAL)

SECTION 25. CITY'S ADDITIONAL REMEDIES.

25.1 In addition to the remedies set forth above in Section 24 and elsewhere in this Agreement, City shall have the following rights, even in the event the Agreement is otherwise terminated:

25.2 In the event the Franchisee fails to provide the services required to be performed hereunder for 30 days or more, the City shall have the right, at no charge to the City, to use equipment from Franchisee for purpose of collecting, transporting and disposing of Solid Waste that Franchisee is obligated to collect, transport and dispose of pursuant to this Agreement, for a period not to exceed nine months. In the case of equipment not owned by Franchisee, Franchisee shall assign to City, to the extent Franchisee is permitted to do so under the instruments pursuant to which Franchisee possesses such equipment, the right to possess the equipment. Consistent with this provision, Franchisee agrees to use its best efforts to obtain in the instruments pursuant to which Franchisee possesses such equipment, provisions which authorize City to possess such equipment pursuant to this provision. If City exercises its rights under this Section, City shall pay to Franchisee the reasonable rental value of the rental equipment so taken for the period of City's possession thereof;

25.3 The right to license others to perform the services otherwise to be performed by Franchisee hereunder, or to perform such services itself, including using the equipment under either event as provided in 25.2; and

25.4 The right to obtain damages and/or injunctive relief. Both parties recognize and agree that in the event of a breach under the terms of this Agreement by Franchisee, City may suffer irreparable injury and incalculable damages sufficient to support injunctive relief, to enforce the provisions of this Agreement and to enjoin the breach thereof.

25.5 To require that the Franchisee continue to provide the services set forth in this Agreement for the lessor of nine months or the time it reasonably takes for the City to replace the Franchisee.

SECTION 26. RESERVED.

SECTION 27. FRANCHISE TRANSFERABLE; CITY CONSENT REQUIRED.

27.1 The franchise granted by this Agreement shall not be transferred, sold, hypothecated, sublet or assigned, nor shall any of the rights or privileges herein be hypothecated, leased, assigned, sold or transferred, either in whole or in part, nor shall title thereto, either legal or equitable, or any right, interest or property therein, pass to or vest in any person, either by act of Franchisee or by operations of law, without the prior written consent of the City expressed by resolution to the extent such is permitted under the ESMC. For purposes of this Agreement, any dissolution, merger, consolidation or other reorganization of Franchisee, or the sale or other transfer of an accumulative 25 percent or more of the voting stock or ownership interest of Franchisee shall be deemed an assignment of this Agreement. A change in corporate name only shall not be deemed to be a transfer of the Franchise. Any

attempt by Franchisee to assign this franchise without the consent of City shall be void.

27.2 If Franchisee attempts to transfer the franchise prior to obtaining City consent, all of the profits or 25 percent of the Gross Revenues, from the date of attempted transfer until the date of City consent, whichever is greater, shall be returned to the customers, on a pro rata basis.

27.3 The City shall not unreasonably withhold its consent to a transfer of the franchise granted by this Agreement. The City's decision as whether to consent or not shall be based upon the financial strength of the transferee (being at least as strong as the Franchisee's), the history of the transferee in providing services to residential customers of the size and type found in the City, proof that the transferee conducts its services in accordance with sounds waste management practices in compliance with all applicable laws, transferee providing City with copies of all litigation, fines and censures and the City determining that such were resolved in an acceptable manner, that transferee has not had any relevant criminal convictions, and any other information required by City for determining the Transferee has the ability to perform the services required under this Agreement. The City may impose reasonable conditions of approval on a transfer, including, but not limited to conditions requiring the payment of a transfer fee to the City.

27.4 Any change in control of Franchisee occurring without prior City approval shall constitute a material breach of this Agreement.

SECTION 28. FRANCHISE TRANSFER; FEES.

28.1 Any application for a franchise transfer shall be made in a manner prescribed by the Administrator. The application shall include a transfer fee equal to the amount to cover the cost of all direct and indirect administrative expenses including consultants and attorneys, necessary to adequately analyze the application and to reimburse City for all direct and indirect expenses. The applicant shall pay such bills within 30 days of receipt.

28.2 These franchise transfer fees are over and above any administrative fees specified in this Agreement.

SECTION 29. GENERAL PROVISIONS.

29.1 **Force Majeure**. Franchisee shall not be in default under this Agreement in the event that the collection, transportation and/or disposal services of Franchisee are temporarily interrupted for any of the following reasons: riots; war or national emergency declared by the President or Congress and affecting the City of El Segundo; sabotage; civil disturbance; insurrection; explosion; natural disasters such as floods, earthquakes, landslides and fires; or other catastrophic events which are beyond the reasonable control of Franchisee. "Other catastrophic events" does not include the financial inability of Franchisee to perform or failure of Franchisee to obtain any necessary permits or licenses from other governmental agencies or the right to use the facilities of any public agency where such failure occurs despite the exercise of reasonable diligence by Franchisee.

29.2 Independent Contractor. Franchisee is an independent contractor and not an officer, agent, servant or employee of City. Franchisee is solely responsible for the acts and omissions of its officers, agents, employees, contractors and subcontractors, if any. Nothing in this Agreement shall be construed as creating a partnership or joint venture between City and Franchisee. Neither Franchisee nor its officers, employees, agents or subcontractors shall obtain any rights to retirement or other benefits which accrue to City employees.

29.3 Pavement Damage. Normal wear and tear on City streets resulting from general vehicular traffic excepted, Franchisee shall be responsible for damage to City's driving surfaces, whether or not paved, resulting from the operation of Franchisee vehicles providing refuse and recyclables collection services within the City.

29.4 Property Damage. Any physical damage caused by the negligent or willful acts or omissions of employees of Franchisee to public property shall be repaired or replaced by Franchisee, at Franchisee's sole expense. Except as provided in Section 20, this Agreement does not purport to affect, in any way, Franchisee's civil liability to any third parties.

29.5 Law to Govern; Venue. The law of the State of California shall govern this Agreement. In the event of litigation between the parties, venue in state trial courts shall lie exclusively in the County of Los Angeles Superior Court. In the event of litigation in a U.S. District Court, exclusive venue shall lie in the Central District of California.

29.6 Fees and Gratuities. Franchisee shall not, nor shall it permit any officer, agent or employee, request, solicit, demand or accept, either directly or indirectly, any compensation or gratuity for the collection of refuse otherwise required to be collected under this Agreement.

29.7 AB 939; Amendments. This Agreement is part of City's efforts to comply with the provisions of the California Integrated Waste Management Act of 1989 (AB 939), AB 341 and AB 1826 as they from time to time may be amended and as implemented by the regulations of the California Department of Resources Recycling and Recovery ("Regulations"), as they from time to time may be amended, and the City's Source Reduction and Recycling Element, as it may be amended from time to time. In the event that AB 939, AB 341, AB 1826 or other applicable local, state or federal laws or regulations related to the activities and obligations to be undertaken as part of this Agreement are enacted after this Agreement has been executed, prevent or preclude compliance with one or more provisions of this Agreement, such provisions of the Agreement shall be deemed modified or suspended as may be necessary to comply with such state or federal laws or regulations. Except as otherwise provided in this Agreement, no other amendment of this Agreement shall be valid unless in writing duly executed by the parties. Franchisee waives any right or claim to serve Residential Units in the City as its boundaries exist as of the date of execution of, this Agreement, or as they may be expanded by annexation during the term covered by this Agreement, under any prior grant of franchise, contract, license or permit issued or granted by any governmental entity including any right under Section 49520 of the Public Resources Code.

29.8 Notices. All notices required or permitted to be given under this Agreement shall be in writing and shall be personally delivered or sent by facsimile or United States certified mail, postage prepaid, return receipt requested, addressed as follows:

To City:	Director of Public Works City of El Segundo 350 Main Street El Segundo, California 90245
Copy to:	City Manager City of El Segundo 350 Main Street El Segundo, California 90245
To Franchisee:	EDCO Disposal Corporation Attn: President 6670 Federal Blvd. Lemon Grove, CA 91945

or to such other address as either party may from time to time designate by notice to the other given in accordance with this Section. Notice shall be deemed effective on the date personally served or sent by facsimile or, if mailed, three business days from the date such notice is deposited in the United States mail.

29.9 Savings Clause and Entirety. If any non-material provision of this Agreement shall for any reason be held to be invalid or unenforceable, the invalidity or unenforceability of such provision shall not affect the validity and enforceability of any of the remaining provisions of this Agreement.

29.10 Exhibits Incorporated. Exhibits 1 through 12 are attached. These Exhibits are incorporated in this Agreement by reference and to the extent there is any inconsistency between Exhibit 6 and/or 7 and this Agreement, the terms and provisions of this Agreement shall govern.

SECTION 30. JOINT DRAFTING AND ENTIRE AGREEMENT.

This Agreement shall be interpreted as being drafted jointly by the parties to this Agreement and words and terms herein shall be ascribed there defined or ordinary meaning and shall not be interpreted against either party hereto based upon any allegation that one of the parties was responsible for the drafting of this Agreement. This Agreement contains the entire understanding between the parties and any prior statement, Agreements or representations are superseded hereby.

SECTION 31. RESERVED.

SECTION 32. PUBLIC RECORDS.

To the extent the City receives a request under the Public Records Act for documents that Franchisee has marked "confidential," Franchisee shall either agree that such records can be produced to the public or bear all costs of defending against the public release of such documents.

IN WITNESS WHEREOF, the parties hereto have executed this Agreement as of the date first above written.

CITY OF EL SEGUNDO

By: _____
Mayor

ATTEST

By: _____
City Clerk

APPROVED AS TO FORM:

By: _____ For
Mark D. Hensley
City Attorney

4-3-19

EDCO DISPOSAL CORPORATION

By: _____

Name: EDWARD BURR

Title: Co-chair

By: _____

Name: SANDRA BURR

Title: V/P - Co-CHAIR

CALIFORNIA ALL-PURPOSE ACKNOWLEDGMENT

CIVIL CODE § 1189

State of California
County of San Diego }

On 3-6-19 (Date) before me, Cinthia A Horne a Notary Public (Here Insert Name and Title of the Officer),

personally appeared EDWARD BURR & SANDRA BURR (Name(s) of Signer(s)),

who proved to me on the basis of satisfactory evidence to be the person(s) whose name(s) is/are subscribed to the within instrument and acknowledged to me that he/she/they executed the same in his/her/their authorized capacity(ies), and that by his/her/their signature(s) on the instrument the person(s), or the entity upon behalf of which the person(s) acted, executed the instrument.

I certify under PENALTY OF PERJURY under the laws of the State of California that the foregoing paragraph is true and correct.

WITNESS my hand and official seal.

Signature: Cinthia A Horne (Signature of Notary Public)

CINTHIA A. HORNE
Commission # 2139132
Notary Public - California
San Diego County
My Comm. Expires Jan 3, 2020

Place Notary Seal Above

OPTIONAL

Though the information below is not required by law, it may prove valuable to persons relying on the document and could prevent fraudulent removal and reattachment of this form to another document.

Description of Attached Document

Title or Type of Document: Exclusive Residential Solid Waste Franchise & Civic Solid Waste Service Agreement

Document Date: _____ Number of Pages: _____

Signer(s) Other Than Named Above: _____

Capacity(ies) Claimed by Signer(s)

Signer's Name: _____	Signer's Name: _____
☐ Corporate Officer — Title(s): _____	☐ Corporate Officer — Title(s): _____
☐ Individual	☐ Individual
☐ Partner — ☐ Limited ☐ General	☐ Partner — ☐ Limited ☐ General
☐ Attorney in Fact	☐ Attorney in Fact
☐ Trustee	☐ Trustee
☐ Guardian or Conservator	☐ Guardian or Conservator
☐ Other: _____	☐ Other: _____
Signer Is Representing: _____	Signer Is Representing: _____
RIGHT THUMBPRINT OF SIGNER — Top of thumb here	RIGHT THUMBPRINT OF SIGNER — Top of thumb here

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ACKNOWLEDGMENT

STATE OF_____

COUNTY OF_____

On_____before me_____personally appeared _____,
personally known to me or proved to be the person who executed the within instrument entitled EXCLUSIVE RESIDENTIAL SOLID WASTE FRANCHISE AND CIVIC SOLID WASTE SERVICE AGREEMENT BETWEEN THE CITY OF EL SEGUNDO AND EDCO DISPOSAL CORPORATION ("Franchisee") on behalf of Franchisee, a California corporation, and acknowledged to me that such execution was pursuant to its bylaws or a resolution of its board of directors.

DATE:

CORPORATE SEAL

EXHIBIT 1

LIST OF ELIGIBLE SERVICE ADDRESSES/PARCELS

Total parcels (2,912), SFH's (2,594) and Duplexes (318) = 3,230 total units

Service Addresses	Service Addresses	Service Addresses
201 E ACACIA AVE	1107 E ACACIA AVE	1217 E ACACIA AVE
204 E ACACIA AVE	1108 E ACACIA AVE	1218 E ACACIA AVE
205 E ACACIA AVE	1109 E ACACIA AVE	1219 E ACACIA AVE
209 E ACACIA AVE	1110 E ACACIA AVE	1220 E ACACIA AVE
210 E ACACIA AVE	1111 E ACACIA AVE	1221 E ACACIA AVE
213 E ACACIA AVE	1112 E ACACIA AVE	1222 E ACACIA AVE
217 E ACACIA AVE	1113 E ACACIA AVE	1223 E ACACIA AVE
220 E ACACIA AVE	1114 E ACACIA AVE	1224 E ACACIA AVE
222 E ACACIA AVE	1115 E ACACIA AVE	1225 E ACACIA AVE (Duplex)
315 E ACACIA AVE	1116 E ACACIA AVE	201 W ACACIA AVE
316 E ACACIA AVE	1117 E ACACIA AVE	205 W ACACIA AVE
317 E ACACIA AVE	1118 E ACACIA AVE	208 W ACACIA AVE
320 E ACACIA AVE	1119 E ACACIA AVE	209 W ACACIA AVE
321 E ACACIA AVE	1120 E ACACIA AVE	210 W ACACIA AVE
324 E ACACIA AVE	1121 E ACACIA AVE	213 W ACACIA AVE
1000 E ACACIA AVE	1122 E ACACIA AVE	214 W ACACIA AVE
1001 E ACACIA AVE	1123 E ACACIA AVE	215 W ACACIA AVE
1002 E ACACIA AVE	1124 E ACACIA AVE	217 W ACACIA AVE
1005 E ACACIA AVE	1125 E ACACIA AVE	219 W ACACIA AVE
1006 E ACACIA AVE	1126 E ACACIA AVE	220 W ACACIA AVE
1009 E ACACIA AVE	1127 E ACACIA AVE	224 W ACACIA AVE
1010 E ACACIA AVE	1128 E ACACIA AVE	228 W ACACIA AVE (Duplex)
1013 E ACACIA AVE	1129 E ACACIA AVE	300 W ACACIA AVE
1014 E ACACIA AVE	1130 E ACACIA AVE	301 W ACACIA AVE
1017 E ACACIA AVE	1131 E ACACIA AVE	308 W ACACIA AVE
1018 E ACACIA AVE	1132 E ACACIA AVE	311 W ACACIA AVE
1021 E ACACIA AVE	1133 E ACACIA AVE	312 W ACACIA AVE
1022 E ACACIA AVE	1200 E ACACIA AVE	313 W ACACIA AVE
1025 E ACACIA AVE	1201 E ACACIA AVE	315 W ACACIA AVE
1026 E ACACIA AVE	1202 E ACACIA AVE	316 W ACACIA AVE
1029 E ACACIA AVE	1203 E ACACIA AVE	318 W ACACIA AVE
1030 E ACACIA AVE	1204 E ACACIA AVE	319 W ACACIA AVE
1033 E ACACIA AVE	1205 E ACACIA AVE	409 W ACACIA AVE
1034 E ACACIA AVE	1206 E ACACIA AVE	412 W ACACIA AVE
1041 E ACACIA AVE	1207 E ACACIA AVE	413 W ACACIA AVE
1045 E ACACIA AVE	1208 E ACACIA AVE	416 W ACACIA AVE
1049 E ACACIA AVE	1209 E ACACIA AVE	420 W ACACIA AVE
1100 E ACACIA AVE	1210 E ACACIA AVE	423 W ACACIA AVE
1101 E ACACIA AVE	1211 E ACACIA AVE (Duplex)	424 W ACACIA AVE
1102 E ACACIA AVE	1212 E ACACIA AVE	428 W ACACIA AVE
1103 E ACACIA AVE	1213 E ACACIA AVE	431 W ACACIA AVE
1104 E ACACIA AVE	1214 E ACACIA AVE	432 W ACACIA AVE
1105 E ACACIA AVE	1215 E ACACIA AVE	435 W ACACIA AVE
1106 E ACACIA AVE	1216 E ACACIA AVE	439 W ACACIA AVE

Note: All addresses are single - family residences unless noted *Duplex*, which has two units per parcel.

Service Addresses	
507 W ACACIA AVE	
508 W ACACIA AVE	
512 W ACACIA AVE	
513 W ACACIA AVE	
516 W ACACIA AVE	
519 W ACACIA AVE	
520 W ACACIA AVE	
523 W ACACIA AVE	
524 W ACACIA AVE	
527 W ACACIA AVE	
531 W ACACIA AVE	
616 W ACACIA AVE	
620 W ACACIA AVE	
624 W ACACIA AVE	
627 W ACACIA AVE	
628 W ACACIA AVE	
631 W ACACIA AVE	
632 W ACACIA AVE	
635 W ACACIA AVE	
636 W ACACIA AVE	
637 W ACACIA AVE	
638 W ACACIA AVE	
639 W ACACIA AVE	
641 W ACACIA AVE	
642 W ACACIA AVE	
645 W ACACIA AVE	
646 W ACACIA AVE	(Duplex)
647 W ACACIA AVE	
649 W ACACIA AVE	
650 W ACACIA AVE	
653 W ACACIA AVE	
654 W ACACIA AVE	
656 W ACACIA AVE	
657 W ACACIA AVE	
658 W ACACIA AVE	
704 W ACACIA AVE	
707 W ACACIA AVE	
708 W ACACIA AVE	
711 W ACACIA AVE	
712 W ACACIA AVE	
715 W ACACIA AVE	
716 W ACACIA AVE	
720 W ACACIA AVE	
724 W ACACIA AVE	
728 W ACACIA AVE	
732 W ACACIA AVE	
137 ARENA ST	(Duplex)
221 ARENA ST	(Duplex)
226 ARENA ST	
233 ARENA ST	(Duplex)
506 ARENA ST	

Service Addresses	
507 ARENA ST	
510 ARENA ST	
511 ARENA ST	
514 ARENA ST	
515 ARENA ST	
518 ARENA ST	
519 ARENA ST	
522 ARENA ST	
523 ARENA ST	
526 ARENA ST	
527 ARENA ST	
531 ARENA ST	
534 ARENA ST	
535 ARENA ST	
536 ARENA ST	
538 ARENA ST	
539 ARENA ST	
540 ARENA ST	
541 ARENA ST	
601 ARENA ST	
602 ARENA ST	
607 ARENA ST	
608 ARENA ST	
612 ARENA ST	
613 ARENA ST	
617 ARENA ST	
618 ARENA ST	
621 ARENA ST	
622 ARENA ST	
627 ARENA ST	(Duplex)
709 BAYONNE ST	
711 BAYONNE ST	
712 BAYONNE ST	(Duplex)
713 BAYONNE ST	
716 BAYONNE ST	
718 BAYONNE ST	(Duplex)
721 BAYONNE ST	
724 BAYONNE ST	(Duplex)
725 BAYONNE ST	
727 BAYONNE ST	
728 BAYONNE ST	
730 BAYONNE ST	
731 BAYONNE ST	
739 BAYONNE ST	
745 BAYONNE ST	
746 BAYONNE ST	
749 BAYONNE ST	
750 BAYONNE ST	
753 BAYONNE ST	
757 BAYONNE ST	(Duplex)
758 BAYONNE ST	

Service Addresses	
400 BUNGALOW DR	
401 BUNGALOW DR	
404 BUNGALOW DR	
405 BUNGALOW DR	
408 BUNGALOW DR	
409 BUNGALOW DR	
412 BUNGALOW DR	
413 BUNGALOW DR	
416 BUNGALOW DR	
417 BUNGALOW DR	
420 BUNGALOW DR	
421 BUNGALOW DR	
424 BUNGALOW DR	
425 BUNGALOW DR	
428 BUNGALOW DR	
429 BUNGALOW DR	
432 BUNGALOW DR	
433 BUNGALOW DR	
436 BUNGALOW DR	
437 BUNGALOW DR	
440 BUNGALOW DR	
441 BUNGALOW DR	
525 BUNGALOW DR	
535 BUNGALOW DR	
601 BUNGALOW DR	
602 BUNGALOW DR	
608 BUNGALOW DR	
609 BUNGALOW DR	
614 BUNGALOW DR	
615 BUNGALOW DR	
618 BUNGALOW DR	
619 BUNGALOW DR	
624 BUNGALOW DR	
625 BUNGALOW DR	
630 BUNGALOW DR	
631 BUNGALOW DR	
634 BUNGALOW DR	
635 BUNGALOW DR	
640 BUNGALOW DR	
641 BUNGALOW DR	
646 BUNGALOW DR	
647 BUNGALOW DR	
701 BUNGALOW DR	
702 BUNGALOW DR	
707 BUNGALOW DR	
708 BUNGALOW DR	
714 BUNGALOW DR	
715 BUNGALOW DR	
719 BUNGALOW DR	
720 BUNGALOW DR	
725 BUNGALOW DR	

Note: All addresses are single - family residences unless noted *Duplex*, which has two units per parcel.

Service Addresses		
726	BUNGALOW DR	
730	BUNGALOW DR	
731	BUNGALOW DR	
735	BUNGALOW DR	
736	BUNGALOW DR	
740	BUNGALOW DR	
741	BUNGALOW DR	
746	BUNGALOW DR	
747	BUNGALOW DR	
752	BUNGALOW DR	
753	BUNGALOW DR	
757	BUNGALOW DR	
758	BUNGALOW DR	
763	BUNGALOW DR	
764	BUNGALOW DR	
801	BUNGALOW DR	
802	BUNGALOW DR	
807	BUNGALOW DR	
808	BUNGALOW DR	
813	BUNGALOW DR	
814	BUNGALOW DR	
819	BUNGALOW DR	
820	BUNGALOW DR	
825	BUNGALOW DR	
826	BUNGALOW DR	
831	BUNGALOW DR	
832	BUNGALOW DR	
835	BUNGALOW DR	
836	BUNGALOW DR	
839	BUNGALOW DR	
840	BUNGALOW DR	
852	BUNGALOW DR	
857	BUNGALOW DR	
859	BUNGALOW DR	
860	BUNGALOW DR	
861	BUNGALOW DR	
863	BUNGALOW DR	
400	CALIFORNIA ST	
401	CALIFORNIA ST	
404	CALIFORNIA ST	
405	CALIFORNIA ST	
408	CALIFORNIA ST	
409	CALIFORNIA ST	
411	CALIFORNIA ST	
412	CALIFORNIA ST	
415	CALIFORNIA ST	
416	CALIFORNIA ST	
419	CALIFORNIA ST	
420	CALIFORNIA ST	
423	CALIFORNIA ST	

Service Addresses		
424	CALIFORNIA ST	
428	CALIFORNIA ST	
432	CALIFORNIA ST	
436	CALIFORNIA ST	
500	CALIFORNIA ST	
501	CALIFORNIA ST	
504	CALIFORNIA ST	
505	CALIFORNIA ST	
508	CALIFORNIA ST	
509	CALIFORNIA ST	
514	CALIFORNIA ST	
515	CALIFORNIA ST	
517	CALIFORNIA ST	
518	CALIFORNIA ST	
522	CALIFORNIA ST	
525	CALIFORNIA ST	
526	CALIFORNIA ST	
600	CALIFORNIA ST	
601	CALIFORNIA ST	
604	CALIFORNIA ST	
608	CALIFORNIA ST	
612	CALIFORNIA ST	
617	CALIFORNIA ST	
621	CALIFORNIA ST	
625	CALIFORNIA ST	
629	CALIFORNIA ST	
630	CALIFORNIA ST	
633	CALIFORNIA ST	
636	CALIFORNIA ST	
637	CALIFORNIA ST	
640	CALIFORNIA ST	
706	CALIFORNIA ST	
710	CALIFORNIA ST	
714	CALIFORNIA ST	
726	CALIFORNIA ST	
730	CALIFORNIA ST	
737	CALIFORNIA ST	
748	CALIFORNIA ST	
750	CALIFORNIA ST	
754	CALIFORNIA ST	(Duplex)
757	CALIFORNIA ST	
758	CALIFORNIA ST	
771	CALIFORNIA ST	
804	CALIFORNIA ST	
808	CALIFORNIA ST	
811	CALIFORNIA ST	
815	CALIFORNIA ST	
834	CALIFORNIA ST	
835	CALIFORNIA ST	
839	CALIFORNIA ST	

Service Addresses		
840	CALIFORNIA ST	
841	CALIFORNIA ST	
844	CALIFORNIA ST	
849	CALIFORNIA ST	
850	CALIFORNIA ST	
875	CALIFORNIA ST	
877	CALIFORNIA ST	
903	CEDAR ST	
907	CEDAR ST	
909	CEDAR ST	
911	CEDAR ST	
913	CEDAR ST	
936	CEDAR ST	
943	CEDAR ST	
944	CEDAR ST	
947	CEDAR ST	(Duplex)
301	CENTER ST	
311	CENTER ST	(Duplex)
315	CENTER ST	
319	CENTER ST	(Duplex)
323	CENTER ST	
401	CENTER ST	
409	CENTER ST	
413	CENTER ST	
417	CENTER ST	
420	CENTER ST	
421	CENTER ST	
425	CENTER ST	
429	CENTER ST	
430	CENTER ST	
433	CENTER ST	
437	CENTER ST	
440	CENTER ST	
441	CENTER ST	
450	CENTER ST	
601	CENTER ST	
609	CENTER ST	
615	CENTER ST	
619	CENTER ST	
625	CENTER ST	
631	CENTER ST	
635	CENTER ST	
641	CENTER ST	
647	CENTER ST	(Duplex)
701	CENTER ST	
707	CENTER ST	
715	CENTER ST	
719	CENTER ST	
725	CENTER ST	
731	CENTER ST	

Note: All addresses are single - family residences unless noted *Duplex*, which has two units per parcel.

Service Addresses	
735	CENTER ST
736	CENTER ST
740	CENTER ST
741	CENTER ST
744	CENTER ST
747	CENTER ST
748	CENTER ST
753	CENTER ST
757	CENTER ST
760	CENTER ST
763	CENTER ST
801	CENTER ST
802	CENTER ST
807	CENTER ST
808	CENTER ST
812	CENTER ST
813	CENTER ST
818	CENTER ST
819	CENTER ST
822	CENTER ST
825	CENTER ST
828	CENTER ST
831	CENTER ST
835	CENTER ST
839	CENTER ST
840	CENTER ST
857	CENTER ST
861	CENTER ST
862	CENTER ST
865	CENTER ST
868	CENTER ST
869	CENTER ST
873	CENTER ST
876	CENTER ST
877	CENTER ST
901	CENTER ST
905	CENTER ST
909	CENTER ST
913	CENTER ST
917	CENTER ST
347	CONCORD ST (Duplex)
402	CONCORD ST
403	CONCORD ST
406	CONCORD ST (Duplex)
407	CONCORD ST
408	CONCORD ST (Duplex)
411	CONCORD ST
412	CONCORD ST (Duplex)
415	CONCORD ST
418	CONCORD ST

Service Addresses		
419	CONCORD ST	
422	CONCORD ST	
423	CONCORD ST	
426	CONCORD ST	
427	CONCORD ST	
430	CONCORD ST	
433	CONCORD ST	
434	CONCORD ST	
436	CONCORD ST	
437	CONCORD ST	
438	CONCORD ST	
442	CONCORD ST	
443	CONCORD ST	
502	CONCORD ST	
503	CONCORD ST	
506	CONCORD ST	
507	CONCORD ST	
510	CONCORD ST	
511	CONCORD ST	
514	CONCORD ST	(Duplex)
516	CONCORD ST	
517	CONCORD ST	
520	CONCORD ST	
521	CONCORD ST	
524	CONCORD ST	
527	CONCORD ST	
530	CONCORD ST	
533	CONCORD ST	
534	CONCORD ST	
538	CONCORD ST	
539	CONCORD ST	
807	CONCORD PL	
811	CONCORD PL	
817	CONCORD PL	
821	CONCORD PL	
914	CYPRESS ST	
915	CYPRESS ST	
919	CYPRESS ST	
922	CYPRESS ST	
927	CYPRESS ST	
930	CYPRESS ST	
934	CYPRESS ST	
935	CYPRESS ST	
937	CYPRESS ST	(Duplex)
938	CYPRESS ST	
943	CYPRESS ST	
944	CYPRESS ST	(Duplex)
947	CYPRESS ST	
948	CYPRESS ST	
835	DUNE ST	

Service Addresses		
839	DUNE ST	
843	DUNE ST	
847	DUNE ST	
901	DUNE ST	
905	DUNE ST	
909	DUNE ST	
910	DUNE ST	
913	DUNE ST	
914	DUNE ST	
916	DUNE ST	
917	DUNE ST	
920	DUNE ST	
921	DUNE ST	
925	DUNE ST	
929	DUNE ST	
1415	E ELM AVE	
1416	E ELM AVE	
1419	E ELM AVE	
1420	E ELM AVE	
1423	E ELM AVE	
1424	E ELM AVE	
1427	E ELM AVE	
1428	E ELM AVE	
1431	E ELM AVE	
1434	E ELM AVE	
1435	E ELM AVE	
1509	E ELM AVE	
1510	E ELM AVE	
1513	E ELM AVE	
1514	E ELM AVE	
1517	E ELM AVE	
1518	E ELM AVE	
1521	E ELM AVE	
1522	E ELM AVE	
1525	E ELM AVE	
1526	E ELM AVE	
1529	E ELM AVE	
1530	E ELM AVE	
1531	E ELM AVE	
1534	E ELM AVE	
1535	E ELM AVE	
1538	E ELM AVE	
610	W ELM AVE	(Duplex)
615	W ELM AVE	
617	W ELM AVE	
618	W ELM AVE	
619	W ELM AVE	
621	W ELM AVE	
622	W ELM AVE	
625	W ELM AVE	

Note: All addresses are single - family residences unless noted *Duplex*, which has two units per parcel.

Service Addresses	
626	W ELM AVE
627	W ELM AVE
630	W ELM AVE
323	EUCALYPTUS DR
401	EUCALYPTUS DR
403	EUCALYPTUS DR
405	EUCALYPTUS DR
409	EUCALYPTUS DR
411	EUCALYPTUS DR
413	EUCALYPTUS DR
415	EUCALYPTUS DR
421	EUCALYPTUS DR
423	EUCALYPTUS DR
425	EUCALYPTUS DR
429	EUCALYPTUS DR
431	EUCALYPTUS DR
435	EUCALYPTUS DR
439	EUCALYPTUS DR
443	EUCALYPTUS DR
445	EUCALYPTUS DR
500	EUCALYPTUS DR
501	EUCALYPTUS DR
507	EUCALYPTUS DR
508	EUCALYPTUS DR
509	EUCALYPTUS DR
511	EUCALYPTUS DR
514	EUCALYPTUS DR
515	EUCALYPTUS DR
517	EUCALYPTUS DR
518	EUCALYPTUS DR
519	EUCALYPTUS DR
522	EUCALYPTUS DR
523	EUCALYPTUS DR
524	EUCALYPTUS DR
526	EUCALYPTUS DR
527	EUCALYPTUS DR (Duplex)
528	EUCALYPTUS DR
530	EUCALYPTUS DR
531	EUCALYPTUS DR
533	EUCALYPTUS DR
535	EUCALYPTUS DR
535 1/2	EUCALYPTUS DR
536	EUCALYPTUS DR
537	EUCALYPTUS DR
538	EUCALYPTUS DR
540	EUCALYPTUS DR
603	EUCALYPTUS DR
606	EUCALYPTUS DR
607	EUCALYPTUS DR
611	EUCALYPTUS DR

Service Addresses		
612	EUCALYPTUS DR	
615	EUCALYPTUS DR	
618	EUCALYPTUS DR	
621	EUCALYPTUS DR	
622	EUCALYPTUS DR	
626	EUCALYPTUS DR	(Duplex)
627	EUCALYPTUS DR	(Duplex)
732	EUCALYPTUS DR	(Duplex)
736	EUCALYPTUS DR	(Duplex)
738	EUCALYPTUS DR	(Duplex)
740	EUCALYPTUS DR	
741	EUCALYPTUS DR	(Duplex)
742	EUCALYPTUS DR	
803	EUCALYPTUS DR	
808	EUCALYPTUS DR	
809	EUCALYPTUS DR	
815	EUCALYPTUS DR	
821	EUCALYPTUS DR	
825	EUCALYPTUS DR	
828	EUCALYPTUS DR	
831	EUCALYPTUS DR	
832	EUCALYPTUS DR	
835	EUCALYPTUS DR	
836	EUCALYPTUS DR	
839	EUCALYPTUS DR	
840	EUCALYPTUS DR	
845	EUCALYPTUS DR	
846	EUCALYPTUS DR	
850	EUCALYPTUS DR	
854	EUCALYPTUS DR	
861	EUCALYPTUS DR	
862	EUCALYPTUS DR	
904	EUCALYPTUS DR	
910	EUCALYPTUS DR	
915	EUCALYPTUS DR	
919	EUCALYPTUS DR	
920	EUCALYPTUS DR	
921	EUCALYPTUS DR	
925	EUCALYPTUS DR	
930	EUCALYPTUS DR	
936	EUCALYPTUS DR	
937	EUCALYPTUS DR	
940	EUCALYPTUS DR	(Duplex)
941	EUCALYPTUS DR	
945	EUCALYPTUS DR	
948	EUCALYPTUS DR	
949	EUCALYPTUS DR	
953	EUCALYPTUS DR	(Duplex)
958	EUCALYPTUS DR	
417	E FRANKLIN AVE	

Service Addresses		
427	E FRANKLIN AVE	(Duplex)
216	W FRANKLIN AVE	
515	W FRANKLIN AVE	(Duplex)
517	W FRANKLIN AVE	
527	W FRANKLIN AVE	
418	E GRAND AVE	
500	E GRAND AVE	(Duplex)
501	E GRAND AVE	(Duplex)
506	E GRAND AVE	(Duplex)
507	E GRAND AVE	
509	E GRAND AVE	(Duplex)
511	E GRAND AVE	(Duplex)
512	E GRAND AVE	(Duplex)
514	E GRAND AVE	(Duplex)
516	E GRAND AVE	(Duplex)
517	E GRAND AVE	(Duplex)
519	E GRAND AVE	(Duplex)
520	E GRAND AVE	(Duplex)
601	E GRAND AVE	(Duplex)
609	E GRAND AVE	(Duplex)
612	E GRAND AVE	(Duplex)
613	E GRAND AVE	(Duplex)
618	E GRAND AVE	(Duplex)
619	E GRAND AVE	(Duplex)
622	E GRAND AVE	(Duplex)
623	E GRAND AVE	(Duplex)
626	E GRAND AVE	(Duplex)
627	E GRAND AVE	(Duplex)
710	E GRAND AVE	
1001	E GRAND AVE	(Duplex)
1025	E GRAND AVE	
219	W GRAND AVE	
315	W GRAND AVE	(Duplex)
336	HILLCREST ST	
337	HILLCREST ST	
340	HILLCREST ST	
343	HILLCREST ST	(Duplex)
346	HILLCREST ST	
347	HILLCREST ST	
350	HILLCREST ST	
355	HILLCREST ST	
356	HILLCREST ST	
359	HILLCREST ST	
360	HILLCREST ST	
400	HILLCREST ST	
401	HILLCREST ST	
402	HILLCREST ST	
404	HILLCREST ST	
407	HILLCREST ST	
410	HILLCREST ST	

Note: All addresses are single - family residences unless noted *Duplex*, which has two units per parcel.

Service Addresses		
411	HILLCREST ST	
415	HILLCREST ST	
416	HILLCREST ST	
423	HILLCREST ST	
424	HILLCREST ST	
431	HILLCREST ST	(Duplex)
432	HILLCREST ST	
503	HILLCREST ST	
507	HILLCREST ST	
510	HILLCREST ST	
511	HILLCREST ST	
515	HILLCREST ST	
517	HILLCREST ST	
518	HILLCREST ST	
521	HILLCREST ST	
522	HILLCREST ST	
525	HILLCREST ST	
529	HILLCREST ST	
533	HILLCREST ST	
604	HILLCREST ST	
608	HILLCREST ST	
609	HILLCREST ST	
613	HILLCREST ST	
617	HILLCREST ST	
618	HILLCREST ST	
621	HILLCREST ST	
622	HILLCREST ST	
625	HILLCREST ST	
630	HILLCREST ST	
631	HILLCREST ST	
633	HILLCREST ST	
636	HILLCREST ST	
637	HILLCREST ST	
640	HILLCREST ST	
641	HILLCREST ST	
645	HILLCREST ST	(Duplex)
701	HILLCREST ST	
702	HILLCREST ST	
707	HILLCREST ST	
709	HILLCREST ST	
713	HILLCREST ST	
714	HILLCREST ST	
715	HILLCREST ST	
717	HILLCREST ST	
719	HILLCREST ST	
724	HILLCREST ST	
732	HILLCREST ST	
733	HILLCREST ST	
735	HILLCREST ST	
741	HILLCREST ST	

Service Addresses		
742	HILLCREST ST	
745	HILLCREST ST	
746	HILLCREST ST	
749	HILLCREST ST	
750	HILLCREST ST	
753	HILLCREST ST	
754	HILLCREST ST	
758	HILLCREST ST	
803	HILLCREST ST	
804	HILLCREST ST	
807	HILLCREST ST	
808	HILLCREST ST	
811	HILLCREST ST	
812	HILLCREST ST	
816	HILLCREST ST	
817	HILLCREST ST	
820	HILLCREST ST	
821	HILLCREST ST	
824	HILLCREST ST	
825	HILLCREST ST	
834	HILLCREST ST	
835	HILLCREST ST	
838	HILLCREST ST	
839	HILLCREST ST	
840	HILLCREST ST	
843	HILLCREST ST	
846	HILLCREST ST	
847	HILLCREST ST	
850	HILLCREST ST	
851	HILLCREST ST	
854	HILLCREST ST	
855	HILLCREST ST	
901	HILLCREST ST	
905	HILLCREST ST	
909	HILLCREST ST	
910	HILLCREST ST	
913	HILLCREST ST	
917	HILLCREST ST	
921	HILLCREST ST	
930	HILLCREST ST	
931	HILLCREST ST	
935	HILLCREST ST	
939	HILLCREST ST	
940	HILLCREST ST	(Duplex)
943	HILLCREST ST	(Duplex)
115	E HOLLY AVE	
721	E HOLLY AVE	
423	W HOLLY AVE	(Duplex)
515	W HOLLY AVE	
520	W HOLLY AVE	(Duplex)

Service Addresses		
608	W HOLLY AVE	
615	W HOLLY AVE	
617	W HOLLY AVE	
442	ILLINOIS ST	(Duplex)
314	E IMPERIAL AVE	(Duplex)
316	E IMPERIAL AVE	(Duplex)
418	E IMPERIAL AVE	
422	E IMPERIAL AVE	
305	INDIANA ST	(Duplex)
515	IRENE CT	
521	IRENE CT	
400	KANSAS ST	
404	KANSAS ST	
408	KANSAS ST	
412	KANSAS ST	
416	KANSAS ST	
419	KANSAS ST	
420	KANSAS ST	
423	KANSAS ST	
424	KANSAS ST	
428	KANSAS ST	
429	KANSAS ST	
432	KANSAS ST	
433	KANSAS ST	
434	KANSAS ST	
437	KANSAS ST	
441	KANSAS ST	
500	KANSAS ST	
501	KANSAS ST	
504	KANSAS ST	
505	KANSAS ST	
508	KANSAS ST	
509	KANSAS ST	
513	KANSAS ST	
514	KANSAS ST	
517	KANSAS ST	
518	KANSAS ST	
521	KANSAS ST	
525	KANSAS ST	
526	KANSAS ST	
123	LOMA VISTA ST	
139	LOMA VISTA ST	
143	LOMA VISTA ST	
207	LOMA VISTA ST	(Duplex)
213	LOMA VISTA ST	
227	LOMA VISTA ST	(Duplex)
231	LOMA VISTA ST	(Duplex)
311	LOMA VISTA ST	
312	LOMA VISTA ST	(Duplex)
316	LOMA VISTA ST	

Note: All addresses are single - family residences unless noted *Duplex*, which has two units per parcel.

Service Addresses		
317	LOMA VISTA ST	
321	LOMA VISTA ST	
322	LOMA VISTA ST	(Duplex)
323	LOMA VISTA ST	
326	LOMA VISTA ST	
330	LOMA VISTA ST	
336	LOMA VISTA ST	(Duplex)
337	LOMA VISTA ST	
339	LOMA VISTA ST	
340	LOMA VISTA ST	
343	LOMA VISTA ST	
345	LOMA VISTA ST	
349	LOMA VISTA ST	
352	LOMA VISTA ST	
353	LOMA VISTA ST	
358	LOMA VISTA ST	(Duplex)
403	LOMA VISTA ST	
408	LOMA VISTA ST	
409	LOMA VISTA ST	
412	LOMA VISTA ST	
413	LOMA VISTA ST	
417	LOMA VISTA ST	
418	LOMA VISTA ST	
422	LOMA VISTA ST	
423	LOMA VISTA ST	
427	LOMA VISTA ST	
428	LOMA VISTA ST	(Duplex)
430	LOMA VISTA ST	
433	LOMA VISTA ST	
435	LOMA VISTA ST	
436	LOMA VISTA ST	
443	LOMA VISTA ST	
502	LOMA VISTA ST	
503	LOMA VISTA ST	
507	LOMA VISTA ST	
508	LOMA VISTA ST	
511	LOMA VISTA ST	
512	LOMA VISTA ST	
515	LOMA VISTA ST	
518	LOMA VISTA ST	
521	LOMA VISTA ST	
522	LOMA VISTA ST	
528	LOMA VISTA ST	
529	LOMA VISTA ST	
534	LOMA VISTA ST	
535	LOMA VISTA ST	
538	LOMA VISTA ST	
539	LOMA VISTA ST	
540	LOMA VISTA ST	
543	LOMA VISTA ST	

Service Addresses		
613	LOMA VISTA ST	
614	LOMA VISTA ST	
617	LOMA VISTA ST	
618	LOMA VISTA ST	(Duplex)
621	LOMA VISTA ST	
622	LOMA VISTA ST	
625	LOMA VISTA ST	
626	LOMA VISTA ST	
627	LOMA VISTA ST	
631	LOMA VISTA ST	
635	LOMA VISTA ST	
636	LOMA VISTA ST	
641	LOMA VISTA ST	
644	LOMA VISTA ST	
701	LOMA VISTA ST	
709	LOMA VISTA ST	
713	LOMA VISTA ST	
716	LOMA VISTA ST	
717	LOMA VISTA ST	
720	LOMA VISTA ST	
723	LOMA VISTA ST	
724	LOMA VISTA ST	
727	LOMA VISTA ST	(Duplex)
728	LOMA VISTA ST	
732	LOMA VISTA ST	(Duplex)
733	LOMA VISTA ST	(Duplex)
735	LOMA VISTA ST	(Duplex)
738	LOMA VISTA ST	(Duplex)
741	LOMA VISTA ST	
742	LOMA VISTA ST	(Duplex)
745	LOMA VISTA ST	
746	LOMA VISTA ST	
749	LOMA VISTA ST	(Duplex)
750	LOMA VISTA ST	
753	LOMA VISTA ST	
754	LOMA VISTA ST	
755	LOMA VISTA ST	
810	LOMA VISTA ST	
811	LOMA VISTA ST	
813	LOMA VISTA ST	
815	LOMA VISTA ST	
820	LOMA VISTA ST	
821	LOMA VISTA ST	
835	LOMA VISTA ST	
836	LOMA VISTA ST	
837	LOMA VISTA ST	
840	LOMA VISTA ST	
841	LOMA VISTA ST	
844	LOMA VISTA ST	
848	LOMA VISTA ST	

Service Addresses		
853	LOMA VISTA ST	
854	LOMA VISTA ST	
855	LOMA VISTA ST	
857	LOMA VISTA ST	
858	LOMA VISTA ST	
859	LOMA VISTA ST	
862	LOMA VISTA ST	
900	LOMA VISTA ST	
901	LOMA VISTA ST	
905	LOMA VISTA ST	
906	LOMA VISTA ST	
909	LOMA VISTA ST	
910	LOMA VISTA ST	
914	LOMA VISTA ST	
915	LOMA VISTA ST	
916	LOMA VISTA ST	
917	LOMA VISTA ST	
921	LOMA VISTA ST	
922	LOMA VISTA ST	
933	LOMA VISTA ST	
937	LOMA VISTA ST	
938	LOMA VISTA ST	
940	LOMA VISTA ST	
941	LOMA VISTA ST	
942	LOMA VISTA ST	(Duplex)
948	LOMA VISTA ST	
950	LOMA VISTA ST	(Duplex)
951	LOMA VISTA ST	
953	LOMA VISTA ST	(Duplex)
967	LOMA VISTA ST	
971	LOMA VISTA ST	
205	LOMITA ST	
317	LOMITA ST	
321	LOMITA ST	
325	LOMITA ST	
329	LOMITA ST	
333	LOMITA ST	
337	LOMITA ST	
341	LOMITA ST	
345	LOMITA ST	
405	LOMITA ST	
409	LOMITA ST	
415	LOMITA ST	
419	LOMITA ST	
425	LOMITA ST	
426	LOMITA ST	
427	LOMITA ST	
428	LOMITA ST	
430	LOMITA ST	
431	LOMITA ST	

Note: All addresses are single - family residences unless noted *Duplex*, which has two units per parcel.

Service Addresses
432 LOMITA ST
435 LOMITA ST
439 LOMITA ST
443 LOMITA ST
500 LOMITA ST
504 LOMITA ST
508 LOMITA ST
512 LOMITA ST
515 LOMITA ST
516 LOMITA ST
520 LOMITA ST
525 LOMITA ST
526 LOMITA ST
535 LOMITA ST
601 LOMITA ST
602 LOMITA ST
608 LOMITA ST
609 LOMITA ST
614 LOMITA ST
615 LOMITA ST
618 LOMITA ST
619 LOMITA ST
624 LOMITA ST
625 LOMITA ST
630 LOMITA ST
631 LOMITA ST
634 LOMITA ST
635 LOMITA ST
640 LOMITA ST
641 LOMITA ST
646 LOMITA ST
647 LOMITA ST
701 LOMITA ST
702 LOMITA ST
707 LOMITA ST
708 LOMITA ST
714 LOMITA ST
715 LOMITA ST
719 LOMITA ST
720 LOMITA ST
725 LOMITA ST
726 LOMITA ST
730 LOMITA ST
731 LOMITA ST
735 LOMITA ST
736 LOMITA ST
740 LOMITA ST
741 LOMITA ST
746 LOMITA ST
747 LOMITA ST

Service Addresses	
752 LOMITA ST	
753 LOMITA ST	
757 LOMITA ST	
758 LOMITA ST	
763 LOMITA ST	
764 LOMITA ST	
801 LOMITA ST	
805 LOMITA ST	
809 LOMITA ST	
813 LOMITA ST	
817 LOMITA ST	
821 LOMITA ST	
824 LOMITA ST	
825 LOMITA ST	
828 LOMITA ST	
829 LOMITA ST	
832 LOMITA ST	
836 LOMITA ST	
840 LOMITA ST	
844 LOMITA ST	
848 LOMITA ST	
852 LOMITA ST	
858 LOMITA ST	
860 LOMITA ST	
864 LOMITA ST	
868 LOMITA ST	
900 LOMITA ST	
903 LOMITA ST	
904 LOMITA ST	
907 LOMITA ST	
908 LOMITA ST	
912 LOMITA ST	
913 LOMITA ST	
916 LOMITA ST	
917 LOMITA ST	
920 LOMITA ST	
921 LOMITA ST	
925 LOMITA ST	
929 LOMITA ST	
933 LOMITA ST	
937 LOMITA ST	
941 LOMITA ST	
339 MAIN ST	
347 MAIN ST	
405 MAIN ST	
422 MAIN ST	(Duplex)
426 MAIN ST	
428 MAIN ST	
434 MAIN ST	
513 MAIN ST	

Service Addresses	
515 MAIN ST	
531 MAIN ST UNIT 991	
759 MAIN ST	(Duplex)
825 MAIN ST	
829 MAIN ST	(Duplex)
845 MAIN ST	(Duplex)
904 MAIN ST	
908 MAIN ST	(Duplex)
113 E MAPLE AVE	
114 E MAPLE AVE	(Duplex)
117 E MAPLE AVE	
120 E MAPLE AVE	
122 E MAPLE AVE	
130 E MAPLE AVE	
200 E MAPLE AVE	
201 E MAPLE AVE	
204 E MAPLE AVE	
205 E MAPLE AVE	(Duplex)
208 E MAPLE AVE	
209 E MAPLE AVE	
211 E MAPLE AVE	
212 E MAPLE AVE	
214 E MAPLE AVE	
219 E MAPLE AVE	
220 E MAPLE AVE	
226 E MAPLE AVE	
232 E MAPLE AVE	
300 E MAPLE AVE	(Duplex)
305 E MAPLE AVE	
308 E MAPLE AVE	
312 E MAPLE AVE	
313 E MAPLE AVE	
314 E MAPLE AVE	
315 E MAPLE AVE	
318 E MAPLE AVE	
319 E MAPLE AVE	
322 E MAPLE AVE	
325 E MAPLE AVE	
326 E MAPLE AVE	
329 E MAPLE AVE	
404 E MAPLE AVE	
405 E MAPLE AVE	
408 E MAPLE AVE	
409 E MAPLE AVE	(Duplex)
414 E MAPLE AVE	
415 E MAPLE AVE	
422 E MAPLE AVE	
425 E MAPLE AVE	
426 E MAPLE AVE	(Duplex)
503 E MAPLE AVE	

Note: All addresses are single - family residences unless noted *Duplex*, which has two units per parcel.

Service Addresses	
507 E MAPLE AVE	
511 E MAPLE AVE	
514 E MAPLE AVE	
515 E MAPLE AVE	
522 E MAPLE AVE	
525 E MAPLE AVE	
526 E MAPLE AVE	
529 E MAPLE AVE	(Duplex)
533 E MAPLE AVE	(Duplex)
536 E MAPLE AVE	
537 E MAPLE AVE	(Duplex)
609 E MAPLE AVE	
612 E MAPLE AVE	
613 E MAPLE AVE	
617 E MAPLE AVE	
621 E MAPLE AVE	
625 E MAPLE AVE	
629 E MAPLE AVE	
705 E MAPLE AVE	
709 E MAPLE AVE	
713 E MAPLE AVE	
1120 E MAPLE AVE	
1200 E MAPLE AVE	
1201 E MAPLE AVE	
1204 E MAPLE AVE	
1205 E MAPLE AVE	
1207 E MAPLE AVE	
1208 E MAPLE AVE	
1209 E MAPLE AVE	
1212 E MAPLE AVE	
1213 E MAPLE AVE	
1219 E MAPLE AVE	
1220 E MAPLE AVE	
1225 E MAPLE AVE	
1232 E MAPLE AVE	
1242 E MAPLE AVE	
1246 E MAPLE AVE	
1250 E MAPLE AVE	
1257 E MAPLE AVE	
1261 E MAPLE AVE	
1265 E MAPLE AVE	
1267 E MAPLE AVE	
1400 E MAPLE AVE	
1401 E MAPLE AVE	
1404 E MAPLE AVE	
1407 E MAPLE AVE	
1408 E MAPLE AVE	(Duplex)
1411 E MAPLE AVE	
1412 E MAPLE AVE	
1415 E MAPLE AVE	
1416 E MAPLE AVE	

Service Addresses	
1419 E MAPLE AVE	
1423 E MAPLE AVE	
1428 E MAPLE AVE	
1432 E MAPLE AVE	
1435 E MAPLE AVE	
1435 E MAPLE AVE	
1436 E MAPLE AVE	
1437 E MAPLE AVE	
1439 E MAPLE AVE	
1445 E MAPLE AVE	
1448 E MAPLE AVE	
1500 E MAPLE AVE	
1501 E MAPLE AVE	
1502 E MAPLE AVE	
1506 E MAPLE AVE	
1507 E MAPLE AVE	(Duplex)
1510 E MAPLE AVE	
1511 E MAPLE AVE	(Duplex)
1514 E MAPLE AVE	
1515 E MAPLE AVE	(Duplex)
1519 E MAPLE AVE	(Duplex)
115 W MAPLE AVE	
116 W MAPLE AVE	(Duplex)
119 W MAPLE AVE	
123 W MAPLE AVE	
124 W MAPLE AVE	
126 W MAPLE AVE	(Duplex)
128 W MAPLE AVE	
201 W MAPLE AVE	
202 W MAPLE AVE	
205 W MAPLE AVE	
206 W MAPLE AVE	
210 W MAPLE AVE	
211 W MAPLE AVE	
214 W MAPLE AVE	
215 W MAPLE AVE	
216 W MAPLE AVE	
219 W MAPLE AVE	
223 W MAPLE AVE	
224 W MAPLE AVE	
227 W MAPLE AVE	
228 W MAPLE AVE	
231 W MAPLE AVE	
300 W MAPLE AVE	
302 W MAPLE AVE	
303 W MAPLE AVE	
304 W MAPLE AVE	
312 W MAPLE AVE	
313 W MAPLE AVE	
314 W MAPLE AVE	(Duplex)
317 W MAPLE AVE	

Service Addresses	
320 W MAPLE AVE	
411 W MAPLE AVE	(Duplex)
418 W MAPLE AVE	
423 W MAPLE AVE	(Duplex)
424 W MAPLE AVE	
425 W MAPLE AVE	
426 W MAPLE AVE	
429 W MAPLE AVE	
433 W MAPLE AVE	
434 W MAPLE AVE	
435 W MAPLE AVE	
448 W MAPLE AVE	
505 W MAPLE AVE	
511 W MAPLE AVE	
513 W MAPLE AVE	
527 W MAPLE AVE	
528 W MAPLE AVE	(Duplex)
533 W MAPLE AVE	
535 W MAPLE AVE	
536 W MAPLE AVE	(Duplex)
537 W MAPLE AVE	
539 W MAPLE AVE	
541 W MAPLE AVE	
601 W MAPLE AVE	
603 W MAPLE AVE	
604 W MAPLE AVE	
605 W MAPLE AVE	
607 W MAPLE AVE	
608 W MAPLE AVE	(Duplex)
615 W MAPLE AVE	
618 W MAPLE AVE	
620 W MAPLE AVE	
624 W MAPLE AVE	
628 W MAPLE AVE	
631 W MAPLE AVE	
632 W MAPLE AVE	
633 W MAPLE AVE	
635 W MAPLE AVE	
643 W MAPLE AVE	
644 W MAPLE AVE	
647 W MAPLE AVE	
648 W MAPLE AVE	
649 W MAPLE AVE	
650 W MAPLE AVE	
654 W MAPLE AVE	
655 W MAPLE AVE	
659 W MAPLE AVE	
660 W MAPLE AVE	(Duplex)
663 W MAPLE AVE	
670 W MAPLE AVE	
701 W MAPLE AVE	

Note: All addresses are single - family residences unless noted *Duplex*, which has two units per parcel.

Service Addresses		Service Addresses		Service Addresses	
703 W MAPLE AVE		1186 E MARIPOSA AVE		523 W MARIPOSA AVE	
705 W MAPLE AVE		1192 E MARIPOSA AVE		527 W MARIPOSA AVE	
715 W MAPLE AVE		1204 E MARIPOSA AVE		529 W MARIPOSA AVE	
725 W MAPLE AVE		1210 E MARIPOSA AVE		533 W MARIPOSA AVE	
726 W MAPLE AVE		1216 E MARIPOSA AVE		537 W MARIPOSA AVE	
730 W MAPLE AVE		1224 E MARIPOSA AVE		541 W MARIPOSA AVE	
735 W MAPLE AVE		1230 E MARIPOSA AVE		600 W MARIPOSA AVE	
737 W MAPLE AVE		1231 E MARIPOSA AVE		601 W MARIPOSA AVE	
218 E MARIPOSA AVE		1236 E MARIPOSA AVE		603 W MARIPOSA AVE	
303 E MARIPOSA AVE		1304 E MARIPOSA AVE		604 W MARIPOSA AVE	
309 E MARIPOSA AVE		1308 E MARIPOSA AVE		606 W MARIPOSA AVE	
316 E MARIPOSA AVE		1312 E MARIPOSA AVE		615 W MARIPOSA AVE	
317 E MARIPOSA AVE		1352 E MARIPOSA AVE		617 W MARIPOSA AVE	
501 E MARIPOSA AVE		1356 E MARIPOSA AVE		621 W MARIPOSA AVE	
510 E MARIPOSA AVE	(Duplex)	1360 E MARIPOSA AVE		624 W MARIPOSA AVE	
511 E MARIPOSA AVE		1411 E MARIPOSA AVE		625 W MARIPOSA AVE	
517 E MARIPOSA AVE	(Duplex)	1413 E MARIPOSA AVE		627 W MARIPOSA AVE	
523 E MARIPOSA AVE	(Duplex)	1414 E MARIPOSA AVE		628 W MARIPOSA AVE	
525 E MARIPOSA AVE	(Duplex)	1419 E MARIPOSA AVE		630 W MARIPOSA AVE	
527 E MARIPOSA AVE	(Duplex)	1420 E MARIPOSA AVE		631 W MARIPOSA AVE	
535 E MARIPOSA AVE		1421 E MARIPOSA AVE		632 W MARIPOSA AVE	
606 E MARIPOSA AVE		1425 E MARIPOSA AVE		638 W MARIPOSA AVE	
610 E MARIPOSA AVE		1426 E MARIPOSA AVE		640 W MARIPOSA AVE	
614 E MARIPOSA AVE		1429 E MARIPOSA AVE		641 W MARIPOSA AVE	
618 E MARIPOSA AVE		1430 E MARIPOSA AVE		646 W MARIPOSA AVE	
626 E MARIPOSA AVE		1433 E MARIPOSA AVE		648 W MARIPOSA AVE	
702 E MARIPOSA AVE		1436 E MARIPOSA AVE		650 W MARIPOSA AVE	
710 E MARIPOSA AVE		1437 E MARIPOSA AVE		652 W MARIPOSA AVE	
714 E MARIPOSA AVE		1505 E MARIPOSA AVE		656 W MARIPOSA AVE	
720 E MARIPOSA AVE		1506 E MARIPOSA AVE		658 W MARIPOSA AVE	
726 E MARIPOSA AVE		1509 E MARIPOSA AVE		701 W MARIPOSA AVE	
730 E MARIPOSA AVE		1512 E MARIPOSA AVE		705 W MARIPOSA AVE	
802 E MARIPOSA AVE		1515 E MARIPOSA AVE		709 W MARIPOSA AVE	
808 E MARIPOSA AVE		1518 E MARIPOSA AVE		710 W MARIPOSA AVE	
812 E MARIPOSA AVE		1519 E MARIPOSA AVE		713 W MARIPOSA AVE	
816 E MARIPOSA AVE		1523 E MARIPOSA AVE		714 W MARIPOSA AVE	
824 E MARIPOSA AVE		1524 E MARIPOSA AVE		716 W MARIPOSA AVE	
828 E MARIPOSA AVE		1527 E MARIPOSA AVE		717 W MARIPOSA AVE	
900 E MARIPOSA AVE		1530 E MARIPOSA AVE		718 W MARIPOSA AVE	
910 E MARIPOSA AVE		1531 E MARIPOSA AVE		719 W MARIPOSA AVE	
916 E MARIPOSA AVE		1535 E MARIPOSA AVE		723 W MARIPOSA AVE	
920 E MARIPOSA AVE		1536 E MARIPOSA AVE		724 W MARIPOSA AVE	
920 E MARIPOSA AVE		1546 E MARIPOSA AVE		727 W MARIPOSA AVE	
926 E MARIPOSA AVE		1550 E MARIPOSA AVE		728 W MARIPOSA AVE	(Duplex)
1002 E MARIPOSA AVE		417 W MARIPOSA AVE		733 W MARIPOSA AVE	
1006 E MARIPOSA AVE		419 W MARIPOSA AVE		737 W MARIPOSA AVE	
1012 E MARIPOSA AVE		501 W MARIPOSA AVE	(Duplex)	738 W MARIPOSA AVE	
1018 E MARIPOSA AVE		507 W MARIPOSA AVE		739 W MARIPOSA AVE	
1022 E MARIPOSA AVE		513 W MARIPOSA AVE		740 W MARIPOSA AVE	
1180 E MARIPOSA AVE	(Duplex)	517 W MARIPOSA AVE		742 W MARIPOSA AVE	

Note: All addresses are single - family residences unless noted *Duplex*, which has two units per parcel.

Service Addresses	
745 W MARIPOSA AVE	
777 W MARIPOSA AVE	
324 MARYLAND ST	
328 MARYLAND ST	(Duplex)
332 MARYLAND ST	
400 MARYLAND ST	
406 MARYLAND ST	
418 MARYLAND ST	
420 MARYLAND ST	
422 MARYLAND ST	
424 MARYLAND ST	
426 MARYLAND ST	
427 MARYLAND ST	
429 MARYLAND ST	(Duplex)
430 MARYLAND ST	
433 MARYLAND ST	
434 MARYLAND ST	
437 MARYLAND ST	
438 MARYLAND ST	
444 MARYLAND ST	
500 MARYLAND ST	
501 MARYLAND ST	
513 MARYLAND ST	
517 MARYLAND ST	(Duplex)
519 MARYLAND ST	
522 MARYLAND ST	
525 MARYLAND ST	
526 MARYLAND ST	
529 MARYLAND ST	
530 MARYLAND ST	
535 MARYLAND ST	
540 MARYLAND ST	
545 MARYLAND ST	
601 MARYLAND ST	
602 MARYLAND ST	
608 MARYLAND ST	
609 MARYLAND ST	
614 MARYLAND ST	
615 MARYLAND ST	
618 MARYLAND ST	
619 MARYLAND ST	
624 MARYLAND ST	
625 MARYLAND ST	
630 MARYLAND ST	
631 MARYLAND ST	
634 MARYLAND ST	
635 MARYLAND ST	
640 MARYLAND ST	
641 MARYLAND ST	
646 MARYLAND ST	
647 MARYLAND ST	

Service Addresses
701 MARYLAND ST
702 MARYLAND ST
707 MARYLAND ST
708 MARYLAND ST
714 MARYLAND ST
715 MARYLAND ST
719 MARYLAND ST
720 MARYLAND ST
725 MARYLAND ST
726 MARYLAND ST
730 MARYLAND ST
731 MARYLAND ST
735 MARYLAND ST
736 MARYLAND ST
740 MARYLAND ST
741 MARYLAND ST
746 MARYLAND ST
747 MARYLAND ST
752 MARYLAND ST
753 MARYLAND ST
757 MARYLAND ST
758 MARYLAND ST
763 MARYLAND ST
764 MARYLAND ST
801 MARYLAND ST
802 MARYLAND ST
808 MARYLAND ST
809 MARYLAND ST
815 MARYLAND ST
816 MARYLAND ST
823 MARYLAND ST
824 MARYLAND ST
829 MARYLAND ST
830 MARYLAND ST
836 MARYLAND ST
842 MARYLAND ST
845 MARYLAND ST
846 MARYLAND ST
849 MARYLAND ST
852 MARYLAND ST
853 MARYLAND ST
857 MARYLAND ST
861 MARYLAND ST
864 MARYLAND ST
865 MARYLAND ST
868 MARYLAND ST
869 MARYLAND ST
873 MARYLAND ST
901 MARYLAND ST
905 MARYLAND ST
800 MCCARTHY CT

Service Addresses
801 MCCARTHY CT
804 MCCARTHY CT
805 MCCARTHY CT
808 MCCARTHY CT
809 MCCARTHY CT
812 MCCARTHY CT
813 MCCARTHY CT
816 MCCARTHY CT
817 MCCARTHY CT
820 MCCARTHY CT
821 MCCARTHY CT
824 MCCARTHY CT
825 MCCARTHY CT
828 MCCARTHY CT
829 MCCARTHY CT
833 MCCARTHY CT
837 MCCARTHY CT
841 MCCARTHY CT
845 MCCARTHY CT
849 MCCARTHY CT
853 MCCARTHY CT
900 MCCARTHY CT
901 MCCARTHY CT
904 MCCARTHY CT
905 MCCARTHY CT
908 MCCARTHY CT
909 MCCARTHY CT
912 MCCARTHY CT
913 MCCARTHY CT
916 MCCARTHY CT
917 MCCARTHY CT
920 MCCARTHY CT
921 MCCARTHY CT
924 MCCARTHY CT
925 MCCARTHY CT
928 MCCARTHY CT
929 MCCARTHY CT
932 MCCARTHY CT
935 MCCARTHY CT
936 MCCARTHY CT
939 MCCARTHY CT
940 MCCARTHY CT
943 MCCARTHY CT
411 NEVADA ST
420 NEVADA ST
421 NEVADA ST
430 NEVADA ST
431 NEVADA ST
441 NEVADA ST
501 NEVADA ST
505 NEVADA ST

Note: All addresses are single - family residences unless noted *Duplex*, which has two units per parcel.

Service Addresses	
508 NEVADA ST	
509 NEVADA ST	
512 NEVADA ST	
513 NEVADA ST	
516 NEVADA ST	
520 NEVADA ST	
521 NEVADA ST	
525 NEVADA ST	
311 E OAK AVE	(Duplex)
315 E OAK AVE	(Duplex)
319 E OAK AVE	(Duplex)
323 E OAK AVE	(Duplex)
325 E OAK AVE	(Duplex)
327 E OAK AVE	(Duplex)
405 E OAK AVE	
409 E OAK AVE	(Duplex)
413 E OAK AVE	
417 E OAK AVE	
501 E OAK AVE	(Duplex)
504 E OAK AVE	(Duplex)
506 E OAK AVE	
508 E OAK AVE	(Duplex)
510 E OAK AVE	(Duplex)
511 E OAK AVE	(Duplex)
512 E OAK AVE	
514 E OAK AVE	(Duplex)
517 E OAK AVE	(Duplex)
518 E OAK AVE	
519 E OAK AVE	
521 E OAK AVE	
523 E OAK AVE	
527 E OAK AVE	(Duplex)
529 E OAK AVE	(Duplex)
1201 E OAK AVE	
1205 E OAK AVE	
1209 E OAK AVE	
1213 E OAK AVE	
1217 E OAK AVE	
1221 E OAK AVE	
1225 E OAK AVE	
1229 E OAK AVE	
1233 E OAK AVE	
1237 E OAK AVE	
1409 E OAK AVE	
1410 E OAK AVE	
1414 E OAK AVE	
1415 E OAK AVE	
1418 E OAK AVE	
1421 E OAK AVE	
1422 E OAK AVE	

Service Addresses	
1425 E OAK AVE	
1426 E OAK AVE	
1429 E OAK AVE	
1430 E OAK AVE	
1433 E OAK AVE	
1434 E OAK AVE	
1437 E OAK AVE	
1438 E OAK AVE	
1500 E OAK AVE	
1501 E OAK AVE	
1502 E OAK AVE	
1505 E OAK AVE	
1506 E OAK AVE	
1509 E OAK AVE	
1510 E OAK AVE	
1514 E OAK AVE	
116 W OAK AVE	
117 W OAK AVE	
120 W OAK AVE	(Duplex)
121 W OAK AVE	
124 W OAK AVE	
125 W OAK AVE	
126 W OAK AVE	(Duplex)
129 W OAK AVE	
201 W OAK AVE	
206 W OAK AVE	
208 W OAK AVE	
209 W OAK AVE	
210 W OAK AVE	
213 W OAK AVE	
214 W OAK AVE	
215 W OAK AVE	
218 W OAK AVE	(Duplex)
219 W OAK AVE	
223 W OAK AVE	
224 W OAK AVE	
227 W OAK AVE	
228 W OAK AVE	
231 W OAK AVE	
232 W OAK AVE	
303 W OAK AVE	
304 W OAK AVE	
307 W OAK AVE	
308 W OAK AVE	
310 W OAK AVE	
311 W OAK AVE	
314 W OAK AVE	
315 W OAK AVE	
319 W OAK AVE	
320 W OAK AVE	(Duplex)

Service Addresses	
414 W OAK AVE	(Duplex)
415 W OAK AVE	
416 W OAK AVE	
417 W OAK AVE	
420 W OAK AVE	
421 W OAK AVE	
424 W OAK AVE	
425 W OAK AVE	
428 W OAK AVE	
429 W OAK AVE	
431 W OAK AVE	
432 W OAK AVE	
606 W OAK AVE	
609 W OAK AVE	
612 W OAK AVE	
615 W OAK AVE	
618 W OAK AVE	
619 W OAK AVE	
620 W OAK AVE	
625 W OAK AVE	
626 W OAK AVE	
627 W OAK AVE	
628 W OAK AVE	
629 W OAK AVE	
631 W OAK AVE	
632 W OAK AVE	
635 W OAK AVE	
636 W OAK AVE	
638 W OAK AVE	
639 W OAK AVE	(Duplex)
641 W OAK AVE	
642 W OAK AVE	
648 W OAK AVE	
649 W OAK AVE	
659 W OAK AVE	
660 W OAK AVE	
704 W OAK AVE	
707 W OAK AVE	
708 W OAK AVE	
711 W OAK AVE	
712 W OAK AVE	
715 W OAK AVE	
716 W OAK AVE	
719 W OAK AVE	
720 W OAK AVE	
725 W OAK AVE	
729 W OAK AVE	
404 OREGON ST	
408 OREGON ST	
412 OREGON ST	

Note: All addresses are single - family residences unless noted *Duplex*, which has two units per parcel.

Service Addresses	
416 OREGON ST	
417 OREGON ST	
420 OREGON ST	
421 OREGON ST	
424 OREGON ST	
425 OREGON ST	
500 OREGON ST	
501 OREGON ST	
506 OREGON ST	
507 OREGON ST	
510 OREGON ST	
511 OREGON ST	
512 OREGON ST	
516 OREGON ST	
517 OREGON ST	
520 OREGON ST	
524 OREGON ST	
525 OREGON ST	(Duplex)
501 E PALM AVE	(Duplex)
505 E PALM AVE	
509 E PALM AVE	
513 E PALM AVE	(Duplex)
519 E PALM AVE	(Duplex)
520 E PALM AVE	(Duplex)
521 E PALM AVE	
604 E PALM AVE	
610 E PALM AVE	
708 E PALM AVE	
1400 E PALM AVE	
1401 E PALM AVE	
1440 E PALM AVE	
1441 E PALM AVE	
1442 E PALM AVE	
1444 E PALM AVE	
1445 E PALM AVE	
1446 E PALM AVE	
1448 E PALM AVE	(Duplex)
1449 E PALM AVE	
1450 E PALM AVE	
1453 E PALM AVE	
1457 E PALM AVE	
1461 E PALM AVE	
1471 E PALM AVE	
1481 E PALM AVE	
1506 E PALM AVE	
1513 E PALM AVE	
1517 E PALM AVE	
1518 E PALM AVE	
1524 E PALM AVE	
1531 E PALM AVE	
1537 E PALM AVE	

Service Addresses	
1543 E PALM AVE	
1547 E PALM AVE	
1556 E PALM AVE	
1560 E PALM AVE	
1564 E PALM AVE	
1568 E PALM AVE	
115 W PALM AVE	(Duplex)
129 W PALM AVE	
315 W PALM AVE	(Duplex)
404 W PALM AVE	
409 W PALM AVE	
412 W PALM AVE	
415 W PALM AVE	
417 W PALM AVE	
421 W PALM AVE	
422 W PALM AVE	(Duplex)
427 W PALM AVE	
428 W PALM AVE	(Duplex)
503 W PALM AVE	
505 W PALM AVE	
507 W PALM AVE	
510 W PALM AVE	
514 W PALM AVE	(Duplex)
520 W PALM AVE	
521 W PALM AVE	
525 W PALM AVE	
526 W PALM AVE	
530 W PALM AVE	
535 W PALM AVE	
536 W PALM AVE	
573 W PALM AVE	(Duplex)
608 W PALM AVE	
612 W PALM AVE	
613 W PALM AVE	
617 W PALM AVE	
618 W PALM AVE	
621 W PALM AVE	
622 W PALM AVE	
625 W PALM AVE	
626 W PALM AVE	
630 W PALM AVE	
633 W PALM AVE	
634 W PALM AVE	
639 W PALM AVE	
643 W PALM AVE	
647 W PALM AVE	
650 W PALM AVE	
653 W PALM AVE	
654 W PALM AVE	
657 W PALM AVE	
660 W PALM AVE	

Service Addresses	
661 W PALM AVE	
664 W PALM AVE	
665 W PALM AVE	(Duplex)
669 W PALM AVE	
674 W PALM AVE	
676 W PALM AVE	
678 W PALM AVE	
682 W PALM AVE	
686 W PALM AVE	
690 W PALM AVE	
694 W PALM AVE	
700 W PALM AVE	
702 W PALM AVE	
704 W PALM AVE	(Duplex)
705 W PALM AVE	
708 W PALM AVE	
710 W PALM AVE	
711 W PALM AVE	
714 W PALM AVE	(Duplex)
715 W PALM AVE	
719 W PALM AVE	
723 W PALM AVE	
770 W PALM AVE	
780 W PALM AVE	
321 PENN ST	(Duplex)
324 PENN ST	(Duplex)
335 PENN ST	
501 PENN ST	(Duplex)
504 PENN ST	(Duplex)
505 PENN ST	(Duplex)
508 PENN ST	
509 PENN ST	(Duplex)
516 PENN ST	
520 PENN ST	(Duplex)
521 PENN ST	(Duplex)
523 PENN ST	(Duplex)
524 PENN ST	
525 PENN ST	(Duplex)
526 PENN ST	(Duplex)
527 PENN ST	(Duplex)
528 PENN ST	(Duplex)
530 PENN ST	(Duplex)
531 PENN ST	(Duplex)
535 PENN ST	(Duplex)
538 PENN ST	
539 PENN ST	(Duplex)
543 PENN ST	(Duplex)
606 PENN ST	
609 PENN ST	
610 PENN ST	
615 PENN ST	

Note: All addresses are single - family residences unless noted *Duplex*, which has two units per parcel.

Service Addresses	
618 PENN ST	
621 PENN ST	
624 PENN ST	(Duplex)
627 PENN ST	
628 PENN ST	
633 PENN ST	
639 PENN ST	
645 PENN ST	
704 PENN ST	
708 PENN ST	
712 PENN ST	
716 PENN ST	
724 PENN ST	
726 PENN ST	
730 PENN ST	
734 PENN ST	
738 PENN ST	(Duplex)
741 PENN ST	
742 PENN ST	
745 PENN ST	
750 PENN ST	
754 PENN ST	
802 PENN ST	(Duplex)
808 PENN ST	
812 PENN ST	
815 PENN ST	
816 PENN ST	
817 PENN ST	(Duplex)
818 PENN ST	
823 PENN ST	(Duplex)
826 PENN ST	
827 PENN ST	(Duplex)
828 PENN ST	
830 PENN ST	
831 PENN ST	
832 PENN ST	
837 PENN ST	(Duplex)
840 PENN ST	
841 PENN ST	(Duplex)
845 PENN ST	
849 PENN ST	(Duplex)
853 PENN ST	(Duplex)
857 PENN ST	(Duplex)
859 PENN ST	
862 PENN ST	(Duplex)
815 PEPPER ST	
817 PEPPER ST	
818 PEPPER ST	
821 PEPPER ST	
822 PEPPER ST	
825 PEPPER ST	

Service Addresses	
826 PEPPER ST	
829 PEPPER ST	
831 PEPPER ST	
835 PEPPER ST	
836 PEPPER ST	
840 PEPPER ST	
843 PEPPER ST	
844 PEPPER ST	
847 PEPPER ST	
848 PEPPER ST	
851 PEPPER ST	
914 PEPPER ST	
918 PEPPER ST	
942 PEPPER ST	(Duplex)
116 E PINE AVE	
119 E PINE AVE	
120 E PINE AVE	
125 E PINE AVE	
211 E PINE AVE	
325 E PINE AVE	(Duplex)
403 E PINE AVE	(Duplex)
415 E PINE AVE	(Duplex)
501 E PINE AVE	
511 E PINE AVE	
702 E PINE AVE	
707 E PINE AVE	
709 E PINE AVE	
710 E PINE AVE	
711 E PINE AVE	
717 E PINE AVE	
721 E PINE AVE	
808 E PINE AVE	
816 E PINE AVE	
905 E PINE AVE	
909 E PINE AVE	
915 E PINE AVE	(Duplex)
1125 E PINE AVE	
1150 E PINE AVE	
1200 E PINE AVE	
1201 E PINE AVE	
1204 E PINE AVE	
1205 E PINE AVE	
1208 E PINE AVE	
1209 E PINE AVE	
1224 E PINE AVE	
1230 E PINE AVE	
1236 E PINE AVE	
1304 E PINE AVE	
1318 E PINE AVE	
1322 E PINE AVE	
1326 E PINE AVE	

Service Addresses	
1712 E PINE AVE	
1718 E PINE AVE	
219 W PINE AVE	
220 W PINE AVE	
418 W PINE AVE	
602 W PINE AVE	
606 W PINE AVE	
610 W PINE AVE	
615 W PINE AVE	
619 W PINE AVE	
623 W PINE AVE	
625 W PINE AVE	
627 W PINE AVE	
629 W PINE AVE	
631 W PINE AVE	
633 W PINE AVE	
637 W PINE AVE	
638 W PINE AVE	
640 W PINE AVE	
641 W PINE AVE	
643 W PINE AVE	
645 W PINE AVE	
646 W PINE AVE	
647 W PINE AVE	
650 W PINE AVE	(Duplex)
651 W PINE AVE	(Duplex)
655 W PINE AVE	(Duplex)
700 W PINE AVE	
706 W PINE AVE	
709 W PINE AVE	
711 W PINE AVE	
712 W PINE AVE	(Duplex)
717 W PINE AVE	
718 W PINE AVE	(Duplex)
720 W PINE AVE	
721 W PINE AVE	
723 W PINE AVE	
723 W PINE AVE	
724 W PINE AVE	
725 W PINE AVE	
725 W PINE AVE	
727 W PINE AVE	
728 W PINE AVE	
729 W PINE AVE	
731 W PINE AVE	
733 W PINE AVE	
701 REDWOOD AVE	
702 REDWOOD AVE	
705 REDWOOD AVE	
706 REDWOOD AVE	
709 REDWOOD AVE	

Note: All addresses are single - family residences unless noted *Duplex*, which has two units per parcel.

Service Addresses		
710	REDWOOD AVE	
713	REDWOOD AVE	
714	REDWOOD AVE	
718	REDWOOD AVE	
722	REDWOOD AVE	
726	REDWOOD AVE	
730	REDWOOD AVE	
734	REDWOOD AVE	
737	REDWOOD AVE	
738	REDWOOD AVE	
741	REDWOOD AVE	
742	REDWOOD AVE	
745	REDWOOD AVE	
746	REDWOOD AVE	
115	RICHMOND ST	
145	RICHMOND ST	
315	RICHMOND ST	(Duplex)
321	RICHMOND ST	(Duplex)
323	RICHMOND ST	(Duplex)
343	RICHMOND ST	(Duplex)
411	RICHMOND ST	(Duplex)
416	RICHMOND ST	(Duplex)
433	RICHMOND ST	
442	RICHMOND ST	
501	RICHMOND ST	(Duplex)
502	RICHMOND ST	(Duplex)
507	RICHMOND ST	
508	RICHMOND ST	
509	RICHMOND ST	
511	RICHMOND ST	
512	RICHMOND ST	(Duplex)
513	RICHMOND ST	
515	RICHMOND ST	
516	RICHMOND ST	
518	RICHMOND ST	
519	RICHMOND ST	(Duplex)
522	RICHMOND ST	
525	RICHMOND ST	(Duplex)
527	RICHMOND ST	
528	RICHMOND ST	(Duplex)
529	RICHMOND ST	
531	RICHMOND ST	
534	RICHMOND ST	
535	RICHMOND ST	(Duplex)
536	RICHMOND ST	
538	RICHMOND ST	
539	RICHMOND ST	
540	RICHMOND ST	
542	RICHMOND ST	
231	SHELDON ST	

Service Addresses		
231	SHELDON ST #A	
505	SHELDON ST	(Duplex)
506	SHELDON ST	
510	SHELDON ST	(Duplex)
511	SHELDON ST	(Duplex)
514	SHELDON ST	
515	SHELDON ST	(Duplex)
518	SHELDON ST	(Duplex)
521	SHELDON ST	(Duplex)
522	SHELDON ST	
525	SHELDON ST	
526	SHELDON ST	(Duplex)
527	SHELDON ST	(Duplex)
531	SHELDON ST	(Duplex)
537	SHELDON ST	(Duplex)
538	SHELDON ST	
543	SHELDON ST	(Duplex)
601	SHELDON ST	
605	SHELDON ST	
613	SHELDON ST	
619	SHELDON ST	
623	SHELDON ST	(Duplex)
731	SHELDON ST	
740	SHELDON ST	(Duplex)
743	SHELDON ST	
744	SHELDON ST	
747	SHELDON ST	
750	SHELDON ST	
751	SHELDON ST	
754	SHELDON ST	
755	SHELDON ST	
759	SHELDON ST	
760	SHELDON ST	
801	SHELDON ST	
816	SHELDON ST	
820	SHELDON ST	
821	SHELDON ST	
823	SHELDON ST	
825	SHELDON ST	
826	SHELDON ST	
830	SHELDON ST	
833	SHELDON ST	
836	SHELDON ST	(Duplex)
837	SHELDON ST	
840	SHELDON ST	
841	SHELDON ST	
846	SHELDON ST	(Duplex)
848	SHELDON ST	
849	SHELDON ST	
852	SHELDON ST	(Duplex)

Service Addresses		
853	SHELDON ST	
857	SHELDON ST	
861	SHELDON ST	
904	SHELDON ST	(Duplex)
908	SHELDON ST	
909	SHELDON ST	
912	SHELDON ST	
913	SHELDON ST	
916	SHELDON ST	(Duplex)
917	SHELDON ST	
922	SHELDON ST	
926	SHELDON ST	
928	SHELDON ST	
929	SHELDON ST	(Duplex)
933	SHELDON ST	
934	SHELDON ST	
936	SHELDON ST	
937	SHELDON ST	
940	SHELDON ST	
941	SHELDON ST	
944	SHELDON ST	
945	SHELDON ST	
949	SHELDON ST	
321	SIERRA ST	(Duplex)
331	SIERRA ST	(Duplex)
335	SIERRA ST	(Duplex)
508	SIERRA PL	
510	SIERRA PL	(Duplex)
512	SIERRA PL	
521	SIERRA PL	
527	SIERRA PL	(Duplex)
529	SIERRA PL	
533	SIERRA PL	
534	SIERRA PL	
601	SIERRA ST	
602	SIERRA ST	
610	SIERRA ST	
611	SIERRA ST	
616	SIERRA ST	
617	SIERRA ST	
623	SIERRA ST	
624	SIERRA ST	
629	SIERRA ST	
630	SIERRA ST	
633	SIERRA ST	
636	SIERRA ST	
639	SIERRA ST	
640	SIERRA ST	
645	SIERRA ST	
702	SIERRA ST	

Note: All addresses are single - family residences unless noted *Duplex*, which has two units per parcel.

Service Addresses	
703 SIERRA ST	
707 SIERRA ST	
708 SIERRA ST	
711 SIERRA ST	
714 SIERRA ST	
720 SIERRA ST	
721 SIERRA ST	
724 SIERRA ST	
725 SIERRA ST	
730 SIERRA ST	
736 SIERRA ST	
737 SIERRA ST	
740 SIERRA ST	
741 SIERRA ST	
746 SIERRA ST	
747 SIERRA ST	
750 SIERRA ST	
753 SIERRA ST	
756 SIERRA ST	
757 SIERRA ST	
760 SIERRA ST	
763 SIERRA ST	(Duplex)
139 STANDARD ST	
216 STANDARD ST	(Duplex)
401 STANDARD ST	
402 STANDARD ST	(Duplex)
405 STANDARD ST	
406 STANDARD ST	
407 STANDARD ST	
408 STANDARD ST	
410 STANDARD ST	
411 STANDARD ST	(Duplex)
414 STANDARD ST	(Duplex)
415 STANDARD ST	(Duplex)
418 STANDARD ST	(Duplex)
419 STANDARD ST	(Duplex)
424 STANDARD ST	
426 STANDARD ST	
427 STANDARD ST	
429 STANDARD ST	
430 STANDARD ST	
433 STANDARD ST	
435 STANDARD ST	
436 STANDARD ST	(Duplex)
437 STANDARD ST	(Duplex)
442 STANDARD ST	
500 STANDARD ST	
502 STANDARD ST	
505 STANDARD ST	
506 STANDARD ST	
507 STANDARD ST	

Service Addresses	
510 STANDARD ST	
511 STANDARD ST	
515 STANDARD ST	
516 STANDARD ST	
519 STANDARD ST	(Duplex)
520 STANDARD ST	
521 STANDARD ST	
523 STANDARD ST	
524 STANDARD ST	
526 STANDARD ST	
527 STANDARD ST	(Duplex)
528 STANDARD ST	
530 STANDARD ST	
533 STANDARD ST	
534 STANDARD ST	(Duplex)
535 STANDARD ST	
538 STANDARD ST	
540 STANDARD ST	(Duplex)
203 E SYCAMORE AVE	
209 E SYCAMORE AVE	
213 E SYCAMORE AVE	
214 E SYCAMORE AVE	
216 E SYCAMORE AVE	
217 E SYCAMORE AVE	
218 E SYCAMORE AVE	(Duplex)
312 E SYCAMORE AVE	
314 E SYCAMORE AVE	
315 E SYCAMORE AVE	
316 E SYCAMORE AVE	
318 E SYCAMORE AVE	
319 E SYCAMORE AVE	
320 E SYCAMORE AVE	
321 E SYCAMORE AVE	
329 E SYCAMORE AVE	
400 E SYCAMORE AVE	
401 E SYCAMORE AVE	(Duplex)
402 E SYCAMORE AVE	
405 E SYCAMORE AVE	
406 E SYCAMORE AVE	
410 E SYCAMORE AVE	
411 E SYCAMORE AVE	
413 E SYCAMORE AVE	
417 E SYCAMORE AVE	
514 E SYCAMORE AVE	
517 E SYCAMORE AVE	
519 E SYCAMORE AVE	
521 E SYCAMORE AVE	
524 E SYCAMORE AVE	
1200 E SYCAMORE AVE	
1201 E SYCAMORE AVE	
1202 E SYCAMORE AVE	

Service Addresses	
1203 E SYCAMORE AVE	
1205 E SYCAMORE AVE	
1206 E SYCAMORE AVE	
1207 E SYCAMORE AVE	
1208 E SYCAMORE AVE	
1209 E SYCAMORE AVE	
1210 E SYCAMORE AVE	
1211 E SYCAMORE AVE	
1213 E SYCAMORE AVE	
1214 E SYCAMORE AVE	
1217 E SYCAMORE AVE	
1218 E SYCAMORE AVE	
1220 E SYCAMORE AVE	
1221 E SYCAMORE AVE	
1222 E SYCAMORE AVE	
1225 E SYCAMORE AVE	
1226 E SYCAMORE AVE	
1228 E SYCAMORE AVE	
1403 E SYCAMORE AVE	
1407 E SYCAMORE AVE	
1411 E SYCAMORE AVE	
1414 E SYCAMORE AVE	
1415 E SYCAMORE AVE	
1416 E SYCAMORE AVE	
1420 E SYCAMORE AVE	
1421 E SYCAMORE AVE	
1423 E SYCAMORE AVE	
1425 E SYCAMORE AVE	
1429 E SYCAMORE AVE	
1432 E SYCAMORE AVE	
1435 E SYCAMORE AVE	
1436 E SYCAMORE AVE	
1440 E SYCAMORE AVE	
1501 E SYCAMORE AVE	
1502 E SYCAMORE AVE	
1505 E SYCAMORE AVE	
1506 E SYCAMORE AVE	(Duplex)
1507 E SYCAMORE AVE	
1510 E SYCAMORE AVE	(Duplex)
1511 E SYCAMORE AVE	(Duplex)
1515 E SYCAMORE AVE	(Duplex)
116 W SYCAMORE AVE	(Duplex)
117 W SYCAMORE AVE	
120 W SYCAMORE AVE	(Duplex)
123 W SYCAMORE AVE	
124 W SYCAMORE AVE	
125 W SYCAMORE AVE	
129 W SYCAMORE AVE	
201 W SYCAMORE AVE	
202 W SYCAMORE AVE	
203 W SYCAMORE AVE	

Note: All addresses are single - family residences unless noted *Duplex*, which has two units per parcel.

Service Addresses	
205 W SYCAMORE AVE	
206 W SYCAMORE AVE	
207 W SYCAMORE AVE	
210 W SYCAMORE AVE	
211 W SYCAMORE AVE	
214 W SYCAMORE AVE	
220 W SYCAMORE AVE	
221 W SYCAMORE AVE	
222 W SYCAMORE AVE	
225 W SYCAMORE AVE	
226 W SYCAMORE AVE	
229 W SYCAMORE AVE	
230 W SYCAMORE AVE	
300 W SYCAMORE AVE	
301 W SYCAMORE AVE	
316 W SYCAMORE AVE	
317 W SYCAMORE AVE	
319 W SYCAMORE AVE	
320 W SYCAMORE AVE	
324 W SYCAMORE AVE	
413 W SYCAMORE AVE	
414 W SYCAMORE AVE	
415 W SYCAMORE AVE	
419 W SYCAMORE AVE	
421 W SYCAMORE AVE	
425 W SYCAMORE AVE	
502 W SYCAMORE AVE	
504 W SYCAMORE AVE	
506 W SYCAMORE AVE	
507 W SYCAMORE AVE	
508 W SYCAMORE AVE	
512 W SYCAMORE AVE	
513 W SYCAMORE AVE	
515 W SYCAMORE AVE	
516 W SYCAMORE AVE	
519 W SYCAMORE AVE	(Duplex)
520 W SYCAMORE AVE	
523 W SYCAMORE AVE	
524 W SYCAMORE AVE	
528 W SYCAMORE AVE	
532 W SYCAMORE AVE	
600 W SYCAMORE AVE	
622 W SYCAMORE AVE	
630 W SYCAMORE AVE	
631 W SYCAMORE AVE	(Duplex)
633 W SYCAMORE AVE	
634 W SYCAMORE AVE	
635 W SYCAMORE AVE	
638 W SYCAMORE AVE	
641 W SYCAMORE AVE	
642 W SYCAMORE AVE	

Service Addresses	
645 W SYCAMORE AVE	
646 W SYCAMORE AVE	
647 W SYCAMORE AVE	
648 W SYCAMORE AVE	
649 W SYCAMORE AVE	
650 W SYCAMORE AVE	
654 W SYCAMORE AVE	
655 W SYCAMORE AVE	
658 W SYCAMORE AVE	
659 W SYCAMORE AVE	
662 W SYCAMORE AVE	
663 W SYCAMORE AVE	
700 W SYCAMORE AVE	
701 W SYCAMORE AVE	
710 W SYCAMORE AVE	
711 W SYCAMORE AVE	
720 W SYCAMORE AVE	
721 W SYCAMORE AVE	
730 W SYCAMORE AVE	
731 W SYCAMORE AVE	
740 W SYCAMORE AVE	
741 W SYCAMORE AVE	
750 W SYCAMORE AVE	
751 W SYCAMORE AVE	
760 W SYCAMORE AVE	
770 W SYCAMORE AVE	
336 VALLEY ST	
337 VALLEY ST	
340 VALLEY ST	
341 VALLEY ST	
345 VALLEY ST	
346 VALLEY ST	
352 VALLEY ST	
353 VALLEY ST	
357 VALLEY ST	
361 VALLEY ST	
405 VALLEY ST	
409 VALLEY ST	
410 VALLEY ST	
411 VALLEY ST	
413 VALLEY ST	
417 VALLEY ST	
418 VALLEY ST	(Duplex)
421 VALLEY ST	
426 VALLEY ST	
427 VALLEY ST	
432 VALLEY ST	
435 VALLEY ST	
439 VALLEY ST	
303 VIRGINIA ST	
402 VIRGINIA ST	

Service Addresses	
403 VIRGINIA ST	
406 VIRGINIA ST	
409 VIRGINIA ST	
413 VIRGINIA ST	
414 VIRGINIA ST	
416 VIRGINIA ST	
419 VIRGINIA ST	
423 VIRGINIA ST	
424 VIRGINIA ST	
427 VIRGINIA ST	
428 VIRGINIA ST	
430 VIRGINIA ST	(Duplex)
431 VIRGINIA ST	
438 VIRGINIA ST	
439 VIRGINIA ST	
442 VIRGINIA ST	
443 VIRGINIA ST	
500 VIRGINIA ST	
501 VIRGINIA ST	
505 VIRGINIA ST	
506 VIRGINIA ST	
510 VIRGINIA ST	
511 VIRGINIA ST	
515 VIRGINIA ST	
516 VIRGINIA ST	
521 VIRGINIA ST	
522 VIRGINIA ST	
525 VIRGINIA ST	
526 VIRGINIA ST	
531 VIRGINIA ST	
532 VIRGINIA ST	
535 VIRGINIA ST	
536 VIRGINIA ST	(Duplex)
601 VIRGINIA ST	(Duplex)
613 VIRGINIA ST	
637 VIRGINIA ST	
641 VIRGINIA ST	
645 VIRGINIA ST	
703 VIRGINIA ST	
704 VIRGINIA ST	
707 VIRGINIA ST	
711 VIRGINIA ST	
714 VIRGINIA ST	
715 VIRGINIA ST	
717 VIRGINIA ST	
718 VIRGINIA ST	(Duplex)
721 VIRGINIA ST	
725 VIRGINIA ST	
729 VIRGINIA ST	
739 VIRGINIA ST	(Duplex)
740 VIRGINIA ST	

Note: All addresses are single - family residences unless noted *Duplex*, which has two units per parcel.

Service Addresses	
742 VIRGINIA ST	
745 VIRGINIA ST	
746 VIRGINIA ST	
747 VIRGINIA ST	
750 VIRGINIA ST	
753 VIRGINIA ST	
754 VIRGINIA ST	
759 VIRGINIA ST	
760 VIRGINIA ST	
769 VIRGINIA ST	
800 VIRGINIA ST	
803 VIRGINIA ST	
805 VIRGINIA ST	
810 VIRGINIA ST	
811 VIRGINIA ST	
814 VIRGINIA ST	
815 VIRGINIA ST	
817 VIRGINIA ST	
818 VIRGINIA ST	
821 VIRGINIA ST	
826 VIRGINIA ST	
827 VIRGINIA ST	
832 VIRGINIA ST	
837 VIRGINIA ST	
841 VIRGINIA ST	
842 VIRGINIA ST	
850 VIRGINIA ST	
851 VIRGINIA ST	
852 VIRGINIA ST	
853 VIRGINIA ST	
856 VIRGINIA ST	
859 VIRGINIA ST	
861 VIRGINIA ST	(Duplex)
862 VIRGINIA ST	
901 VIRGINIA ST	
902 VIRGINIA ST	
907 VIRGINIA ST	
910 VIRGINIA ST	
911 VIRGINIA ST	
912 VIRGINIA ST	(Duplex)
915 VIRGINIA ST	
918 VIRGINIA ST	
919 VIRGINIA ST	
925 VIRGINIA ST	
926 VIRGINIA ST	
933 VIRGINIA ST	
940 VIRGINIA ST	(Duplex)
941 VIRGINIA ST	(Duplex)
942 VIRGINIA ST	
946 VIRGINIA ST	

Service Addresses	
947 VIRGINIA ST	
955 VIRGINIA ST	
104 E WALNUT AVE	(Duplex)
201 E WALNUT AVE	(Duplex)
202 E WALNUT AVE	
205 E WALNUT AVE	
206 E WALNUT AVE	
209 E WALNUT AVE	
210 E WALNUT AVE	
213 E WALNUT AVE	
214 E WALNUT AVE	
217 E WALNUT AVE	
218 E WALNUT AVE	
222 E WALNUT AVE	
223 E WALNUT AVE	
227 E WALNUT AVE	
229 E WALNUT AVE	(Duplex)
303 E WALNUT AVE	
307 E WALNUT AVE	
312 E WALNUT AVE	
313 E WALNUT AVE	
315 E WALNUT AVE	
320 E WALNUT AVE	
324 E WALNUT AVE	
328 E WALNUT AVE	
329 E WALNUT AVE	
333 E WALNUT AVE	
336 E WALNUT AVE	
337 E WALNUT AVE	(Duplex)
340 E WALNUT AVE	
400 E WALNUT AVE	
401 E WALNUT AVE	
406 E WALNUT AVE	
407 E WALNUT AVE	
416 E WALNUT AVE	
419 E WALNUT AVE	
425 E WALNUT AVE	
508 E WALNUT AVE	
516 E WALNUT AVE	
517 E WALNUT AVE	
518 E WALNUT AVE	
520 E WALNUT AVE	(Duplex)
521 E WALNUT AVE	
526 E WALNUT AVE	
909 E WALNUT AVE	
913 E WALNUT AVE	
917 E WALNUT AVE	
921 E WALNUT AVE	
1000 E WALNUT AVE	
1001 E WALNUT AVE	

Service Addresses	
1004 E WALNUT AVE	
1005 E WALNUT AVE	
1008 E WALNUT AVE	
1009 E WALNUT AVE	
1013 E WALNUT AVE	
1017 E WALNUT AVE	
1021 E WALNUT AVE	
1101 E WALNUT AVE	
1103 E WALNUT AVE	
1105 E WALNUT AVE	
1106 E WALNUT AVE	
1107 E WALNUT AVE	
1109 E WALNUT AVE	
1201 E WALNUT AVE	
1203 E WALNUT AVE	
1204 E WALNUT AVE	
1205 E WALNUT AVE	
1207 E WALNUT AVE	
1208 E WALNUT AVE	
1209 E WALNUT AVE	
1211 E WALNUT AVE	
1212 E WALNUT AVE	
1213 E WALNUT AVE	
1216 E WALNUT AVE	
1220 E WALNUT AVE	
1224 E WALNUT AVE	
1258 E WALNUT AVE	
1300 E WALNUT AVE	
1301 E WALNUT AVE	
1303 E WALNUT AVE	
1305 E WALNUT AVE	
1307 E WALNUT AVE	
1400 E WALNUT AVE	
1401 E WALNUT AVE	
1403 E WALNUT AVE	
1405 E WALNUT AVE	
1406 E WALNUT AVE	
1407 E WALNUT AVE	
1409 E WALNUT AVE	
1411 E WALNUT AVE	
1413 E WALNUT AVE	
1414 E WALNUT AVE	
1415 E WALNUT AVE	
1417 E WALNUT AVE	
1418 E WALNUT AVE	
1419 E WALNUT AVE	
1421 E WALNUT AVE	
1422 E WALNUT AVE	
1426 E WALNUT AVE	(Duplex)
1430 E WALNUT AVE	

Note: All addresses are single - family residences unless noted *Duplex*, which has two units per parcel.

Service Addresses	
1432 E WALNUT AVE	
1434 E WALNUT AVE	
1501 E WALNUT AVE	
1502 E WALNUT AVE	
1503 E WALNUT AVE	
1504 E WALNUT AVE	
1505 E WALNUT AVE	
120 W WALNUT AVE	(Duplex)
124 W WALNUT AVE	
126 W WALNUT AVE	(Duplex)
200 W WALNUT AVE	
203 W WALNUT AVE	
204 W WALNUT AVE	
207 W WALNUT AVE	
208 W WALNUT AVE	
211 W WALNUT AVE	
212 W WALNUT AVE	
214 W WALNUT AVE	
215 W WALNUT AVE	
216 W WALNUT AVE	
221 W WALNUT AVE	
222 W WALNUT AVE	(Duplex)
225 W WALNUT AVE	
226 W WALNUT AVE	(Duplex)
229 W WALNUT AVE	
230 W WALNUT AVE	(Duplex)
302 W WALNUT AVE	
305 W WALNUT AVE	
306 W WALNUT AVE	
310 W WALNUT AVE	
315 W WALNUT AVE	
318 W WALNUT AVE	
321 W WALNUT AVE	(Duplex)
325 W WALNUT AVE	
412 W WALNUT AVE	
414 W WALNUT AVE	
415 W WALNUT AVE	
419 W WALNUT AVE	
423 W WALNUT AVE	
424 W WALNUT AVE	
426 W WALNUT AVE	
430 W WALNUT AVE	
500 W WALNUT AVE	
501 W WALNUT AVE	
503 W WALNUT AVE	
505 W WALNUT AVE	
507 W WALNUT AVE	
508 W WALNUT AVE	
512 W WALNUT AVE	
515 W WALNUT AVE	

Service Addresses	
516 W WALNUT AVE	
519 W WALNUT AVE	
520 W WALNUT AVE	
523 W WALNUT AVE	
528 W WALNUT AVE	
616 W WALNUT AVE	
620 W WALNUT AVE	
621 W WALNUT AVE	
624 W WALNUT AVE	
625 W WALNUT AVE	
629 W WALNUT AVE	
630 W WALNUT AVE	(Duplex)
633 W WALNUT AVE	
637 W WALNUT AVE	
642 W WALNUT AVE	(Duplex)
643 W WALNUT AVE	
646 W WALNUT AVE	
648 W WALNUT AVE	
649 W WALNUT AVE	
650 W WALNUT AVE	
651 W WALNUT AVE	
652 W WALNUT AVE	(Duplex)
658 W WALNUT AVE	(Duplex)
659 W WALNUT AVE	
663 W WALNUT AVE	
665 W WALNUT AVE	
667 W WALNUT AVE	
400 WASHINGTON ST	
401 WASHINGTON ST	(Duplex)
404 WASHINGTON ST	
405 WASHINGTON ST	
408 WASHINGTON ST	
409 WASHINGTON ST	
412 WASHINGTON ST	
413 WASHINGTON ST	
416 WASHINGTON ST	
417 WASHINGTON ST	
420 WASHINGTON ST	
421 WASHINGTON ST	
424 WASHINGTON ST	
425 WASHINGTON ST	
428 WASHINGTON ST	
429 WASHINGTON ST	
432 WASHINGTON ST	
433 WASHINGTON ST	
434 WASHINGTON ST	
435 WASHINGTON ST	
500 WASHINGTON ST	
501 WASHINGTON ST	
502 WASHINGTON ST	

Service Addresses	
504 WASHINGTON ST	
505 WASHINGTON ST	
508 WASHINGTON ST	
509 WASHINGTON ST	
512 WASHINGTON ST	
513 WASHINGTON ST	
516 WASHINGTON ST	(Duplex)
517 WASHINGTON ST	
520 WASHINGTON ST	(Duplex)
521 WASHINGTON ST	
524 WASHINGTON ST	
525 WASHINGTON ST	
530 WASHINGTON ST	
605 WASHINGTON ST	
719 WASHINGTON ST	
729 WASHINGTON ST	
755 WASHINGTON ST	
759 WASHINGTON ST	
761 WASHINGTON ST	
765 WASHINGTON ST	
815 WASHINGTON ST	(Duplex)
819 WASHINGTON ST	(Duplex)
823 WASHINGTON ST	
827 WASHINGTON ST	
841 WASHINGTON ST	
843 WASHINGTON ST	
202 WHITING ST	(Duplex)
224 WHITING ST	(Duplex)
225 WHITING ST	(Duplex)
307 WHITING ST	
311 WHITING ST	
312 WHITING ST	(Duplex)
316 WHITING ST	(Duplex)
317 WHITING ST	(Duplex)
320 WHITING ST	(Duplex)
321 WHITING ST	(Duplex)
324 WHITING ST	
327 WHITING ST	(Duplex)
328 WHITING ST	
332 WHITING ST	(Duplex)
333 WHITING ST	(Duplex)
337 WHITING ST	
338 WHITING ST	(Duplex)
341 WHITING ST	
342 WHITING ST	
346 WHITING ST	
347 WHITING ST	
351 WHITING ST	
352 WHITING ST	(Duplex)
355 WHITING ST	(Duplex)

Note: All addresses are single - family residences unless noted *Duplex*, which has two units per parcel.

Service Addresses		
356	WHITING ST	(Duplex)
357	WHITING ST	(Duplex)
360	WHITING ST	(Duplex)
403	WHITING ST	(Duplex)
408	WHITING ST	
409	WHITING ST	
411	WHITING ST	(Duplex)
412	WHITING ST	
416	WHITING ST	
419	WHITING ST	
420	WHITING ST	
423	WHITING ST	
424	WHITING ST	(Duplex)
426	WHITING ST	
427	WHITING ST	
431	WHITING ST	
432	WHITING ST	
437	WHITING ST	
438	WHITING ST	
442	WHITING ST	

Service Addresses		
443	WHITING ST	
502	WHITING ST	(Duplex)
503	WHITING ST	
505	WHITING ST	
506	WHITING ST	
512	WHITING ST	
513	WHITING ST	
517	WHITING ST	
518	WHITING ST	
522	WHITING ST	
523	WHITING ST	
526	WHITING ST	
529	WHITING ST	(Duplex)
530	WHITING ST	
533	WHITING ST	
537	WHITING ST	
538	WHITING ST	
542	WHITING ST	
543	WHITING ST	
602	WHITING ST	

Service Addresses		
606	WHITING ST	
611	WHITING ST	
612	WHITING ST	
617	WHITING ST	
620	WHITING ST	
622	WHITING ST	
623	WHITING ST	
626	WHITING ST	
627	WHITING ST	
635	WHITING ST	
637	WHITING ST	
643	WHITING ST	
742	YUCCA ST	
747	YUCCA ST	
748	YUCCA ST	
753	YUCCA ST	
754	YUCCA ST	
759	YUCCA ST	
760	YUCCA ST	

Note: All addresses are single - family residences unless noted *Duplex*, which has two units per parcel.

EXHIBIT 2

INITIAL RATES FOR FRANCHISEE SERVICES

City of El Segundo - Solid Waste Rate Proposal
Form A-1 - Summary of Proposed Annual Rate Revenue

Proposer Name: EDCO Disposal Corporation

January 30, 2019

A	B	C	D	E
Line	**Service Sector**	**Source Tab**	**Automated Collection**	**Manual Collection**
1	Proposed Residential Rates & Projected Annual Revenue - Automated	A-2	$ 818,424.96	
2	Proposed Residential Rates & Projected Annual Revenue - Manual	A-3		$ 1,038,622.08
3	**Proposed Residential Base Rate Revenue**		**$ 818,424.96**	**$ 1,038,622.08**
4	Proposed Residential Extra Services Rates & Projected Annual Revenue	A-4	$ -	$ -
5	Proposed Civic Services Rates & Projected Annual Revenue	A-5	$ 214,716.00	$ 214,716.00
6	Proposed Abandoned Item Rates & Projected Annual Revenue	A-6	$ 10,000.00	$ 10,000.00
7	Proposed City Sponsored Event Rates & Projected Annual Revenue	A-7	$ 7,500.00	$ 7,500.00
8	**Proposed Additional Services Rate Revenue**		**$ 232,216.00**	**$ 232,216.00**
9	**Alternate Bid: Proposed Bulky Item Cleanup & Document Shredding Event Rates & Projected Annual Revenue**			
10	Bulky Item Cleanup events	A-8	$ -	$ -
11	Document Shredding Events	A-8	$ -	$ -
12	**Proposed Alternate Bid Revenue**		**$ -**	**$ -**
13	**Proposed Total Annual Rate Revenue**		**$ 1,050,640.96**	**$ 1,270,838.08**

Agreement No. 5652

City of El Segundo - Solid Waste Rate Proposal
Form A-2 - Proposed Residential Rates & Projected Annual Revenue - Automated

Proposer Name: EDCO Disposal Corporation

January 30, 2019

Proposed Monthly Rates (a)

Line	Container Size	Monthly Rate		Number of Properties		Contractor Revenue		Total Revenue
		1 unit	2 units	1 unit	2 units	1 unit	2 units	
	Trash, Recycling, and Organics							
1	95 Gal	$21.26	$21.26	2,868	318	$60,973.68	$6,760.68	$67,734.36
2	95 Gal Lifeline Rate	$10.63	$10.63	44	-	$467.72	$0.00	$467.72
	Additional Carts (for each cart above two)							
3	Additional Recycling	$0.00	$0.00			$0.00	$0.00	$0.00
4	Additional Organic	$0.00	$0.00			$0.00	$0.00	$0.00
	Additional Charge for Backyard Service							
5	Per Container	$8.66	$8.66			$0.00	$0.00	$0.00
6	**Projected Monthly Contractor Revenue - Residential Automated Service**			2,912	318	61,441	6,761	68,202
7	**Months Per Year**							12
8	**Projected Annual Contractor Revenue - Residential Automated Service**							818,425

(a) Proposers are required to enter a proposed rate for each level of service.

(b) The proposed total amount of annual rate revenue on line 8 in column I is brought forward to line 1 in column D of Form A-1.

Agreement No. 5652

City of El Segundo - Solid Waste Rate Proposal
Form A-4 - Proposed Residential Extra Services Rates & Projected Annual Revenue

Proposer Name: EDCO Disposal Corporation

January 30, 2019

A	B	C	D	E	F
Line	**Extra Services**	**Unit of Measure**	**Proposed Rates per Service**	**Annual Count**	**Annual On-Call Revenue**
1	Extra Automated Pickups - Trash	On demand, as needed	$4.00		$0.00
2	Steam Cleaning of Bins	On demand, as needed	$50.00		$0.00
3	Subtotal Extra Services (a)				$0.00

(a) Carried forward to A-1 Summary, line 4 in columns D and E.

Agreement No. 5652

City of El Segundo - Solid Waste Rate Proposal
Form A-5 - Proposed Civic Services Rates & Projected Annual Revenue

Proposer Name: EDCO Disposal Corporation

January 30, 2019

A	B	C	D	E	F	G	H	I	L

Proposed Monthly Rates

Frequency of Pickup	3yd³ Bin - Trash	3yd³ Bin - Recycling	10yd³ Bin	20yd³ Bin	40yd³ Bin
1x Per Week	$ 85	$ 55	$ 1,472	$ 1,191	$ 1,191
2x Per Week	$ 170	$ 110	$ 2,944	$ 2,382	$ 2,382
3x Per Week	$ 254	$ 165	$ 4,417	$ 3,572	$ 3,572

Line		Description	Frequency of Pickup	3yd³ Bin - Trasn	3yd³ Bin - Recycling	10yd³ Bin	20yd³ Bin	40yd³ Bin	Annual Revenue (a)
1	City Hall	1T, 1R	3x Per Week	1	1				$5,028
2	Police Dept.	1T, 1R	3x Per Week	1	1				$5,028
3	Fire Station 1	1T, 1R	3x Per Week	1	1				$5,028
4	Fire Station 2	1T, 1R	3x Per Week	1	1				$5,028
5	Library	1T, 1R	3x Per Week	1	1				$5,028
6	Public Works Maintenance Yard	2T, 1R	3x Per Week	2	1				$8,076
7	Public Works Maintenance Yard	Street Sweeping Debris (c)	2x Per Week				1		$28,578
8	Public Works Maintenance Yard	Recycling	1x Per Week					2	$28,578
9	Public Works Maintenance Yard	Asphalt Debris (c)	1x Per Week			1			$17,664
10	Public Works Maintenance Yard	Green Waste	2x Per Week					2	$57,156
11	Water Yard	1T, 1R	3x Per Week	1					$3,048
12	Parks Maintenance Yard	4T, 1R	3x Per Week	4	1				$14,172
13	Park Vista	2T, 1R	3x Per Week	2	1				$8,076
14	The Lakes Golf Course	3T, 1R	3x Per Week	3	1				$11,124
15	Campus ES Soccer Field	1T, 1R	3x Per Week	1	1				$5,028
16	Boy Scout House	1T	3x Per Week	1					$3,048
17	Aquatics Center	1T, 1R	3x Per Week	1	1				$5,028
18		Subtotal Civic Services Revenue (b)							$214,716.00

**= Hinged Covers; T= Trash; R= Recycled Materials; Collection is 3 times per week unless otherwise indicated.*

(a) Proposed Rate per Service in column J multiplied by the Annual Count in column K.
(b) Carried forward to A-1 Summary, line 6 in columns D and E.
(c) Collection cost only. Disposal shall be billed at actual disposal costs.

Agreement No. 5652

City of El Segundo - Solid Waste Rate Proposal
Form A-6 - Proposed Abandoned Item Rates & Projected Annual Revenue

Proposer Name: EDCO Disposal Corporation

January 30, 2019

A	B	C	D	E	F
Line	**Abandoned Items Collection**	**Unit of Measure**	**Proposed Rates per Service**	**Annual Count**	**Annual Revenue (a)**
1	Option 2	Annual collection, no limit on # of requests	$10,000.00	1	$10,000.00

(a) Proposed Rates per Service in column D multiplied by the Annual Count in column E.

Agreement No. 5652

City of El Segundo - Solid Waste Rate Proposal
Form A-7 - Proposed City Sponsored Event Rates & Projected Annual Revenue

Proposer Name: EDCO Disposal Corporation

January 30, 2019

A	B	C	D	E	F
Line	**City Sponsored Events**	**Unit of Measure**	**Proposed Rates per Service**	**Annual Count**	**Annual Revenue (a)**
1	City Sponsored Events	Per event	$500.00	15	$7,500.00
2	**Subtotal City Sponsored Events (b)**				$7,500.00

(a) Proposed Rates per Service in column D multiplied by the Annual Count in column E.
(b) Carried forward to A-1 Summary, line 8 in columns D and E.

Agreement No. 5652

City of El Segundo - Solid Waste Rate Proposal

Form A-8 - Alternate Bid: Proposed Bulky Item Cleanup & Document Shredding Event Rates & Projected Annual Revenue

Proposer Name: EDCO Disposal Corporation

January 30, 2019

A	B	C	D	E	F
Line	**Shredding Events**	**Unit of Measure**	**Proposed Rates per Service**	**Annual Count**	**Annual Revenue (a)**
1	Bulky item cleanup event	Per event	$0.00	2	$0.00
1	Document Shredding Events	Per event	$0.00	2	$0.00
2	**Subtotal Bulky Item Cleanup events and Document Shredding Events (b)**				$0.00

(a) Proposed Rates per Service in column D multiplied by the Annual Count in column E.
(b) Carried forward to A-1 Summary, lines 10 & 11 in columns D and E.

Agreement No. 5652

EXHIBIT 3

CONTAINER SPECIFICATIONS AND SERVICE STANDARDS

All containers provided to Customers or City by Franchisee must meet these minimum specifications:

CARTS

All carts are to be new and meet the following specifications:

1. Colored to differentiate between solid waste, recyclable materials, and organic waste;

2. Wheeled with steel axles treated or plated for rust prevention;

3. Hinged lids;

4. Handles;

5. Ultraviolet, light-stabilized plastic construction;

6. Sturdy construction that meets ANSI standards;

7. 10-year manufacturer's guarantee;

8. Labels or stickers on lids: All containers shall include a sticker or label advising customers to not place hazardous materials or liquids in the containers and provide a telephone number to call for information on the proper disposal of these items. The stickers or labels shall also indicate that the customer should contact the Franchisee for the repair or replacement of damaged containers and provide the Franchisee's telephone number to call for service.

BINS

All bins provided pursuant to this Agreement must meet the following specifications.

1. Bins must be clean, newly painted, in good repair, and free of graffiti and tags. Bins provided for temporary or drop-box service do not have to be newly painted, but must be clean, in good repair, and free of graffiti and tags;

2. Steel construction with hinged plastic lid;

3. Lid rod to be plated or treated for rust prevention;

4. Lock lids available on request;

5. Water-tight construction;

6. Labels or stickers on lids or top of bin: All containers shall include a sticker or label advising customers to not place hazardous materials or liquids in the containers and provide a telephone number to call for information on the proper disposal of these items. The stickers or labels shall also indicate that the customer should contact the Franchisee for the repair or replacement of damaged containers and provide the Franchisee's telephone number to call for service.

SERVICE STANDARDS

1. All Customers receiving cart service shall be initially provided with new carts.

2. When a Customer notifies Franchisee of a broken or damaged container, Franchisee shall replace or repair the container prior to the Customer's next scheduled collection.

3. If a Customer reports that a container has been stolen and Franchise can verify that the container has been stolen and not re-purposed, Franchisee shall provide the Customer with a replacement container prior to the Customer's next scheduled collection.

4. Each Customer initially shall be provided with one new 95-gallon solid waste cart, one new 95-gallon recyclables cart, and one new 95-gallon organic waste cart. Each Customer may, upon request and at no additional charge, receive up to one additional 95-gallon solid waste cart, three additional 95-gallon recyclables carts, and/or three additional 95-gallon organic waste carts. At Customer's option, any cart may be substituted with either a 32- or 64 gallon size cart with no rate differential. Collection will occur once weekly and solid waste, recyclables, and organic waste will all be collected on the same day.

5. If a Customer consistently overfills a container such that on collection day refuse is spilling from the container, and the Customer refuses to accept a larger container or an additional container, Franchisee shall bring this situation to the attention of the Administrator. The Administrator shall take measures allowed by the El Segundo Municipal Code to ensure that the Customer is subscribing to a level of service consistent with its needs.

6. After containers are emptied, they shall be returned upright to the location from which they were picked up by Franchisee's employees. Franchisee's employees shall use reasonable means to ensure that containers are not deposited in any driveway, sidewalk, or street other than at the curb.

7. Franchisee agrees to clean (including steam cleaning) and repaint, at its cost, all bins provided for Civic Waste services upon City's request without charge once per year. All containers must be maintained in a safe, functional condition.

EXHIBIT 4

PLANNING REQUIREMENTS, CUSTOMER SERVICE, AND EDUCATION

1. Transition Plan

Franchisee shall provide the City with a transition plan no later than March 1, 2019, which shall include, but not be limited to:

1.1 Franchisee's plan and schedule for acquiring and providing the vehicles and containers required to provide the services required by this Agreement;

1.2 Descriptions or vendor specification sheets for the vehicles and containers that Franchisee will provide;

1.3 Copies of the education and informational materials that Franchisee will provide to customers; and

1.4 Franchisee's Customer list and copies of collection route maps.

2. Customer Education and Communication.

Franchisee shall provide all Customers with education and information materials as follows:

2.1 To all Customers during the pre-service planning period described in Section 3 of this Agreement, and to all new customers, written information that describes:

a. Franchisee's services, including how materials are diverted from disposal and container sizes available;

b. Customer's collection schedule, including when collection will occur when a Customer's collection day falls on a Holiday, and those Holidays that are observed by Franchisee;

c. How refuse and materials are to be prepared and placed in containers and a description of wastes and materials that are not be placed in containers;

d. How containers are to be placed and made accessible for collection by Franchisee;

e. Proper handling and disposal of hazardous wastes and universal wastes, including identification of local facilities and events that accept these wastes;

f. How to contact Franchisee's customer service office, including the telephone number, email address, and times during which customer service personnel

are available to respond to customer requests;

g. Franchisee's policy for investigating and responding to Customer complaints and requests for service; and

h. The availability of rollout/backyard service, the fees associated with this service, and the criteria or process for applying for an exemption from these fees.

2.2 Once per quarter throughout the Term of this Agreement, Franchisee shall provide Customers with a newsletter or bill insert, as determined by the Administrator, that describes and discusses:

a. The percent of waste and materials collected from Customers that Franchisee has diverted from disposal during the previous six months;

b. Upcoming local events for the collection of hazardous and universal waste;

c. Planned changes to Franchisee's services, collection schedules, or routes;

d. How refuse and materials are to be prepared and placed in containers and a description of wastes and materials that are not be placed in containers; and

e. Any other issues related to the Franchisee's services that are affected by Customer behavior.

2.3 Prior to distributing any materials to Customers, Franchisee shall provide drafts of these materials to the Administrator for review and comment at least thirty (30) days prior distribution of these materials to Customers.

2.4 Franchisee's customer service telephone number and email address is to be identified on all materials distributed to Customers.

2.5 All costs for preparation, printing, and distribution of customer education and information materials is to be at Franchisee's expense, and shall not be billed to or the responsibility of City or Franchisee's Customers.

EXHIBIT 5

SCHEDULE OF LIQUIDATED DAMAGES

The following liquidated damages shall apply and be due and payable by Franchisee for breaches of the terms of this Agreement by Franchisee.

Conditions When Liquidated Damages Apply	Liquidated Damage Amount
I. Franchisee Operations	
1.1 Failure of Franchisee to achieve and maintain a monthly Waste Diversion Rate as described in Section 17.3 and Exhibit 12 of this Agreement.	$5,000 per month for each month that the required Waste Diversion Rate is not achieved or maintained
1.2 Failure to implement the services described in this Agreement	$5,000 per day that the services are not implemented
1.3 Failure to clean up litter or spills from Franchisee's vehicles as specified in this Agreement	$500 per incident
1.4 Failure to deliver a container to a Customer or make a container exchange requested by a Customer prior to the Customer's next scheduled collection.	$100 per incident
1.5 Failure to repair or replace a damaged or missing container prior to the Customer's next scheduled collection.	$100 per incident
1.6 Failure to respond to a Customer service request within 24 hours or the end of the next business day, whichever is sooner.	$100 per incident
1.7 Failure to notify a Customer of the reason for non-collection.	$100 per incident
1.8 Failure to collect a missed pick-up before the end of the next business day after receiving a notice from Customer	$200 per incident
1.9 Failure to replace containers in their approximate original, upright position after service more than 20 times in any month	$200 per incident greater than 20 per month
1.10 Failure to repair damage caused to private property within 30 days	$500 for each day greater than 30 that the damage is not repaired
1.11 Failure to begin service to a new Customer within 5 business days of receiving Customer request	$200 per incident
1.12 Failure to remove containers from premises that are no longer receiving service from Franchisee within 3 days of being requested to do so by the City	$500 per day that the containers are not removed after request by the City
1.13 Providing services to Customers that are not authorized by this Agreement	$1,000 per incident

Conditions When Liquidated Damages Apply		Liquidated Damage Amount
2.	**Franchisee Vehicles**	
2.1.	**Use of vehicles that are not in compliance with SCAQMD Rule 1193 and this Agreement**	$5,000 per vehicle per day that such a vehicle is used in the City
2.2	Use of any vehicles in the City that have not been properly registered or inspected	$500 per vehicle per day that such a vehicle is used in the City
2.3	**Failure to remove graffiti or tagging from vehicles**	**$500 per vehicle**

Conditions When Liquidated Damages Apply		Liquidated Damage Amount
3.	**Containers**	
3.1	**Failure to provide containers that meet the minimum standards specified in this Agreement**	**$10 per container not meeting the minimum standards**
3.2	**Failure to place labels or stickers on containers as required by this Agreement**	$10 per container
3.3	**Failure to provide labels or stickers on containers that contain the information specified in this agreement**	$10 per container
3.4	**Failure to remove graffiti or tagging from containers**	**$25 per incident**

Conditions When Liquidated Damages Apply		Liquidated Damage Amount
4.	**Submittals to the City**	
4.1	**Failure to provide a monthly report, payment, or other required submittal by the due date**	**$100 per day that the report or submittal is not submitted**
4.2	**Submittal of false or inaccurate information on a report or form**	$1,000 per incident per report
4.3	**Failure to provide verification of insurance or copies of inspections or certifications requested by City or required by this Agreement by the due date**	**$250 per incident**
4.4	**Failure to provide an acceptable annual update to Franchisee's Waste Disposal and Diversion Plan**	**$500 per incident**

Conditions When Liquidated Damages Apply		Liquidated Damage Amount
5.	Communication with Customers	
5.1	Failure to provide customer service representatives during times required	$200 per day
5.2	Failure to provide written notifications to customers	$200 per incident

5.3	Failure to provide advance copies of notifications to Customers to the City for review and comment	$500 per incident
5.4	Failure to provide notifications, newsletters, or other Customer education materials required by this Agreement	$1,000 per incident
5.5	Acceptance or demands for gratuities or any other payments from Customers not specifically authorized by this Agreement	$10,000 per incident
5.6	Representing that Franchisee has the exclusive right to provide temporary bin service to Customers	$500 per incident

Payment of any liquidated damages by Franchisee shall not release Franchisee from fulfillment of the terms of this Agreement.

EXHIBIT 6

REQUEST FOR PROPOSALS FOR RESIDENTIAL SOLID WASTE COLLECTION, RECYCLING, AND DISPOSAL SERVICES AND CIVIC SOLID WASTE SERVICES FOR THE CITY OF EL SEGUNDO

Agreement No. 5652

Request for Proposals No. 18-08

Residential Solid Waste Collection, Recycling, and Disposal Services and Civic Solid Waste Services for the City of El Segundo

City of El Segundo
350 Main Street
El Segundo, CA 90245
310-524-2356

SCS ENGINEERS

01217299.00 | October 2018

438 S. Marengo Ave.
Pasadena, CA 91101
626-792-9593

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1.0 INTRODUCTION

The City of El Segundo (City) is requesting proposals from qualified solid waste companies to provide solid waste collection, transportation, recycling, processing, and disposal services for residential premises in the City, along with civic solid waste services. The residential solid waste Franchise Agreement (Agreement) with the City's current company, Republic Services (Republic), will expire on October 31, 2018. On July 17, 2018, the City Council directed staff to prepare an RFP for residential solid waste collection services. The City is soliciting proposals for both manual and automated collection services consistent with the specifications herein set forth.

1.1 PROCUREMENT SCOPE AND OBJECTIVES

The services to be procured shall be provided to single-family and two-family unit residences, which currently totals 3,230 units.

The City's objectives of this procurement are to:

1. Conduct a fair, transparent, competitive procurement process to obtain the greatest value in solid waste handling services for the City and its residents.
2. Provide the City with the flexibility to either:
   a. Award an exclusive contract to provide manual collection to residential premises.
   b. Award an exclusive contract to provide automated collection services to residential premises.

1.2 PROCUREMENT APPROACH

To achieve these procurement objectives, the City has prepared rate proposal forms (included in **Appendix A**) that enable proposers to offer price proposals for manual or automated collection. The City is requesting that proposers submit separate price proposals for each type of service, manual or automated. In addition, separate rate proposal forms are included for the civic and other requested solid waste services.

The purpose for gathering this information from proposers is to give the City the information it needs to negotiate a franchise agreement that represents the greatest value to the City.

1.3 TERM OF NEW AGREEMENT

The current agreement was to end October 31, 2018. The City has approved a six-month extension to the agreement to allow sufficient time for the procurement process. The new agreement will have a term of seven years, and is expected to commence on May 1, 2019 and expire on April 30, 2026. The City may extend the agreement for up to 36 months at its sole option.

1.4 DRAFT FRANCHISE AGREEMENT

To provide proposers with an understanding of the contract terms under which they will provide service, the City has prepared a draft franchise agreement, which is included in **Appendix B.**

2.0 RFP PROCESS

This RFP outlines the City's procurement process, provides background information about the City, summarizes the scope of services and key contract terms, and describes the information that proposers must include in their proposals.

2.1 PROPOSERS LIST

Potential proposers who are interested in receiving amendments and/or answers to questions related to this RFP should register for this procurement by sending an email to Ken Berkman at kberkman@elsegundo.org and Michelle Leonard of SCS Engineers at mleonard@scsengineers.com.

2.2 MANDATORY PRE-PROPOSAL MEETING

All proposers must attend a pre-proposal meeting on October 15, 2018 at 10AM. The pre-proposal meeting will be held in the City Council Chambers in City Hall (350 Main Street). Proposals from firms that do not attend the pre-proposal meeting will not be considered. The City requests that interested proposers RSVP for the mandatory pre-proposal meeting to kberkman@elsegundo.org and Michelle Leonard of SCS Engineers at mleonard@scsengineers.com by October 10, 2018.

2.3 SCHEDULE

The City intends to procure new solid waste collection services according to the schedule shown in Table 1.

Table 1. RFP Schedule

City releases RFP	October 3, 2018
Proposers RSVP for mandatory pre-proposal meeting	October 10, 2018
City conducts mandatory pre-proposal meeting	**October 15, 2018 at 10AM**
Last day for proposers to submit questions	October 22, 2018
City issues answers to all questions received at pre-proposal meeting and via email	October 29, 2018
PROPOSALS DUE BY 3:00PM	**November 7, 2018**
Evaluation committee reviews proposals and interviews shortlisted proposer(s)	November 29, 2018
Authorization to enter negotiations with the selected Company to City Council.	December 18, 2018
City completes negotiations with contractor	January 2019
Award of Franchise Agreement to City Council	February 5, 2019
Execute Agreement	February 2019
Conduct outreach campaign to residents	March - April 2019
Rollout of New Service	May 2019

2.4 GENERAL REQUIREMENTS

By submitting a proposal, a proposer represents that:

- The RFP is sufficient in scope and detail to indicate and convey reasonable understanding of all requirements, terms, and conditions for performance of the work required in this project.
- The Proposer has exercised all necessary due diligence in making investigations and inquiries, examining documents, and inspecting City sites and facilities.
- The Proposer is fully familiar with— and has fully considered— all facts, conditions, circumstances, and matters that may affect, in any way, the Proposer's services or costs.
- The Proposal is an irrevocable offer for a period of at least one hundred eighty (180) calendar days following City's opening of all Proposals.
- The Proposer is, and will be, in compliance with the RFP's requirements, terms, and conditions.

The City's rights include, but are not limited to, the following:

- Withdrawing, reissuing or modifying the RFP.
- Requesting clarification and/or additional information from any proposer at any point in the procurement process.
- Executing any or all of the draft agreements with a proposer on the basis of the original proposals and/or any other information submitted by the proposers during the procurement process.
- Rejecting any or all proposals, waiving irregularities in any proposals, or waiving any requirements of the RFP.
- Negotiating with more than one proposer or other service provider, either sequentially or simultaneously, for all or any of the services, in this RFP.
- Accepting a proposal that may not offer the lowest cost but offers the best overall value to the City.

2.5 VERIFICATION OF INFORMATION

The City, and its consultants or legal counsel, may be conducting reference checks on proposers that may involve contacting municipalities currently or previously served by proposer, as well as contacting regulatory agencies involved in the oversight of proposers' facilities and operations. In addition, the City may review the proposers' litigation history, regulatory actions, safety records, and diversion history. The proposer's submission of a proposal shall constitute an agreement to cooperate with such a review.

2.6 CONSEQUENCE OF SUBMISSION OF A PROPOSAL

The submission of a proposal shall not be deemed an agreement between the proposer and the City. The proposal is a contractual offer by the proposer to perform services in accordance with the proposal. Acceptance of a proposal by the City obligates the proposer to enter into good faith negotiations based on the proposal submitted. Any agreement shall not be binding on the City unless and until it is executed by the City and the selected proposer, and any conditions precedent to its effectiveness have been satisfied.

2.7 PROPOSAL COSTS

The cost of investigating, preparing and submitting a proposal is the sole responsibility of the proposer. The City will not reimburse any proposer for any costs associated with the preparation and submission of a proposal.

2.8 PROPOSAL SUBMISSION /DEADLINE

All questions or requests for information regarding this RFP must in writing and sent via email to the City's contacts for this RFP, Ken Berkman, Public Works Director, and Michelle Leonard of SCS Engineers. To preserve the integrity of the RFP process and to ensure that all proposers are provided consistent information, interested parties are prohibited from contacting City staff (besides Mr. Berkman), City consultants (besides Ms. Leonard), or elected or appointed officials of the City. The City reserves the right to reject proposals from proposers who contact City staff, City consultants, or elected or appointed officials of the City after the date this RFP is issued.

All proposals must be received by the City Clerk's office at the address below no later than **3:00PM on November 7, 2018.** Proposals received after this time and date will be returned unopened. Please place your proposal materials in packaging marked "Proposal for El Segundo Residential Solid Waste Collection Services", addressed or hand-delivered to:

City Clerk
City of El Segundo
350 Main Street
El Segundo, CA 90245

Proposer shall submit:

- One (1) bound, fully executed original
- Four (4) bound copies
- One (1) flash drive with a PDF copy of the proposal and the Excel workbook with the completed rate proposal forms

The package shall be clearly labeled:

Name of Proposer:
Address:
Contact Person:
Direct Phone Number:

Oral, telephonic, facsimile, telegraphic or electronically transmitted proposals are invalid and the City will not accept or consider them. Proposers mailing their proposals should allow sufficient time to ensure receipt of their proposals by the time specified.

3.0 BACKGROUND INFORMATION

The City of El Segundo was incorporated in 1917. It is home to approximately 17,000 people, and is known as a major aeronautical and industrial business center, home to the Los Angeles Air Force Base, Chevron Oil Refinery, Mattel, Los Angeles Times, and other major businesses.

In the 1980's, the City established a solid waste "franchise" for the one- and two-unit residential properties. This means that the City has the authority to mandate that either the City or its contract Company have the exclusive right to collect solid waste from those properties. The owners or occupants of these units are required to use the services provided by the City or they can decide to "self-haul" their solid waste.

Initially the City decided that it would provide solid waste service free of charge to all residents that resided in multi-family complexes of six units or fewer and single family residential units. In 2011, the City scaled back on this free service, and now provides it to multi-family units of four units or fewer, and single-family residences.

CalRecycle's Local Assistance and Market Development (LAMD) Branch conducts a compliance review of the City every four years. In March 2017, under the recommendation of the LAMD, the CalRecycle Board referred the City to CalRecycle's Jurisdiction Compliance Unit (JCU) due to the City's program "gaps", including mandatory commercial recycling monitoring and implementation, residential green waste program effectiveness and oversight, and Construction and Demolition (C&D) debris recycling program. Staff has been working cooperatively with JCU staff to assist with their review of the City's program.

The last time the City released an RFP for residential solid waste collection services was February 2011. That RFP included single-family and multi-family properties of up to four units, which totals 3,981 distinct service addresses. Republic Services was selected to provide the services for seven years, through October 31, 2018.

3.1 EXISTING SOLID WASTE SYSTEM

The City is the only city in Los Angeles County that uses curbside, manual collection for its residential solid waste collection. The existing contract includes the following services:

- Weekly unlimited trash - residents provide containers.
- Weekly unlimited recyclables – Republic provides 2-16 gallon, or 1-32 gallon container.
- Weekly unlimited bulky item collection.
- Green waste drop-off at the City Yard.
- Two annual cleanup weeks for bulky items.
- Two annual document shredding events.
- Holiday tree collection.
- Abandoned item collection in public right-of-way.
- Five City-sponsored events/year.
- Outreach and education.

Under the current Agreement, the City pays Republic $9.88 per unit per month for a total cost of approximately $472,000 per year. Additionally, 12 City facilities and the City's downtown area are serviced under the Agreement. Republic also provides asphalt and street sweeper debris disposal for

the City, at an estimated cost of $15,000 and $32,550 per year, respectively. The amount charged is based upon the actual tonnage disposed.

4.0 SCOPE OF PROPOSED SERVICES AND KEY CONTRACT TERMS

The City is requesting proposals for the services described below, including options for automated and manual collection. A more comprehensive description of these services is found in the draft franchise agreement, included as **Appendix B** of this RFP.

4.1 RESIDENTIAL SERVICES

4.1.1 Automated Collection Option

Base Bid Items

- Weekly collection of Trash, Recyclables, and Organics, with Company-provided carts
- Four bulky item pick-ups per year (six items per pickup maximum)
- Holiday tree collection
- Outreach and education

Automated Trash Cart Collection

Residential customers will receive weekly automated trash service under this option. Company will provide one 95-gallon cart to each single-family residential property, and two 95-gallon carts to each two-unit residential property. Residential cart customers may periodically generate more trash than will fit in the trash cart(s), and are entitled to four annual bulky item pickups per calendar year, consisting of six items each, at no additional cost. Additional pickups will be charged in accordance with the rate schedule.

Automated Recycling Cart Collection

Residential cart customers will receive weekly automated recycling collection on the same day as their trash collection. Company will provide one 95-gallon recycling cart to each single-family property and two 95-gallon carts to each two-unit residential property. Residential cart customers may request one additional recycling cart at no additional cost. Additional recycling carts will be charged in accordance with the rate schedule.

Automated Organic Materials Cart Collection

Residential cart customers will receive weekly automated organic materials collection on the same day as their trash collection. Company will provide one 95-gallon organics cart to each single-family property and two 95-gallon carts to each two-unit residential property. Residential cart customers may request one additional organics cart at no additional cost. Additional organics carts will be charged in accordance with the rate schedule. Senate Bill 1383, titled "Short-Lived Climate Pollutants: Methane Emissions: Dairy and Livestock: Organics Waste: Landfills" establishes targets of a 50 percent reduction in the level of statewide disposal of organic waste from the 2014 level by 2020 and a 75 percent reduction by 2025. This Bill also establishes an additional target that not

less than 20 percent of currently disposed edible food is recovered for human consumption by 2025. SB 1383 gives CalRecycle the regulatory authority to achieve and enforce these targets. Currently, CalRecycle is drafting the Short-Lived Climate Pollutants Regulations, with an expected final draft to be released in early 2019. Company shall provide all customers required to participate in these programs with compliant programs such as organic waste collection and recycling services, coordination with food rescue organizations to promote edible food recovery, education and outreach, reporting, contamination monitoring and enforcement.

Carts

Residents are to be provided trash, recycling, and organic materials carts by the Company. All residential customers will have an opportunity to request one cart exchange at no charge each year. Subsequent cart exchanges are to be requested in accordance with the approved rate schedule. Carts shall comply with color and labeling requirements specified by the City. The Company will be responsible for Cart repair and maintenance, and replacing lost, stolen or damaged Carts within three business days at no additional charge to the Customer or to the City.

On-Call Bulky Item Pickup

Company will be required to provide on-call bulky item pickup service to all residential customers. Residential customers are entitled to four bulky item pickups (six items per pickup maximum) per dwelling unit per year at no additional charge (additional pickups will be subject to the rate schedule).

Holiday Tree Collection

Company will operate the annual holiday tree collection and recycling program at no additional charge. The program will include curbside collection from residential customers, starting from the first collection day after December 25 and ending on the second Saturday in January. All collected trees will be diverted from disposal.

Outreach and Education

Company shall assist City in gathering required customer data, performing site visits, public outreach, and other requirements in order to comply with State requirements and regulations such as AB 939 and SB 1383. The parties acknowledge that CalRecycle is in the process of implementing SB 1383 (Public Resources Code Section 42652 et seq.), which establishes targets to achieve a 50 percent reduction in the level of the statewide disposal of Organic Waste from the 2014 level by 2020 and a 75 percent reduction by 2025. The law grants CalRecycle the regulatory authority required to achieve the organic waste disposal reduction targets and establishes an additional target that not less than 20 percent of currently disposed edible food is recovered for human consumption by 2025.

4.1.2 Manual Collection Option

Base Bid Items

Residential Services

- Weekly unlimited trash - residents provide containers
- Weekly recyclables - Company provides one 32-gallon container, or two 16-gallon containers, or equivalent

- Weekly unlimited organic materials - residents provide containers
- Four bulky item pick-ups per year (six items per pickup maximum)
- Holiday tree collection
- Outreach and education

Manual Trash Collection

Residential customers will receive weekly, unlimited, manual trash service under this option. Residents will provide their own containers.

Manual Recycling Collection

Residential customers will receive weekly recycling collection on the same day as their trash collection. The Company will provide one 32-gallon container, or two 16-gallon containers, or equivalent to each residential customer. Residential properties with two units will receive two 32-gallon containers or four 16-gallon containers, or equivalent capacity. Residents may request one additional 32-gallon container or two additional 16-gallon containers at no additional charge.

Manual Organic Materials Collection

Residential customers will receive weekly unlimited organic materials collection on the same day as their trash collection. Residents will provide their own containers. Company shall provide all customers required to participate in SB 1383 programs with services to ensure compliance, such as organic materials collection and recycling services, coordination with food rescue organizations to promote edible food recovery, education and outreach, reporting, contamination monitoring and enforcement.

Bulky Item Pickup

Company will be required to provide on-call bulky item pickup service to all customers. Residential customers are entitled to four bulky item pickups (six items per pickup maximum) per dwelling unit per year at no additional charge (additional pickups will be subject to the rate schedule).

Holiday Tree Collection

Company will operate the annual holiday tree collection and recycling program at no additional charge. The program will include curbside collection from residential customers, starting from the first collection day after December 25 and ending on the second Saturday in January. All collected trees will be diverted from disposal.

Outreach and Education

Company shall assist City in gathering required Customer data, performing site visits, public outreach, and other requirements in order to comply with State requirements and regulations such as AB 939 and SB 1383. The parties acknowledge that CalRecycle is in the process of implementing SB 1383 (Public Resources Code Section 42652 et seq.), which establishes targets to achieve a 50 percent reduction in the level of the statewide disposal of Organic Waste from the 2014 level by 2020 and a 75 percent reduction by 2025. The law grants CalRecycle the regulatory authority required to achieve the organic waste disposal reduction targets and establishes an additional target

that not less than 20 percent of currently disposed edible food is recovered for human consumption by 2025.

4.2 CIVIC SOLID WASTE SERVICES (SERVICES TO CITY FACILITIES)

Company will collect and properly manage all trash, recyclables, and organic materials accumulated at premises owned and/or operated by the City (including bulky items). Such premises include, but are not limited to, offices, parks, street maintenance operations, and street litter containers. See **Appendix C** for the current list of facilities and service levels. The Company will provide these services regardless of whether the City chooses the automated or manual option for its residential services. The cost for civic solid waste services is to be separately bid in the proposal as these costs will be borne by the City and not passed along to residential customers. Base bid items must include service to city offices, parks, streets, maintenance operations, and street litter containers as listed in **Appendix C**. Base bid items must also include the following:

- City facilities (see list in Appendix C)
- City sponsored events (5 per year)
- Abandoned item collection in public right-of-way
- Street sweeping debris disposal
- Asphalt debris disposal

In addition to the base bid items for civic solid waste services, two alternate bids are required. The alternative bid items include the following:

- Two annual bulky item cleanup weeks
- Two annual document shredding events

The base bid items and alternate bid items are more fully described in the following sections.

4.2.1 City Facilities

Company will collect and properly manage all trash, recyclables, and organic materials accumulated at premises owned and/or operated by the City (including bulky items). Such premises include, but are not limited to, offices, parks, street maintenance operations, and street litter containers. See Appendix C for the current list of facilities and service levels.

4.2.2 City Sponsored Events

Company will collect and properly manage all trash, recyclables, and organic materials accumulated at five City sponsored events per year. Such events include: 4th of July Fireworks Show (large event); Concert in the Park (small event); Hometown Fair (small event); Richmond St. Fair (small event); and Holiday Parade (large event). Note that these events may vary over the term of the new agreement. Company will provide the necessary containers for trash, recyclables, and organics at each event, and will remove the carts, containers and collected materials from each event in a timely manner.

4.2.3 Abandoned Item Collection in Public Right-of-Way

Company will collect items abandoned in the public right-of-way anywhere in the City within 24 hours of notification to Company's customer service department or by the City. Items to be collected will be limited to those items that two collection staff can lift. Two bid options shall be provided. Option 1 will be a flat rate unit price bid for each abandoned item collection completed, without regard to the size or nature of the item(s) collected. Option 2 will be a flat rate bid for annual abandoned item collection with no limit on the number of service requests.

4.2.4 Street Sweeping Debris Disposal

Company must provide solid waste containers for the collection and disposal of street sweeping debris from the City Yard. Pricing to be provided as indicated on the rate proposal form.

4.2.5 Asphalt Debris Disposal

Company must provide solid waste containers for the collection and disposal of asphalt debris from the City Yard. Pricing to be provided as indicated on the rate proposal form.

4.2.6 Green Waste

Company must provide containers for the collection and diversion of green waste from the City Yard. Pricing to be provided as indicated on the rate proposal form.

4.3 ALTERNATE BIDS

The City is requiring two alternate bids, as described in the following sections.

4.3.1 Bulky Item Cleanup Events

Company will promote and conduct two Community bulky item cleanup events for collecting bulky items and E-waste dropped off by residential customers. Company will be responsible for selecting the location, obtaining all applicable permits, traffic control, on-site security, and public information, as well as collection, packing, transportation and safe disposal of all waste collected.

4.3.2 Document Shredding Events

Company will promote and conduct two document shedding events per year, whereby residents can deliver paper for confidential shredding. Company must provide onsite and offsite trucks at event so that if the onsite shredding truck fills up during event hours there is a truck accepting offsite shredding documents for participation. Each shred event must take place for a minimum of three consecutive hours.

4.4 COMPLIANCE WITH APPLICABLE LAWS AND REGULATIONS

AB 939

The Company will be responsible for conducting data collection, information and record keeping, and reporting activities needed to comply with applicable laws and regulations and to meet the reporting and solid waste program management needs of City, and in particular, reporting obligations imposed by AB 939. Company shall indemnify and hold harmless City from and against all fines and/or penalties imposed by CalRecycle if the source reduction and recycling goals, or any other requirement of AB 939, are not met by City with respect to the waste stream collected under this Agreement.

SB 1383 COMPLIANCE

In September 2016, Governor Brown signed Senate Bill 1383 (SB 1383), titled "Short-Lived Climate Pollutants: Methane Emissions: Dairy and Livestock: Organics Waste: Landfills." This Bill establishes targets of a 50 percent reduction in the level of statewide disposal of organic waste from the 2014 level by 2020 and a 75 percent reduction by 2025. This Bill also establishes an additional target that not less than 20 percent of currently disposed edible food is recovered for human consumption by 2025. SB 1383 gives CalRecycle the regulatory authority to achieve and enforce these targets. Currently, CalRecycle is drafting the Short-Lived Climate Pollutants Regulations, with an expected final draft to be released in early 2019. Company shall provide all customers required to participate in these programs with compliant programs such as organic waste collection and recycling services, coordination with food rescue organizations to promote edible food recovery, education and outreach, Company will provide all customers required to participate in an organic waste diversion program under SB 1383 with a compliant program.

4.5 FEE COLLECTION

Company shall direct bill each residential customer (3,230 units for this proposal) for the cost of the proposed services. The City may, at its option, choose to subsidize a portion of the cost of service, in which case Company will directly bill each customer for the unsubsidized portion of the cost of service, and will bill the City for the remainder of the costs on a quarterly basis.

Lifeline Assistance

Lifeline financial assistance for water and sewer fees has been in effect since 1995, when the City Council adopted Resolution No. 3922. Currently, 44 residential properties qualify according to the following household size and income requirements:

1-2: $32,920 or less

3: $41,560 or less

4: $50,200 or less

5: $58,840 or less

6: $67,480 or less

7: $76,120 or less

8: $84,760 or less

$8,640 for each additional person

A 50% reduced fee shall be collected by the Company from properties that are eligible for the Lifeline Program, as determined by the City.

5.0 PROPOSAL REQUIREMENTS

This section describes the information that proposers must include in their proposals. Proposals must be organized according to the outline in Table 2.

Table 2. Proposal Requirements

Title Page
Cover Letter/Executive Summary
Table of Contents
Proposer Information
Business Structure
Municipal Collection Experience
Key Personnel
Service Transition Experience
Litigation History and Regulatory Compliance
Safety Record
Financial Information
Technical Proposal
Collection Services
Automated Collection Services
Manual Collection Services
Civic Solid Waste Services
Alternate Bids
Diversion Requirements
Collection Vehicles
Billing and Customer Service
Customer Education and Outreach
Transition Plan
Employment of Prior Contractor Employees
Transfer, Disposal, and Processing Facilities
Office and Maintenance Facilities
Optional Additional Information
Exceptions to Draft Franchise Agreement
Rate Proposal Forms

A proposal may be deemed nonconforming or incomplete unless Appendix A is complete and submitted in its entirety. After the deadline for submission of written questions (October 22), a

Microsoft Excel file containing Appendix A will be available and e-mailed to proposers requesting it by contacting Michelle Leonard, SCS Engineers, at mleonard@scsengineers.com.

5.1 COVER LETTER/EXECUTIVE SUMMARY

Provide a cover letter that will serve as an executive summary of the proposal. The cover letter should include:

- The name, title, address, telephone, and e-mail of the key contact person. An officer who is duly authorized to bind the proposer must sign the cover letter.
- A written statement warranting that the proposer has reviewed the draft agreement, the RFP, and all of its addenda; and has conducted all necessary due diligence to investigate and confirm the material facts upon which the proposal is based.
- A written statement acknowledging the validity of the proposed terms and rates for a period of 180 days after the submission deadline.
- A brief summary of the services being offered and the most significant attributes of the proposal, and the unique qualifications that distinguish the proposer from its competitors.

5.2 PROPOSER INFORMATION

5.2.1 Business Structure

Provide information about the entity with which the City will enter into an agreement, including the following:

- Identify the legal entity that would execute the franchise agreement. State whether the entity is a sole proprietorship, partnership, or corporation. If the entity is a corporation, identify the state and year of incorporation.
- If proposer is a corporation, provide a copy of the corporation's "Certificate of Good Standing" with the State of California or state of incorporation and the most recent "Statement by Domestic (or Foreign) Stock Corporation" as filed with the California Secretary of State or state of incorporation. If Proposer's most recent Statement has only the "No change in information" box checked, the Proposer must also submit the most recent endorsed "Statement of Information", which includes a list of corporate officers. The "Statement of Information" must list the corporate officers.
- Provide all the names of entity's owners or shareholders with greater than a 10% ownership share.

5.2.2 Municipal Collection Experience

Describe the proposer's experience providing residential solid waste collection services to jurisdictions in Southern California. The description for each jurisdiction should include:

- The name of the jurisdiction, the year service was first begun, and term of the agreement.
- Whether the service is exclusive or non-exclusive.
- The customer sector(s) served (residential, commercial, etc.).
- The type of service provided (e.g., automated, etc.).

- The name, address, and telephone number of the jurisdiction representative responsible for administering the agreement.

5.2.3 Key Personnel

Provide an organization chart for key personnel and brief descriptions of the qualifications and experience of the individuals who will administer the franchise agreement, including the:

- General manager
- Chief financial officer
- Operations manager
- Route supervisor
- Customer service manager
- City reporting specialist
- Public outreach coordinator

5.2.4 Service Transition Experience

Provide three (3) reference projects for which the proposer initiated a new collection contract or new collection services. Include the following for each reference project:

- The name of the jurisdiction and the month and year of the service transition.
- A description of the service initiation performed (i.e., rollout of new carts, takeover of previous service provider, etc.).
- The name, address, and telephone number of the jurisdiction representative responsible for overseeing the service transition.
- The number of residential customers involved in the transition.
- Any notable challenges that occurred during the service transition, and the solutions implemented to address the challenges.

5.2.5 Litigation History and Regulatory Compliance

Disclose any litigation or regulatory non-compliance within the last five (5) years. For each case, provide name of the case, a description of the issue, the status of the case (e.g., pending, settled, judgment for defendant, etc.), the agency of jurisdiction, and the case reference number. Proposers may include any mitigating facts or circumstances.

Describe any past or pending civil and criminal actions (including arrests, indictments, litigation, grand jury investigations, etc.) now pending or that have occurred in the past five (5) years against the proposer, or any owners, officers, or key personnel (as identified by the proposer in this RFP) that were (or are) filed in Los Angeles county, or in the US District Court for the Central California District. Each proposer must also describe any civil litigation, pending or resolved within the past five (5) years, with any city, county or special district in Los Angeles County with which the proposer was contracted, franchised, or permitted to perform solid waste collection service.

Describe any and all notices of violations, corrective action notices, enforcement actions, or permit violation notices that the proposer received in the past five (5) years from public agency for any maintenance, processing, composting, transfer, or disposal facilities in Los Angeles County, which are owned or operated by the proposer, or its affiliates.

5.2.6 Safety Record

Provide information about the proposer's safety record. Proposers must provide:

- The proposer's two (2) most recent CHP Safety Compliance Reports (BIT inspection reports) for the fleet maintenance facility that will service the vehicles used in the City.
- The most recent workers compensation Annual Rating Endorsement (or other insurance document) that shows the proposer's most recent workers compensation Rating Plan Modifier (also known as an 'experience modification factor').

Proposers are requested to provide the following safety metrics. These are the safety metrics the City would prefer to use to compare the safety records of the proposers. If the information used to calculate these metrics is not readily available, the proposer may provide alternate safety metrics along with an explanation of how the proposer's alternate safety metrics can assist the City in comparing the proposer's safety record to those of other companies in the solid waste industry.

- Total Recordable Injury Rate (TRIR) for the most recent five calendar years. The TRIR is the rate of recordable workplace injuries, normalized per 100 workers per year. The factor is derived by multiplying the number of recordable injuries in a calendar year by 200,000 (100 employees working 2,000 hours per year) and dividing that number by the total person-hours actually worked in the year. A 'Recordable Incident' is defined as: Occupational death, nonfatal occupational illness, and those nonfatal occupational injuries which involve one or more of the following: loss of consciousness, restriction of work or motion, transfer to another job, or medical treatment (other than first aid). [1]
- The proposer's Vehicle Accident Recordable Rate (VARR) for the most recent five (5) calendar years. The VARR is the number of Recordable Vehicle Accidents per 1,000,000 miles driven. The factor is derived by multiplying the number of Recordable Vehicle Accidents by 1,000,000 and dividing that number by the actual number of miles driven. A 'Recordable Vehicle Accident' is defined as: as an occurrence involving a commercial motor vehicle operating on a highway in interstate or intrastate commerce which results in: 1) a fatality, 2) bodily injury to a person who, as a result of the injury, immediately receives medical treatment away from the scene of the accident, or, 3) one or more motor vehicles incurring disabling damage as a result of the accident, requiring the motor vehicle(s) to be transported away from the scene by a tow truck or other motor vehicle. It excludes occurrences involving only boarding and alighting from a stationary motor vehicle or involving only the loading or unloading of cargo. [2]

5.2.7 Financial Information

Submit financial statements for the most-recently completed fiscal year for the legal entity that would execute the franchise agreement. Proposers that operate on a nationwide basis may submit the financial statements of their parent company. However, if the proposer is a wholly owned

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[1] For a more complete definition of Recordable Incident, please refer to the Bureau of Labor Statistics website at: http://www.bls.gov/iif/oshdef.htm

[2] See definition of 'accident' in Section 390.5 of the Federal Motor Carrier Safety Act at: http://www.fmcsa.dot.gov/rules-regulations/administration/fmcsr/fmcsrruletext.aspx?reg=390.5

corporation of a nationwide company, the City may require a parental guarantee as part of any franchise agreement.

In the event that any proposer believes that their financial statements constitute "confidential information," the proposer shall note "CONFIDENTIAL" on each page of the financial statements.

5.3 TECHNICAL PROPOSAL

5.3.1 Automated Collection Services

Trash

Proposers shall describe the format of trash collection, and the type of containers proposed.

Recyclables

Proposers shall describe the format of recyclables materials program, including the type of containers proposed, customer in-house preparation of recyclables prior to collection, and a list of recyclables that are acceptable and not acceptable in the program.

China recently implemented trade barriers that limit the import of contaminated recyclable commodities and increases inspections of recyclable commodity imports starting in 2018. The ban may affect proposer's recycling efforts. In consideration of China's trade barriers, proposers shall specify all materials that can be recycled through the residential curbside recycling program, and how proposer will accommodate potential future trade restrictions imposed by China.

Organic Materials

Proposers shall describe the format of the organic materials recycling program including type of containers proposed. Proposers should include detailed information on customer in-house preparation of material prior to disposal (e.g. bag or no bag requirements), include a comprehensive list of foods/materials (e.g., soiled paper, wood waste) that are acceptable in the program and a comprehensive list of foods/materials that are not accepted in the program. In addition, proposers are requested to submit at least two samples of outreach materials already distributed to customers in a city with a similar program in place if proposer has implemented such program.

Please describe your intended approach and activities related to SB 1383 organic waste collection and recycling services, education and outreach, capacity planning, procurement of organic waste products, reporting, contamination monitoring, and other compliance activities.

Automated Carts

The City requires that carts include recycled content and be recyclables. Proposers should indicate the percentage of recycled content that will be included in the carts and the manufacturer of the carts proposed, along with a color photograph of the proposed carts.

5.3.2 Manual Collection Services

Trash

Proposers shall describe the format of manual trash collection.

Recyclables

Proposers shall describe the format of recyclables materials program, including the type of containers proposed, customer in-house preparation of recyclables prior to collection, and a list of recyclables that are acceptable and not acceptable in the program.

China recently implemented trade barriers that limit the import of contaminated recyclable commodities and increases inspections of recyclable commodity imports starting in 2018. The ban may affect proposer's recycling efforts. In consideration of China's trade barriers, proposers shall specify all materials that can be recycled through the residential curbside recycling program, and how proposer will accommodate potential future trade restrictions imposed by China.

Organic Materials

Proposers shall describe the format of the organic materials recycling program. Proposers should include detailed information on customer in-house preparation of material prior to disposal (e.g. bag or no bag requirements), include a comprehensive list of foods/materials (e.g., soiled paper, wood waste) that are acceptable in the program and a comprehensive list of foods/materials that are not accepted in the program. In addition, proposers are requested to submit at least two samples of outreach materials already distributed to customers in a city with a similar program in place if proposer has implemented such program.

Please describe your intended approach and activities related to SB 1383 organic waste collection and recycling services, education and outreach, capacity planning, procurement of organic waste products, reporting, contamination monitoring, and other compliance activities.

Food Rescue

Proposers shall describe their proposed efforts to assist the City and its customers with a food rescue and donation program to comply with SB 1383, which establishes a target that not less than 20 percent of currently disposed edible food, is recovered for human consumption by 2025. Company shall also assist with Food Waste recovery at the City sponsored events.

5.3.3 Diversion Requirements

Proposer shall describe how they will ensure the City complies with AB 939 diversion requirements, and diversion requirements under SB 1383. Proposers should demonstrate how they plan to divert the sufficient waste to reach diversion requirements. Company should describe any additional diversion programs proposed that are over and above those required by this RFP.

5.3.4 Collection Vehicles

Please provide the following information for each vehicle to be used under the collector agreement.

1. Make
2. Model
3. Model Year
4. Type of fuel to be used (e.g. LNG, CNG)
5. Waste stream(s) to be collected (e.g. trash, recycling, organics)

5.3.5 Billing and Customer Service

Provider will be responsible for direct billing of residential customers. City may choose, at its option, to subsidize a portion of the cost of service, in which case Provider will direct bill customers for the unsubsidized portion of the cost of service (the "customer rate") and the City will be billed for the remainder of the costs. The amount of the subsidy provided by City, if any, and the effective customer rate will be determined prior to execution of the franchise agreement. The portion of the cost of service that is subsidized by the City, if any, will be billed to the City on a quarterly basis. Residential customers have not been billed for services previously. Proposers must describe the method they will use to identify the residential customers and accounts, and billing system to be used. Proposers must describe the method they will use to bill the City for the remainder, if any, of the residential charges.

Customer service is very important to the City. When a customer has a request for, or an issue with, solid waste service, the customer's first contact with the solid waste provider is the company's call center. Describe the company's call-in center procedures, including how each call is initially answered (e.g. phone tree, live operator). Include all geographical locations customer service calls will be answered from (e.g., out-of-state, international call centers, or California based). Describe the company's ability to monitor the average time customer is on hold and response time to complete a work order from time of request.

Indicate procedures taken to ensure that each resident will receive information accurate to the City's contract. Describe procedures to respond satisfactorily to common customer complaints.

5.3.6 Customer Education and Outreach

Proposers shall describe the methods they will use to assist City in gathering required Customer data, performing site visits, public outreach, and other requirements in order to comply with State requirements and regulations such as AB 939, Electronic Annual Report (EAR), Mandatory Organics Recycling, and control of short-lived climate pollutants. Proposers may include any additional efforts (such as one-time, first year efforts), and examples of public outreach pieces applicable to agreement requirements that demonstrate the quality of the materials proposed to be used in the City.

5.3.7 Transition Plan

The City anticipates an award of this agreement in January 2019, and implementation by May 1, 2019. In consideration of this timeline, proposers should provide a transition schedule that demonstrates that your company has the ability to implement the services in accordance with the service start date, including meeting equipment, personnel, administration, maintenance, public outreach plan, and a timeline showing how the proposer would implement billing services. Proposers should describe the assumptions regarding City staff's participation and (if appropriate) the current Company's participation. City staff participation should be minimal.

5.3.8 Employment of Prior Contractor Employees

In accordance with Labor Code Sections 1070, 1072, 1075, and 1076, please indicate if proposer will offer employment to existing employees of the current contractor that may be displaced if the current contractor is not retained. Please describe your procedures for offering such employment and any limitations.

5.3.9 Facilities

Transfer Stations

For each transfer station if any, intended to be used by the Company, provide the following information:

- The name and address of the facility
- Statement regarding any relationship between the proposer and the facility owner/operator (if any)
- The price per ton for transfer and disposal of trash
- Estimated date for start of operation, if facility is not currently in operation
- Indicate any solid waste facility capacity guarantees being offered

Disposal Facilities

Proposers must identify in their proposals the facilities they plan to use to dispose of trash. For each disposal facility to be used by Company, provide the following information:

- The name and location of the facility
- A statement regarding any relationship between the proposer and the facility owner/operator (if any)
- The price per ton
- Indicate any solid waste facility capacity guarantees being offered

These four items must be included for each facility to be used.

Processing Facilities

Proposers must indicate in their proposal the facilities they intend to use for the following:

- Processing of commingled recyclables
- Processing of green waste (especially after January 1, 2020, due to AB 1594 regulations)
- Processing of mixed waste
- Transformation of trash/waste-to-energy (if applicable)
- Processing of food waste

For each facility, provide the following information:

- The name and location of the facility
- A statement regarding any relationship between the proposer and the facility owner/operator (if any)
- The material to be processed (green waste, food waste, commingled recyclables, mixed waste)
- The price per ton
- Indicate any solid waste facility capacity guarantees being offered
- Estimated diversion rate for processing of residential recyclables and organic materials

5.3.10 Office and Maintenance Facilities

Proposers must indicated any operating facilities they intend to use for this agreement, including:

- Yard address for equipment and personnel staging and arrangements for maintenance of equipment;
- Office address for customer service, public relations, billing, and franchise administration; and,
- Other operating facilities to be used in providing service under this agreement.

5.3.11 Optional Additional Information or Proposal Enhancements

If the proposer has submitted a proposal that meets all of the minimum requirements of this RFP, the proposer may also offer additional enhancements that exceed the requirements of this RFP and the franchise agreement. Any such enhancements shall be listed by number under this section in the RFP, or it may be omitted from the proposal evaluation. Proposers should include the following information for each enhancement:

- The additional charge, if any, to City or ratepayer for enhancement
- How the enhancement exceeds RFP requirements
- How the enhancement benefits the City and how it would be incorporated into the contract service requirements or rate schedule

5.4 EXCEPTIONS TO DRAFT FRANCHISE AGREEMENT

The City has included a draft franchise agreement in Appendix B. The purpose of the draft franchise agreement is to provide a clear understanding of the rights and obligations of the contractor and the City. The proposer is required to review the franchise agreement prior to submittal of its proposal. The City expects the draft franchise agreement will be executed by the selected contractor(s) in substantially the same form as presented in Appendix B.

Proposer must document any proposed exceptions to the draft franchise agreement. For each exception, proposer shall identify the exception (cite the section reference in the draft agreement), explain its concern, and provide alternative language for consideration by the City.

The City will assume that the proposer accepts and agrees to all provisions of the draft franchise agreement that have not been noted as exceptions in the proposal. If the City chooses to enter into negotiations with a proposer, the noted exceptions and recommended alternative language will serve as a starting point for discussions. The City reserves the right to determine if the exceptions are reasonable.

5.5 RATE PROPOSAL FORMS

Rate proposal forms are included in Appendix A. After the deadline for submission of written questions (October 22), a Microsoft Excel file containing Appendix A will be available and e-mailed to proposers requesting it by contacting Michelle Leonard, SCS Engineers, at mleonard@scsengineers.com. Detailed instructions on completing the forms are included within the forms in Appendix A. Proposers are required to submit all of the forms whether or not they are proposing to provide both automated and manual services. If a proposer is only proposing

automated or manual service, it should submit all the forms, but leave the non-applicable forms blank.

Proposers must include printed hard copies of the completed rate proposal forms in their proposal. Proposers must also include an electronic copy of the Excel workbook of the completed rate proposal forms on the thumb/flash drive they submit with their PDF copy of their proposal. A proposal may be deemed nonconforming or incomplete unless Appendix A is complete and submitted in its entirety.

6.0 PROPOSAL SUBMITTAL PROCESS

6.1 PROPOSER REGISTRATION

Each proposer who plans to submit a proposal shall register to ensure receipt of all updates. To register, email the following information to Ken Berkman at kberkman@elsegundo.org and Michelle Leonard of SCS Engineers at mleonard@scsengineers.com.

- Firm/Company/Entity name
- Name and title of Proposer's designated contact person
- Address, telephone, facsimile number, and email address of main contact

6.2 INTERIM INQUIRIES AND RESPONSES, INTERPRETATION OR CLARIFICATIONS

If a proposer has any question about this RFP, the proposed Agreement, or the scope of work— or if a proposer finds any error, inconsistency, or ambiguity in the RFP, or the proposed Agreement, or both— the Proposer must make a "Request for Clarification" before submitting its Proposal. Proposer questions should clearly identify the relevant section of the RFP and page number(s) related to the question being asked. Copies of all questions and the City's responses will be emailed to all registered proposers.

Requests for Clarification will be accepted only by Ken Berkman at kberkman@elsegundo.org and Michelle Leonard at mleonard@scsengineers.com, and must be received on or before 5:00PM on October 22, 2018.

If necessary, the City will make clarifications, interpretations, corrections, or changes to the RFP, or the proposed Agreement, or both, in writing by issuing Addenda, as described in Section 6.3 below. A Proposer must not rely upon, and the City is not bound by, purported clarifications, interpretations, corrections, or changes to the RFP and the proposed Agreement, that are made verbally or in a manner other than a written advisory from the City.

6.3 ADDENDA

The City will issue Addenda in writing/email only. The City will make reasonable efforts to deliver Addenda to all registered proposers whom the City knows have received a complete set of the RFP documents and have provided an email address for receipt of Addenda. The City cannot guarantee that all Proposers will receive all Addenda.

At any time before the proposal deadline, the City may issue Addenda withdrawing the RFP or postponing the Proposal Deadline. However, if any Addenda results in a material change to this RFP,

or the proposed Agreement, or both, the City will extend the Proposal Deadline by not less than seventy-two (72) hours. The City will treat transmittal of Addenda to potential contractors by U.S. mail, fax, or e-mail as sufficient notice of the changes made by the City.

6.4 WITHDRAWL, CANCELLATION, OR MODIFCATION OF A PROPOSAL

Before the proposal deadline, a proposer may withdraw and then modify a proposal, by giving written notice, signed by the proposer. A withdrawal request must be addressed as follows and delivered to:

City of El Segundo
City Hall
350 Main Street
El Segundo, CA 90245
Attn: Ken Berkman

For a withdrawal to become effective, the City must receive the proposer's request for withdrawal before the proposal deadline. The City will not accept or consider a Proposer's verbal request for modification or withdrawal of a proposal. If a proposer withdraws its proposal, the withdrawal will not prejudice the proposer's right to submit a new proposal, if the new proposal is submitted: (a) in accordance with the RFP's requirements, and (b) before the proposal deadline.

After the proposal deadline, a proposer must not withdraw, cancel, or modify its Proposal for a period of at least 180 calendar days, subject to the exception described in the next sentence below. The City may extend the 180-day period upon the City's written request and upon the affected proposer's written approval.

7.0 SELECTION CRITERIA AND PROCESS

The proposal will be objectively evaluated based on criteria that may include, but is not limited to, the following factors.

7.1 PROPOSER'S EXPERIENCE AND QUALIFICATIONS

General Experience - Demonstrated experience providing similar services to other jurisdictions, and experience of key personnel.

Jurisdiction Satisfaction - Satisfaction of proposer references with services received, including but not limited to, implementation, customer services, reporting, assistance, developing diversion programs, and working cooperatively with City staff. Customer service is of utmost importance to the City.

7.2 IMPLEMENTATION PLAN

Reasonableness of implementation schedule and ability to meet deadlines (equipment procurement schedules and personnel available), ability and resources to manage a service transition.

7.3 EXCEPTIONS TO THE TERMS AND CONDITIONS

Exceptions to the draft franchise agreement – Number and nature of the exceptions.

7.4 FINANCIAL RESOURCES

Financial Stability – Comparison of additional revenue from this franchise to company's current revenue stream, financial stability of proposer based on its financial ratios.

Insurance - Demonstrated ability of proposer to obtain adequate insurance.

7.5 COST AND VALUE

Cost of Service, as Measured by Rate Revenues - Cost competitiveness relative to other proposals.

Reasonableness of Costs - Logically consistent relationship between costs and operational assumptions.

7.6 EMPLOYMENT

Willingness to retain existing contractor's employees that may be displaced if the current contractor is not retained.

7.7 AWARD

To be considered, proposals must be complete and must conform to the requirements of this RFP as to form and content. The franchise will be awarded for the proposal that offers the greatest value to the City. The City, however, reserves the right to reject any or all proposals, to accept or reject any one or more items of a proposal, or to waive any minor irregularities or informalities in the proposal. It is anticipated that all services will be purchased. However, the City reserves the right to change such service descriptions prior to award.

8.0 GENERAL INFORMATION, DISCLAIMERS, DISCLOSURES & PROPOSAL FORMS

Responses to the Request for Proposal shall be made in recognition and in conformance with the following:

Each Proposer understands and agrees that the City of El Segundo, its departments, their officers, employees or agents will NOT be liable for:

- Any costs incurred by the Proposer in the preparation, delivery, or presentation of the qualifications and/or proposals.
- Any pre-contractual expenses, which are defined as expenses incurred by the Proposer prior to the date of award of the Contract for this RFP.
- Any costs incurred by the Proposer in meeting the criteria, as a result of making or submitting a proposal and/or entering into a formal Agreement with the City.
- Any errors, inaccuracies or misstatements related to the information or data supplied to any Proposer by the City. The use of such information or data provided by the City, its

officers, employees or agents is intended to be used at the sole discretion and risk of the Proposer in the preparation of a proposal pursuant to the RFP.

It is the Proposer's responsibility to carefully examine the requirements expressed in the RFP and educate themselves regarding the quality and character of services required. All responses to the RFP will become the property of the City and will be retained or disposed of accordingly. The City reserves the right to reject any or all submittals and to modify the RFP and re- solicit submittals.

The terms and scope of the Agreement will be determined based on professional negotiations between the City and the highest ranked Proposer. If the City and the highest ranked Proposer fail to reach an agreement, the City may commence negotiations with any other qualified Proposer.

The Proposer shall conform to all Federal, State, County and City of El Segundo laws, codes, and ordinances, as well as any other applicable laws and regulations.

8.1 INSURANCE

Specific insurance requirements are included in the Draft Agreement (Appendix B). Certificates of insurance and additional insured endorsements must be submitted in compliance with said requirements no later than the time the Agreement is executed. The Proposer does not need to submit proof of insurance to submit its proposal, but must be prepared to meet all City insurance requirements with no additional cost to City.

8.2 CITY'S RESERVATION OF RIGHTS

This RFP and the proposal evaluation process do not:

- Obligate the City to accept or select any Proposal;
- Constitute an agreement by the City that it will actually enter into any contract with any Proposer. When it best serves the City's interests, the City may do any one or more of the following:
  - Reject any Proposal or all Proposals at its sole discretion.
  - Extend the deadline for accepting Proposals.
  - Accelerate the pace of the RFP process if only one or a handful of Proposals is received.
  - Waive any or all information, defects, irregularities, or informalities in a Proposal.
  - Accept amendments to Proposals after the Proposal Deadline.
  - Amend, revise, or change the RFP's evaluation or selection criteria.
  - Cancel, withdraw, amend, revise, change, or negotiate the terms of this RFP, the proposed Agreement, or both.
  - Reissue a Request for Proposals.
  - Conduct oral interviews.
  - Visit Proposer's facilities or business.
  - Examine financial records of Proposer to the extent necessary to ensure financial stability.
  - Make a partial award.
  - Negotiate with one or more Proposers.
  - Award contracts to one or more Proposers.
  - Require a best and final offer from one or more Proposers.

Appendix A. Rate Proposal Forms

City of El Segundo - Solid Waste Rate Proposal
Instructions to Proposers

1. **Proposers should complete the following:**
   a. Complete all forms and provide pricing as requested.
   b. Print out paper copies of all forms (entire workbook) and submit with proposal.
   c. For electronic submittal, save file as a new name, using the Proposers Name in the file name.
   d. Provide the following electronic files: completed spreadsheet and pdf's of all the proposal forms.
2. **Input firm name and proposal date in the Input tab. This information is carried forward to each proposal form.**
3. **The "Key" tab provides the color convention used in the spreadsheet indicating the cells that Proposers should provide information.**
4. **Forms A-1 through A-8 are provided for Proposers to provide consistent pricing information as requested in the City's RFP.**
5. **Proposers are responsible for confirming that all proposal pricing is provided as requested. Form A-1 should be used to confirm that pricing information is correctly provided and matches the Proposers expectations.**
6. **Proposers should refer proposal pricing descriptions in the RFP. The proposal pricing descriptions in the RFP govern if there is a discrepancy between information on the forms and in the RFP.**

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City of El Segundo - Solid Waste Rate Proposal
Proposal Input Form

Entity Name	City of El Segundo
Study Name	Solid Waste Rate Proposal
Proposer Name	
Date	
Lifeline Rate (% of Residential Bill)	50%

Forms

A-1	Summary of Proposed Annual Rate Revenue
A-2	Proposed Residential Rates & Projected Annual Revenue - Automated
A-3	Proposed Residential Rates & Projected Annual Revenue - Manual
A-4	Proposed Residential Extra Services Rates & Projected Annual Revenue
A-5	Proposed Civic Services Rates & Projected Annual Revenue
A-6	Proposed Abandoned Item Rates & Projected Annual Revenue
A-7	Proposed City Sponsored Event Rates & Projected Annual Revenue
A-8	Alternate Bid: Proposed Bulky Item Cleanup & Document Shredding Event Rates & Projected Annual Revenue

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Cell Style	Description
	City input cell
	Proposer input cell
	Linked cell
	Calculation
	Output

Note: Other cell types are locked and cannot be altered

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City of El Segundo - Solid Waste Rate Proposal
Form A-1 - Summary of Proposed Annual Rate Revenue

Proposer Name: _____ Date: _____

A	B	C	D	E
Line	**Service Sector**	**Source Tab**	**Automated Collection**	**Manual Collection**
1	Proposed Residential Rates & Projected Annual Revenue - Automated	A-2	$ -	
2	Proposed Residential Rates & Projected Annual Revenue - Manual	A-3		$ -
3	**Proposed Residential Base Rate Revenue**		$ -	$ -
4	Proposed Residential Extra Services Rates & Projected Annual Revenue	A-4	$ -	$ -
5	Proposed Civic Services Rates & Projected Annual Revenue	A-5	$ -	$ -
6	Proposed Abandoned Item Rates & Projected Annual Revenue	A-6	TBD	TBD
7	Proposed City Sponsored Event Rates & Projected Annual Revenue	A-7	$ -	$ -
8	**Proposed Additional Services Rate Revenue**		$ -	$ -
9	**Proposed Total Annual Rate Revenue**		$ -	$ -

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City of El Segundo - Solid Waste Rate Proposal
Form A-2 - Proposed Residential Rates & Projected Annual Revenue - Automated

Proposer Name: _____ **Date:**

Proposed Monthly Rates (a)

Line	Container Size	Monthly Rate 1 unit	Monthly Rate 2 units	Number of Properties 1 unit	Number of Properties 2 units	Contractor Revenue 1 unit	Contractor Revenue 2 units	Total Revenue
	Trash, Recycling, and Organics							
1	95 Gal			2,868	318	$0.00	$0.00	$0.00
2	95 Gal Lifeline Rate	$0.00	$0.00	44	-	$0.00	$0.00	$0.00
	Additional Carts (for each cart above two)							
3	Additional Recycling					$0.00	$0.00	$0.00
4	Additional Organic					$0.00	$0.00	$0.00
	Additional Charge for Backyard Service							
5	Per Container					$0.00	$0.00	$0.00
6	**Projected Monthly Contractor Revenue - Residential Automated Service**			2,912	318	-	-	-
7	**Months Per Year**							12
8	**Projected Annual Contractor Revenue - Residential Automated Service**							-

(a) Proposers are required to enter a proposed rate for each level of service.

(b) The proposed total amount of annual rate revenue on line 8 in column I is brought forward to line 1 in column D of Form A-1.

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City of El Segundo - Solid Waste Rate Proposal
Form A-3 - Proposed Residential Rates & Projected Annual Revenue - Manual

Proposer Name: _____ Date:

Proposed Monthly Rates (a)

A	B	C	D	E	F	G	H	I
Line	Container Size	Monthly Rate 1 unit	Monthly Rate 2 units	Number of Properties 1 unit	Number of Properties 2 units	Contractor Revenue 1 unit	Contractor Revenue 2 units	Total Revenue
	Trash							
1	Customer provided trash and organics containers; hauler provided recycling container(s)			2,868	318	$0.00	$0.00	$0.00
2	Lifeline Rate	$0.00	$0.00	44	-	$0.00	$0.00	$0.00
	Additional Container(s)							
3	Additional Recycling Container					$0.00	$0.00	$0.00
	Additional Charge for Backyard Service							
4	Per Container					**$0.00**	**$0.00**	**$0.00**
5	**Projected Monthly Contractor Revenue - Residential Manual Service**			2,912	318	-	-	-
6	**Months Per Year**							12
7	**Projected Annual Contractor Revenue - Residential Manual Service**							-

(a) Proposers are required to enter a proposed rate for each level of service.
(b) The proposed total amount of annual rate revenue on line 6 in column I is brought forward to line 1 in column D of Form A-1.

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City of El Segundo - Solid Waste Rate Proposal

Form A-4 - Proposed Residential Extra Services Rates & Projected Annual Revenue

Proposer Name: _____ Date:;

A	B	C	D	E	F
Line	**Extra Services**	**Unit of Measure**	**Proposed Rates per Service**	**Annual Count**	**Annual On-Call Revenue**
1	Extra Automated Pickups - Trash	On demand, as needed			$0.00
2	Steam Cleaning of Bins	On demand, as needed			$0.00
3	**Subtotal Extra Services (a)**				**$0.00**

(a) Carried forward to A-1 Summary, line 4 in columns D and E.

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City of El Segundo - Solid Waste Rate Proposal
Form A-5 - Proposed Civic Services Rates & Projected Annual Revenue

Proposer Name: _____ Date: _____

A	B	C	D	E	F	G	H	I	L
			Proposed Monthly Rates						
			Frequency of Pickup	3yd³ Bin - Trash	3yd³ Bin - Recycling	10yd³ Bin	20yd³ Bin	40yd³ Bin	
			1x Per Week						
			2x Per Week						
			3x Per Week						
Line		Description	Frequency of Pickup	3yd³ Bin - Trash	3yd³ Bin - Recycling	10yd³ Bin	20yd³ Bin	40yd³ Bin	Annual Revenue (a)
1	City Hall	1T, 1R	3x Per Week	1	1				$0
2	Police Dept.	1T, 1R	3x Per Week	1	1				$0
3	Fire Station 1	1T, 1R	3x Per Week	1	1				$0
4	Fire Station 2	1T, 1R	3x Per Week	1	1				$0
5	Library	1T, 1R	3x Per Week	1	1				$0
6	Public Works Maintenance Yard	2T, 1R	3x Per Week	2	1				$0
7	Public Works Maintenance Yard	Street Sweeping Debris (c)	2x Per Week				1		$0
8	Public Works Maintenance Yard	Recycling	1x Per Week					2	$0
9	Public Works Maintenance Yard	Asphalt Debris (c)	1x Per Week			1			$0
10	Public Works Maintenance Yard	Green Waste	2x Per Week					2	$0
11	Water Yard	1T, 1R	3x Per Week	1					$0
12	Parks Maintenance Yard	4T, 1R	3x Per Week	4	1				$0
13	Park Vista	2T, 1R	3x Per Week	2	1				$0
14	The Lakes Golf Course	3T, 1R	3x Per Week	3	1				$0
15	Campus ES Soccer Field	1T, 1R	3x Per Week	1	1				$0
16	Boy Scout House	1T	3x Per Week	1					$0
17		Subtotal Civic Services Revenue (b)							$0.00

Hinged Covers for 3 yarders; T= Trash; R= Recycled Materials; Collection is 3 times per week unless otherwise indicated.

(a) Proposed Rate per Service in column J multiplied by the Annual Count in column K.
(b) Carried forward to A-1 Summary, line 6 in columns D and E.
(c) Collection cost only. Disposal shall be billed at actual disposal costs.

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City of El Segundo - Solid Waste Rate Proposal
Form A-6 - Proposed Abandoned Item Rates & Projected Annual Revenue

Proposer Name: _____ Date: _____

A	B	C	D	E	F
Line	**Abandoned Items Collection**	**Unit of Measure**	**Proposed Rates per Service**	**Annual Count**	**Annual Revenue (a)**
1	Option 1	Flat Rate unit price per collection		TBD	TBD
2	Option 2	Annual collection, no limit on # of requests		1	$0.00

(a) Proposed Rates per Service in column D multiplied by the Annual Count in column E.

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City of El Segundo - Solid Waste Rate Proposal

Form A-7 - Proposed City Sponsored Event Rates & Projected Annual Revenue

Proposer Name: _____ Date: _____

A	B	C	D	E	F
Line	**City Sponsored Events**	**Unit of Measure**	**Proposed Rates per Service**	**Annual Count**	**Annual Revenue (a)**
1	City Sponsored Events	Small Event (c)		3	$0.00
2	City Sponsored Events	Large Event (c)		2	$0.00
3	**Subtotal City Sponsored Events (b)**				**$0.00**

(a) Proposed Rates per Service in column D multiplied by the Annual Count in column E.

(b) Carried forward to A-1 Summary, line 8 in columns D and E.

(c) Small event - 1,000 and fewer attendees. Large event - 1,001 - 2,000 attendees. Attendees are estimated, City does not track number of attendees.

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City of El Segundo - Solid Waste Rate Proposal

Form A-8 - Alternate Bid: Proposed Bulky Item Cleanup & Document Shredding Event Rates & Projected Annual Revenue

Proposer Name: _____ Date:

A	B	C	D	E	F
Line	**Shredding Events**	**Unit of Measure**	**Proposed Rates per Service**	**Annual Count**	**Annual Revenue (a)**
1	Bulky item cleanup event	Per event		2	$0.00
2	Document Shredding Events	Per event		2	$0.00
3	**Subtotal Bulky Item Cleanup events and Document Shredding Events (b)**				**$0.00**

(a) Proposed Rates per Service in column D multiplied by the Annual Count in column E.
(b) Carried forward to A-1 Summary, lines 10 & 11 in columns D and E.

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Appendix B. Draft Franchise Agreement

EXCLUSIVE RESIDENTIAL SOLID WASTE FRANCHISE AND CIVIC SOLID WASTE SERVICE AGREEMENT BETWEEN THE CITY OF EL SEGUNDO AND _____

This Agreement ("Agreement") is made and entered into on this day of _____, 2018 ("Effective Date"), between the City of El Segundo, California, a municipal corporation ("City" or "City of El Segundo"), and _____, a _____ ("Franchisee"). City and Franchisee may also herein below be referred to as the "parties."

RECITALS

WHEREAS, the City finds it advances the health, safety and welfare of the residents of the City of El Segundo to have an orderly and effective collection and disposal of residential solid waste and to that end to award an exclusive franchise agreement to a qualified hauler of solid waste; and

WHEREAS, the Legislature of the State of California, by enactment of the California Integrated Waste Management Act of 1989, ("AB 939") established a solid waste management process which requires cities and other local jurisdictions to implement source reduction, reuse and recycling as integrated waste management practices; and

WHEREAS, AB 939 authorizes and requires local agencies to make adequate provisions for solid waste handling within their jurisdictions; and

WHEREAS, City is obligated to protect the public health and safety of the residents of the City of El Segundo; waste haulers and recyclers should make arrangements for the collection of solid wastes in a manner consistent with the protection of public health and safety; and

WHEREAS, City and Franchisee are mindful of the provisions of the laws governing the safe collection, transport, recycling and disposal of solid waste, including AB 939, AB 341, AB 1826, AB 1594, the Resource Conservation and Recovery Act ("RCRA") 42 U.S.C. §§ 6901 *et seq.*, and the Comprehensive Environmental Response, Compensation and Liability Act ("CERCLA"), 42 U.S.C. §§ 9601 *et seq.*; and

WHEREAS, City and Franchisee desire to leave no doubts as to their respective roles and to make it clear that by entering into this Agreement, City is not thereby becoming a "generator" or an "arranger" as those terms are used in the context of CERCLA § 107(a)(3), and that it is Franchisee, not City, which is "arranging for" the collection and transport of Solid Waste, Recyclable Materials and Organic Waste, and also "arranging for" the disposal of Solid Waste, the composting of Organic Waste and the recycling of Recyclable Materials which may contain hazardous substances; and

WHEREAS, there are no places within the City of El Segundo where active landfills are located, or which are suitable for the siting of a landfill, and solid waste must, therefore, be exported from the City; and

WHEREAS, City and Franchisee agree that it is Franchisee, and not City, which will select the landfill or transformation facility destination of the non-recyclable solid waste which Franchisee will arrange to collect, that City has not, and by this Agreement does not, instruct Franchisee on its collection methods, nor supervise the collection of waste, and nothing in this Agreement, or other action of the City shall be construed to bar others from removing waste from containers, nor to place title or right to possession to such waste in City or Franchisee (the parties recognizing that whatever, if any, title Franchisee may gain to such waste is by operation of law, and is not the result of this Agreement); and

WHEREAS, Franchisee represents and warrants to City that it has the experience, responsibility, qualifications and knowledge of all applicable laws to conduct recycling programs and to arrange with residents in the City of El Segundo for the collection, safe transport and disposal of Recyclables and Solid Waste which may inadvertently contain Hazardous Waste, and the City Council of the City of El Segundo finds and determines that the public interest, health, safety and well-being would be served if Franchisee were to make arrangements with residents to perform these services for Residential Units; and

WHEREAS, on September 4, 2018, the City approved the release of a Request for Proposals for Residential Solid Waste Collection, Recycling, and Disposal Services and Civic Solid Waste Services for the City of El Segundo (the "RFP") which is incorporated as part of this Agreement and attached as Exhibit 6; and

WHEREAS, by written submittal dated _____, 2018, Franchisee submitted a response to the City's RFP which is incorporated as part of this Agreement and attached as Exhibit 7 of this Agreement.

NOW, THEREFORE, the parties agree as follows:

SECTION 1. GRANT AND ACCEPTANCE OF FRANCHISE.

1.1 City grants to Franchisee, subject to the terms of this Agreement and all applicable laws and regulations, for the term of this Agreement, (1) the sole and exclusive duty, right, and privilege to operate and conduct an exclusive Franchise to collect, transport, process and dispose of Solid Waste, Recyclables, and Organic Waste for Residential Units within the Franchise Area, and (2) an exclusive license to make and enter into independent arrangements with Residential Units in the City of El Segundo in the area covered by this franchise, to collect, receive, process, transport and remove to such materials recovery, solid waste recycling or disposal facilities, all Solid Waste, Recyclables and Organic Waste collected from Residential Units within the Franchise Area. This Franchise Agreement does not include multi-family premises, residential properties containing more than two dwelling units; state run school systems; lawfully operated self-haulers; Commercial Premises; or others exempt from the Franchise as permitted by law.

1.2 Franchisee agrees to be bound by and comply with all the requirements of this Agreement and to comply with all federal, state and local laws and regulations whether or not they are specifically addressed by the provisions in this Agreement.

1.3 Franchisee waives any right it may have to challenge the terms of this Agreement under federal, state or local law, or administrative regulation. Franchisee waives any right or claim to serve Residential Units in the City of El Segundo as its boundaries exist as of the date of execution of this Agreement under any prior grant of franchise, contract, license or permit issued or granted by any governmental entity including any right under the Public Resources Code. This Franchise is subject to all of the provisions of this Agreement, and to any rights, if any, which may be held by any other solid waste enterprise holding rights pursuant to Public Resources Code Section 49520 or other laws.

1.4 The above Recitals are true and correct and are hereby made a part of this Agreement.

SECTION 2. REIMBURSEMENT OF CITY EXPENSES.

Franchisee, upon submission of this Agreement to the City Council for approval, shall reimburse the City in the amount of $_____ for expenses, including consultants' and attorneys' fees and expenses associated with granting this Agreement.

SECTION 3. TERM; COMMENCEMENT OF SERVICES.

3.1 The term of this Agreement shall be for a base period of seven years commencing on the 1st day of May 2019, and ending at midnight on the 30th day of April 2026. City, at its sole option, may elect to extend this agreement for up to 36 months by giving written notice of the same to Franchisee on or before November 30, 2025.

3.2 Notwithstanding Section 3.1, Franchisee is authorized and required to as of 30 days after the Effective Date to contact potential customers in the City solely for the purpose of making arrangements to provide the services that Franchisee is obligated to provide pursuant to this Agreement. These arrangements may include assessing the service needs of customers, providing customers with a description of Franchisee's available services, and providing customers with education and instructional materials. Additionally, beginning on April 1, 2019, Franchisee is authorized to distribute and Carts to Customers who shall begin to utilize Franchisee's services commencing on May 1, 2019. Franchisee shall use its best efforts to avoid conflicts with the company currently providing services to customers and avoid interfering with services currently being provide to such customers. Franchisee shall coordinate with the City as necessary prior to the Effective Date and to and including May 1, 2019, for purposes of planning the implementation of the activities and obligations to be provided pursuant to this Agreement.

3.3 If a company other than the Franchisee is awarded a franchise that becomes effective immediately or shortly after the termination of this Agreement, Franchisee shall cooperate with such company to provide for an orderly transition of services to Residential

Units. This cooperation shall include, but is not limited to, providing the new company with Franchisee's customer lists and route lists and if mandated by City, to allow the new company the right to acquire customer Carts utilized by the Franchisee for its customers to be sold to the new company at fair market value.

SECTION 4. DEFINITIONS.

Whenever any term used in this Agreement has been defined by the Municipal Code of the City of El Segundo ("ESMC"), or Division 30, Part 1, Chapter 2 of the California Public Resources Code, or is otherwise commonly found in federal, state and local laws and regulations, such definitions shall apply unless the term is otherwise defined in this Agreement.

4.1 **"Administrator"** means the Director of Public Works or his or her designee.

4.2 **"AB 939"** means the California Integrated Waste Management Act of 1989, codified in part at Public Resources code §§ 40,000 *et. seq.*, as it may be amended from time to time, and as implemented by the regulations of the California Integrated Waste Management Board.

4.3 **Reserved.**

4.4 **"Backyard Service"** or **"Roll Out Service"** means the collection of a Cart or Bin that includes the movement by Franchisee's employees of the Cart or Bin from the Customer's backyard, side yard, driveway, garage, or other location approved by the Administrator, to the Franchisee's collection vehicle and return of the Cart or Bin to such location.

4.5 **"Bins"** means those containers commonly referred to as dumpsters which are usually two (2) or three (3) cubic yards in size, or larger and meet the criteria set forth on Exhibit 3.

4.6 **"Bulky Items"** means large and small household appliances, furniture, carpets, mattresses, White Goods, clothing, tires, and other similar Solid Waste and oversized yard waste such as tree trunks and large branches if no larger than two (2) feet in diameter and four (4) feet in length and similar large items discarded from Residential Units. Bulky Items do not include Hazardous Waste.

4.7 **"Carts"** means the containers provided by the Franchisee to Customers for Solid Waste, Recyclables, and Organics collection services with two wheels attached for ease of transport by an individual and meeting the criteria set forth on Exhibit 3.

4.8 **"Civic Solid Waste"** or **"Civic Waste"** means all types of Solid Waste, Recyclables and Organic Waste generated by the City, including: Solid Waste, Recyclables, and Organic Waste placed in receptacles located in public areas, including but not limited to City public parks, parking lots, and right-of-ways, for collection of waste generated by the public; solid waste, recyclables and organic waste generated at City-owned facilities including but not limited to City Hall, the City Yard, fire stations, police station, library,

recreation centers, etc.; and solid waste, recyclables and organic waste generated at City events including, without limitation, the Fourth of July Fireworks Show, Concerts in the Park, Hometown Fair, Richmond Street Fair, and the Holiday Parade. Exhibit 10 identifies the approximate Civic Waste that is currently included in this definition but is subject to change at City's discretion.

4.9 Reserved.

4.10 "Commercial Premises" means any commercial, industrial, office enterprise which generates Solid Waste, Green Waste or Recyclable Materials. Commercial Premises shall not include Civic Waste, Residential Units or any state run school system.

4.11 "Commercial Solid Waste" means all types of Solid Waste generated by stores, offices, governmental institutions (except City facilities and state run school systems), commercial and industrial sources, institutional uses and all other uses except Residential Units.

4.12 "Compostable Food Waste" means fruits, meats, seafood, bones, beans, bead, eggshells, napkins, paper plates, coffee grounds, vegetables, poultry, shellfish, rice, pasta, cheese, food soiled paper, paper towels, tea bags and other similar items.

4.13 "Computer Compatibility" means ability to export and import digital data between computers without writing a custom translation software.

4.14 "Construction and Demolition Waste" means the discarded building materials, packaging, wood, plaster, rock or brick, drywall, cement and rubble resulting from construction, remodeling, repair and demolition operations on pavements, and other similar materials from buildings and other structures (except asbestos-containing materials or other Hazardous Materials).

4.15 "Customer(s)" or "customer(s)" means the City with respect to Civic Waste and the person(s) who have/has the day-to day responsibility for Solid Waste, Recyclables or Organic Waste for Residential Units.

4.16 "Diversion" and "Diverted from Disposal" has the meaning set forth in Public Resources Code Section 40124.

4.17 "Electronic Waste" means microwaves, stereos, radios, audio/visual equipment, VCR's and DVD players, cellular phones, fax machines, computers, and computer related equipment, and video display devices and televisions.

4.18 "Franchise" means the exclusive right and privilege granted pursuant to this Agreement, along with the other rights, obligations and privileges set forth herein: (1) to arrange for the collection of, and to collect Solid Waste, Organic Waste and Recyclable Material, (2) to transport to landfill or other disposal facilities as determined by Franchisee Solid Waste, Organic Waste and Recyclable Material, and (3) to recycle from Solid Waste and Organic Waste, generated and/or accumulated from Residential Units in the Franchise Area, except from: multi-family premises, residential properties with more than two dwelling units;

state run school systems; lawfully operated self-haulers; or others exempt from the Franchise as permitted by law.

4.19 "Franchise Area" means the area depicted on attached Exhibit 1 which is incorporated by reference and which may be changed in accordance with this Agreement as set forth below.

4.20 "Fully-Automated Collection" means a mechanized method of collecting Solid Waste, Organic Waste and Recyclable Material in which the operator of the collection vehicle operates a mechanical device which secures a container, such as a residential Solid Waste Cart, lifts the container and dumps the contents directly into the vehicle's collection area and returns the container to the curbside or other original position, without leaving the vehicle.

4.21 "Green Waste" or "Yard Waste" means all Compostable Food Waste and plant materials, including without limitation, leaves, grass clippings, brush, branches and other forms of organic materials generated from landscapes or gardens, separated from other solid waste but does not include tree or bush stumps or branches exceeding four inches in diameter or four feet in length or palm fronds.

4.22 "Green Waste Bins" means those Bins which are used for transferring Green Waste from the Customers to the Franchisee.

4.23 "Green Waste Carts" means those Carts which are to be used for transferring Green Waste from the customers to the Franchisee

4.24 "Gross Revenues" means any and all revenue or compensation in any form derived by Franchisee from services provided pursuant to this Agreement, except revenues received by the Franchisee from the sale of Recyclables and any payments received from the State of California for collecting or processing CRV materials.

4.25 "Hazardous Waste" means any hazardous substance, material, waste materials or defined as such pursuant to the Resource Conservation and Recovery Act, 42 U.S.C. 6901 *et seq.*, or the Comprehensive Environmental Response, Compensation and Liability Act ("CERCLA"), 42 U.S.C. §§ 9601 *et seq.*, and all future amendments to either of them, or as defined by the California Health & Safety Code, California Code of Regulations, Porter-Cologne Act, California Water Code, California Environmental Protection Agency or the California Integrated Waste Management Board, Federal Water Pollution Control Act, Hazardous Materials Transportation Act, by any Superfund or Superlien law, or any other federal, state, or local law or regulation. Where there is a conflict in the definitions employed by two or more agencies having jurisdiction over hazardous or solid waste, the term "Hazardous Waste" shall be construed to have the broader, more encompassing definition.

4.26 "Materials Recovery Facility" means 1) A facility that separates secondary materials, such as mixed glass and metal containers, from the waste stream, and processes the materials for sale to end users; 2) A firm that purchases and markets source-separated materials.

4.27 "Mechanized Collection" refers to methods of collecting solid waste and/or recyclables in which the operator of a collection vehicle operates a mechanical device which secures a Cart and lifts the Cart and dumps the contents directly into the vehicle's collection area. "Mechanized Collection" includes Semi-Automated Collection and Fully-Automated Collection.

4.28 "Multi-Family Unit" means a unit in a building containing three or more dwelling units designed or arranged for occupancy by three or more households living independently in which they may or may not share common entrances and/or other spaces.

4.29 "Organic Waste" is defined in California Public Resources Code Section 42649.8(c).

4.30 "Organic Waste Recycling" and "Organic Waste Recycling Service" means to recycle Organic Waste in accordance with the requirements of Senate Bill 1826 (2014)

4.31 "Proposition 218" means Articles XIIIC and XIIIC of the California Constitution and any implementing legislation relating thereto, as may be amended from time to time.

4.32 "Recyclable Material" or **"Recyclables"** means a material that can be reused or processed into a form suitable for reuse through reprocessing or remanufacture and includes paper, newsprint, printed matter, pasteboard, paper containers, cardboard, glass, aluminum, PET and other plastics, beverage containers, compostable materials, phone books, used motor oil and such other materials designated by City's Administrator, or designated as recyclables by the California Department of Resources Recycling and Recovery, or other agency with jurisdiction, and which are collected by Franchisee pursuant to this Agreement.

4.33 "Recyclable Material Carts" means Carts that are intended to transfer Recyclable Materials from the Customers to the Franchisee.

4.34 "Recycled," "Recycling Service", or **"Recycling"** is defined in Public Resources Code Section 40180.

4.35 "Residential Solid Waste" means all types of Solid Waste generated from Residential Units.

4.36 "Solid Waste Bins" means those Bins used to transfer Solid Waste from the Customers to the Franchisee.

4.37 "Solid Waste Carts" means those Carts used to transfer Solid Waste from the Customers to the Franchisee.

4.38 "Residential Units" means and includes (1) single-family dwelling units, (2) two-family dwelling units, and (3) an accessory dwelling unit located on a single-family property, as those terms are defined in ESMC section 15-1-6. Each dwelling unit in a two-

family dwelling is a separate residential unit and each accessory dwelling unit is a separate residential unit. The initial list of eligible service addresses/parcels is included in Exhibit 1.

4.39 "Scavenging" means the unauthorized removal of Recyclable Material. Scavenging is prohibited by Public Resources Code § 41950.

4.40 "Semi-Automated Collection" means a mechanized method of collection in which the operator of the collection vehicle must get out of the vehicle in order to connect the container, such as a Residential Solid Waste Cart, to a device which lifts the container and dumps the contents directly into the vehicle's collection area and returns the container to street level for placement at curbside or other position by the operator.

4.41 "Single-Family Units" means a detached single family residential dwelling as these terms are defined in the ESMC.

4.42 "Solid Waste" or "solid waste" is defined in Public Resources Code section 40191.

4.43 "Utility Billing" means the total fee imposed by the Franchisee for Residential Units for services performed under this Agreement.

4.44 "White Goods" means enameled household appliances, such as refrigerators, stoves, washer/dryers, water heaters, dishwashers, trash compactors and similar items discarded from Residential Units covered bythis Agreement.

SECTION 5. Intentionally Omitted

SECTION 6. COMPLIANCE WITH LAWS AND REGULATIONS.

Franchisee warrants that it will comply with all applicable laws relating to the services it will perform pursuant to or arising from this Agreement, including without limitation implementing regulations, as they, from time to time, may be amended, specifically including, but not limited to the Comprehensive Environmental Response, Compensation and Liability Act ("CERCLA"), 42 U.S.C. §§ 9601 *et seq.*, the Resource Conservation and Recovery Act, 42 U.S.C. §§ 6901, *et seq.*, the California Integrated Waste Management Act of 1989, South Coast Air Quality Management District Rules and all other applicable federal, state, and local laws and regulations whether or not such are identified in this Agreement.

SECTION 7. TYPES AND FREQUENCY OF SERVICE.

7.1 Public Health and Safety - General. In order to protect the public health and safety, arrangements made by Franchisee with its Residential Unit customers in the City of El Segundo for the collection of Solid Waste, Recyclables, and Organic Waste shall provide for the collection (using Fully Automated Collection wherever possible and using Semi-Automated Collection when Fully Automated Collection is not possible) of such waste generated or accumulated by Residential Units within the City at least once per week. All solid waste that is not recycled shall be disposed of at a fully-permitted disposal facility at

Franchisee's expense and in accordance with all applicable laws. With respect to the containers identified inthis Section 7, Franchisee is responsible for providing Customers with an adequate number of Carts and to work with Customers to ensure that the total weekly Cart capacity provided to Customer is adequate. The schedule and routes for collection shall be prepared by the Franchisee and provided to the Administrator prior to being implemented. The schedule and route shall be designed to minimize the total vehicle miles and time required to service Customers. Franchisee shall provide Customers with written notice of their scheduled day of collection and shall provide at least thirty (30) days' written notice of any change to such collection date.

7.2 Residential Units Solid Waste Services. Franchisee shall collect and remove Solid Waste placed in Solid Waste Carts at the curbside on public streets (except for Customers that subscribe to or have been qualified for Backyard Service, in which case collection shall be from locations determined by Franchisee and Customer) from all Residential Units within the City at least once every week (and on the same day of the week it collects Recyclables and Organics Carts). Franchisee agrees to provide new Fully Automated Collection Solid Waste Carts to all Residential Units by _____, 2019, and to new Customers upon commencement of service. Cart specifications are set forth in Exhibit 3. Each Cart shall have permanently affixed on it a notice that states that no Hazardous Material or liquids shall be placed in the Cart and set forth a telephone number to contact the Franchisee with regard to questions the customers may have regarding the proper use of Cart or for replacement or repair of the Cart. The charge for such services shall be at the rates as set forth in Exhibit 2. Franchisee shall replace or repair before the Customer's next service date, at no expense to Residential Units' customers or City, Solid Waste Carts that have been reported to have been stolen and/or damaged.

7.3 Residential Recyclables Collection. Franchisee shall collect and remove Recyclables placed in Recyclable Material Carts at the curbside on public streets (except for Customers that subscribe to or have been qualified for Backyard Service, in which case collection shall be from locations determined by Franchisee and Customer) from all Residential Units within the City at least once every week (and on the same day of the week it collects Solid Waste and Organics Carts). Franchisee agrees to provide new Fully Automated Collection Recyclables Carts to all Residential Units by _____, 2019, and to new Customers upon commencement of service. Cart specifications are set forth in Exhibit 3. Each Cart shall have permanently affixed on it a notice that states that no Hazardous Material or liquids shall be placed in the Cart and set forth a telephone number to contact the Franchisee with regard to questions the customers may have regarding the proper use of Cart or for replacement or repair of the Cart. The charge for such services shall be at the rates as set forth in Exhibit 2. Franchisee shall replace or repair before the Customer's next service date, at no expense to Residential Units' customers or City, Recyclables Carts that have been reported to have been stolen and/or damaged. Each residential Customer may request a second Recyclables Cart at no additional charge for either the Cart or the corresponding collection service.

7.4 Organic Waste Collection. Franchisee shall collect and remove Organic Waste which is placed in Organic Waste Carts at the curbside on public streets (except for

Customers that subscribe to or have been qualified for Backyard Service, in which case collection shall be from locations determined by Franchisee and Customer) from all Residential Units within the City at least once every week (and on the same day of the week it collects Solid Waste and Recyclables Carts). Franchisee agrees to provide new Fully Automated Collection Organic Waste Carts to all Customers by _____, 2019, and to new Customers upon commencement of service. Cart specifications are set forth in Exhibit 3. Each Cart shall have permanently affixed on it a notice that states that no Hazardous Material or liquids shall be placed in the Cart and set forth a phone number to contact the Franchisee with regard to questions the Customers may have regarding the proper use of the Cart or for replacement or repair of the Cart. The Charge for such services shall be at the rates set forth on Exhibit 2. Franchisee shall repair or replace before the Customer's next service date, at no expense to Customers or City, Organic Waste Carts that have been reported to have been stolen and/or damaged. Each residential Customer may request a second Organics Cart at no additional charge for either the Cart or the corresponding collection service.

7.5 Civic Waste Collection. Franchisee shall collect and remove at least once a week, or more frequently as required by the City, all types of Civic Waste except for special events which shall be collected daily during the duration of the event. The approximate civic solid waste services required are detailed in Exhibit 10. Franchisee agrees to provide new Solid Waste, Recyclable Material, and Organic Waste receptacles, and Organic Waste Bins, Recyclables Bins and Solid Waste Bins that are cleaned and newly painted as necessary for each location or special event. Each receptacle, Cart or Bin shall have placed on it a sticker that states that no Hazardous Material or liquids shall be placed in the receptacle, Cart or Bin and set forth a phone number to contact the Franchisee with regard to questions the customers may have. Upon being notified that a receptacle, Cart, Bin or other container that is used for the accumulation of Civic Waste requires repair or replacement, Franchisee at no cost to the City shall repair or replace the receptacle, Cart, Bin or container within 24 hours.

7.6 Street Sweeping and Asphalt Debris Disposal. Franchisee will provide bins for the collection of street sweeping and asphalt debris from the City Yard. The size of the bins will be determined by the City. The frequency of collection by Franchisee will be on demand or on fixed days of the week, as directed by City. Franchisee will charge City a fixed rate per haul and per ton for these services, as set forth on Exhibit 2.

7.7 Hours of Collection. Franchisee agrees that, in order to protect the peace and quiet of residents, its arrangements for the collection of Solid Waste, Recyclables and Organic Waste will provide that collections for Residential Units shall not start before 7 a.m. or continue after 8 p.m., Monday through Friday. The same time limits apply for collection occurring on a Saturday pursuant to the following section.

7.8 Collection on Holidays. Franchisee has informed City that Franchisee's arrangements with its customers will provide that if the day of collection on any given route falls on a legal holiday, i.e., New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day or Christmas Day, observed by the Materials Recovery Facility, landfill or other lawful disposal site to which refuse collected within the franchise area is taken for disposal, Franchisee shall provide collection service for such route on the day following such holiday (except Sundays) and shall not provide collection service on such holiday. For Civic

Waste generated at City special events, Franchisee agrees to collect such even on Holidays during the duration of the event.

7.9 Holiday Tree Collection and Recycling. Franchisee shall collect, transport and recycle all holiday trees which are placed at the curbside on public streets, from all Residential Units within the City during the period beginning on December 26 and ending 2:00 p.m. on the second Saturday in January.

7.10 Bulky Items Pick-Up. Franchisee shall provide curbside Bulky Items pick-ups for Residential Units at no additional expense to such Customers or the City. Each residential Customer is entitled to four Bulky Item pickups (six items per pickup maximum) per dwelling unit per year. Additional pickups will be subject to the approved rate schedule. Bulky Items pickups shall be "on call" and completed within 24 hours or the end of the next business day, whichever is sooner, from the time a Customer makes a request for such service. There shall be no other size or weight restrictions with respect to Bulky Items except that Franchisee shall not be required to remove automobile bodies or any other items that may not be safety handled by two persons.

Bulky Items collected by Franchisee shall not be landfilled or disposed of until the following hierarchy has been followed by Franchisee:

Reuse as is (if energy efficient)
Disassemble for reuse or Recycling
Recycle
Disposal.

Franchisee agrees to develop and carry out a community relations program acceptable to City for information related to Bulky Items.

7.11 Collection of Items Abandoned in the Public Right-of-Way. Franchisee agrees to provide on-demand pick-up of abandoned items in the public right-of-way anywhere in the City within 24 hours of notification to Franchisee's customer service department by the City. There shall be no size or weight restrictions with respect to the collection of abandoned items in the public right-of-way except that Franchisee will not be required to remove automobile bodies or any other items that may not be safely handled by two persons. The charge for such services will be at the rates set forth on Exhibit 2.

7.12 [Alternate] Community Drop-off Events. Franchisee will promote and conduct two community drop-off events per calendar year for the purpose of collecting bulky items and electronic waste. Franchisee will be responsible for selecting that location, obtaining all applicable permits, traffic control, on-site security, and public information, as well as collection, packing, transportation and safe recycling and disposal of all items collected. There will be no charge assessed to persons dropping off bulky items and electronic waste at the event. The charge to City for each drop-off event will be at the rates set forth on Exhibit 2.

7.13 [Alternate] Document Shredding Events. Franchisee will promote and conduct a shred day twice per calendar year where residents can deliver paper for confidential shredding. Franchisee must provide onsite and offsite trucks at the event so that if the onsite shredding truck fills up during event hours there is a truck accepting offsite shredding documents for participation. Each shred event must take place for a minimum of three consecutive hours. There will be no charge assessed to the resident delivering paper for shredding. The charge to City for each shredding event will be at the rates set forth on Exhibit 2.

7.14 Temporary Service. Franchisee is authorized by this Agreement to provide temporary Bin services required by Customers due to unusually high volume of Customer needs for Solid Waste, Recyclables, Organic Waste, or Construction and Demolition Waste pick-up. Franchisee shall not have the exclusive right to provide temporary Bin service. Temporary Bin service may be provided by Franchisee or any entity holding a license to provide Commercial Solid Waste service in the City. Franchisee shall not represent that it has the exclusive right to provide temporary Bin service. Temporary Bin service shall be offered at a rate no greater than the amount specified in Exhibit 2 plus any fees assessed by the City. The placement of any bin must be done in accordance with all applicable laws.

7.15 Emergency Service. Franchisee shall provide, upon request by the City, assistance with cleanup and debris removal activities required as a result of a natural or man-made disaster, at a reasonable fee agreed to by the parties.

7.16 Organics Waste Recycling. Franchisee shall provide Organics Waste collection, recycling and disposal services in accordance with all applicable laws.

7.17 Backyard Service. For residential Customers that are physically unable to provide their own Backyard Service, Franchisee shall, at no additional cost to the Customer, provide Backyard Service. The City shall determine which Customers are eligible for this service. For customers that are physically able to provide their own Backyard Service but nevertheless prefer to subscribe for Backyard Service, the charge shall be at the rate set forth on Exhibit 2.

7.18 SB 1383 Compliance. In September 2016, Governor Brown signed Senate Bill 1383 (SB 1383), titled "Short-Lived Climate Pollutants: Methane Emissions: Dairy and Livestock: Organics Waste: Landfills." This Bill establishes targets of a 50 percent reduction in the level of statewide disposal of organic waste from the 2014 level by 2020 and a 75 percent reduction by 2025. This Bill also establishes an additional target that not less than 20 percent of currently disposed edible food is recovered for human consumption by 2025. SB 1383 gives CalRecycle the regulatory authority to achieve and enforce these targets. CalRecycle is drafting the Short-Lived Climate Pollutants Regulations, with an expected final draft to be released in early 2019. Company shall provide all customers required to participate in these programs with compliant programs such as organic waste collection and recycling services, coordination with food rescue organizations to promote edible food recovery, education and outreach. Company will provide all customers required to participate in an organic waste diversion program under SB 1383 with a compliant program at no additional charge.

SECTION 8. COLLECTION EQUIPMENT AND PERSONNEL.

8.1 Franchisee warrants that it shall provide an adequate number of vehicles and all equipment for all of the services for which it is responsible for performing under this Agreement. To protect peace and quiet in residential areas, the noise level generated by compaction vehicles using compaction mechanisms during the stationary compaction process shall not exceed the stricter of ESMC Title 7, Chapter 2 noise standards or 75 decibels at a distance of 25 feet from the collection vehicle measured at an elevation of five feet above ground level. Noise level testing shall be undertaken when so ordered by Administrator. Franchisee warrants that it will comply with all measures and procedures promulgated by all agencies with jurisdiction over the safe, sanitary operation of all its equipment.

8.2 Vehicles used for the collection of Solid Waste, Organic Waste and Recyclables shall: have uniform company markings; be no more than seven years old; be maintained in "like new" condition, meet or exceed all state and local safety requirements; be watertight and leak-proof; have a backup alarm; not exceed the gross vehicle weight of the manufacturer's or the California Vehicle Code's limits; bear the Franchisee's name and telephone number and vehicle identification number in lettering of at least two inches in height; be in compliance with AQMD Rule 1193; be kept in good repair and inspected daily a maintained in a clean appearance, including free of dirt and graffiti; and, not be stored on any public street or other property owned by the City. Each vehicle shall be equipped with a broom, absorbent, shovel and bucket for purposes of cleaning up leaks and debris dripping from or falling from vehicles, or Bins or Carts. Franchisee shall use Fully Automated Collection vehicles wherever possible, and use Semi-Automated Collection vehicles where Fully Automated Collection vehicles are not possible to use and may use other vehicles only when Semi-Automated Collection Vehicles are not possible to use.

8.3 All vehicles used to provide solid waste, recyclable material, and organic waste collection services pursuant to this Agreement must be clean fueled using compressed natural gas (CNG) or liquefied natural gas and be less than eight years old at the commencement of services. Franchisee must take all routing, emission, and other measures reasonably necessary to ensure City's compliance with the Los Angeles County Air Pollution Control District, the South Central Coast Air Quality Management District, and the California Air Resources Board regulations, as applicable.

8.4 Should the Administrator at any time give notification in writing to Franchisee that any vehicle does not comply with the standards specified in this Agreement, that vehicle shall be removed from service by Franchisee immediately and shall not be used until inspected and approved in writing by the Administrator.

8.5 Personnel operating the vehicles shall be trained and qualified and adequately licensed to provide the services called for by this Agreement, wear appropriate and matching uniforms and a name badge, conduct themselves in a courteous and professional manner, have gone through an appropriate background check, receive regular and periodic training, treat private property with due care and respect, and always perform

their work in a safe manner in accordance with all applicable laws and regulations.

8.6 At all times that collection is occurring, Franchisee shall maintain an emergency service vehicle and field supervisor to respond to complaints, service problems, or emergency calls.

8.7 Any Solid Waste, Recyclable Material, or Organic Waste dropped or spilled during collection, transfer or transportation shall be immediately cleaned up or removed by Franchisee. If Franchisee arrives at a residential collection area with existing litter, Franchisee must photo document the pre-existing condition and report the condition to the Administrator.

8.8 Franchisee shall prepare and keep current, a written contingency plan describing the arrangements and provisions Franchisee has made to provide vehicles and personnel to maintain uninterrupted service during mechanical breakdowns or other emergencies. This plan should be consistent with and coordinated with the City's emergency plans. The Schedule for submittal of this plan to City is described in Exhibit 11.

8.9 Franchisee's personnel shall be responsible for noting the addresses of any premises at which they observe that Solid Waste, Recyclable Material, or Organic Waste are accumulating and not being delivered for collection and the address, or other location description, at which such waste has been dumped in an apparently unauthorized manner. Franchisee shall deliver this information to the Administrator within three business days of such observation.

8.10 Franchisee will offer employment to any existing employees of the City's current residential solid waste service provider that may be displaced as a consequence of Franchisee assuming the role of residential solid waste service provider in the City.

SECTION 9. OTHER REPRESENTATIONS AND WARRANTIES OF FRANCHISEE

9.1 Franchisee warrants and represents the following: Franchisee is a company duly organized, validly existing and in good standing under the laws of California and is qualified and has the authority to carry out the business required by this Agreement. Franchisee has, through all actions required by law by its owners or board, the authority to enter into this Agreement and the person(s) signing this Agreement have the authority to do so. Franchisee's officers, directors, or owners have not been found guilty of felonious conduct, bribery of public officials, fraud, deceit, false claims, racketeering or illegal transport of Hazardous Materials. Franchisee shall maintain all necessary federal, state and local business licenses and permits.

9.2 Franchisee agrees to take whatever reasonable actions that are commercially practicable (e.g., actions seeking to enjoin organized scavengers) that may be necessary, appropriate, and effective to discourage scavenging of Recyclable Materials from the solid waste stream.

SECTION 10. PRIVACY.

10.1 Franchisee shall strictly observe and protect the rights of privacy of customers. Information identifying individual customers, or the composition or contents of a customer's refuse or recyclables shall not be revealed to any person, governmental unit, private agency or company, unless upon the authority of a court order, by statute, or upon valid authorization of the customer. This provision shall not be construed to preclude Franchisee from preparing, participating in, or assisting in the preparation of waste characterization studies or waste stream analyses which may be required by City.

10.2 Franchisee shall not market or distribute mailing lists with the names and addresses of customers except such lists and details on the services provided to the Customers must be provided to the Administrator.

10.3 The rights accorded customers pursuant to this Section shall be in addition to any other privacy rights accorded customers pursuant to federal or state law.

SECTION 11. SERVICE EXCEPTIONS; HAZARDOUS WASTE NOTIFICATIONS.

When service is not provided to any customer, Franchisee shall notify its customer in writing why the collection was not made by leaving a tag at least 3-1/2 inches by 6-1/2 inches stating the reasons why the collection was not made. The tag shall set forth the Franchisee's business's name and telephone number and shall be securely fastened to the Cart or Bin or article of Solid Waste. Franchisee has represented to City that Franchisee will carry out its duties to notify all agencies with jurisdiction, including the California Department of Toxic Substances Control and Local Emergency Response Providers, and, if appropriate, the National Response Center, of reportable quantities of Hazardous Waste, found or observed in Solid Waste anywhere within the City, including on, in, under or about City property, including streets, easements, rights of way and City waste containers. In addition to other required notifications, if Franchisee observes any substances which it or its employees reasonably believe or suspect to contain Hazardous Waste unlawfully disposed of or released on City property, including streets, storm drains, or public rights of way, Franchisee also will immediately notify the Administrator.

SECTION 12. CUSTOMER SERVICE.

12.1 Office Hours. Franchisee shall maintain an office accessible by a local phone number for Customers between the hours of 8:00 a.m. and 5:00 p.m. daily, except Saturdays, Sundays and holidays. In addition, Franchisee employees are to be present in the office and reachable by telephone from 7 a.m. to 7 p.m. on all collection days for purposes for being reachable by City employees. Franchisee employees shall have the capability of responding to Customers in English and via Telecommunications Devices for the Deaf.

12.2 Emergency Telephone Number. Franchisee will maintain an emergency telephone number for use outside normal business hours. Franchisee shall have a representative, or an answering service to contact such representative, available at said

emergency telephone number during all hours other than normal office hours. At Franchisee's expense, the emergency telephone number shall be listed in the El Segundo telephone directory under both Franchisee's name and the City's name. Franchisee shall be able to respond to inquiries in English and via Telecommunications Devices for the Deaf.

12.3 Service Complaints and Request for Service. All customer complaints and requests for service shall be directed to Franchisee. During office hours, Franchisee shall maintain a complaint service and a telephone answering system capable of accepting at least five incoming calls at one time. Franchisee shall record all complaints, including date, time, complainant's name and address if the complainant is willing to give this information, and nature and date and manner of resolution of complaint, in a computerized daily log. Any such calls received via Franchisee's answering service shall be recorded in the log the following working day. All complaints and requests for service shall be responded to within 24 hours or the next business day, whichever is sooner, unless specified otherwise elsewhere in this Agreement. This log shall be available for review by City representatives during Franchisee's office hours. Franchisee shall provide a copy of this log on computer disc to the City in a monthly report or upon request by the Administrator. If Franchisee fails due to its own fault to provide services to a customer on the customer's regular collection day, Franchisee will provide service within 24 hours of receiving notice of its failure to provide service.

12.4 Customer Education. Franchisee shall provide education to its Customers as set forth herein and as set for on Exhibit 4.

SECTION 13. OWNERSHIP OF SOLID WASTE AND RECYCLABLES.

Ownership and the right to possession of Solid Waste, Organic Waste and Recyclable Material placed in containers or bundles for collection at curbside shall transfer directly from the residents/Customers to Franchisee by operation of law. Franchisee's arrangements with its customers shall provide that, subject to the right of the customer to claim lost property, title and the right to possession, and liability for Recyclable Material, Organic waste and all Solid Waste, whether or not recyclable, which is set out for collection on the regularly scheduled collection day shall pass to Franchisee at the time it is set out. Subject to the provisions of this Agreement, Franchisee shall have the right to retain any benefit or profit resulting from its right to retain, recycle, compost, dispose of or use the refuse or recyclables which it collects. Refuse which is disposed of at a disposal site or sites (whether landfill, transformation facility, transfer station or Materials Recovery Facility) shall become the property of the owner or operator of the disposal site or sites once deposited there by Franchisee. At no time shall the City obtain any right of ownership or possession of Organic Waste, Solid Waste, Recyclable Material or any type of Garbage or Hazardous Waste or waste whatsoever, placed for collection, and nothing in this Agreement shall be construed as giving rise to any inference that City has any such rights.

SECTION 14. Reserved.

SECTION 15. RATES AND BILLING.

15.1 Rates. The rates for all services contemplated under this Agreement are set forth in Exhibit 2 and include all costs necessary for Franchisee to accomplish its responsibilities under this Agreement, including but not limited to AB 939 compliance and meeting waste diversion requirements. These rates will be adjusted annually, unless otherwise precluded by this Agreement, on May 1 (beginning May 1, 2020) by the February-to-February change in the Consumer Price Index (CPI) for all urban consumers in the Los Angeles-Riverside-Orange County region, as published by the U.S. Bureau of Labor Statistics.

15.2 Billing and Payment.

15.2.1 Billing of Residential Customers by Franchisee. Franchisee shall be responsible for directly billing residential Customers for the services provided by this Franchise. Bills to Residential Unit Customers shall be itemized, showing charges for all classifications of service. Billings shall be mailed out by the Franchisee monthly, in advance for all Residential Unit Customers.

15.2.2 Subsidy by City. The City will subsidize a portion of the cost of standard residential solid waste service, as described herein, for each Residential Unit Customer during the Term of this Agreement. For the period beginning with the first month of residential service provided pursuant to this Agreement and ending on April 30, 2020, the City will subsidize that portion of the monthly cost of standard residential service that exceeds $20.00. All additional fees and charges for services rendered in excess of the standard residential service shall be the responsibility of the residential Customer. On May 1st of 2020, 2021, 2022, and 2023, the unsubsidized portion of the standard residential service will be adjusted by the immediately preceding February-to-February change in the CPI for all urban consumers in the Los Angeles-Riverside-Orange County region, as published by the U.S. Bureau of Labor Statistics. Accordingly, by way of example, if the monthly cost of standard service per Residential Unit exceeds $20.00 pursuant to this Agreement for the period between May 1, 2019 and April 30, 2020, Franchisee will bill the residential Customer $20.00 per month and will bill City for the portion of the cost in excess of $20.00. Continuing the example, if the February 2019-to-February 2020 change in the relevant CPI is 3.0%, the unsubsidized portion of the standard residential solid waste service rate will be increased to $20.60 effective as of May 1, 2020 and each residential Customer will be billed monthly for $20.60 and the City will be billed for the portion of the cost in excess of $20.60. City will be billed for the subsidized costs, if any, on a quarterly basis, beginning on August 1, 2019. Payment by City of all undisputed amounts will be due 30 days after receipt of the quarterly invoice.

15.2.3 Billing for Civic Solid Waste Services. Franchisee will bill City for the cost of Civic Solid Waste Services provided pursuant to this Agreement at the rates set forth in Exhibit 2. Billing shall be mailed to City quarterly, in advance. Payment by City of all undisputed amounts will be due 30 days after receipt of each invoice.

15.2.4 Accounting for Services Provided. Prior to March 1, 2019,

Franchisee and City shall meet for the purpose of developing a common list of all Residential Units to be served by Franchisee and the service level to be provided to each. Franchisee and City shall also develop a method by which Franchisee shall account for and report the number and type of services provided each month. City shall specify the frequency by which Franchisee shall report the number and type of services provided.

15.2.5 Billing for Temporary Bin Service. Franchisee shall be responsible for billing Customers to which it has provided temporary bin service. Billing shall be in arrears. The charge to Customers for temporary bin service shall be no greater than the maximum rate specified in Exhibit 2 of this Agreement.

15.3 Delinquent Accounts. Franchisee may discontinue service as set forth in this section. Customers who have not remitted required payments within 45 days after the date of billing shall be notified in writing by Franchisee. The notification shall contain a statement that services may be discontinued 15 days from the date of notice if payment is not made before that time. Upon Franchisee's receipt of the delinquent payment, Franchisee shall resume collection on the next regularly scheduled collection day. Franchisee may assess a penalty of $15.00 for any service recipient whose service is temporarily disconnected for non-payment. Franchisee shall not invoice City for the subsidized portion of service to any Customer during the period when such service to the Customer has been discontinued pursuant to this section.

15.4 Lifeline Assistance. The City has a Lifeline Program to provide relief for low income households. The qualifying income threshold varies according to the size of the household. Currently, there are approximately 44 residential properties in the City that qualify, though that number is subject to change throughout the term of this Agreement. For residential Customers that are eligible for the Lifeline Program, as determined by the City, Franchisee shall charge a fee that is 50% of the rate charged to standard residential Customers. Franchisee will invoice City for the other 50% of the cost of service provided to Lifeline Assistance Customers, in addition to the regular subsidized portion described in Section 15.2.2, if any. Said amount will be invoiced to City quarterly consistent with Section 15.2.1. City will provide Franchisee with a list of qualifying residential properties and will update the list as required.

SECTION 16. FRANCHISEE'S BOOKS AND RECORDS; AUDITS.

Franchisee shall maintain all records relating to the services provided hereunder, including, but not limited to, customer lists, maps, disposal and collection 939 records, and customer complaints, for the full term of this Agreement, and an additional period of not less than three years, or any longer period required by law. The City shall have the right, upon five business days' advance notice, to inspect all records relating to this Agreement, including, but not limited to, billing records, customer lists, maps, disposal and collection records, and customer complaints. Such records shall be made available to City at Franchisee's regular place of business, but in no event outside the County of Los Angeles.

SECTION 17. AB 939 REPORTING AND CONSTRUCTION WASTE IMPLEMENTATION REQUIREMENTS

17.1 Franchisee shall cooperate with City in Solid Waste, Recyclable Material, and Organic Waste disposal characterization studies and waste stream audits and shall implement measures adequate to achieve the City's source reduction, recycling and waste stream diversion goals for the Solid Waste stream covered by this Agreement. The City has established and maintained a Source Reduction and Recycling Element pursuant to Chapter 2 (commencing with Section 41000) of Part 2, Chapter 3 (commencing with Section 41300) of Part 2, or Section 41750. 1, as the case may be, that has been approved by the California Department of Resources Recycling and Recovery. During the period during which collection services are provided pursuant to this Agreement, Franchisee at Franchisee's sole expense, shall submit to City information and reports necessary for City to meet its reporting obligations imposed by AB 939, AB 341, AB 1826, and SB 1383, and the regulations implementing AB 939 AB 341, AB 1826, and SB 1383. Franchisee agrees to submit such reports and information on computer discs, or by electronic transmission, in a format compatible with City's computers, at no additional charge, if requested by City. The reports include but are not limited to:

17.1.1 Monthly reports showing the weights of Solid Waste, Recyclable Materials, and Organic Waste collected in the City, and recycled, processed, composted, transformed and disposed by Franchisee. These reports shall be completed in a form and method specified by the City;

17.1.2 Monthly reports showing the number of Customers to which Franchisee has provided temporary bin service, the total weight of materials collected, recycled, composted, and disposed from the temporary bin service provided, and the gross receipts received for the temporary bin service provided;

17.1.3 Monthly reports that identify the name of each facility utilized by Franchisee and the weight of Solid Waste, Recyclable Material and Organic Waste taken to each facility by Franchisee. It shall be the responsibility of Franchisee to demonstrate to the satisfaction of the City, that the weights reported by Franchisee are true and accurate, and represent weights of Solid Waste, Recyclable Material, and Organic Waste actually collected in the City by Franchisee. All information reported to the City is subject to audit and verification by the City;

17.1.4 Solid disposal weights reported to the City by Franchisee shall be the same as those identified as being from the City and reported by Franchisee to the operators of facilities utilized by Franchisee, Los Angeles County, and the State of California Disposal Reporting System; and,

17.1.5 Franchisee shall assist the City with implementation of its organic waste recycling program (AB 1826) and provide City with the reports and information required to meet the State of California requirements related to the status and results of the City's organics waste recycling program.

17.1.6 Franchisee shall provide the City with a Waste Disposal and Diversion Plan as described in Section 3 of this Agreement by April 1, 2019, and an update of this plan on each anniversary of the Effective Date of this Agreement throughout the Term of this Agreement. This Plan shall identify the arrangements Franchise has made for the secure and cost-effective disposal of Solid Waste, Recyclable Material and Green Waste for the remainder of the term of this Agreement and include a description of the Franchisee's plans for satisfying the waste diversion requirements of this Agreements. City shall provide Franchisee with a template for use in preparing this plan which shall specify the minimum acceptable standards for this plan

17.1.7 When requested by City, Franchisee shall furnish the City or its representatives with full access to its transfer, processing, composting, maintenance and disposal facilities for purposes of determining compliance with requirements of this Agreement.

17.2 This Agreement is part of City's efforts to comply with the provisions of the California Integrated Waste Management Act of 1989 (AB 939), AB 341 and AB 1826, as such from time to time may be amended and as implemented by the regulations of the California Department of Resources Recycling and Recovery ("Regulations"), as they from time to time may be amended, and the City's Source Reduction and Recycling Element, as such may be amended from time to time.

17.3 Franchisee shall maintain at all times a diversion rate of 50 percent for Solid Waste collected. This diversion rate is a performance standard and an AB 939 compliance requirement with respect to the services provided under this Agreement. Exhibit 12 sets forth how the 50% diversion rate shall be calculated and reported.

17.3.1 Franchisee acknowledges that to meet such diversion rate it cannot rely upon waste materials collected and/or diverted from Residential Units not located in the City and cannot rely on demonstrating a "good faith effort" to satisfy this diversion rate. Franchisee also acknowledges and represents that it is solely responsible for achieving such diversion rate.

17.3.2 If Franchisee utilizes the services of a material recovery facility, composting facility, or other processing facility to divert or recycle Solid Waste, Recyclable Material, or Organic Waste received from other jurisdictions, Franchisee shall base its calculation of the quantities diverted from disposal at these facilities that is reported to the City, on the characteristics of the Solid Waste, Recyclable Materials, or Organic Waste collected in the City. To satisfy this requirement, it may be necessary for Franchisee to conduct periodic characterization studies of the Solid Waste, Recyclable Materials and Organic Waste collected in the City by the Franchisee. City shall determine if and when such studies are to be conducted. The method by which these studies are to be conducted shall be subject to approval by the Administrator.

17.3.3 Upon request by the Administrator, Franchisee shall provide details of the methods and calculations Franchisee uses to determine the quantities of Solid Waste,

Recyclable Materials and/or Organic Waste Franchisee reported to City as being diverted from disposal. Franchisee shall provide this information within ten days of being requested to do so by the Administrator.

17.3.4 No more than 10 percent of the Solid Waste, Recyclable Material, and Organic Waste collected by Franchisee in any month shall be diverted to a transformation or biomass conversion facility and reported as waste diversion to the City, Los Angeles County or the State of California Disposal Reporting System.

17.3.5 Organic Waste collected in the City by Franchisee and used as alternative daily cover or alternative intermediate cover at a landfill shall not be reported as waste diversion to the City, County of Los Angeles or the State of California Disposal Reporting System.

17.4 To the extent the City receives AB 939 credit for any other diversion within the City, such diversion can, with the City's consent which may be withheld by the City in its sole and absolute discretion, be used by Franchisee to achieve AB 939 compliance and the above performance standards. However, such cannot be relied upon by Franchisee for purposes of achieving AB 939 compliance or the performance standards. Any failure to attain AB 939 compliance or meet the 50% diversion performance standard shall be a material breach of this Agreement and shall be subject to termination and/or liquidated damages pursuant to Section 24 of this Agreement. Additionally, any such breach shall result in Franchisee being liable for any and all damages resulting from such breach.

17.5 Franchisee shall cause 65 percent of Construction and Demolition Waste to be Recycled and shall maintain all records necessary for purposes of reporting and auditing this activity. Any failure to Recycle such shall be deemed a material breach of this Agreement.

SECTION 18. REPORTS AND ADVERSE INFORMATION.

18.1 Activities Report. Within 90 days after the close of Franchisee's fiscal year, Franchisee shall submit a written report, in a form approved by the City, including, but not limited to, the following information:

18.1.1 A summary of the previous year's (or, in the case of the initial report year, the initial year's) activities including, but not limited to, services begun or discontinued during the reporting year, and the number of customers for each class and level of service;

18.1.2 A list of Franchisee's officers and members of its board of directors;

18.2 Financial Reports. A copy of each of Franchisee's annual and other periodic public financial reports and those of its parent, subsidiary and affiliated corporation and other entities, as the City requests, shall be submitted to the City within five days after receipt of City's request.

18.3 Pleadings and Complaints. Franchisee shall submit to City copies of all

pleadings, applications, notifications, communications and documents of any kind, submitted by Franchisee to, as well as copies of all decisions, correspondence and actions by, any federal, state and local courts, regulatory agencies and other government bodies relating specifically to Franchisee's performance of services pursuant to this Agreement. Any data which Franchisee seeks to be excluded from provisions of the California Public Records Act shall be clearly identified as such by Franchisee with the basis for such claim of exclusion clearly specified. In the event City receives a request under the Public Records Act, or by subpoena, the City shall notify Franchisee to permit Franchisee to object to the release of the information requested or subpoenaed, and to file an action, at Franchisee's expense, in an appropriate court to prevent the release of the record.

18.4 Agency Information. Franchisee shall provide City two copies (one to the Administrator, one to the City Attorney) of all reports, or other material adversely reflecting on Franchisee performance under this Agreement, submitted by Franchisee to, or received by Franchisee from, the United States or California Environmental Protection Agency, the California Department of Resources Recycling and Recovery (CalRecycle), the Securities and Exchange Commission, or any other federal, state or county agency. Copies shall be submitted to City simultaneously with Franchisee submittal or receipts of such documents, or within three business days of Franchisee's receipt of or submittal of such matters with or from said agencies. Franchisee's routine correspondence with said agencies need not be automatically submitted to City, but shall be made available to City upon written request.

18.5 Other Information and Reports. Franchisee at no additional expense to City, shall submit to the City such other information or reports in such forms and at such times as the City may reasonably request or require, including, but not limited to the following:

18.5.1 Submittal of Reports. Reports shall be submitted to:

Director of Public Works
City of El Segundo
350 Main Street
El Segundo, California 90245

18.5.2 Monitoring. Franchisee shall provide the City or it representatives and auditors with access to Franchisee's billing records and customer lists and files and will make available to the City or its billing agents, a computerized data base accessible to the City at all times via the internet, of a complete file of Customers, address, property owners, and account classifications. Franchisee will also have to receive and process file transfers or corrections from the City or its billing agent.

18.5.2.1 The City believes that cooperation between Franchisee and the City is critical to the success of this program. City reserves the right to request additional information not specified above on an as needed basis, to review records at Franchisee's facility on demand and to conduct audits.

18.5.2.2 Franchisee will allow a City Representative to ride with

the Solid Waste, Recycling or Organic Waste vehicles on any route or routes upon request. The City will inform Franchisee at least one working day prior to date(s) of such route monitoring.

18.5.3 Accounting Records. Franchisee shall locally maintain current, accurate and complete financial records on the accrual basis of accounting relating to Agreement operations, including original ledgers, journals, accounts, and records in which are recorded entries reflecting its activities hereunder, as well as supporting documents such as bank statements, cancelled checks, bank account reconciliations, tax returns, contracts, employee files, time records, invoices, and receipts. All accounts shall be maintained in accordance with Generally Accepted Accounting Principles.

18.5.4 Access to Records. Notwithstanding anything to the contrary herein, the City shall have the right, at Franchisee's cost and expense (including compensation paid to City employees or City consultants) during normal business hours, and upon reasonable notice, to inspect all financial records pertaining to any City contract related account and any other records of Franchisee reasonably and directly necessary for City administration of its right of review, approval or enforcement by this Agreement.

18.5.5 Inspection and Audit Rights. In addition to the foregoing, City shall have the right, for a period of three years following the delivery of an Auditor's report and financial statements, at Franchisee's cost and expense (but excluding compensation paid to City employees or City consultants), during normal business hours and upon reasonable notice, to inspect for the purpose of audit all financial and other records of Franchisee concerning its operation pursuant to this Agreement.

18.6 Costs. All reports and records required to be submitted by Franchisee to City under this Agreement shall be furnished at no expense to City or Customers.

18.7 Failure to Report. The willful refusal or failure of Franchisee to file any of the reports required, or to provide required information to City, or the inclusion of any false or misleading statement or representation by Franchisee in such report shall be deemed a material breach of this Agreement, and shall subject Franchisee to all remedies, legal or equitable, which are available to the City under this Agreement or otherwise.

18.8 Unless otherwise set forth in this Agreement, the dates by which information is to be submitted to the City are set forth in Exhibit 11.

SECTION 19. ANNUAL REVIEW OF PERFORMANCE AND QUALITY OF SERVICE.

19.1 At City's sole option, within 90 days of the first anniversary of the Effective Date of this Agreement, and each year thereafter throughout the term of this Agreement, City may hold a public hearing at which Franchisee shall be present and shall participate, to review Franchisee's performance and quality of service. The reports required by this Agreement regarding diversion rates and customer complaints shall be utilized as the basis for review. In addition, any customer may submit comments or complaints during the review meetings,

either orally or in writing, and these shall be considered.

19.2 Within 30 days after the conclusion of the public hearing, City shall issue a report with respect to the adequacy of performance and quality of service. If any noncompliance with the Agreement is found, City may direct Franchisee to correct the inadequacies in accordance with Section 24 below.

SECTION 20. SYSTEM AND SERVICES REVIEW.

20.1 To provide for technological, economic and regulatory changes in refuse collection and recycling, to promote competition in the refuse and recycling industry and to achieve a continuing, advanced refuse collection and recycling system, the following System and Services Review procedures are established:

20.2 At City's sole option, City may hold a public hearing on or about the first anniversary date of the Agreement at which it reviews collection and recycling systems and services. Subsequent System and Services Review hearings may be scheduled by City each year thereafter. It is City's intent to conduct any System and Services Review concurrently with any Annual Review of Performance and Quality of Service as provided for in Section 19 above.

20.3 Sixty (60) days after receiving notice from the City, Franchisee shall submit a report to City indicating the following:

20.3.1 All solid waste collection, organic waste and recycling services reported in refuse collection and recycling industry trade journals that are being commonly provided on an operational basis, excluding tests and demonstrations, to communities in the United States with comparable populations, that are not provided by Franchisee to City; and

20.3.2 Changes recommended to improve the City's diversion rate; and

20.3.3 Any specific plans for provision of such new services by Franchisee, or a justification indicating why Franchisee believes that such services are not feasible for the franchise area.

20.4 Topics for discussion and review at the System and Services Review hearing shall include, but shall not be limited to, services provided, customer complaints, rights of privacy, amendments to the Agreement, developments in the law, and new initiatives for meeting or exceeding AB 939's goals and regulatory constraints.

20.5 City and Franchisee may each select additional topics for discussion at any System and Services Review hearing.

20.6 Not later than 60 days after the conclusion of each System and Services Review hearing, Franchisee shall issue a report. The report shall address services not being provided to City that are considered technically and economically feasible by City. City

may require Franchisee to provide such services within a reasonable time.

SECTION 21. INDEMNIFICATION AND INSURANCE.

21.1 Indemnification of City. Franchisee, upon demand of the City, made by and through the City, shall protect, defend, indemnify and hold harmless City, its elected officials, officers, employees, volunteers and agents from and against any and all losses, liabilities, fines, penalties, claims, damages, liabilities or judgments, including City's or any prevailing party other than the City, attorneys' fees and costs, (collectively, "Claims") arising out of or resulting in any way from the awarding or execution of, or Franchisee's exercise of, the Franchise granted by this Agreement, including the provision of services under this Agreement, unless such Claim is due to the sole negligence or willful acts of the City, its elected officials, officers, employees, agents or contractors. This provision 21.1 *et. seq.*, shall survive the expiration or termination of this Agreement. The duty of Franchisee to protect, defend, indemnify and hold the City harmless pursuant to this Section shall include, but shall not be limited to, the following:

21.1.1 Claims by government agencies or other third parties, whether judicial, administrative or otherwise, including, but not limited to Claims over the definitions of "Solid Waste" or "Recyclable Material" or "Organic Waste" or "Green Waste" or the limits of City's authority with respect to the grant of Franchises, Licenses, or Agreements (including this Agreement), exclusive or otherwise, asserting Claims under the Dormant Commerce Clause, anti-tug laws or any other federal or state law, including, but not limited to Proposition 218.

21.1.2 Environmental Indemnification. Claims arising from or attributable to any repair, cleanup or detoxification, or preparation and implementation of any removal, remedial, response, closure or other plan (regardless of whether undertaken due to governmental action) concerning any Hazardous Waste in any Solid Waste or Recyclable Material or Organic Waste collected by Franchisee pursuant to this Residential Agreement which is or has been transported, transferred, processed, stored, disposed of which has otherwise come to be located by Franchisee or its activities pursuant to this Agreement result in a release of a Hazardous Waste into the environment.

21.1.3 With respect to Solid Waste, Recyclable Material or Organic Waste collected by Franchisee pursuant to this Residential Agreement which has been disposed of at places not owned or operated by Franchisee, Franchisee: (1) shall protect, defend, indemnify and hold the City harmless, as provided above, or (2) at the City's sole discretion, cause the owner or operator of the alternate facility to deliver a Hazardous Substances Indemnification in a form satisfactory to City, or (3) provide any combination of indemnification by the alternate facility and Franchisee satisfactory to City.

21.1.4 This Section is intended to operate as an Agreement pursuant to § 107(e) of the Comprehensive Environmental Response, Compensation and Liability Act ("CERCLA"), 42 U.S.C. § 9607(e), and California Health and Safety Code § 25364, to defend, protect, hold harmless and indemnify from all forms of liability under CERCLA, the Resource Conservation and Recovery Act ("RCRA"), 42 U.S.C. §§ 6901 *et seq.* or other

similar federal, state or local law or regulation for any and all matters addressed in this Section.

21.1.5 AB 939. In addition to the other requirements set forth in this Agreement, Franchisee agrees to implement all requirements of the City's Source Reduction and Recycling Element and to develop new requirements, as needed, in order to cause the City to be in compliance with AB 939. Franchisee agrees to the fullest extent permissible by law to protect, defend, indemnify and hold City harmless against a Claims by the California Department of Resources Recycling and Recovery in the event that (1) the diversion, source reduction, and recycling goals of AB 939 are not met by the City of El Segundo with respect to the waste stream covered by this Agreement, (2) City's Source Reduction and Recycling Element is determined to be deficient, or (3) Franchisee's delays in providing information prevent City from submitting reports required by AB 939 in a timely manner.

21.2 Insurance.

21.2.1 Insurance Requirements. Franchisee shall provide and maintain insurance acceptable to the City Attorney in full force and effect throughout the term of this Agreement, against claims for injuries to persons or damages to property which may arise from or in connection with the performance of the work hereunder by Franchisee, its agents, representatives or employees. The following insurance requirements shall survive the termination of this Agreement. Insurance is to be placed with insurers with a current A.M. Best's rating of no less than A: VII. Franchisee shall provide the following scope and limits of insurance:

21.2.1.1 Minimum Scope of Insurance. Coverage shall be issued by an insurer with an A.M. Best A:VII-rated company which is California-admitted, and shall be at least as broad as:

21.2.1.1.1 Insurance Services Office form Commercial General Liability coverage (Occurrence Form CG 0001);

21.2.1.1.2 Insurance Services Office form number CA 0001 (Ed. 1/87) covering Automobile Liability, including code I "any auto" and endorsement CA 0025, or equivalent forms subject to the written approval of the City, and

21.2.1.1.3 Workers' Compensation insurance as required by the Labor Code of State of California and Employees Liability insurance and covering all persons providing services on behalf of the Franchisee and all risks to such persons under this Agreement.

21.2.1.1.4 Pollution Liability Insurance

21.2.1.2 Minimum Limits of Insurance. Franchisee shall maintain limits of insurance no less than:

21.2.1.2.1 General Liability: $10,000,000 aggregate and $10,000,000 per occurrence for bodily injury, personal injury and property damage. If Commercial General Liability Insurance or other form with a general aggregate limit is used, either the general aggregate limit shall apply separately to the activities related to this Agreement or the general aggregate limit shall be twice the required occurrence limit;

21.2.1.2.2 Automobile Liability: $10,000,000 per accident for bodily injury and property damage; and

21.2.1.2.3 Workers' Compensation and Employer's Liability: Workers' Compensation as required by the Labor Code of the State of California and Employers Liability limits of $1,000,000 per accident.

21.2.1.2.4 Pollution Liability Insurance: $4,000,000 per occurrence.

21.2.2 Other Insurance Provisions. Insurance policies required by this Agreement shall contain the following provisions:

21.2.2.1 All Policies. Each insurance policy shall be endorsed and state the coverage shall not be suspended, voided, cancelled by the insurer or either party to this Agreement, reduced in coverage or in limits except after 30 days' prior written notice by Certified mail, return receipt requested, has been given to the City.

21.2.2.2 General Liability and Automobile Liability Coverages and Pollution Liability Insurance.

21.2.2.2.1 City, its officers, officials, and employees and volunteers are to be covered as additional insureds as respects: liability arising out of activities Franchisee performs, products and completed operations of Franchisee; premises owned, occupied or used by Franchisee, or automobiles owned, leased or hired or borrowed by Franchisee. The coverage shall contain no special limitations on the scope of protection afforded to City its officers, officials, or employees.

21.2.2.2.2 Franchisee's insurance coverage shall be primary insurance as respect to City, its officers, officials, employees and volunteers. Any insurance or self insurance maintained by City, its officers, officials, employees or volunteers shall apply in excess of and not contribute with, Franchisee's insurance.

21.2.2.2.3 Franchisee's insurance shall apply separately to each insured against whom claim is made or suit is brought except with respect to the limits of the insurer's liability.

21.2.2.2.4 Any failure to comply with the reporting or other provisions of the policies including breaches of warranties shall not affect coverage

provided to the City, its officers, officials, employees or volunteers.

21.2.2.3 Workers' Compensation and Employer's Liability Coverage. Unless the Administrator otherwise agrees in writing, the insurer shall agree to waive all rights of subrogation against City, its officers, officials, employees and agents for losses arising from work performed by Franchisee for City.

21.2.3 Other Insurance Requirements. Franchisee agrees to deposit with City, at or before the effective date of this Residential Agreement, certificates of insurance necessary to satisfy City that the insurance provisions of this contract have been complied with. The City Attorney may require that Franchisee furnish City with copies of original endorsements effecting coverage required by this Section. The certificates and endorsements are to be signed by a person authorized by that insurer to bind coverage on its behalf. City reserves the right to inspect complete, certified copies of all required insurance policies, at any time.

21.2.3.1 Franchisee shall furnish certificates and endorsements from each subcontractor which physically performs work in City identical to those Franchisee provides.

21.2.3.2 Any deductibles or self-insured retentions must be declared to and approved by City in its reasonable judgment. At the option of the City, either the insurer shall reduce or eliminate such deductibles or self-insured retentions as respects the City, its officers, officials, employees and volunteers; or the Franchisee shall procure a bond guaranteeing payment of losses and related investigations, claim administration, defense expenses and claims.

21.2.3.3 The procuring of such required policy or policies of insurance shall not be construed to limit Franchisee's liability hereunder nor to fulfill the indemnification provisions and requirements of this Agreement.

SECTION 22. BOND.

22.1 Contemporaneously with the execution of this Agreement, Franchisee shall deposit a cash or performance bond in the sum of Ten Thousand Dollars ($10,000.00) in an interest-bearing account. The bond shall be on terms acceptable to the City Attorney. The bond shall serve as security for the faithful performance by Franchisee of all the provisions and obligations of this Agreement. All interest shall be paid to Franchisee.

22.2 Upon Franchisee's failure to pay the City an amount owing under this Agreement, the bond may be assessed by the City, for purposes including, but not limited to:

22.2.1 Failure of Franchisee to pay the City sums due under the terms of the Agreement;

22.2.1.1 Reimbursement of costs borne by the City to correct

Agreement violations not corrected by Franchisee, after due notice; and

22.2.1.2 Monetary remedies or damages assessed against Franchisee due to breach of this Agreement;

22.2.2 Franchisee shall deposit a sum or money sufficient to restore the bond to the original amount within 30 days after notice from the City that any amount has been withdrawn from the bond. The amount of the bond shall be adjusted annually by the annual percentage November-to-November change in the Consumer Price Index for all Urban Customers (National CPI-U).

SECTION 23. RIGHTS OF CITY TO PERFORM DURING EMERGENCY.

23.1 Should Franchisee, for any reason whatsoever, refuse or be unable for a period of more than 72 hours but less than 30 days, to collect, transport and dispose of any or all the Solid Waste, Organic Waste and Recyclables which it is obligated under this Agreement to collect, transport and dispose of, then in such event City shall have the right, upon 24 hours' prior written notice to Franchisee, during the period of such non-performance/emergency, to temporarily take possession of any or all equipment and facilities of Franchisee previously used in the collection, transportation and disposal of Solid Waste, Recyclables, and/or Organic Waste under this Agreement, and to use such equipment and facilities to collect and transport any or all Solid Waste, Recyclables, and/or Organic Waste which Franchisee would otherwise be obligated to collect and transport pursuant to this Agreement. Franchisee agrees that in such event it will fully cooperate with City to effect such a transfer of possession for City's use.

23.2 Franchisee agrees that, in such event, City may take temporary possession of and use of said equipment and facilities without paying Franchisee any rental or other charge, provided that City agrees that, in such event, it assumes complete responsibility for the proper and normal use of such equipment and facilities. City agrees that it shall immediately relinquish possession of all of the above-mentioned property to Franchisee upon receipt of written notice from Franchisee to the effect that it is able to resume its normal responsibilities under this Agreement.

23.3 Alternatively, at City's option, City may contract with another solid waste enterprise to collect and transport Solid Waste, Recyclable Material, Organic Waste, Asphalt Waste, and Street-Sweeper Waste in the event Franchisee, for any reason, refuses or is unable to collect such waste for a period of more than 48 hours. City must provide 24 hours' written notice to Franchisee during such time before contracting with another solid waste enterprise. In such event, Franchisee must identify sources from which such substitute solid waste services are immediately available and reimburse City for all of its expenses for such substitute services during the period in which Franchisee does not provide collection and transportation services required by this Agreement.

SECTION 24. IMPOSITION OF DAMAGES; TERMINATION.

24.1 If City's Administrator determines that Franchisee's performance pursuant to this Agreement may not be in conformity with reasonable industry standards which are obtained in similar cities in Southern California, the provisions of this Agreement, the California Integrated Waste Management Act, including, but not limited to, requirements for diversion, source reduction and recycling (as to the waste stream subject to this Agreement) or any other applicable federal, state or local law or regulation, including but not limited to, the laws governing transfer, storage or disposal of Hazardous Waste, the Administrator may advise Franchisee in writing of such suspected deficiencies. The Administrator may, in such written instrument, set a reasonable time within which Franchisee is to respond and, if Franchisee agrees with the report of suspected deficiencies to correct the deficiencies. Unless otherwise specified, a reasonable time for response and correction of deficiencies shall be 30 days from the receipt by Franchisee of such written notice. The Administrator shall review Franchisee's response and resolve the matter or refer notify Franchisee of the Administrator's decision in writing. A decision or order of the Administrator shall be final and binding on Franchisee if Franchisee fails to file a "Notice of Appeal" with the City Clerk within 30 days of receipt of the decision or order of the Administrator or the Administrator.

24.2 If a matter is appealed to the City Council, the City Clerk shall set the matter for hearing. The City Clerk shall give Franchisee 14 days written notice of the time and place of the hearing. At the hearing, the City Council shall consider the report of the Administrator indicating the deficiencies, and shall give Franchisee, or its representatives and any other interested person, a reasonable opportunity to be heard.

24.3 Based on the evidence presented at the hearing and the report of the Administrator, the City Council shall determine by resolution whether the decision or order of the Administrator should be upheld. A tie vote of the City Council shall be regarded as upholding the action of the Administrator. If, based upon the record, the City Council determines that the performance of Franchisee is in breach of any material term of this Agreement or any material provision of any applicable federal, state or local statute or regulation, the City Council, in the exercise of its sole discretion, may order Franchisee to take remedial actions to cure the breach, terminate forthwith the Agreement or impose liquidated damages, as defined below. The decision of the City Council shall be final and conclusive. Franchisee's performance under the Agreement is not excused during the period of time prior to the City Council's final determination as to whether such performance is deficient.

24.4 This right of termination or to impose liquidated damages is in addition to any other rights of City upon a failure of Franchisee to perform its obligations under this Agreement. Liquidation damages may be enforced to maximum extent provided by law, to the extent thereis any inconsistency between the liquidated damages provisions in this Agreement and other provisions in this Agreement, the other provisions in this Agreement shall control.

24.5 The City further reserves the right to terminate the Agreement or impose liquidated damages in the event of any of the following:

24.5.1 If Franchisee practices, or attempts to practice, any fraud or deceit upon the City, or practiced any fraud or deceit or made any misrepresentations in the negotiations which preceded the execution of this Agreement;

24.5.2 If Franchisee has been found guilty of felonious conduct, illegal transport or disposal of Hazardous Materials, or bribery of public officials;

24.5.3 If Franchisee becomes insolvent, unable or unwilling to pay its debts, upon appointment of a receiver to take possession of all or substantially all of the assets of Franchisee, or upon a general assignment by Franchisee for the benefit of creditors, or upon listing of an order for relief in favor of Franchisee in a bankruptcy proceeding;

24.5.4 If Franchisee fails to provide or maintain in full force and effect, the workers compensation, liability and indemnification coverages or cash bond as required by the Agreement;

24.5.5 If Franchisee willfully violates any orders or rulings of any regulatory body having jurisdiction over Franchisee relative to this Agreement, provided that Franchisee may contest any such orders or rulings by appropriate proceedings conducted in good faith, in which case no breach of the Agreement shall be deemed to have occurred until a final decision adverse to Franchisee is entered;

24.5.6 If Franchisee ceases to provide collection service as required under this Agreement over all or a substantial portion of its Franchise Area for a period of thirty (30) days or more, for any reason within the control of Franchisee;

24.5.7 If Franchisee willfully fails to make any payments required under the Agreement and/or refuses to provide City with required information, reports and/or test results in a timely manner as provided in the Agreement;

24.5.8 Any other act or omission by Franchisee which materially violates the terms, conditions or requirements of the Agreement and which is not corrected or remedied within the time set in the written notice of the violation or, if Franchisee cannot reasonably correct or remedy the breach within the time set forth in such notice, if Franchisee should fail to commence to correct or remedy such violation within the time set forth in such notice and diligently effect such correction or remedy thereafter.

24.6 Liquidated Damages.

24.6.1 The City finds, and Franchisee agrees, that as of the time of the execution of this Agreement, it is impractical, if not impossible, to reasonably ascertain the extent of damages which will be incurred by the City as a result of a material breach by Franchisee of its obligations under this Agreement. The factors relating to the impracticability of ascertaining damages include, but are not limited to, the fact that: (i) substantial damage results to members of the public who are denied services or denied quality or reliable service;

(ii) such breaches cause inconvenience, anxiety, frustration and deprivation of the benefits of the Agreement to individual members of the general public, for whose benefit this Agreement exists, in subjective ways and in varying degrees of intensity which are incapable of measurement in precise monetary terms; (iii) that services might be available at substantially lower costs than alternative services, and the monetary loss resulting from denial of services or denial of quality or reliable services is impossible to calculate in precise monetary terms; and (iv) the termination of this Agreement for such breaches, and other remedies are, at best, a means of future correction and not remedies which make the public whole for past breaches.

24.6.2 Accordingly, the Administrator may, in the Administrator's discretion, assess liquidated damages not to exceed the sum of Seven Hundred Fifty Dollars ($750.00) per day for the specific failures identified therein, for each calendar day that service is not provided by Franchisee in accordance with this Agreement, or in the amounts identified in Exhibit 5. In addition, the City Council may order the assessment against the cash bond required by Section 22, above, the termination of the Agreement, or both.

24.6.3 The City finds, and Franchisee acknowledges and agrees that the above-described liquidated damages provisions represent a reasonable sum in light of all of the circumstances. Said liquidated damages sums shall be applicable to each calendar day of delay during which Franchisee has been found by the Administrator to be in breach of this Agreement. Franchisee shall pay any liquidated damages assessed by the City Council within ten (10) working days after they are assessed. If they are not paid within the ten-working-day period, the City may withdraw them from the cash bond required by Section 22, above, and, in addition to any other remedies, order the termination of the Franchise granted by this Agreement.

_____ _____ (INITIAL)

CITY FRANCHISEE

SECTION 25. CITY'S ADDITIONAL REMEDIES.

25.1 In addition to the remedies set forth above in Section 24 and elsewhere in this Agreement, City shall have the following rights, even in the event the Agreement is otherwise terminated:

25.2 In the event the Franchisee fails to provide the services required to be performed hereunder for 30 days or more, the City shall have the right, at no charge to the City, to use equipment from Franchisee for purpose of collecting, transporting and disposing of Solid Waste that Franchisee is obligated to collect, transport and dispose of pursuant to this Agreement, for a period not to exceed nine months. In the case of equipment not owned by Franchisee, Franchisee shall assign to City, to the extent Franchisee is permitted to do so under the instruments pursuant to which Franchisee possesses such equipment, the right to possess the equipment. Consistent with this provision, Franchisee agrees to use its best efforts to obtain in the instruments pursuant to which Franchisee possesses such equipment, provisions which authorize City to possess such equipment pursuant to this provision. If City exercises its rights under this Section, City shall pay to Franchisee the reasonable rental value

of the rental equipment so taken for the period of City's possession thereof;

25.3 The right to license others to perform the services otherwise to be performed by Franchisee hereunder, or to perform such services itself, including using the equipment under either event as provided in 25.2; and

25.4 The right to obtain damages and/or injunctive relief. Both parties recognize and agree that in the event of a breach under the terms of this Agreement by Franchisee, City may suffer irreparable injury and incalculable damages sufficient to support injunctive relief, to enforce the provisions of this Agreement and to enjoin the breach thereof.

25.5 To require that the Franchisee continue to provide the services set forth in this Agreement for the lessor of nine months or the time it reasonably takes for the City to replace the Franchisee.

SECTION 26. PROPOSITION 218.

The City undertook a Proposition 218 process to determine the maximum rates that may be charged to residential Customers for residential solid waste services. The rates are detailed in Exhibit 8. Franchisee agrees to reimburse the City in the amount of $_____ for the costs and fees incurred in administering the Proposition 218 process.

SECTION 27. FRANCHISE TRANSFERABLE; CITY CONSENT REQUIRED.

27.1 The franchise granted by this Agreement shall not be transferred, sold, hypothecated, sublet or assigned, nor shall any of the rights or privileges herein be hypothecated, leased, assigned, sold or transferred, either in whole or in part, nor shall title thereto, either legal or equitable, or any right, interest or property therein, pass to or vest in any person, either by act of Franchisee or by operations of law, without the prior written consent of the City expressed by resolution to the extent such is permitted under the ESMC. For purposes of this Agreement, any dissolution, merger, consolidation or other reorganization of Franchisee, or the sale or other transfer of an accumulative 25 percent or more of the voting stock or ownership interest of Franchisee shall be deemed an assignment of this Agreement. A change in corporate name only shall not be deemed to be a transfer of the Franchise. Any attempt by Franchisee to assign this franchise without the consent of City shall be void.

27.2 If Franchisee attempts to transfer the franchise prior to obtaining City consent, all of the profits or 25 percent of the Gross Revenues, from the date of attempted transfer until the date of City consent, whichever is greater, shall be returned to the customers, on a pro rata basis.

27.3 The City shall not unreasonably withhold its consent to a transfer of the franchise granted by this Agreement. The City's decision as whether to consent or not shall be based upon the financial strength of the transferee (being at least as strong as the Franchisee's), the history of the transferee in providing services to residential customers of the size and type found in the City, proof that the transferee conducts its services in accordance with sounds

waste management practices in compliance with all applicable laws, transferee providing City with copies of all litigation, fines and censures and the City determining that such were resolved in an acceptable manner, that transferee has not had any relevant criminal convictions, and any other information required by City for determining the Transferee has the ability to perform the services required under this Agreement. The City may impose reasonable conditions of approval on a transfer, including, but not limited to conditions requiring the payment of a transfer fee to the City.

27.4 Any change in control of Franchisee occurring without prior City approval shall constitute a material breach of this Agreement.

SECTION 28. FRANCHISE TRANSFER; FEES.

28.1 Any application for a franchise transfer shall be made in a manner prescribed by the Administrator. The application shall include a transfer fee equal to the amount to cover the cost of all direct and indirect administrative expenses including consultants and attorneys, necessary to adequately analyze the application and to reimburse City for all direct and indirect expenses. The applicant shall pay such bills within 30 days of receipt.

28.2 These franchise transfer fees are over and above any administrative fees specified in this Agreement.

SECTION 29. GENERAL PROVISIONS.

29.1 Force Majeure. Franchisee shall not be in default under this Agreement in the event that the collection, transportation and/or disposal services of Franchisee are temporarily interrupted for any of the following reasons: riots; war or national emergency declared by the President or Congress and affecting the City of El Segundo; sabotage; civil disturbance; insurrection; explosion; natural disasters such as floods, earthquakes, landslides and fires; or other catastrophic events which are beyond the reasonable control of Franchisee. "Other catastrophic events" does not include the financial inability of Franchisee to perform or failure of Franchisee to obtain any necessary permits or licenses from other governmental agencies or the right to use the facilities of any public agency where such failure occurs despite the exercise of reasonable diligence by Franchisee.

29.2 Independent Contractor. Franchisee is an independent contractor and not an officer, agent, servant or employee of City. Franchisee is solely responsible for the acts and omissions of its officers, agents, employees, contractors and subcontractors, if any. Nothing in this Agreement shall be construed as creating a partnership or joint venture between City and Franchisee. Neither Franchisee nor its officers, employees, agents or subcontractors shall obtain any rights to retirement or other benefits which accrue to City employees.

29.3 Pavement Damage. Normal wear and tear on City streets resulting from general vehicular traffic excepted, Franchisee shall be responsible for damage to City's driving surfaces, whether or not paved, resulting from the operation of Franchisee vehicles

providing refuse and recyclables collection services within the City.

29.4 Property Damage. Any physical damage caused by the negligent or willful acts or omissions of employees of Franchisee to public property shall be repaired or replaced by Franchisee, at Franchisee's sole expense. Except as provided in Section 20, this Agreement does not purport to affect, in any way, Franchisee's civil liability to any third parties.

29.5 Law to Govern; Venue. The law of the State of California shall govern this Agreement. In the event of litigation between the parties, venue in state trial courts shall lie exclusively in the County of Los Angeles Superior Court. In the event of litigation in a U.S. District Court, exclusive venue shall lie in the Central District of California.

29.6 Fees and Gratuities. Franchisee shall not, nor shall it permit any officer, agent or employee, request, solicit, demand or accept, either directly or indirectly, any compensation or gratuity for the collection of refuse otherwise required to be collected under this Agreement.

29.7 AB 939; Amendments. This Agreement is part of City's efforts to comply with the provisions of the California Integrated Waste Management Act of 1989 (AB 939), AB 341 and AB 1826 as they from time to time may be amended and as implemented by the regulations of the California Department of Resources Recycling and Recovery ("Regulations"), as they from time to time may be amended, and the City's Source Reduction and Recycling Element, as it may be amended from time to time. In the event that AB 939, AB 341, AB 1826 or other applicable local, state or federal laws or regulations related to the activities and obligations to be undertaken as part of this Agreement are enacted after this Agreement has been executed, prevent or preclude compliance with one or more provisions of this Agreement, such provisions of the Agreement shall be deemed modified or suspended as may be necessary to comply with such state or federal laws or regulations. Except as otherwise provided in this Agreement, no other amendment of this Agreement shall be valid unless in writing duly executed by the parties. Franchisee waives any right or claim to serve Residential Units in the City as its boundaries exist as of the date of execution of, this Agreement, or as they may be expanded by annexation during the term covered by this Agreement, under any prior grant of franchise, contract, license or permit issued or granted by any governmental entity including any right under Section 49520 of the Public Resources Code.

29.8 Notices. All notices required or permitted to be given under this Agreement shall be in writing and shall be personally delivered or sent by facsimile or United States certified mail, postage prepaid, return receipt requested, addressed as follows:

To City: Director of Public Works
City of El Segundo
350 Main Street
El Segundo, California 90245

Copy to: City Manager
City of El Segundo
350 Main Street
El Segundo, California 90245

To Franchisee: _____
Attn: _____
_____
_____

or to such other address as either party may from time to time designate by notice to the other given in accordance with this Section. Notice shall be deemed effective on the date personally served or sent by facsimile or, if mailed, three business days from the date such notice is deposited in the United States mail.

29.9 Savings Clause and Entirety. If any non-material provision of this Agreement shall for any reason be held to be invalid or unenforceable, the invalidity or unenforceability of such provision shall not affect the validity and enforceability of any of the remaining provisions of this Agreement.

29.10 Exhibits Incorporated. Exhibits 1 through 12 are attached. These Exhibits are incorporated in this Agreement by reference and to the extent there is any inconsistency between Exhibit 6 and/or 7 and this Agreement, the terms and provisions of this Agreement shall govern.

SECTION 30. JOINT DRAFTING AND ENTIRE AGREEMENT.

This Agreement shall be interpreted as being drafted jointly by the parties to this Agreement and words and terms herein shall be ascribed there defined or ordinary meaning and shall not be interpreted against either party hereto based upon any allegation that one of the parties was responsible for the drafting of this Agreement. This Agreement contains the entire understanding between the parties and any prior statement, Agreements or representations are superseded hereby.

SECTION 31. GUARANTY.

If the Franchisee is a subsidiary of a parent company, the parent company shall execute a guaranty in form attached hereto as Exhibit 9 as a condition precedent to this Agreement becoming effective.

SECTION 32. PUBLIC RECORDS.

To the extent the City receives a request under the Public Records Act for documents that Franchisee has marked "confidential," Franchisee shall either agree that such records can be produced to the public or bear all costs of defending against the public release of such documents.

IN WITNESS WHEREOF, the parties hereto have executed this Agreement as of the date first above written.

CITY OF EL SEGUNDO

By: _____
Mayor

ATTEST

By: _____
City Clerk

APPROVED AS TO FORM:

By: _____
Mark D. Hensley
City Attorney

FRANCHISEE

By: _____

Name: _____

Title: _____

By: _____

Name: _____

Title: _____

ACKNOWLEDGMENT

STATE OF_____,)
) ss
COUNTY OF_____)

On_____before me_____personally appeared _____,
personally known to me or proved to be the person who executed the within instrument entitled EXCLUSIVE RESIDENTIAL SOLID WASTE FRANCHISE AND CIVIC SOLID WASTE SERVICE AGREEMENT BETWEEN THE CITY OF EL SEGUNDO AND _____ ("Franchisee) on behalf of Franchisee, a California corporation, and acknowledged to me that such execution was pursuant to its bylaws or a resolution of its board of directors.

DATE:

CORPORATE SEAL

EXHIBIT 1

MAP OF FRANCHISE AREA
AND
LIST OF ELIGIBLE SERVICE ADDRESSES/PARCELS

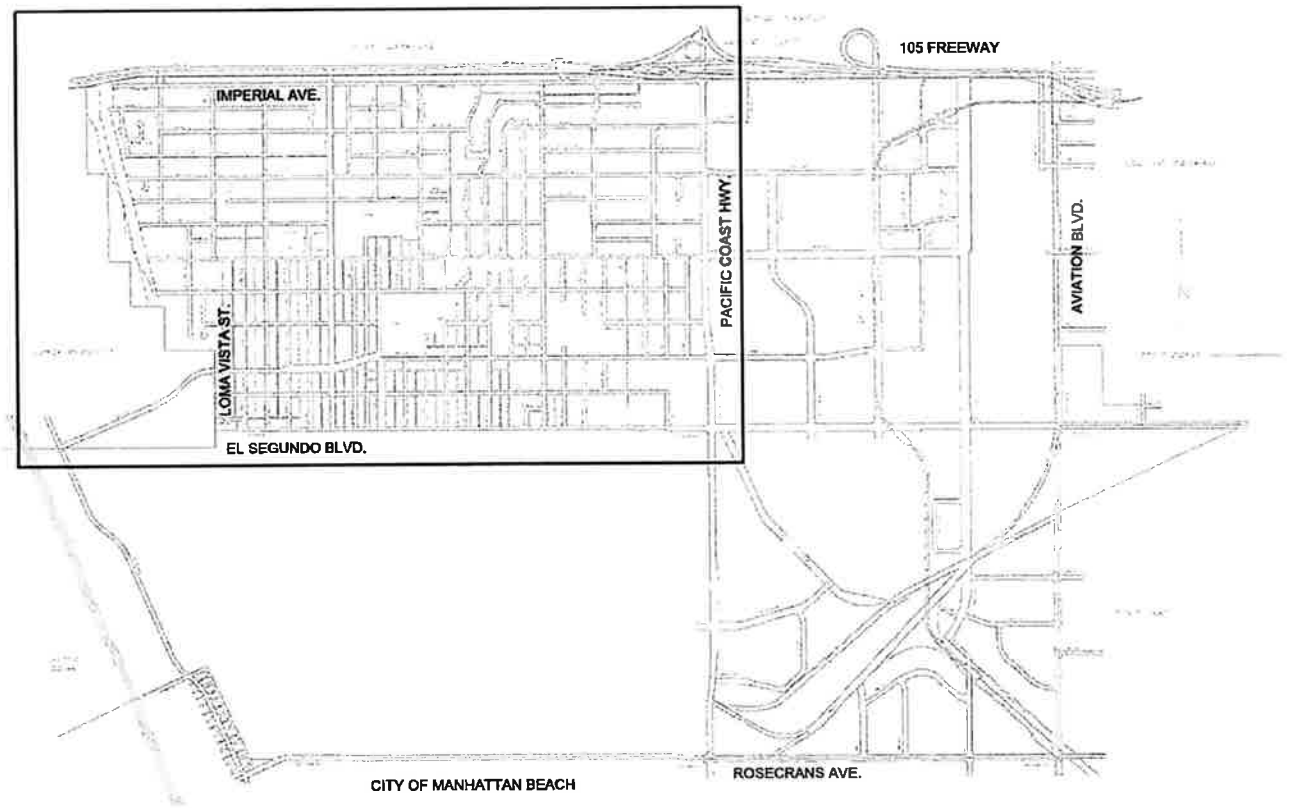
Properties Eligible for Residential Solid Waste Collection Services

	Parcels	Residential Units
TOTAL	2,912	3,230

* The list below identifies 2,912 Parcels representing 3,230 service addresses.

[Map and Eligible Dwelling Addresses Follows]

OCTOBER 2018



CITY OF EL SEGUNDO
ELIGIBLE RESIDENTIAL DWELLINGS
MAP OF FRANCHISE AREA

Agreement No. 5652

Eligible Service Site Addresses/Parcels

930 HILLCREST ST
653 W ACACIA AVE
933 LOMA VISTA ST
937 LOMA VISTA ST
941 LOMA VISTA ST
951 LOMA VISTA ST
953 LOMA VISTA ST
967 LOMA VISTA ST
971 LOMA VISTA ST
627 W ACACIA AVE
639 W ACACIA AVE
641 W ACACIA AVE
645 W ACACIA AVE
647 W ACACIA AVE
649 W ACACIA AVE
657 W ACACIA AVE
635 W ACACIA AVE
631 W ACACIA AVE
637 W ACACIA AVE
667 W WALNUT AVE
665 W WALNUT AVE
650 W ACACIA AVE
651 W WALNUT AVE
638 W ACACIA AVE
649 W WALNUT AVE
636 W ACACIA AVE
643 W WALNUT AVE
632 W ACACIA AVE
637 W WALNUT AVE
628 W ACACIA AVE
633 W WALNUT AVE
624 W ACACIA AVE
629 W WALNUT AVE
620 W ACACIA AVE
625 W WALNUT AVE
616 W ACACIA AVE
621 W WALNUT AVE
921 LOMA VISTA ST
917 LOMA VISTA ST
915 LOMA VISTA ST
909 LOMA VISTA ST
905 LOMA VISTA ST
901 LOMA VISTA ST
659 W WALNUT AVE
663 W WALNUT AVE
658 W ACACIA AVE
646 W ACACIA AVE
642 W ACACIA AVE
656 W ACACIA AVE
654 W ACACIA AVE
910 HILLCREST ST
859 LOMA VISTA ST
909 DUNE ST
857 LOMA VISTA ST
855 LOMA VISTA ST
853 LOMA VISTA ST
841 LOMA VISTA ST
837 LOMA VISTA ST
835 LOMA VISTA ST
616 W WALNUT AVE
631 W SYCAMORE AVE
620 W WALNUT AVE
624 W WALNUT AVE
633 W SYCAMORE AVE
630 W WALNUT AVE
635 W SYCAMORE AVE
642 W WALNUT AVE
641 W SYCAMORE AVE
645 W SYCAMORE AVE
647 W SYCAMORE AVE
649 W SYCAMORE AVE
655 W SYCAMORE AVE
659 W SYCAMORE AVE
658 W WALNUT AVE
663 W SYCAMORE AVE
854 HILLCREST ST
850 HILLCREST ST
846 HILLCREST ST
840 HILLCREST ST
838 HILLCREST ST
834 HILLCREST ST
646 W WALNUT AVE
648 W WALNUT AVE
650 W WALNUT AVE
804 HILLCREST ST
808 HILLCREST ST
812 HILLCREST ST
816 HILLCREST ST
820 HILLCREST ST
824 HILLCREST ST
662 W SYCAMORE AVE
658 W SYCAMORE AVE
654 W SYCAMORE AVE
646 W SYCAMORE AVE
648 W SYCAMORE AVE
650 W SYCAMORE AVE
649 W MAPLE AVE
647 W MAPLE AVE
643 W MAPLE AVE
663 W MAPLE AVE
659 W MAPLE AVE
655 W MAPLE AVE
642 W SYCAMORE AVE
635 W MAPLE AVE
638 W SYCAMORE AVE
634 W SYCAMORE AVE
630 W SYCAMORE AVE
615 W MAPLE AVE
600 W SYCAMORE AVE
821 LOMA VISTA ST
811 LOMA VISTA ST
605 W MAPLE AVE
603 W MAPLE AVE
601 W MAPLE AVE
622 W SYCAMORE AVE
607 W MAPLE AVE
813 LOMA VISTA ST
815 LOMA VISTA ST
633 W MAPLE AVE
631 W MAPLE AVE
604 W MAPLE AVE
755 LOMA VISTA ST
753 LOMA VISTA ST
749 LOMA VISTA ST
745 LOMA VISTA ST
735 LOMA VISTA ST
609 W OAK AVE
618 W MAPLE AVE
615 W OAK AVE
619 W OAK AVE
625 W OAK AVE
628 W MAPLE AVE
627 W OAK AVE
632 W MAPLE AVE
629 W OAK AVE
644 W MAPLE AVE
631 W OAK AVE
648 W MAPLE AVE
635 W OAK AVE
650 W MAPLE AVE
639 W OAK AVE
654 W MAPLE AVE
641 W OAK AVE
649 W OAK AVE
659 W OAK AVE
758 HILLCREST ST
754 HILLCREST ST
750 HILLCREST ST
746 HILLCREST ST
742 HILLCREST ST
732 HILLCREST ST
733 LOMA VISTA ST
670 W MAPLE AVE
660 W MAPLE AVE
620 W MAPLE AVE
624 W MAPLE AVE
608 W MAPLE AVE
724 HILLCREST ST
714 HILLCREST ST

702 HILLCREST ST
669 W PALM AVE
660 W OAK AVE
665 W PALM AVE
648 W OAK AVE
661 W PALM AVE
642 W OAK AVE
657 W PALM AVE
638 W OAK AVE
653 W PALM AVE
647 W PALM AVE
628 W OAK AVE
639 W PALM AVE
626 W OAK AVE
633 W PALM AVE
618 W OAK AVE
621 W PALM AVE
613 W PALM AVE
727 LOMA VISTA ST
723 LOMA VISTA ST
717 LOMA VISTA ST
713 LOMA VISTA ST
709 LOMA VISTA ST
701 LOMA VISTA ST
612 W OAK AVE
606 W OAK AVE
617 W PALM AVE
636 W OAK AVE
620 W OAK AVE
625 W PALM AVE
632 W OAK AVE
643 W PALM AVE
641 LOMA VISTA ST
635 LOMA VISTA ST
631 LOMA VISTA ST
627 LOMA VISTA ST
626 W PALM AVE
630 W PALM AVE
634 W PALM AVE
640 HILLCREST ST
618 HILLCREST ST
641 W MARIPOSA AVE
610 W ELM AVE
603 W MARIPOSA AVE
601 W MARIPOSA AVE
613 LOMA VISTA ST
617 LOMA VISTA ST
621 LOMA VISTA ST
625 LOMA VISTA ST
617 W MARIPOSA AVE
615 W MARIPOSA AVE
636 HILLCREST ST
625 W ELM AVE
627 W ELM AVE
630 HILLCREST ST
604 HILLCREST ST
608 HILLCREST ST
608 W PALM AVE
615 W ELM AVE
612 W PALM AVE
617 W ELM AVE
625 W MARIPOSA AVE
621 W MARIPOSA AVE
627 W MARIPOSA AVE
622 HILLCREST ST
631 W MARIPOSA AVE
630 W ELM AVE
626 W ELM AVE
621 W ELM AVE
619 W ELM AVE
622 W ELM AVE
618 W ELM AVE
622 W PALM AVE
618 W PALM AVE
543 LOMA VISTA ST
539 LOMA VISTA ST
535 LOMA VISTA ST
529 LOMA VISTA ST
521 LOMA VISTA ST
515 LOMA VISTA ST
511 LOMA VISTA ST
507 LOMA VISTA ST
503 LOMA VISTA ST
624 W MARIPOSA AVE
632 W MARIPOSA AVE
658 W MARIPOSA AVE
522 HILLCREST ST
518 HILLCREST ST
510 HILLCREST ST
655 W PINE AVE
651 W PINE AVE
637 W PINE AVE
619 W PINE AVE
615 W PINE AVE
656 W MARIPOSA AVE
638 W MARIPOSA AVE
640 W MARIPOSA AVE
641 W PINE AVE
643 W PINE AVE
633 W PINE AVE
631 W PINE AVE
650 W MARIPOSA AVE
652 W MARIPOSA AVE
625 W PINE AVE
623 W PINE AVE
627 W PINE AVE
629 W PINE AVE
628 W MARIPOSA AVE
630 W MARIPOSA AVE
648 W MARIPOSA AVE
646 W MARIPOSA AVE
604 W MARIPOSA AVE
600 W MARIPOSA AVE
606 W MARIPOSA AVE
645 W PINE AVE
647 W PINE AVE
435 LOMA VISTA ST
433 LOMA VISTA ST
427 LOMA VISTA ST
423 LOMA VISTA ST
417 LOMA VISTA ST
615 W HOLLY AVE
617 W HOLLY AVE
410 VALLEY ST
418 VALLEY ST
432 VALLEY ST
610 W PINE AVE
606 W PINE AVE
602 W PINE AVE
413 LOMA VISTA ST
409 LOMA VISTA ST
403 LOMA VISTA ST
443 LOMA VISTA ST
426 VALLEY ST
405 VALLEY ST
409 VALLEY ST
411 VALLEY ST
413 VALLEY ST
417 VALLEY ST
421 VALLEY ST
427 VALLEY ST
435 VALLEY ST
439 VALLEY ST
638 W PINE AVE
640 W PINE AVE
646 W PINE AVE
650 W PINE AVE
432 HILLCREST ST
424 HILLCREST ST
416 HILLCREST ST
410 HILLCREST ST
404 HILLCREST ST
402 HILLCREST ST
400 HILLCREST ST
411 HILLCREST ST
415 HILLCREST ST
423 HILLCREST ST
431 HILLCREST ST
700 W PINE AVE
706 W PINE AVE
712 W PINE AVE
718 W PINE AVE

720 W PINE AVE
724 W PINE AVE
728 W PINE AVE
608 W HOLLY AVE
353 LOMA VISTA ST
349 LOMA VISTA ST
345 LOMA VISTA ST
343 LOMA VISTA ST
339 LOMA VISTA ST
337 LOMA VISTA ST
323 LOMA VISTA ST
321 LOMA VISTA ST
317 LOMA VISTA ST
311 LOMA VISTA ST
231 LOMA VISTA ST
227 LOMA VISTA ST
213 LOMA VISTA ST
207 LOMA VISTA ST
143 LOMA VISTA ST
139 LOMA VISTA ST
123 LOMA VISTA ST
503 HILLCREST ST
507 HILLCREST ST
511 HILLCREST ST
515 HILLCREST ST
517 HILLCREST ST
533 HILLCREST ST
529 HILLCREST ST
525 HILLCREST ST
521 HILLCREST ST
716 W MARIPOSA AVE
718 W MARIPOSA AVE
728 W MARIPOSA AVE
721 W PINE AVE
717 W PINE AVE
711 W PINE AVE
709 W PINE AVE
724 W MARIPOSA AVE
714 W MARIPOSA AVE
710 W MARIPOSA AVE
727 W PINE AVE
729 W PINE AVE
731 W PINE AVE
733 W PINE AVE
738 W MARIPOSA AVE
740 W MARIPOSA AVE
742 W MARIPOSA AVE
725 1/2 W PINE AVE
723 1/2 W PINE AVE
725 W PINE AVE
723 W PINE AVE
645 HILLCREST ST
641 HILLCREST ST
637 HILLCREST ST
633 HILLCREST ST
631 HILLCREST ST
625 HILLCREST ST
674 W PALM AVE
676 W PALM AVE
678 W PALM AVE
700 W PALM AVE
702 W PALM AVE
704 W PALM AVE
714 W PALM AVE
745 W MARIPOSA AVE
739 W MARIPOSA AVE
713 W MARIPOSA AVE
709 W MARIPOSA AVE
621 HILLCREST ST
617 HILLCREST ST
613 HILLCREST ST
609 HILLCREST ST
705 W MARIPOSA AVE
701 W MARIPOSA AVE
710 W PALM AVE
708 W PALM AVE
682 W PALM AVE
664 W PALM AVE
660 W PALM AVE
650 W PALM AVE
654 W PALM AVE
737 W MARIPOSA AVE
733 W MARIPOSA AVE
727 W MARIPOSA AVE
723 W MARIPOSA AVE
717 W MARIPOSA AVE
719 W MARIPOSA AVE
770 W PALM AVE
777 W MARIPOSA AVE
780 W PALM AVE
686 W PALM AVE
690 W PALM AVE
694 W PALM AVE
715 W PALM AVE
711 W PALM AVE
705 W PALM AVE
719 HILLCREST ST
717 HILLCREST ST
715 HILLCREST ST
713 HILLCREST ST
709 HILLCREST ST
707 HILLCREST ST
701 HILLCREST ST
716 W OAK AVE
712 W OAK AVE
719 W PALM AVE
708 W OAK AVE
704 W OAK AVE
720 W OAK AVE
723 W PALM AVE
745 HILLCREST ST
753 HILLCREST ST
749 HILLCREST ST
711 W OAK AVE
733 HILLCREST ST
719 W OAK AVE
715 W OAK AVE
707 W OAK AVE
759 YUCCA ST
753 YUCCA ST
747 YUCCA ST
742 YUCCA ST
748 YUCCA ST
754 YUCCA ST
760 YUCCA ST
741 HILLCREST ST
735 HILLCREST ST
726 W MAPLE AVE
730 W MAPLE AVE
729 W OAK AVE
725 W OAK AVE
825 HILLCREST ST
821 HILLCREST ST
817 HILLCREST ST
811 HILLCREST ST
807 HILLCREST ST
803 HILLCREST ST
750 W SYCAMORE AVE
740 W SYCAMORE AVE
730 W SYCAMORE AVE
715 W MAPLE AVE
725 W MAPLE AVE
735 W MAPLE AVE
737 W MAPLE AVE
760 W SYCAMORE AVE
770 W SYCAMORE AVE
720 W SYCAMORE AVE
710 W SYCAMORE AVE
700 W SYCAMORE AVE
705 W MAPLE AVE
703 W MAPLE AVE
701 W MAPLE AVE
921 HILLCREST ST
917 HILLCREST ST
913 HILLCREST ST
909 HILLCREST ST
905 HILLCREST ST
901 HILLCREST ST
855 HILLCREST ST
851 HILLCREST ST
847 HILLCREST ST
843 HILLCREST ST

839 HILLCREST ST
835 HILLCREST ST
701 W SYCAMORE AVE
711 W SYCAMORE AVE
721 W SYCAMORE AVE
731 W SYCAMORE AVE
741 W SYCAMORE AVE
751 W SYCAMORE AVE
746 REDWOOD AVE
742 REDWOOD AVE
738 REDWOOD AVE
734 REDWOOD AVE
730 REDWOOD AVE
726 REDWOOD AVE
722 REDWOOD AVE
718 REDWOOD AVE
714 REDWOOD AVE
710 REDWOOD AVE
706 REDWOOD AVE
702 REDWOOD AVE
712 W ACACIA AVE
708 W ACACIA AVE
704 W ACACIA AVE
701 REDWOOD AVE
705 REDWOOD AVE
709 REDWOOD AVE
713 REDWOOD AVE
737 REDWOOD AVE
741 REDWOOD AVE
745 REDWOOD AVE
910 DUNE ST
914 DUNE ST
916 DUNE ST
920 DUNE ST
732 W ACACIA AVE
728 W ACACIA AVE
724 W ACACIA AVE
720 W ACACIA AVE
716 W ACACIA AVE
929 DUNE ST
925 DUNE ST
921 DUNE ST
917 DUNE ST
913 DUNE ST
909 DUNE ST
905 DUNE ST
901 DUNE ST
847 DUNE ST
843 DUNE ST
839 DUNE ST
835 DUNE ST
943 HILLCREST ST
939 HILLCREST ST
935 HILLCREST ST
931 HILLCREST ST
707 W ACACIA AVE
711 W ACACIA AVE
715 W ACACIA AVE
407 HILLCREST ST
401 HILLCREST ST
359 HILLCREST ST
355 HILLCREST ST
347 HILLCREST ST
340 HILLCREST ST
346 HILLCREST ST
350 HILLCREST ST
356 HILLCREST ST
360 HILLCREST ST
361 VALLEY ST
357 VALLEY ST
353 VALLEY ST
345 VALLEY ST
341 VALLEY ST
337 VALLEY ST
336 VALLEY ST
340 VALLEY ST
346 VALLEY ST
352 VALLEY ST
336 HILLCREST ST
339 HILLCREST ST
955 VIRGINIA ST
947 VIRGINIA ST
941 VIRGINIA ST
409 W ACACIA AVE
413 W ACACIA AVE
423 W ACACIA AVE
507 W ACACIA AVE
513 W ACACIA AVE
531 W ACACIA AVE
938 LOMA VISTA ST
940 LOMA VISTA ST
942 LOMA VISTA ST
948 LOMA VISTA ST
950 LOMA VISTA ST
431 W ACACIA AVE
523 W ACACIA AVE
519 W ACACIA AVE
527 W ACACIA AVE
439 W ACACIA AVE
435 W ACACIA AVE
933 VIRGINIA ST
922 LOMA VISTA ST
916 LOMA VISTA ST
914 LOMA VISTA ST
910 LOMA VISTA ST
906 LOMA VISTA ST
900 LOMA VISTA ST
520 W ACACIA AVE
516 W ACACIA AVE
512 W ACACIA AVE
508 W ACACIA AVE
507 W WALNUT AVE
420 W ACACIA AVE
423 W WALNUT AVE
419 W WALNUT AVE
416 W ACACIA AVE
412 W ACACIA AVE
415 W WALNUT AVE
901 VIRGINIA ST
907 VIRGINIA ST
911 VIRGINIA ST
915 VIRGINIA ST
919 VIRGINIA ST
925 VIRGINIA ST
519 E WALNUT AVE
515 W WALNUT AVE
505 W WALNUT AVE
524 W ACACIA AVE
432 W ACACIA AVE
428 W ACACIA AVE
424 W ACACIA AVE
503 W WALNUT AVE
501 W WALNUT AVE
523 W WALNUT AVE
412 W WALNUT AVE
414 W WALNUT AVE
424 W WALNUT AVE
419 W SYCAMORE AVE
415 W SYCAMORE AVE
413 W SYCAMORE AVE
861 VIRGINIA ST
859 VIRGINIA ST
853 VIRGINIA ST
851 VIRGINIA ST
841 VIRGINIA ST
837 VIRGINIA ST
421 W SYCAMORE AVE
426 W WALNUT AVE
430 W WALNUT AVE
425 W SYCAMORE AVE
500 W WALNUT AVE
508 W WALNUT AVE
507 W SYCAMORE AVE
513 W SYCAMORE AVE
512 W WALNUT AVE
516 W WALNUT AVE
515 W SYCAMORE AVE
519 W SYCAMORE AVE
520 W WALNUT AVE
528 W WALNUT AVE
523 W SYCAMORE AVE
836 LOMA VISTA ST

840 LOMA VISTA ST
844 LOMA VISTA ST
848 LOMA VISTA ST
854 LOMA VISTA ST
858 LOMA VISTA ST
862 LOMA VISTA ST
541 W MAPLE AVE
539 W MAPLE AVE
537 W MAPLE AVE
520 W SYCAMORE AVE
516 W SYCAMORE AVE
513 W MAPLE AVE
511 W MAPLE AVE
512 W SYCAMORE AVE
414 W SYCAMORE AVE
423 W MAPLE AVE
411 W MAPLE AVE
803 VIRGINIA ST
805 VIRGINIA ST
811 VIRGINIA ST
815 VIRGINIA ST
817 VIRGINIA ST
821 VIRGINIA ST
827 VIRGINIA ST
524 W SYCAMORE AVE
528 W SYCAMORE AVE
820 LOMA VISTA ST
532 W SYCAMORE AVE
810 LOMA VISTA ST
433 W MAPLE AVE
429 W MAPLE AVE
502 W SYCAMORE AVE
425 W MAPLE AVE
435 W MAPLE AVE
506 W SYCAMORE AVE
504 W SYCAMORE AVE
535 W MAPLE AVE
533 W MAPLE AVE
527 W MAPLE AVE
505 W MAPLE AVE
508 W SYCAMORE AVE
535 W PALM AVE
573 W PALM AVE
716 LOMA VISTA ST
720 LOMA VISTA ST
724 LOMA VISTA ST
728 LOMA VISTA ST
731 BAYONNE ST
739 BAYONNE ST
745 BAYONNE ST
749 BAYONNE ST
753 BAYONNE ST
757 BAYONNE ST
528 W MAPLE AVE
536 W MAPLE AVE
754 LOMA VISTA ST
750 LOMA VISTA ST
746 LOMA VISTA ST
742 LOMA VISTA ST
738 LOMA VISTA ST
732 LOMA VISTA ST
727 BAYONNE ST
725 BAYONNE ST
721 BAYONNE ST
713 BAYONNE ST
711 BAYONNE ST
525 W PALM AVE
709 BAYONNE ST
521 W PALM AVE
769 VIRGINIA ST
759 VIRGINIA ST
753 VIRGINIA ST
747 VIRGINIA ST
745 VIRGINIA ST
739 VIRGINIA ST
415 W OAK AVE
417 W OAK AVE
421 W OAK AVE
425 W OAK AVE
429 W OAK AVE
431 W OAK AVE
426 W MAPLE AVE
434 W MAPLE AVE
750 BAYONNE ST
448 W MAPLE AVE
758 BAYONNE ST
746 BAYONNE ST
730 BAYONNE ST
728 BAYONNE ST
424 W MAPLE AVE
418 W MAPLE AVE
729 VIRGINIA ST
725 VIRGINIA ST
721 VIRGINIA ST
717 VIRGINIA ST
715 VIRGINIA ST
711 VIRGINIA ST
707 VIRGINIA ST
414 W OAK AVE
415 W PALM AVE
417 W PALM AVE
416 W OAK AVE
420 W OAK AVE
421 W PALM AVE
427 W PALM AVE
424 W OAK AVE
428 W OAK AVE
503 W PALM AVE
710 BAYONNE ST
716 BAYONNE ST
718 BAYONNE ST
724 BAYONNE ST
432 W OAK AVE
409 W PALM AVE
703 VIRGINIA ST
507 W PALM AVE
505 W PALM AVE
304 W OAK AVE
308 W OAK AVE
310 W OAK AVE
320 W OAK AVE
718 VIRGINIA ST
714 VIRGINIA ST
704 VIRGINIA ST
315 W PALM AVE
314 W OAK AVE
232 W OAK AVE
228 W OAK AVE
224 W OAK AVE
126 W OAK AVE
206 W OAK AVE
208 W OAK AVE
129 W PALM AVE
218 W OAK AVE
214 W OAK AVE
210 W OAK AVE
124 W OAK AVE
120 W OAK AVE
116 W OAK AVE
115 W PALM AVE
224 W MAPLE AVE
223 W OAK AVE
227 W OAK AVE
228 W MAPLE AVE
300 W MAPLE AVE
231 W OAK AVE
303 W OAK AVE
302 W MAPLE AVE
304 W MAPLE AVE
307 W OAK AVE
311 W OAK AVE
312 W MAPLE AVE
314 W MAPLE AVE
315 W OAK AVE
319 W OAK AVE
740 VIRGINIA ST
742 VIRGINIA ST
746 VIRGINIA ST
750 VIRGINIA ST
754 VIRGINIA ST
320 W MAPLE AVE
760 VIRGINIA ST

116 W MAPLE AVE
124 W MAPLE AVE
126 W MAPLE AVE
117 W OAK AVE
121 W OAK AVE
125 W OAK AVE
128 W MAPLE AVE
202 W MAPLE AVE
206 W MAPLE AVE
209 E OAK AVE
201 W OAK AVE
129 W OAK AVE
216 W MAPLE AVE
214 W MAPLE AVE
210 W MAPLE AVE
213 W OAK AVE
215 W OAK AVE
219 W OAK AVE
759 MAIN ST
324 W SYCAMORE AVE
826 VIRGINIA ST
818 VIRGINIA ST
814 VIRGINIA ST
810 VIRGINIA ST
800 VIRGINIA ST
317 W MAPLE AVE
313 W MAPLE AVE
320 W SYCAMORE AVE
316 W SYCAMORE AVE
300 W SYCAMORE AVE
821 CONCORD PL
817 CONCORD PL
811 CONCORD PL
807 CONCORD PL
303 W MAPLE AVE
210 W SYCAMORE AVE
214 W SYCAMORE AVE
220 W SYCAMORE AVE
219 W MAPLE AVE
215 W MAPLE AVE
211 W MAPLE AVE
230 W SYCAMORE AVE
226 W SYCAMORE AVE
222 W SYCAMORE AVE
231 W MAPLE AVE
227 W MAPLE AVE
223 W MAPLE AVE
206 W SYCAMORE AVE
202 W SYCAMORE AVE
205 W MAPLE AVE
201 W MAPLE AVE
123 W MAPLE AVE
119 W MAPLE AVE
115 W MAPLE AVE
124 W SYCAMORE AVE
120 W SYCAMORE AVE
116 W SYCAMORE AVE
829 MAIN ST
825 MAIN ST
222 W WALNUT AVE
226 W WALNUT AVE
230 W WALNUT AVE
229 W SYCAMORE AVE
225 W SYCAMORE AVE
221 W SYCAMORE AVE
310 W WALNUT AVE
306 W WALNUT AVE
302 W WALNUT AVE
301 W SYCAMORE AVE
862 VIRGINIA ST
856 VIRGINIA ST
852 VIRGINIA ST
318 W WALNUT AVE
850 VIRGINIA ST
842 VIRGINIA ST
832 VIRGINIA ST
319 W SYCAMORE AVE
317 W SYCAMORE AVE
200 W WALNUT AVE
204 W WALNUT AVE
208 W WALNUT AVE
203 W SYCAMORE AVE
201 W SYCAMORE AVE
129 W SYCAMORE AVE
845 MAIN ST
117 W SYCAMORE AVE
120 W WALNUT AVE
124 W WALNUT AVE
126 W WALNUT AVE
123 W SYCAMORE AVE
125 W SYCAMORE AVE
205 W SYCAMORE AVE
207 W SYCAMORE AVE
211 W SYCAMORE AVE
216 W WALNUT AVE
214 W WALNUT AVE
212 W WALNUT AVE
325 W WALNUT AVE
902 VIRGINIA ST
910 VIRGINIA ST
926 VIRGINIA ST
318 W ACACIA AVE
316 W ACACIA AVE
321 W WALNUT AVE
312 W ACACIA AVE
308 W ACACIA AVE
300 W ACACIA AVE
315 W WALNUT AVE
305 W WALNUT AVE
228 W ACACIA AVE
224 W ACACIA AVE
220 W ACACIA AVE
229 W WALNUT AVE
225 W WALNUT AVE
221 W WALNUT AVE
215 W WALNUT AVE
211 W WALNUT AVE
207 W WALNUT AVE
214 W ACACIA AVE
210 W ACACIA AVE
208 W ACACIA AVE
913 CEDAR ST
911 CEDAR ST
909 CEDAR ST
907 CEDAR ST
903 CEDAR ST
203 W WALNUT AVE
918 VIRGINIA ST
912 VIRGINIA ST
947 CEDAR ST
943 CEDAR ST
201 W ACACIA AVE
213 W ACACIA AVE
219 W ACACIA AVE
301 W ACACIA AVE
942 VIRGINIA ST
946 VIRGINIA ST
319 W ACACIA AVE
205 W ACACIA AVE
217 W ACACIA AVE
215 W ACACIA AVE
209 W ACACIA AVE
940 VIRGINIA ST
315 W ACACIA AVE
313 W ACACIA AVE
311 W ACACIA AVE
944 CEDAR ST
936 CEDAR ST
908 MAIN ST
904 MAIN ST
953 EUCALYPTUS DR
949 EUCALYPTUS DR
945 EUCALYPTUS DR
941 EUCALYPTUS DR
937 EUCALYPTUS DR
217 E ACACIA AVE
213 E ACACIA AVE
209 E ACACIA AVE
942 PEPPER ST
205 E ACACIA AVE
201 E ACACIA AVE
204 E ACACIA AVE

914 PEPPER ST
201 E WALNUT AVE
209 E WALNUT AVE
210 E ACACIA AVE
925 EUCALYPTUS DR
921 EUCALYPTUS DR
919 EUCALYPTUS DR
915 EUCALYPTUS DR
223 E WALNUT AVE
227 E WALNUT AVE
229 E WALNUT AVE
205 E WALNUT AVE
918 PEPPER ST
220 E ACACIA AVE
222 E ACACIA AVE
213 E WALNUT AVE
217 E WALNUT AVE
831 PEPPER ST
835 PEPPER ST
843 PEPPER ST
847 PEPPER ST
851 PEPPER ST
104 E WALNUT AVE
815 PEPPER ST
817 PEPPER ST
821 PEPPER ST
825 PEPPER ST
829 PEPPER ST
117 E MAPLE AVE
113 E MAPLE AVE
222 E WALNUT AVE
861 EUCALYPTUS DR
839 EUCALYPTUS DR
835 EUCALYPTUS DR
831 EUCALYPTUS DR
217 E SYCAMORE AVE
218 E WALNUT AVE
214 E WALNUT AVE
213 E SYCAMORE AVE
209 E SYCAMORE AVE
210 E WALNUT AVE
206 E WALNUT AVE
202 E WALNUT AVE
848 PEPPER ST
844 PEPPER ST
840 PEPPER ST
845 EUCALYPTUS DR
203 E SYCAMORE AVE
836 PEPPER ST
201 E MAPLE AVE
826 PEPPER ST
822 PEPPER ST
818 PEPPER ST
205 E MAPLE AVE
209 E MAPLE AVE
211 E MAPLE AVE
219 E MAPLE AVE
214 E SYCAMORE AVE
216 E SYCAMORE AVE
218 E SYCAMORE AVE
825 EUCALYPTUS DR
821 EUCALYPTUS DR
815 EUCALYPTUS DR
809 EUCALYPTUS DR
803 EUCALYPTUS DR
232 E MAPLE AVE
226 E MAPLE AVE
220 E MAPLE AVE
741 EUCALYPTUS DR
214 E MAPLE AVE
204 E MAPLE AVE
200 E MAPLE AVE
130 E MAPLE AVE
122 E MAPLE AVE
120 E MAPLE AVE
114 E MAPLE AVE
208 E MAPLE AVE
212 E MAPLE AVE
755 SHELDON ST
751 SHELDON ST
747 SHELDON ST
743 SHELDON ST
731 SHELDON ST
417 E OAK AVE
414 E MAPLE AVE
413 E OAK AVE
409 E OAK AVE
408 E MAPLE AVE
404 E MAPLE AVE
326 E MAPLE AVE
325 E OAK AVE
405 E OAK AVE
327 E OAK AVE
322 E MAPLE AVE
318 E MAPLE AVE
314 E MAPLE AVE
311 E OAK AVE
732 EUCALYPTUS DR
736 EUCALYPTUS DR
742 EUCALYPTUS DR
312 E MAPLE AVE
308 E MAPLE AVE
300 E MAPLE AVE
422 E MAPLE AVE
426 E MAPLE AVE
759 SHELDON ST
315 E OAK AVE
319 E OAK AVE
323 E OAK AVE
740 EUCALYPTUS DR
738 EUCALYPTUS DR
531 MAIN ST UNIT 991
828 EUCALYPTUS DR
313 E MAPLE AVE
316 E SYCAMORE AVE
315 E MAPLE AVE
319 E MAPLE AVE
318 E SYCAMORE AVE
325 E MAPLE AVE
329 E MAPLE AVE
402 E SYCAMORE AVE
405 E MAPLE AVE
409 E MAPLE AVE
406 E SYCAMORE AVE
410 E SYCAMORE AVE
415 E MAPLE AVE
425 E MAPLE AVE
801 SHELDON ST
821 SHELDON ST
823 SHELDON ST
825 SHELDON ST
808 EUCALYPTUS DR
305 E MAPLE AVE
320 E SYCAMORE AVE
400 E SYCAMORE AVE
312 E SYCAMORE AVE
314 E SYCAMORE AVE
417 E SYCAMORE AVE
413 E SYCAMORE AVE
411 E SYCAMORE AVE
861 SHELDON ST
857 SHELDON ST
853 SHELDON ST
849 SHELDON ST
841 SHELDON ST
837 SHELDON ST
833 SHELDON ST
340 E WALNUT AVE
405 E SYCAMORE AVE
401 E SYCAMORE AVE
336 E WALNUT AVE
328 E WALNUT AVE
329 E SYCAMORE AVE
324 E WALNUT AVE
320 E WALNUT AVE
312 E WALNUT AVE
315 E SYCAMORE AVE
832 EUCALYPTUS DR
836 EUCALYPTUS DR
840 EUCALYPTUS DR
846 EUCALYPTUS DR
850 EUCALYPTUS DR

854 EUCALYPTUS DR
862 EUCALYPTUS DR
319 E SYCAMORE AVE
321 E SYCAMORE AVE
416 E WALNUT AVE
400 E WALNUT AVE
406 E WALNUT AVE
920 EUCALYPTUS DR
910 EUCALYPTUS DR
904 EUCALYPTUS DR
303 E WALNUT AVE
307 E WALNUT AVE
313 E WALNUT AVE
315 E WALNUT AVE
927 CYPRESS ST
919 CYPRESS ST
915 CYPRESS ST
329 E WALNUT AVE
333 E WALNUT AVE
337 E WALNUT AVE
316 E ACACIA AVE
320 E ACACIA AVE
324 E ACACIA AVE
947 CYPRESS ST
943 CYPRESS ST
937 CYPRESS ST
935 CYPRESS ST
321 E ACACIA AVE
317 E ACACIA AVE
315 E ACACIA AVE
930 EUCALYPTUS DR
936 EUCALYPTUS DR
940 EUCALYPTUS DR
948 EUCALYPTUS DR
958 EUCALYPTUS DR
316 E IMPERIAL AVE
314 E IMPERIAL AVE
933 SHELDON ST
937 SHELDON ST
941 SHELDON ST
945 SHELDON ST
949 SHELDON ST
422 E IMPERIAL AVE
418 E IMPERIAL AVE
948 CYPRESS ST
944 CYPRESS ST
938 CYPRESS ST
934 CYPRESS ST
930 CYPRESS ST
922 CYPRESS ST
914 CYPRESS ST
401 E WALNUT AVE
407 E WALNUT AVE
419 E WALNUT AVE
425 E WALNUT AVE
909 SHELDON ST
913 SHELDON ST
917 SHELDON ST
929 SHELDON ST
119 E PINE AVE
125 E PINE AVE
511 STANDARD ST
515 STANDARD ST
519 STANDARD ST
521 STANDARD ST
523 STANDARD ST
527 STANDARD ST
533 STANDARD ST
535 STANDARD ST
505 STANDARD ST
507 STANDARD ST
540 STANDARD ST
538 STANDARD ST
534 STANDARD ST
530 STANDARD ST
528 STANDARD ST
520 STANDARD ST
516 STANDARD ST
510 STANDARD ST
506 STANDARD ST
211 E PINE AVE
501 EUCALYPTUS DR
519 EUCALYPTUS DR
523 EUCALYPTUS DR
527 EUCALYPTUS DR
531 EUCALYPTUS DR
533 EUCALYPTUS DR
526 STANDARD ST
524 STANDARD ST
507 EUCALYPTUS DR
509 EUCALYPTUS DR
511 EUCALYPTUS DR
537 EUCALYPTUS DR
218 E MARIPOSA AVE
502 STANDARD ST
500 STANDARD ST
515 EUCALYPTUS DR
517 EUCALYPTUS DR
535 EUCALYPTUS DR
535 1/2 EUCALYPTUS DR
603 EUCALYPTUS DR
607 EUCALYPTUS DR
611 EUCALYPTUS DR
615 EUCALYPTUS DR
621 EUCALYPTUS DR
627 EUCALYPTUS DR
626 EUCALYPTUS DR
622 EUCALYPTUS DR
618 EUCALYPTUS DR
612 EUCALYPTUS DR
606 EUCALYPTUS DR
303 E MARIPOSA AVE
309 E MARIPOSA AVE
317 E MARIPOSA AVE
601 ARENA ST
607 ARENA ST
613 ARENA ST
617 ARENA ST
621 ARENA ST
627 ARENA ST
622 ARENA ST
618 ARENA ST
612 ARENA ST
608 ARENA ST
602 ARENA ST
601 SHELDON ST
605 SHELDON ST
613 SHELDON ST
619 SHELDON ST
623 SHELDON ST
316 E MARIPOSA AVE
541 ARENA ST
539 ARENA ST
535 ARENA ST
531 ARENA ST
527 ARENA ST
523 ARENA ST
519 ARENA ST
515 ARENA ST
511 ARENA ST
507 ARENA ST
325 E PINE AVE
540 EUCALYPTUS DR
538 EUCALYPTUS DR
536 EUCALYPTUS DR
530 EUCALYPTUS DR
524 EUCALYPTUS DR
522 EUCALYPTUS DR
518 EUCALYPTUS DR
514 EUCALYPTUS DR
508 EUCALYPTUS DR
500 EUCALYPTUS DR
528 EUCALYPTUS DR
526 EUCALYPTUS DR
540 ARENA ST
538 ARENA ST
536 ARENA ST
534 ARENA ST
526 ARENA ST
522 ARENA ST
518 ARENA ST
514 ARENA ST

510 ARENA ST
506 ARENA ST
403 E PINE AVE
543 SHELDON ST
537 SHELDON ST
525 SHELDON ST
521 SHELDON ST
515 SHELDON ST
511 SHELDON ST
505 SHELDON ST
415 E PINE AVE
527 SHELDON ST A
531 SHELDON ST A
510 E MARIPOSA AVE
538 SHELDON ST
526 SHELDON ST
522 SHELDON ST
518 SHELDON ST
514 SHELDON ST
510 SHELDON ST
506 SHELDON ST
543 PENN ST
539 PENN ST
535 PENN ST
531 PENN ST
527 PENN ST
521 PENN ST
509 PENN ST
505 PENN ST
501 PENN ST
501 E PINE AVE
511 E PINE AVE
525 PENN ST
523 PENN ST
645 PENN ST
639 PENN ST
633 PENN ST
627 PENN ST
520 E PALM AVE
501 E MARIPOSA AVE
511 E MARIPOSA AVE
517 E MARIPOSA AVE
535 E MARIPOSA AVE
609 PENN ST
615 PENN ST
621 PENN ST
527 E MARIPOSA AVE
525 E MARIPOSA AVE
523 E MARIPOSA AVE
504 E OAK AVE
506 E OAK AVE
501 E PALM AVE
505 E PALM AVE
509 E PALM AVE
508 E OAK AVE
510 E OAK AVE
512 E OAK AVE
514 E OAK AVE
521 E PALM AVE
519 E PALM AVE
513 E PALM AVE
518 E OAK AVE
536 E MAPLE AVE
529 E OAK AVE
527 E OAK AVE
526 E MAPLE AVE
522 E MAPLE AVE
521 IRENE CT
523 E OAK AVE
521 E OAK AVE
519 E OAK AVE
517 E OAK AVE
515 IRENE CT
514 E MAPLE AVE
760 SHELDON ST
754 SHELDON ST
750 SHELDON ST
744 SHELDON ST
740 SHELDON ST
501 E OAK AVE
511 E OAK AVE
745 PENN ST
741 PENN ST
820 SHELDON ST
816 SHELDON ST
503 E MAPLE AVE
507 E MAPLE AVE
511 E MAPLE AVE
515 E MAPLE AVE
525 E MAPLE AVE
514 E SYCAMORE AVE
524 E SYCAMORE AVE
831 PENN ST
827 PENN ST
823 PENN ST
817 PENN ST
815 PENN ST
529 E MAPLE AVE
533 E MAPLE AVE
537 E MAPLE AVE
830 SHELDON ST
826 SHELDON ST
857 PENN ST
853 PENN ST
849 PENN ST
845 PENN ST
841 PENN ST
837 PENN ST
521 E SYCAMORE AVE
519 E SYCAMORE AVE
517 E SYCAMORE AVE
520 E WALNUT AVE
518 E WALNUT AVE
516 E WALNUT AVE
508 E WALNUT AVE
852 SHELDON ST
848 SHELDON ST
846 SHELDON ST
840 SHELDON ST
836 SHELDON ST
526 E WALNUT AVE
859 PENN ST
944 SHELDON ST
940 SHELDON ST
928 SHELDON ST
926 SHELDON ST
922 SHELDON ST
916 SHELDON ST
912 SHELDON ST
908 SHELDON ST
904 SHELDON ST
517 E WALNUT AVE
521 E WALNUT AVE
936 SHELDON ST
934 SHELDON ST
901 MCCARTHY CT
905 MCCARTHY CT
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612 E MAPLE AVE
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534 SIERRA PL
516 PENN ST
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707 E PINE AVE
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515 LOMITA ST
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920 E MARIPOSA AVE
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824 E MARIPOSA AVE
816 E MARIPOSA AVE
812 E MARIPOSA AVE
920 1/2 E MARIPOSA AVE
526 MARYLAND ST
522 MARYLAND ST
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909 E PINE AVE

915 E PINE AVE
525 BUNGALOW DR
910 E MARIPOSA AVE
900 E MARIPOSA AVE
828 E MARIPOSA AVE
545 MARYLAND ST
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540 MARYLAND ST
530 MARYLAND ST
535 BUNGALOW DR
905 E PINE AVE
602 MARYLAND ST
608 MARYLAND ST
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1000 E WALNUT AVE
1004 E WALNUT AVE
1008 E WALNUT AVE
860 BUNGALOW DR
852 BUNGALOW DR
840 BUNGALOW DR
836 BUNGALOW DR
877 CENTER ST
873 CENTER ST
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802 BUNGALOW DR
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864 MARYLAND ST
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139 STANDARD ST
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115 E HOLLY AVE
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116 E PINE AVE
120 E PINE AVE
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426 STANDARD ST
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413 EUCALYPTUS DR
415 EUCALYPTUS DR
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411 EUCALYPTUS DR
423 EUCALYPTUS DR
425 EUCALYPTUS DR
323 EUCALYPTUS DR
216 STANDARD ST
137 ARENA ST
418 E GRAND AVE
226 ARENA ST
417 E FRANKLIN AVE
427 E FRANKLIN AVE
233 SHELDON ST
231 SHELDON ST
221 ARENA ST
233 ARENA ST
324 PENN ST
601 E GRAND AVE
609 E GRAND AVE
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816 E PINE AVE
702 E PINE AVE
710 E PINE AVE
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429 BUNGALOW DR
433 BUNGALOW DR
437 BUNGALOW DR
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332 MARYLAND ST
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324 MARYLAND ST UNIT 1
1001 E GRAND AVE
311 CENTER ST
315 CENTER ST
319 CENTER ST
323 CENTER ST
1025 E GRAND AVE
301 CENTER ST
440 BUNGALOW DR
436 BUNGALOW DR
432 BUNGALOW DR
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441 CENTER ST
643 WHITING ST
637 WHITING ST
635 WHITING ST
510 W PALM AVE
514 W PALM AVE
520 W PALM AVE
536 W PALM AVE
644 LOMA VISTA ST
636 LOMA VISTA ST
626 LOMA VISTA ST
622 LOMA VISTA ST
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623 WHITING ST
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541 W MARIPOSA AVE

537 W MARIPOSA AVE
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526 W PALM AVE
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645 VIRGINIA ST
641 VIRGINIA ST
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404 W PALM AVE
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626 WHITING ST
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419 W MARIPOSA AVE
417 W MARIPOSA AVE
601 VIRGINIA ST
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536 RICHMOND ST
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508 RICHMOND ST
502 RICHMOND ST
513 MAIN ST
515 MAIN ST
542 RICHMOND ST
540 RICHMOND ST
538 RICHMOND ST
534 CONCORD ST
530 CONCORD ST
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219 W PINE AVE
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343 RICHMOND ST
323 RICHMOND ST
219 W GRAND AVE
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315 W GRAND AVE
332 WHITING ST
328 WHITING ST
324 WHITING ST
320 WHITING ST
316 WHITING ST
312 WHITING ST
303 VIRGINIA ST
360 WHITING ST
356 WHITING ST
352 1/2 WHITING ST
346 WHITING ST
342 WHITING ST
338 1/2 WHITING ST
520 W HOLLY AVE
358 LOMA VISTA ST
352 LOMA VISTA ST
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527 W FRANKLIN AVE
517 W FRANKLIN AVE
515 W FRANKLIN AVE
225 WHITING ST
224 WHITING ST
202 WHITING ST
216 W FRANKLIN AVE
115 RICHMOND ST
145 RICHMOND ST
305 INDIANA ST
1200 E ACACIA AVE
1202 E ACACIA AVE
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1401 E WALNUT AVE
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835 CALIFORNIA ST
1221 E SYCAMORE AVE
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1258 E WALNUT AVE
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1204 E WALNUT AVE
1106 E WALNUT AVE
876 CENTER ST
868 CENTER ST
862 CENTER ST
840 CENTER ST
1211 E SYCAMORE AVE
1209 E SYCAMORE AVE
1201 E SYCAMORE AVE
1205 E SYCAMORE AVE
1203 E SYCAMORE AVE
849 CALIFORNIA ST
822 CENTER ST
818 CENTER ST
812 CENTER ST
808 CENTER ST
802 CENTER ST
1200 E SYCAMORE AVE
1202 E SYCAMORE AVE
1201 E MAPLE AVE
1205 E MAPLE AVE
1206 E SYCAMORE AVE
1208 E SYCAMORE AVE
1207 E MAPLE AVE
1209 E MAPLE AVE
1210 E SYCAMORE AVE
1214 E SYCAMORE AVE
1213 E MAPLE AVE
1219 E MAPLE AVE
1218 E SYCAMORE AVE
1220 E SYCAMORE AVE
1225 E MAPLE AVE
1257 E MAPLE AVE

1222 E SYCAMORE AVE
815 CALIFORNIA ST
1261 E MAPLE AVE
841 CALIFORNIA ST
839 CALIFORNIA ST
1226 E SYCAMORE AVE
1228 E SYCAMORE AVE
877 CALIFORNIA ST
875 CALIFORNIA ST
1225 E SYCAMORE AVE
1265 E MAPLE AVE
1267 E MAPLE AVE
811 CALIFORNIA ST
828 CENTER ST
1300 E WALNUT ST
434 KANSAS ST
432 KANSAS ST
428 KANSAS ST
424 KANSAS ST
420 KANSAS ST
416 KANSAS ST
412 KANSAS ST
408 KANSAS ST
404 KANSAS ST
400 KANSAS ST
401 WASHINGTON ST
405 WASHINGTON ST
409 WASHINGTON ST
413 WASHINGTON ST
417 WASHINGTON ST
421 WASHINGTON ST
425 WASHINGTON ST
429 WASHINGTON ST
433 WASHINGTON ST
435 WASHINGTON ST
432 WASHINGTON ST
428 WASHINGTON ST
424 WASHINGTON ST
420 WASHINGTON ST
416 WASHINGTON ST
412 WASHINGTON ST
408 WASHINGTON ST
404 WASHINGTON ST
400 WASHINGTON ST
500 WASHINGTON ST
434 WASHINGTON ST
1501 E SYCAMORE AVE
1504 E WALNUT AVE
1502 E WALNUT AVE
1435 E SYCAMORE AVE
1429 E SYCAMORE AVE
1434 E WALNUT AVE
1432 E WALNUT AVE
1430 E WALNUT AVE

1425 E SYCAMORE AVE
1418 E WALNUT AVE
1415 E SYCAMORE AVE
1414 E WALNUT AVE
1411 E SYCAMORE AVE
834 CALIFORNIA ST
850 CALIFORNIA ST
1406 E WALNUT AVE
1505 E SYCAMORE AVE
1507 E SYCAMORE AVE
1422 E WALNUT AVE
1426 E WALNUT AVE
1400 E WALNUT AVE
1511 E SYCAMORE AVE
1515 E SYCAMORE AVE
1407 E SYCAMORE AVE
1421 E SYCAMORE AVE
1423 E SYCAMORE AVE
840 CALIFORNIA ST
843 WASHINGTON ST
841 WASHINGTON ST
844 CALIFORNIA ST
1403 E SYCAMORE AVE
1415 E MAPLE AVE
1414 E SYCAMORE AVE
1416 E SYCAMORE AVE
1419 E MAPLE AVE
1423 E MAPLE AVE
1420 E SYCAMORE AVE
1432 E SYCAMORE AVE
1437 E MAPLE AVE
1440 E SYCAMORE AVE
1445 E MAPLE AVE
1502 E SYCAMORE AVE
1506 E SYCAMORE AVE
1510 E SYCAMORE AVE
827 WASHINGTON ST
823 WASHINGTON ST
819 WASHINGTON ST
815 WASHINGTON ST
1519 E MAPLE AVE # B
1515 E MAPLE AVE
1511 E MAPLE AVE
1507 E MAPLE AVE
1501 E MAPLE AVE
1407 E MAPLE AVE
1411 E MAPLE AVE
808 CALIFORNIA ST
804 CALIFORNIA ST
1401 E MAPLE AVE
1436 E SYCAMORE AVE
1439 E MAPLE AVE
1424 E SYCAMORE AVENUE
1435 E MAPLE AVE

755 WASHINGTON ST
759 WASHINGTON ST
761 WASHINGTON ST
765 WASHINGTON ST
1506 E MAPLE AVE
1502 E MAPLE AVE
1505 E OAK AVE
1501 E OAK AVE
1500 E MAPLE AVE
1448 E MAPLE AVE
1437 E OAK AVE
1436 E MAPLE AVE
1429 E OAK AVE
1432 E MAPLE AVE
1408 E MAPLE AVE
1404 E MAPLE AVE
1400 E MAPLE AVE
758 CALIFORNIA ST
754 CALIFORNIA ST
750 CALIFORNIA ST
748 CALIFORNIA ST
1509 E OAK AVE
1412 E MAPLE AVE
1433 E OAK AVE
1415 E OAK AVE
1425 E OAK AVE
1409 E OAK AVE
1428 E MAPLE AVE
1416 E MAPLE AVE
1510 E MAPLE AVE
1514 E MAPLE AVE
1421 E OAK AVE
714 CALIFORNIA ST
710 CALIFORNIA ST
706 CALIFORNIA ST
1401 E PALM AVE
1441 E PALM AVE
1445 E PALM AVE
1449 E PALM AVE
1414 E OAK AVE
1422 E OAK AVE
1457 E PALM AVE
1461 E PALM AVE
1430 E OAK AVE
1500 E OAK AVE
1513 E PALM AVE
1531 E PALM AVE
1537 E PALM AVE
1506 E OAK AVE
719 WASHINGTON ST
1543 E PALM AVE
1547 E PALM AVE
1502 E OAK AVE
729 WASHINGTON ST
1438 E OAK AVE
1426 E OAK AVE
1418 E OAK AVE
1410 E OAK AVE
1434 E OAK AVE
1517 E PALM AVE
730 CALIFORNIA ST
726 CALIFORNIA ST
1453 E PALM AVE
1481 E PALM AVE
1471 E PALM AVE
1510 E OAK AVE
1514 E OAK AVE
1250 E MAPLE AVE
1246 E MAPLE AVE
771 CALIFORNIA ST
757 CALIFORNIA ST
1242 E MAPLE AVE
1232 E MAPLE AVE
1233 E OAK AVE
1221 E OAK AVE
1220 E MAPLE AVE
1204 E MAPLE AVE
1200 E MAPLE AVE
1120 E MAPLE AVE
748 CENTER ST
1205 E OAK AVE
601 CALIFORNIA ST
617 CALIFORNIA ST
621 CALIFORNIA ST
625 CALIFORNIA ST
1225 E OAK AVE
1229 E OAK AVE
1213 E OAK AVE
736 CENTER ST
744 CENTER ST
740 CENTER ST
1201 E OAK AVE
1217 E OAK AVE
1231 E MARIPOSA AVE
1237 E OAK AVE
737 CALIFORNIA ST
633 CALIFORNIA ST
637 CALIFORNIA ST
1212 E MAPLE AVE
1208 E MAPLE AVE
760 CENTER ST
629 CALIFORNIA ST
1209 E OAK AVE
1568 E PALM AVE
1518 E PALM AVE
1506 E PALM AVE
1513 E ELM AVE
1450 E PALM AVE
1435 E ELM AVE
1446 E PALM AVE
1423 E ELM AVE
1444 E PALM AVE
1442 E PALM AVE
1419 E ELM AVE
1415 E ELM AVE
1440 E PALM AVE
1400 E PALM AVE
640 CALIFORNIA ST
636 CALIFORNIA ST
630 CALIFORNIA ST
1564 E PALM AVE
1517 E ELM AVE
1427 E ELM AVE
1531 E ELM AVE
1535 E ELM AVE
1521 E ELM AVE
1525 E ELM AVE
1529 E ELM AVE
1509 E ELM AVE
1524 E PALM AVE
1431 E ELM AVE
1448 E PALM AVE
1556 E PALM AVE
1560 E PALM AVE
612 CALIFORNIA ST
608 CALIFORNIA ST
604 CALIFORNIA ST
600 CALIFORNIA ST
1424 E ELM AVE
1425 E MARIPOSA AVE
1429 E MARIPOSA AVE
1433 E MARIPOSA AVE
1437 E MARIPOSA AVE
1514 E ELM AVE
1518 E ELM AVE
1515 E MARIPOSA AVE
1519 E MARIPOSA AVE
1530 E ELM AVE
1523 E MARIPOSA AVE
1527 E MARIPOSA AVE
1531 E MARIPOSA AVE
1535 E MARIPOSA AVE
605 WASHINGTON ST
1416 E ELM AVE
1510 E ELM AVE
1526 E ELM AVE
1534 E ELM AVE
1538 E ELM AVE
1420 E ELM AVE
1428 E ELM AVE
1434 E ELM AVE
1522 E ELM AVE

1411 E MARIPOSA AVE
1413 E MARIPOSA AVE
1505 E MARIPOSA AVE
1509 E MARIPOSA AVE
1419 E MARIPOSA AVE
1421 E MARIPOSA AVE
442 ILLINOIS ST
1712 E PINE AVE
1718 E PINE AVE
1204 E MARIPOSA AVE
1210 E MARIPOSA AVE
1216 E MARIPOSA AVE
507 OREGON ST
501 OREGON ST
511 OREGON ST
517 OREGON ST
525 OREGON ST
1224 E MARIPOSA AVE
1230 E MARIPOSA AVE
1236 E MARIPOSA AVE
508 NEVADA ST
1209 E PINE AVE
1205 E PINE AVE
1201 E PINE AVE
512 NEVADA ST
516 NEVADA ST
520 NEVADA ST
501 NEVADA ST
505 NEVADA ST
509 NEVADA ST
513 NEVADA ST
521 NEVADA ST
525 NEVADA ST
1180 E MARIPOSA AVE
1186 E MARIPOSA AVE
1192 E MARIPOSA AVE
1304 E MARIPOSA AVE
1308 E MARIPOSA AVE
1312 E MARIPOSA AVE
524 OREGON ST
520 OREGON ST
516 OREGON ST
512 OREGON ST
510 OREGON ST
506 OREGON ST
500 OREGON ST
501 CALIFORNIA ST
505 CALIFORNIA ST
509 CALIFORNIA ST
515 CALIFORNIA ST
517 CALIFORNIA ST
525 CALIFORNIA ST
1352 E MARIPOSA AVE
1356 E MARIPOSA AVE
1360 E MARIPOSA AVE
1125 E PINE AVE
1200 E PINE AVE
1204 E PINE AVE
1208 E PINE AVE
417 OREGON ST
421 OREGON ST
425 OREGON ST
1236 E PINE AVE
1230 E PINE AVE
1224 E PINE AVE
450 CENTER ST
440 CENTER ST
430 CENTER ST
420 CENTER ST
1150 E PINE AVE
441 NEVADA ST
431 NEVADA ST
421 NEVADA ST
411 NEVADA ST
420 NEVADA ST
430 NEVADA ST
1304 E PINE AVE
1318 E PINE AVE
423 CALIFORNIA ST
1326 E PINE AVE
436 CALIFORNIA ST
432 CALIFORNIA ST
428 CALIFORNIA ST
1322 E PINE AVE
419 CALIFORNIA ST
415 CALIFORNIA ST
411 CALIFORNIA ST
424 CALIFORNIA ST
420 CALIFORNIA ST
416 CALIFORNIA ST
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416 OREGON ST
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401 CALIFORNIA ST
404 OREGON ST
409 CALIFORNIA ST
405 CALIFORNIA ST
419 KANSAS ST
423 KANSAS ST
429 KANSAS ST
433 KANSAS ST
437 KANSAS ST
441 KANSAS ST
400 CALIFORNIA ST
404 CALIFORNIA ST
408 CALIFORNIA ST
501 KANSAS ST
505 KANSAS ST
509 KANSAS ST
513 KANSAS ST
517 KANSAS ST
521 KANSAS ST
525 KANSAS ST
1430 E MARIPOSA AVE
1436 E MARIPOSA AVE
1506 E MARIPOSA AVE
1512 E MARIPOSA AVE
1518 E MARIPOSA AVE
526 KANSAS ST
518 KANSAS ST
514 KANSAS ST
508 KANSAS ST
504 KANSAS ST
500 KANSAS ST
1414 E MARIPOSA AVE
1420 E MARIPOSA AVE
526 CALIFORNIA ST
522 CALIFORNIA ST
518 CALIFORNIA ST
514 CALIFORNIA ST
508 CALIFORNIA ST
504 CALIFORNIA ST
500 CALIFORNIA ST
1426 E MARIPOSA AVE
501 WASHINGTON ST
505 WASHINGTON ST
509 WASHINGTON ST
513 WASHINGTON ST
517 WASHINGTON ST
521 WASHINGTON ST
525 WASHINGTON ST
1524 E MARIPOSA AVE
1530 E MARIPOSA AVE
1536 E MARIPOSA AVE
530 WASHINGTON ST
1546 E MARIPOSA AVE
524 WASHINGTON ST
520 WASHINGTON ST
516 WASHINGTON ST
512 WASHINGTON ST
508 WASHINGTON ST
504 WASHINGTON ST
502 WASHINGTON ST
1550 E MARIPOSA AVE

953 LOMA VISTA ST
660 W IMPERIAL AVE
646 W ACACIA AVE
631 W SYCAMORE AVE
630 W WALNUT AVE
642 W WALNUT AVE
652 W WALNUT AVE
658 W WALNUT AVE
749 LOMA VISTA ST
735 LOMA VISTA ST
639 W OAK AVE
733 LOMA VISTA ST
660 W MAPLE AVE
608 W MAPLE AVE
665 W PALM AVE
727 LOMA VISTA ST
610 W ELM AVE
655 W PINE AVE
651 W PINE AVE
418 VALLEY ST
650 W PINE AVE
431 HILLCREST ST
712 W PINE AVE
718 W PINE AVE
231 LOMA VISTA ST
227 LOMA VISTA ST
207 LOMA VISTA ST
728 W MARIPOSA AVE
645 HILLCREST ST
704 W PALM AVE
714 W PALM AVE
943 HILLCREST ST
339 HILLCREST ST
941 VIRGINIA ST
942 LOMA VISTA ST
950 LOMA VISTA ST
861 VIRGINIA ST
519 W SYCAMORE AVE
423 W MAPLE AVE
411 W MAPLE AVE
573 W PALM AVE
757 BAYONNE ST
528 W MAPLE AVE
536 W MAPLE AVE
742 LOMA VISTA ST
738 LOMA VISTA ST
732 LOMA VISTA ST
739 VIRGINIA ST
414 W OAK AVE
710 BAYONNE ST
718 BAYONNE ST
724 BAYONNE ST
320 W OAK AVE
718 VIRGINIA ST

Add'l Units

315 W PALM AVE
126 W OAK AVE
218 W OAK AVE
120 W OAK AVE
115 W PALM AVE
314 W MAPLE AVE
116 W MAPLE AVE
126 W MAPLE AVE
759 MAIN ST
829 MAIN ST
222 W WALNUT AVE
226 W WALNUT AVE
230 W WALNUT AVE
845 MAIN ST
117 W SYCAMORE AVE
120 W WALNUT AVE
126 W WALNUT AVE
321 W WALNUT AVE
228 W ACACIA AVE
912 VIRGINIA ST
947 CEDAR ST
940 VIRGINIA ST
908 MAIN ST
953 EUCALYPTUS DR
942 PEPPER ST
201 E WALNUT AVE
229 E WALNUT AVE
104 E WALNUT AVE
205 E MAPLE AVE
218 E SYCAMORE AVE
741 EUCALYPTUS DR
114 E MAPLE AVE
409 E OAK AVE
325 E OAK AVE
327 E OAK AVE
311 E OAK AVE
732 EUCALYPTUS DR
736 EUCALYPTUS DR
300 E MAPLE AVE
426 E MAPLE AVE
315 E OAK AVE
319 E OAK AVE
323 E OAK AVE
738 EUCALYPTUS DR
409 E MAPLE AVE
401 E SYCAMORE AVE
337 E WALNUT AVE
937 CYPRESS ST
940 EUCALYPTUS DR
316 E IMPERIAL AVE
314 E IMPERIAL AVE
944 CYPRESS ST
929 SHELDON ST
519 STANDARD ST

527 STANDARD ST
540 STANDARD ST
534 STANDARD ST
527 EUCALYPTUS DR
627 EUCALYPTUS DR
626 EUCALYPTUS DR
627 ARENA ST
623 SHELDON ST
325 E PINE AVE
403 E PINE AVE
543 SHELDON ST
537 SHELDON ST
521 SHELDON ST
515 SHELDON ST
511 SHELDON ST
505 SHELDON ST
415 E PINE AVE
527 SHELDON ST A
531 SHELDON ST A
510 E MARIPOSA AVE
526 SHELDON ST
518 SHELDON ST
510 SHELDON ST
543 PENN ST
539 PENN ST
535 PENN ST
531 PENN ST
527 PENN ST
521 PENN ST
509 PENN ST
505 PENN ST
501 PENN ST
525 PENN ST
523 PENN ST
520 E PALM AVE
517 E MARIPOSA AVE
527 E MARIPOSA AVE
525 E MARIPOSA AVE
523 E MARIPOSA AVE
504 E OAK AVE
501 E PALM AVE
508 E OAK AVE
510 E OAK AVE
514 E OAK AVE
519 E PALM AVE
513 E PALM AVE
529 E OAK AVE
527 E OAK AVE
517 E OAK AVE
740 SHELDON ST
501 E OAK AVE
511 E OAK AVE
827 PENN ST
823 PENN ST

817 PENN ST
529 E MAPLE AVE
533 E MAPLE AVE
537 E MAPLE AVE
857 PENN ST
853 PENN ST
849 PENN ST
841 PENN ST
837 PENN ST
520 E WALNUT AVE
852 SHELDON ST
846 SHELDON ST
836 SHELDON ST
916 SHELDON ST
904 SHELDON ST
802 PENN ST
862 PENN ST
763 SIERRA ST
738 PENN ST
624 PENN ST
530 PENN ST
528 PENN ST
526 PENN ST
520 PENN ST
504 PENN ST
510 SIERRA PL
527 SIERRA PL
517 MARYLAND ST
915 E PINE AVE
647 CENTER ST
422 MAIN ST
411 STANDARD ST
415 STANDARD ST
419 STANDARD ST
437 STANDARD ST
436 STANDARD ST
418 STANDARD ST
414 STANDARD ST
402 STANDARD ST
216 STANDARD ST
137 ARENA ST
427 E FRANKLIN AVE
221 ARENA ST
233 ARENA ST
324 PENN ST
601 E GRAND AVE
609 E GRAND AVE
613 E GRAND AVE
619 E GRAND AVE
623 E GRAND AVE
627 E GRAND AVE
321 SIERRA ST
331 SIERRA ST
335 SIERRA ST
509 E GRAND AVE
511 E GRAND AVE
517 E GRAND AVE
519 E GRAND AVE
321 PENN ST
501 E GRAND AVE
520 E GRAND AVE
516 E GRAND AVE
514 E GRAND AVE
512 E GRAND AVE
506 E GRAND AVE
500 E GRAND AVE
626 E GRAND AVE
622 E GRAND AVE
618 E GRAND AVE
612 E GRAND AVE
429 MARYLAND ST
328 MARYLAND ST
1001 E GRAND AVE
311 CENTER ST
319 CENTER ST
514 W PALM AVE
618 LOMA VISTA ST
501 W MARIPOSA AVE
422 W PALM AVE
428 W PALM AVE
601 VIRGINIA ST
528 RICHMOND ST
512 RICHMOND ST
502 RICHMOND ST
514 CONCORD ST
501 RICHMOND ST
519 RICHMOND ST
525 RICHMOND ST
535 RICHMOND ST
536 VIRGINIA ST
502 WHITING ST
529 WHITING ST
428 LOMA VISTA ST
411 WHITING ST
403 WHITING ST
424 WHITING ST
423 W HOLLY AVE
430 VIRGINIA ST
412 CONCORD ST
408 CONCORD ST UNIT A
406 CONCORD ST
411 RICHMOND ST
416 RICHMOND ST
315 RICHMOND ST
321 RICHMOND ST
343 RICHMOND ST
323 RICHMOND ST
347 CONCORD ST
315 W GRAND AVE
332 WHITING ST
320 WHITING ST
316 WHITING ST
312 WHITING ST
360 WHITING ST
356 WHITING ST
352 1/2 WHITING ST
338 1/2 WHITING ST
520 W HOLLY AVE
358 LOMA VISTA ST
336 LOMA VISTA ST
322 LOMA VISTA ST
312 LOMA VISTA ST
317 WHITING ST
321 WHITING ST
327 WHITING ST
333 WHITING ST
357 WHITING ST
355 WHITING ST
515 W FRANKLIN AVE
225 WHITING ST
224 WHITING ST
202 WHITING ST
305 INDIANA ST
1225 E ACACIA AVE
1211 E ACACIA AVE
401 WASHINGTON ST
1505 E SYCAMORE AVE
1507 E SYCAMORE AVE
1426 E WALNUT AVE
1511 E SYCAMORE AVE
1515 E SYCAMORE AVE
1510 E SYCAMORE AVE
819 WASHINGTON ST
815 WASHINGTON ST
1519 E MAPLE AVE # B
1515 E MAPLE AVE
1511 E MAPLE AVE
1507 E MAPLE AVE
1408 E MAPLE AVE
754 CALIFORNIA ST
1448 E PALM AVE
442 ILLINOIS ST
525 OREGON ST
1180 E MARIPOSA AVE
520 WASHINGTON ST
516 WASHINGTON ST

EXHIBIT 2

INITIAL RATES FOR FRANCHISEE SERVICES

[Include rate schedule for all residential and civic waste services contemplated under this Agreement]

EXHIBIT 3

CONTAINER SPECIFICATIONS AND SERVICE STANDARDS

All containers provided to Customers or City by Franchisee must meet these minimum specifications:

CARTS

All carts are to be new and meet the following specifications:

1. Colored to differentiate between solid waste, recyclable materials, and organic waste;

2. Wheeled with steel axles treated or plated for rust prevention;

3. Hinged lids;

4. Handles;

5. Ultraviolet, light-stabilized plastic construction;

6. Sturdy construction that meets ANSI standards;

7. 10-year manufacturer's guarantee;

8. Labels or stickers on lids: All containers shall include a sticker or label advising customers to not place hazardous materials or liquids in the containers and provide a telephone number to call for information on the proper disposal of these items. The stickers or labels shall also indicate that the customer should contact the Franchisee for the repair or replacement of damaged containers and provide the Franchisee's telephone number to call for service.

BINS

All bins provided pursuant to this Agreement must meet the following specifications.

1. Bins must be clean, newly painted, in good repair, and free of graffiti and tags. Bins provided for temporary or drop-box service do not have to be newly painted, but must be clean, in good repair, and free of graffiti and tags;

2. Steel construction with hinged plastic lid;

3. Lid rod to be plated or treated for rust prevention;

4. Lock lids available on request;

5. Water-tight construction;

6. Labels or stickers on lids or top of bin: All containers shall include a sticker or label advising customers to not place hazardous materials or liquids in the containers and provide a telephone number to call for information on the proper disposal of these items. The stickers or labels shall also indicate that the customer should contact the Franchisee for the repair or replacement of damaged containers and provide the Franchisee's telephone number to call for service.

SERVICE STANDARDS

1. All Customers receiving cart service shall be initially provided with new carts.

2. When a Customer notifies Franchisee of a broken or damaged container, Franchisee shall replace or repair the container prior to the Customer's next scheduled collection.

3. If a Customer reports that a container has been stolen and Franchise can verify that the container has been stolen and not re-purposed, Franchisee shall provide the Customer with a replacement container prior to the Customer's next scheduled collection.

4. [Defined level of standard service to be inserted here.]

5. If a Customer consistently overfills a container such that on collection day refuse is spilling from the container, and the Customer refuses to arrange for additional collection, Franchisee shall bring this situation to the attention of the Administrator. The Administrator shall take measures allowed by the El Segundo Municipal Code to ensure that the Customer is subscribing to a level of service consistent with its needs.

6. After containers are emptied, they shall be returned upright to the location from which they were picked up by Franchisee's employees. Franchisee's employees shall use reasonable means to ensure that containers are not deposited in any driveway, sidewalk, or street other than at the curb.

7. Franchisee agrees to clean (including steam cleaning) and repaint, at its cost, all bins provided for Civic Waste services upon City's request without charge once per year. All containers must be maintained in a safe, functional condition.

EXHIBIT 4

PLANNING REQUIREMENTS, CUSTOMER SERVICE, AND EDUCATION

1. Transition Plan

Franchisee shall provide the City with a transition plan no later than March 1, 2019, which shall include, but not be limited to:

1.1 Franchisee's plan and schedule for acquiring and providing the vehicles and containers required to provide the services required by this Agreement;

1.2 Descriptions or vendor specification sheets for the vehicles and containers that Franchisee will provide;

1.3 Copies of the education and informational materials that Franchisee will provide to customers; and

1.4 Franchisee's Customer list and copies of collection route maps.

2. Customer Education and Communication.

Franchisee shall provide all Customers with education and information materials as follows:

2.1 To all Customers during the pre-service planning period described in Section 3 of this Agreement, and to all new customers, written information that describes:

a. Franchisee's services, including how materials are diverted from disposal and container sizes available;

b. Customer's collection schedule, including when collection will occur when a Customer's collection day falls on a Holiday, and those Holidays that are observed by Franchisee;

c. How refuse and materials are to be prepared and placed in containers and a description of wastes and materials that are not be placed in containers;

d. How containers are to be placed and made accessible for collection by Franchisee;

e. Proper handling and disposal of hazardous wastes and universal wastes, including identification of local facilities and events that accept these wastes;

f. How to contact Franchisee's customer service office, including the telephone number, email address, and times during which customer service personnel

are available to respond to customer requests;

g. Franchisee's policy for investigating and responding to Customer complaints and requests for service; and

h. The availability of rollout/backyard service, the fees associated with this service, and the criteria or process for applying for an exemption from these fees.

2.2 Once per quarter throughout the Term of this Agreement, Franchisee shall provide Customers with a newsletter or bill insert, as determined by the Administrator, that describes and discusses:

a. The percent of waste and materials collected from Customers that Franchisee has diverted from disposal during the previous six months;

b. Upcoming local events for the collection of hazardous and universal waste;

c. Planned changes to Franchisee's services, collection schedules, or routes;

d. How refuse and materials are to be prepared and placed in containers and a description of wastes and materials that are not be placed in containers; and

e. Any other issues related to the Franchisee's services that are affected by Customer behavior.

2.3 Prior to distributing any materials to Customers, Franchisee shall provide drafts of these materials to the Administrator for review and comment at least thirty (30) days prior distribution of these materials to Customers.

2.4 Franchisee's customer service telephone number and email address is to be identified on all materials distributed to Customers.

2.5 All costs for preparation, printing, and distribution of customer education and information materials is to be at Franchisee's expense, and shall not be billed to or the responsibility of City or Franchisee's Customers.

EXHIBIT 5

SCHEDULE OF LIQUIDATED DAMAGES

The following liquidated damages shall apply and be due and payable by Franchisee for breaches of the terms of this Agreement by Franchisee.

Conditions When Liquidated Damages Apply		Liquidated Damage Amount
I. Franchisee Operations		
1.1	Failure of Franchisee to achieve and maintain a monthly Waste Diversion Rate as described in Section 17.3 and Exhibit 12 of this Agreement.	$5,000 per month for each month that the required Waste Diversion Rate is not achieved or maintained
1.2	Failure to implement the services described in this Agreement	$5,000 per day that the services are not implemented
1.3	Failure to clean up litter or spills from Franchisee's vehicles as specified in this Agreement	$500 per incident
1.4	Failure to deliver a container to a Customer or make a container exchange requested by a Customer prior to the Customer's next scheduled collection.	$100 per incident
1.5	Failure to repair or replace a damaged or missing container prior to the Customer's next scheduled collection.	$100 per incident
1.6	Failure to respond to a Customer service request within 24 hours or the end of the next business day, whichever is sooner.	$100 per incident
1.7	Failure to notify a Customer of the reason for non-collection.	$100 per incident
1.8	Failure to collect a missed pick-up before the end of the next business day after receiving a notice from Customer	$200 per incident
1.9	Failure to replace containers in their approximate original, upright position after service more than 20 times in any month	$200 per incident greater than 20 per month
1.10	Failure to repair damage caused to private property within 30 days	$500 for each day greater than 30 that the damage is not repaired
1.11	Failure to begin service to a new Customer within 5 business days of receiving Customer request	$200 per incident
1.12	Failure to remove containers from premises that are no longer receiving service from Franchisee within 3 days of being requested to do so by the City	$500 per day that the containers are not removed after request by the City
1.13	Providing services to Customers that are not authorized by this Agreement	$1,000 per incident

	Conditions When Liquidated Damages Apply	Liquidated Damage Amount
2.	Franchisee Vehicles	
2.1.	Use of vehicles that are not in compliance with SCAQMD Rule 1193 and this Agreement	$5,000 per vehicle per day that such a vehicle is used in the City
2.2	Use of any vehicles in the City that have not been properly registered or inspected	$500 per vehicle per day that such a vehicle is used in the City
2.3	Failure to remove graffiti or tagging from vehicles	$500 per vehicle

	Conditions When Liquidated Damages Apply	Liquidated Damage Amount
3.	Containers	
3.1	Failure to provide containers that meet the minimum standards specified in this Agreement	$10 per container not meeting the minimum standards
3.2	Failure to place labels or stickers on containers as required by this Agreement	$10 per container
3.3	Failure to provide labels or stickers on containers that contain the information specified in this agreement	$10 per container
3.4	Failure to remove graffiti or tagging from containers	$25 per incident

	Conditions When Liquidated Damages Apply	Liquidated Damage Amount
4.	**Submittals to the City**	
4.1	**Failure to provide a monthly report, payment, or other required submittal by the due date**	**$100 per day that the report or submittal is not submitted**
4.2	**Submittal of false or inaccurate information on a report or form**	$1,000 per incident per report
4.3	**Failure to provide verification of insurance or copies of inspections or certifications requested by City or required by this Agreement by the due date**	**$250 per incident**
4.4	**Failure to provide an acceptable annual update to Franchisee's Waste Disposal and Diversion Plan**	**$500 per incident**

	Conditions When Liquidated Damages Apply	Liquidated Damage Amount
5.	Communication with Customers	
5.1	Failure to provide customer service representatives during times required	$200 per day
5.2	Failure to provide written notifications to customers	$200 per incident

5.3	Failure to provide advance copies of notifications to Customers to the City for review and comment	$500 per incident
5.4	Failure to provide notifications, newsletters, or other Customer education materials required by this Agreement	$1,000 per incident
5.5	Acceptance or demands for gratuities or any other payments from Customers not specifically authorized by this Agreement	$10,000 per incident
5.6	Representing that Franchisee has the exclusive right to provide temporary bin service to Customers	$500 per incident

Payment of any liquidated damages by Franchisee shall not release Franchisee from fulfillment of the terms of this Agreement.

EXHIBIT 6

REQUEST FOR PROPOSALS FOR RESIDENTIAL SOLID WASTE COLLECTION, RECYCLING, AND DISPOSAL SERVICES AND CIVIC SOLID WASTE SERVICES FOR THE CITY OF EL SEGUNDO

[Attach Final RFP]

EXHIBIT 7

FRANCHISEE'S PROPOSAL IN RESPONSE TO CITY'S RFP

[Attach Franchisee's Proposal]

EXHIBIT 8

PROPOSITION 218 RATES

[Include Approved Residential Rate Schedule]

EXHIBIT 9

FORM OF GUARANTY

PARENT COMPANY GUARANTY

This GUARANTY AGREEMENT ("Guaranty") is made as of the ____ day of _____ 2019, by _____ ("Guarantor"), for the benefit of the City of El Segundo ("City"). Guarantor and City are individually referred to herein as a "Party" and collectively as the "Parties."

RECITALS

WHEREAS City has entered into a Residential Franchise and Civic Solid Waste Services Agreement (the "Agreement") dated _____, 2019 with _____ ("Contractor") pursuant to which Contractor is obligated to provide residential and civic solid waste services within the City on the terms and conditions set forth therein.

WHEREAS Guarantor is the parent organization of Contractor;

WHEREAS Guarantor has agreed to guarantee the performance of the Agreement in the manner hereinafter set forth;

WHEREAS this Guaranty is approved by, or is made pursuant to authority granted by, the Board of Directors of Guarantor;

WHEREAS the Board of Directors of Guarantor has determined that this Guaranty directly, or indirectly, benefits Guarantor.

AGREEMENT

NOW, THEREFORE, in consideration of the mutual promises and covenants set forth herein, and for other good and valuable consideration, the receipt of which is hereby acknowledged, the Parties agree as follows:

1. In consideration of the City entering into the Agreement with the Contractor, as Guarantor hereby acknowledges, Guarantor hereby unconditionally and irrevocably guarantees to the City:

1.1 The due and punctual performance and observance by the Contractor of all duties, acts, covenants and obligations to be performed or observed by the Contractor under or pursuant to the Agreement; and

1.2 The due and punctual payment by the Contractor of all sums payable under or pursuant to the Agreement to the City as and when the same fall due.

2. In the event Contractor fails to carry out, observe or perform any of the acts, obligations, duties, undertakings, covenants and conditions under the Agreement, Guarantor will be liable for and shall indemnify the City against all losses, damages, costs, expenses, whatsoever which the City may incur by reason or as a consequence or any such failure on the part of Contractor.

3. Guarantor shall not be discharged or released from this Guarantee by the occurrence of any one or more of the following:

3.1 Any alteration to the nature of the extent of the services or otherwise to the terms of the Agreement;

3.2 Any allowance of time, forbearance, indulgence or other concession granted to the Contractor under the Agreement or any other compromise or settlement of any dispute between the City and the Contractor;

3.3 The liquidation, bankruptcy, administration, dissolution, or any change in name, composition or constitution of the Contractor or the Guarantor.

4. Guarantor understands and acknowledges the critical nature of the services provided by Contractor pursuant to the Agreement, and the critical importance of those services being provided to the community in a timely fashion. The failure of Contractor to timely collect and haul solid waste in accordance with the terms and conditions of the Agreement poses a significant risk to public health and safety. Consequently, Guarantor's duty to guaranty the punctual performance of Contractor's solid waste collection and hauling obligations shall attach immediately upon demand from the City and without regard to whether City has yet taken action against Contractor or exhausted all or any remedies available to it under the Agreement.

5. This Guaranty is a continuing guaranty and, accordingly, shall remain in effect until all obligations, duties, undertakings, covenants, conditions and warranties now or hereafter to be carried out or performed by the Contractor under the Agreement, or any amendments thereto, shall have been satisfied or performed in full and is in addition to and not in substitution for any other security for which the City may at any time hold for the performance of such obligations and may be enforced without first having recourse to any such security and without taking any other steps or proceedings against the Contractor. The City's rights under this Guaranty are in addition to and not exclusive of those provided by the Agreement or by law.

6. Notwithstanding anything to the contrary herein, Guarantor's liability under this Guaranty shall not exceed Contractor's liability under the Agreement.

7. All notices, requests, demands and other communication under this Guaranty shall be deemed to have been duly given (a) when delivered in person to the address of the Party listed below, (b) upon confirmation of receipt when transmitted by facsimile transmission to the number of the Party listed below, (c) upon receipt after dispatch by registered or certified mail to the address of the Party below, or (d) on the next business day if transmitted by national overnight courier to the address of the Party below, with confirmation of delivery.

To Guarantor:

To City:

City of El Segundo
Attn: City Manager
350 Main Street
El Segundo, CA 90245

8. This Guaranty shall be binding upon Guarantor and its successors and assigns.

9. This Guaranty constitutes the entire agreement and understanding between the parties hereto and supersedes any and all prior agreements and understandings, oral or written, relating to the subject matter hereof. Each of the Parties acknowledges that no other Party, nor any agent or attorney of any other Party, has made any promise, representation, or warranty whatsoever, and acknowledges that the Party has not executed or authorized the execution of this Guaranty in reliance upon any such promise, representation or warranty, that is not expressly contained herein. Guarantor shall be responsible for guarantying all obligations of the Contractor under the Agreement and any amendments thereto.

10. Each of the individuals signing this agreement on behalf of a Party hereto warrants and represents that such individual is duly authorized and empowered to enter into this agreement and bind such Party hereto.

IN WITNESS WHEREOF, the Parties have executed this Guaranty as of the date first hereinabove set forth.

GUARANTOR

[NAME]

By: _____

Print: _____

Title: _____

CITY

By: _____
City Manager

EXHIBIT 10

CIVIC SOLID WASTE SERVICES

1. Street Cans. Collect refuse from all street-side cans and refuse containers in the downtown area of El Segundo (Main Street, etc.), along Grand Avenue and Imperial Avenue, at bus stops and public parking lots, and other areas determined by City at least once weekly or more frequently if the cans become 80% full within the week. Each of these street cans shall be regularly monitored by Franchisee to ensure the frequency of collection is adequate to guard against overflowing cans/containers.

2. City Facilities. Provide roll-off and bin refuse collection and recycling services at the following City facilities:

Facility	Service Description	Frequency
City Hall	1S (3-yd^3), 1R (3-yd^3)	3x/week
Police Department	1S (3-yd^3), 1R (3-yd^3)	3x/week
Fire Station 1	1S (3-yd^3), 1R (3-yd^3)	3x/week
Fire Station 2	1S (3-yd^3), 1R (3-yd^3)	3x/week
Library	1S (3-yd^3), 1R (3-yd^3)	3x/week
Public Works Maintenance Yard	2S (3-yd^3), 1R (3yd^3), 1A (10-yd^3), 1SS (20-yd^3), 2G (40-yd^3), 2R (40-yd^3)	S+R (3x/week); A (1x/week); SS (2x/week); G (2x/week); R (1x/week)
Water Yard	1S (3-yd^3)	3x/week
Parks Maintenance Yard	4S (3-yd^3), 1R (3-yd^3)	3x/week
Park Vista	2S (3-yd^3), 1R (3-yd^3)	3x/week
The Lakes Golf Course	3S (3-yd^3), 1R (3-yd^3)	3x/week
Campus ES Soccer Field	1S (3-yd^3), 1R (3-yd^3)	3x/week
Boy Scout House	1S (3-yd^3)	3x/week

G = Green Waste; S=Solid Waste; R=Recyclable Materials, A=Asphalt Waste; O=Organic Waste; SS=Street Sweeping Waste
*=Hinged Covers

On-call collection requests must be fulfilled within 24 hours or one business day. The frequency of collection may change, as determined by the City.

3. Community Events. Provide refuse, recycling material, and organic waste collection service at City-sponsored events including, without limitation, the Fourth of July Fireworks Show, Concerts in the Park, Hometown Fair, Richmond Street Fair, and the Holiday Parade.

4. When requested by the city, collect abandoned items from the public rights-of-way. Collection route drivers will be responsible for reporting instances of bulky items in the public rights-of-way and reporting these instances to the franchisee's dispatcher. The dispatcher will be responsible for arranging for these items to be collected without waiting to be asked to do so by the city.

5. Emergency Service. Provide labor and equipment to assist the City with cleanup and debris removal activities required as a result of a natural or man-made disaster, according to a fee schedule established with the City.

EXHIBIT 11

SCHEDULE OF SUBMITTALS

Report or Submittal	Due Date
1. Copies of initial education and marketing materials for distribution to new customers	March 1, 2019
2. Copies of Customer notifications and educational materials provided to the City	March 1, 2019
3. Proof of insurance - initial	Prior to execution of this Agreement
4. Proof of insurance -revisions or updates	Within ten days of the effective date of any change or revision
5. Monthly report	30 days after the end of the month
6. Initial Waste Disposal and Diversion Plan	April 1, 2019
7. Annual update to Waste Disposal and Diversion Plan (Section 17.1.6)	The anniversary of the Effective Date of this Agreement
8. Copy of Franchisee's transition plan	March 1, 2019
9. Copies of collection route maps	April 1, 2019 and 45 days prior to the implementation of any changes
10. Copy of Franchisee's contingency plan (Section 8.7)	April 1, 2019 and whenever the plan is changed or updated
11. Activities Report (Section 18.1)	Annually, 90 days after the end of Franchisee's fiscal year

EXHIBIT 12

EXAMPLE OF METHOD BY WHICH FRANCHISEE'S WASTE DIVERSION RATE IS TO BE CALCULATED AND REPORTED TO THE CITY

Calculation. Franchisee shall achieve and maintain a Waste Diversion Rate that is to be calculated for each reporting period as follows:

Total weight (in tons) of Solid Waste, Recyclable Materials, and Organic Waste collected by Franchisee from Customers in the City that is Diverted from Disposal, divided by the total weight (in tons) of Solid Waste, Recyclable Materials, and Organic Waste collected by Franchisee from Customers in the City during the same reporting period.

Example: During a reporting period, Franchisee collected and diverted the following quantities:

	Collected from Customers	Diverted from Disposal
Solid Waste	500 tons	100 tons
Recyclable Materials	200 tons	180 tons
Organic Waste	200 tons	200 tons
TOTALS	900 tons	480 tons

The Franchisee's Waste Diversion Rate for this reporting period would be calculated as: $480 \div 900 = 53.3\%$

Franchisee shall calculate its waste diversion rate each month and report this rate to City in a method and form specified by City.

Notwithstanding the other provisions of this Agreement, Franchisee shall Divert from Disposal not less than sixty-five percent (65%) of all Construction and Demolition Debris collected when providing the Temporary Bin Services authorized by this Agreement.

NOTE: The preceding form agreement is for automated collection services. Should the City opt instead for manual residential collection, the agreement will be modified accordingly.

Appendix C. City Facilities

Facility	Service Description	Frequency
City Hall	1T (3-yd^3), 1R (3-yd^3)	3x/week
Police Department	1T (3-yd^3), 1R (3-yd^3)	3x/week
Fire Station 1	1T (3-yd^3), 1R (3-yd^3)	3x/week
Fire Station 2	1T (3-yd^3), 1R (3-yd^3)	3x/week
Library	1T (3-yd^3), 1R (3-yd^3)	3x/week
Public Works Maintenance Yard	2T (3-yd^3), 1R (3yd^3), 1A (10-yd^3), 1SS (20-yd^3), 2G (40-yd^3), 2R (40-yd^3)	T+R (3x/week); A (1x/week); SS (2x/week); G (2x/week); R (1x/week)
Water Yard	1T (3-yd^3)	3x/week
Parks Maintenance Yard	4T (3-yd^3), 1R (3-yd^3)	3x/week
Park Vista	2T (3-yd^3), 1R (3-yd^3)	3x/week
The Lakes Golf Course	3T (3-yd^3), 1R (3-yd^3)	3x/week
Campus ES Soccer Field	1T (3-yd^3), 1R (3-yd^3)	3x/week
Boy Scout House	1T (3-yd^3)	3x/week

Hinged Covers for 3 yarders

T= Trash; R= Recyclables; A= Asphalt Debris;

G= Green Waste; SS= Street Sweeping Debris

Agreement No. 5652

EDCO

edcodisposal.com

"We'll Take Care of It"

EL SEGUNDO CENTENNIAL

EXHIBIT 7

FRANCHISEE'S PROPOSAL IN RESPONSE TO CITY'S RFP

On the Road to Zero Waste

Contact:
Steve South
President & Chief Executive Officer
ssouth@edcodisposal.com
(760) 744-5615 ext.155 Fax: (760) 744-8364

Printed on 100% recycled paper…*naturally*!

EDCO
WASTE & RECYCLING SERVICES

November 5, 2018

City of El Segundo
350 Main Street
El Segundo, CA 90245

Family owned and operated EDCO is pleased to submit the enclosed response to the City of El Segundo Request For Proposal No. 19-08 for Residential Solid Waste Collection, Recycling and Disposal Services and Civic Solid Waste Services .

EDCO believes this proposal will exceed the expectations of the City and provides a sustainable 50% diversion plan for years to come. Most importantly, EDCO will consistently demonstrate a commitment to provide superior customer service with a *"We'll Take Care of It"* approach to El Segundo residents.

As described in the submittal, EDCO will invest in a new *Near Zero* Renewable Natural Gas (RNG) powered fleet to serve the City, transition the City to three stream source separated collection and initiate direct billing to residents. In addition, EDCO is providing an automated or manual collection option to the City.

EDCO has reviewed the draft Agreement, the RFP, Addendum One, and has conducted all necessary due diligence to investigate and confirm the material facts upon which the proposal is based. EDCO acknowledges the proposed terms and rates outlined are good for a period of 180 days from the submission deadline.

EDCO believes this innovative, comprehensive, vertically integrated proposal provides the best overall value for the City of El Segundo on a sustainable basis. EDCO looks forward to the opportunity to discuss various aspects of our proposal in detail.

Please note that our designated representative for all communications and representations regarding this RFP is Steve South, the President and Chief Executive Officer of EDCO, who may be reached at 760.744.5615 x155, via email at ssouth@edcodisposal.com or via facsimile at 760.744.8364

Thank you for your consideration of our proposal.

Sincerely,

Steve South
President and Chief Executive Officer

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B. Proposer Information

B.1 Business Structure

EDCO Disposal Corporation is the legal name of the proposing entity that would sign the Franchise Agreement. EDCO Disposal Corporation was incorporated March 27, 1967 in the State of California.

EDCO Disposal Corporation has been organized and doing business under this legal structure for over 51 years.

EDCO Disposal Corporation's sole, equal shareholders are Edward G. Burr and Sandra L. Burr, Trustees of the Burr 2001 Community Trust, dated April 2, 2001.

The Officers of EDCO Disposal Corporation are:

- Edward Burr – Co-Chair of the Board of Directors
- Sandra Burr –Co-Chair of the Board of Directors
- Cole Burr – Vice Chair of the Board of Directors
- Steve South – President & Chief Executive Officer
- Alan Walsh – Vice President & Chief Financial Officer
- John Snyder – Vice President & Chief Administrative Officer
- Efrain Ramirez – Senior Vice President



EDCO Disposal Corporation corporate headquarters are located at 6670 Federal Blvd., in Lemon Grove, CA 91945.

EDCO Disposal Corporation local headquarters are located at 950 East 27th Street, Signal Hill, CA 90755.



EDCO was founded in March of 1967 by Ed and Sandy Burr, an entrepreneurial married couple with a clear vision for their company. As they were 51 years ago during the formation, Ed and Sandy remain the owners of EDCO and a testimony to a determined pursuit of the American dream.

EDCO initially began operations serving as a collector in the City of La Mesa and through an unparalleled commitment for providing superior customer service, then began a series of acquisitions of other family-owned operators. This allowed for an unprecedented growth period including the formation of a sister company, Burrtec Waste Industries, and integrated operations in six Southern California Counties.

Today, **EDCO is the largest family held waste and recycling company in the State of California** and when combined with Burrtec, are estimated to be one of the largest overall in the United States. Operations include automated collection, commingled recycling processing, construction demolition processing, transfer and transport as well as logistics and a developing organics infrastructure, all performed by a dedicated team at multiple facilities through Southern California.

In an industry that appears dominated by consolidation, with three generations of Burr family members active in the company and a professional management team in place, EDCO has embraced its unique role as premier service provider that is firmly committed to innovation and market development. One element of the company's success has been the ability to successfully respond to a number of evolving Federal, State and local mandates; acting quickly, creatively and responsibly, while investing the significant resources required creating sustainable recycling solutions.



EDCO is a leader in developing innovative options to solid waste collection, transfer, processing, and disposal challenges. Through the application of advanced technologies, EDCO has been a trend-setter in all facets of solid waste handling, from residential, commercial and industrial solid waste collection, to materials processing and recycling, to transfer and landfill disposal. Since **EDCO opened its first mechanized recycling processing facility in 1989**, EDCO has embraced Zero Waste as the goal and is committed to continually reinvest in this path.

EDCO balances the vision of the future with the realities of ongoing operations by investing in a professional, modern Natural Gas (NG) powered fleet that meets all State and Local guidelines. **EDCO operates a 100% NG powered fleet throughout the region** and is in compliance with all South Coast Air Quality Management (SCAQMD) regulations. In early 2017, **EDCO converted to Renewable Natural Gas (RNG) as a fuel for all of its NG powered fleet throughout Southern California.**

In summer of 2017, **EDCO took delivery on the initial *Near Zero* emission collection vehicles placed in service in the State of California and in October 2018, EDCO has taken another step towards reducing its carbon footprint with the introduction of four new *Near Zero* (NZ) Natural Gas powered over-the-road, day cab tractors. These new tractor/trailer combos are among the first over-the-road NZ engines in the State of California, reflecting the recent release of the technologically advanced engine in this larger class.**



In 2012, EDCO Recycling and Transfer (ER&T), opened in Signal Hill, becoming the tenth solid waste facility operated by the company in Southern California. **The opening of ER&T increased EDCO's combined permitted Southern California processing and transfer capacity to over 3,000,000 tons per year.**

In 2013, the nearby Administrative Terminal was opened to house the collection fleet, Customer Service, training and maintenance needs of the fleet. The facility was designed to green building standards and includes a RNG fuel station powered by roof top solar panels and state of the art storm-water collection and filtering system.



One significant advantage both ER&T and the Administrative Terminal provide the City of El Segundo is that they are both located about 20 miles away. **The proximity of these EDCO facilities to the El Segundo collection routes will:**

- Reduce travel times to and from the terminal where the trucks park
- Reduce road impacts to the City
- Reduce emissions
- Enhance service responsiveness

These facilities are part of EDCO's Southern California network of infrastructure, as a snapshot, EDCO operates:

- Two large volume commingled recycling processing facilities
- Two mixed Construction Demolition & Inert processing facilities
- Six State Certified Buyback Centers
- Six Permanent Household Hazardous Waste Collection Facilities
- Nine NG Fuel Stations, including three Public Stations that are open 7/24
- Ten truck terminals & maintenance facilities
- Ten total Material Recovery Facility / Transfer Stations



EDCO is driven as a service organization and the plan is executed daily by a loyal and committed team of tenured employees. These highly trained and experienced professionals have allowed EDCO to sustain itself both as an industry leader and as a company that is home to a number of two and even three generation of employee family members.

In order to attract, retain and cultivate this dynamic team, EDCO provides an equal, no cost benefits package to all of its valued employees, from entry level positions to senior management. Included in this no cost benefit package is full health coverage, dental coverage, life insurance and a 401k with a 5% company match.



These remarkable benefits provide peace of mind and security to employees, which in turn solidifies a stable and long term loyal workforce. This is a very unique aspect of EDCO's commitment to its people and rare in the current business environment.

EDCO also has one of the most competitive overall wage scales in the industry and invests in an added premium for personnel who have been with the company five years or longer. EDCO does not use temporary workers on an ongoing basis, including recycling processors, which adds to a higher retained skill set in all areas. EDCO strongly believes in advancing internal personnel first, creating priority promotional opportunities for existing employees.

EDCO's average employee has a 15.5 year tenure with the company, with numerous 20-year, 30-year and even several 40-year employees. In addition, EDCO also prides itself on having a number of two and even three generation employees who have worked in the organization.

As evidenced by its Mission Statement, the EDCO vision remains as clear as it was in 1967:

Our mission is to efficiently serve the waste collection, disposal and recycling needs of our customers while ensuring a safe and rewarding career for our employees.

We will achieve this objective in a professional, innovative manner that consistently displays our integrity and genuine commitment to provide superior customer service.



State of California
Secretary of State

CERTIFICATE OF STATUS

ENTITY NAME:

EDCO DISPOSAL CORPORATION

FILE NUMBER:	C0524099
FORMATION DATE:	03/27/1967
TYPE:	DOMESTIC CORPORATION
JURISDICTION:	CALIFORNIA
STATUS:	ACTIVE (GOOD STANDING)

I, ALEX PADILLA, Secretary of State of the State of California, hereby certify:

The records of this office indicate the entity is authorized to exercise all of its powers, rights and privileges in the State of California.

No information is available from this office regarding the financial condition, business activities or practices of the entity.

IN WITNESS WHEREOF, I execute this certificate and affix the Great Seal of the State of California this day of October 30, 2018.

ALEX PADILLA
Secretary of State

RYM

NP-25 (REV 03/2018)

B.2 Municipal Collection Experience

EDCO serves the following public agencies in Los Angeles County:

- City of Lakewood – Exclusive for all services
- City of La Mirada – Exclusive for all services
- City of Long Beach – Non-Exclusive for commercial and industrial
- County of Los Angeles – Non-Exclusive for commercial and industrial
- City of Rancho Palos Verdes – Exclusive for residential / Non-Exclusive for Commercial
- City of Signal Hill – Exclusive for all services

On the following two charts, please find a list of jurisdictions EDCO services, including a basic overview of services and a detailed chart with contact references for each jurisdiction.

In addition, as an attachment to this submittal **please find numerous Letter of References on EDCO from a number of Southern California municipalities.** EDCO believes these representations provide a detailed, diverse and professional assessment of the commitment the organization has consistently demonstrated over the last 50 years to providing superior customer service.



EDCO Reference List

CITY	CONTACT	TITLE	ADDRESS	Phone #	EMAIL
City of Buena Park	Jim Vanderpool	City Manager	6650 Beech Blvd. Buena Park, CA 90622	714-562-3670	jvanderpool@buenapark.com
City of Coronado	Clifford Maurer	Director of Public Services & Engineering	1300 First St. Coronado, CA 92118	619-522-2652	cmaurer@coronado.ca.us
City of Encinitas	Bill Wilson	Management Analyst III	505 S. Vulcan Avenue Encinitas, CA 92024	760-633-2846	Bwilson@ci.encinitas.ca.us
City of Escondido	Rich Odonnell	Deputy Director of Public Works	201 N. Broadway Escondido, CA 92025	760-839-4668	rodonnell@escondido.org
City of Imperial Beach	Andy Hall	City Manager	825 Imperial Beach Blvd. Imperial Beach, CA 91932	619-423-8615	ahall@imperialbeachca.gov
City of La Mesa	Yvonne Garrett	City Manager	8130 Allison Avenue La Mesa, CA 91941	619-667-1311	ygarrett@ci.la-mesa.ca.us
City of La Mirada	Marlin Munoz	Senior Administrative Analyst	15515 Phoebe Ave, La Mirada, CA 90638	562-902-2372	mmunoz@cityoflamirada.org
City of La Palma	Laurie Murray	City Manager	7822 Walker Street La Palma, CA 90623	714-690-3338	LaurieM@cityoflapalma.org
City of Lakewood	Lisa Rapp	Public Works Director	5050 N. Clark Avenue Lakewood, CA 90712	562-866-9771 ext. 2500	LRAPP@lakewoodcity.org
City of Lemon Grove	Lydia Romero	City Manager	3232 Main Street Lemon Grove, CA 91945	619-825-3800	lromero@lemongrove.ca.gov
City of Long Beach	Diko Melkonian	Environmental Services Manager	2929 East Willow Street Long Beach, CA 90806	562-570-2850	Diko.Melkonian@longbeach.gov
City of National City	Leslie Deese	City Manager	1243 National City Blvd. National City, CA 91950	619-336-4242	LDeese@nationalcityca.gov
City of Poway	Pam Gravel	Senior Management Analyst	14467 Lake Poway Road Poway, CA 92064	858-668-4702	PGravel@poway.org
City of Rancho Palos Verdes	Lauren Ramezani	Senior Admin. Analyst	Rancho Palos Verdes, CA 90275	310-544-5245	Laurenr@rpv.com
City of San Diego	Mario Sierra	Environmental Services Director	9601 Ridgehaven Court San Diego, CA 92123	858- 573-1212	MSierra@sandiego.gov
County of San Diego	Eric Wolff	Solid Waste Planning & Recycling	210, M.S. O-350, San Diego, CA	858-694-2468	Eric.Wolff@sdcounty.ca.gov
City San Marcos	Michael Gordon	Administrative Services Manager	1 Civic Center Drive San Marcos, CA 92078	760-744-1050 ext. 3116	mgordon@san-marcos.net
City of Signal Hill	Charlie Honeycutt	City Manager	2175 Cherry Avenue Signal Hill, CA 90806	562-989-7302	CHoneycutt@cityofsignalhill.org
City of Solana Beach	Greg Wade	City Manager	635 S. Highway 101 Solana Beach, CA 92075	858-720-2444	gwade@cosb.org
City of Vista	Patrick Johnson	City Manager	P.O. Box 1988 Vista, CA 92085	760-639-6131	patrickj@ci.vista.ca.us

Community Waste Collection & Recycling Services Provided by EDCO



Legend:

Residential Collection:

- Automated Trash
- Automated Commingled Recycling
- Automated Yard Waste
- Manual Yard Waste
- E-Waste
- Household Hazardous Waste (HHW)
- Universal Waste

Commercial & Multi-Family Collection:

- Trash
- Commingled Recycling
- Industrial Trash & Recycling

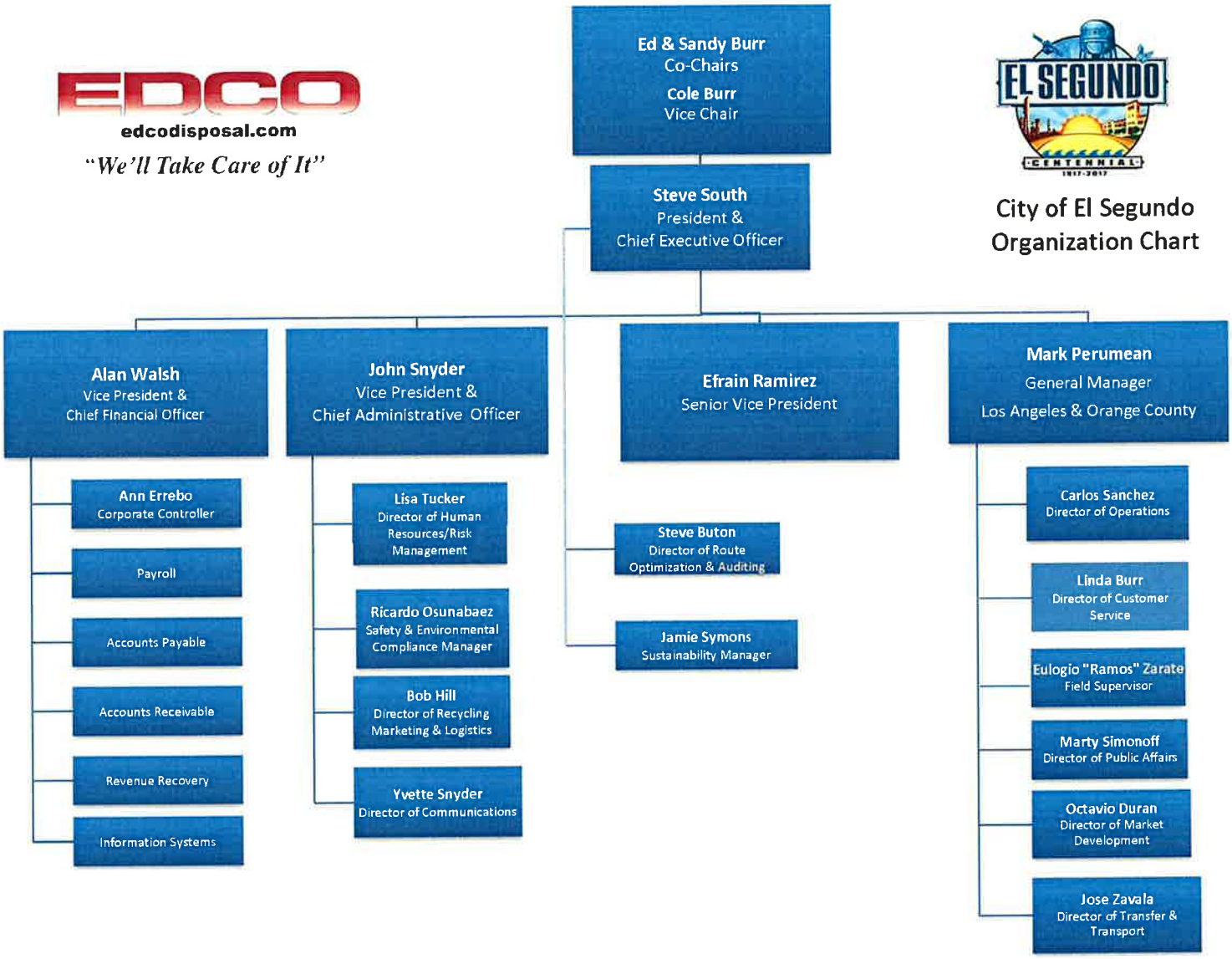
B.3 Key Personnel

EDCO prides itself in being able to offer the City of El Segundo an experienced senior staff with over 200 years of combined knowledge and diverse capabilities. To that end, attached please find an Organizational Chart for key personnel assigned to ongoing management of the City of Long Beach Agreement.

- Mr. Steve South, President and CEO, will be responsible for all inquiries regarding this submittal, contract execution and ongoing issues of an elevated nature. Mr. South is intimately involved in all aspects of EDCO.
- Mr. Alan Walsh, Vice President and Chief Financial Officer, will oversee all reporting and billing functions associated with this Agreement. Mr. Walsh has over 35 years of direct industry experience in these areas.
- Mr. Efrain Ramirez, Senior Vice President, has over 46 years of tenure with EDCO and has overseen tremendous growth and continued stability in the Los Angeles and Orange County Divisions with the development of new facilities, new franchise agreements, and acquisitions and will be involved with the service transition.
- Mr. Mark Perumean, General Manager, will oversee this Agreement. Mr. Perumean has directly worked with the Cities of Buena Park, La Palma, Lakewood, La Mirada, Signal Hill, Long Beach and Rancho Palos Verdes for many years.
- Mr. Carlos Sanchez, Director of Operations, will oversee the daily operations associated with this Agreement. Mr. Sanchez has extensive industry experience.
- Ms. Linda Burr, Director of Customer Service, will focus on ensuring expectations are exceeded for all internal customer interactions, including telephonic and electronic correspondence.
- Eulogio "Ramos" Zarate, Route Supervisor, – Will ensure daily collection operations exceed the City expectations.
- Mr. Marty Simonoff, Director of Public Affairs, will coordinate the public outreach efforts and be a visible member to City officials, staff and the community. He will be supported by EDCO field representatives to maximize exposure.
- Mr. Bob Hill, Director of Recycling and Logistics, will work to ensure maximum material value is received on an ongoing basis, as well as identify new commodities that can be recycled on a sustainable basis.
- Ms. Yvette Snyder, Director of Public Education, will ensure all public education efforts exceed the expectations of the City of El Segundo, including electronic, printed and other education tools for the community.
- Ms. Jamie Symons, Sustainability Manager, – will ensure the diversion levels proposed are met on a consistent basis and are effectively communicated to the City of El Segundo.

EDCO
edcodisposal.com
"We'll Take Care of It"

City of El Segundo Organization Chart



Mr. Steve South
President / Chief Executive Officer



Mr. South joined EDCO in 1993 as Director of Service and after then serving as General Manager of San Diego County operations. In 1995, he was named Vice President and Chief Operating Officer. In 2005, he was named President & Chief Executive Officer for all EDCO companies. He and his family reside in Southern California.

In his duties, Mr. South is responsible for oversight of all operations in Los Angeles County, Orange County and San Diego County, including refuse and recycling collection, processing / marketing / transportation of recyclables, customer service, inter-governmental affairs, market development, transfer and transport operations. In addition, he has directly overseen the development, permitting, financing, design and construction of ten new Solid Waste / Material Recovery Facilities.

Participation Includes:

- Member, California Refuse Removal Council Board of Directors, Member of the Solid Waste Association of Orange County, Member of the Los Angeles County Waste Management Association and Member of the San Diego County Disposal Association.
- Current President of the Los Angeles County Waste Management Association.
- Current President of the San Diego County Disposal Association.
- Past Mayoral appointee to the City of San Diego Solid Waste Hearing Panel and past appointee of the Board of Supervisors as to the County of San Diego Solid Waste Hearing Panel.
- Past Chairman of the City of La Mesa Independent Bond Oversight Committee, Past Chairman of the Board of Trustees of St. Augustine High School, Past President of the National City Chamber of Commerce and Past President of the Boys and Girls Clubs of National City.

Awarded:

Officially recognized by the United States House of Representatives, the State of California Senate and Assembly, the County of San Diego and the Port of San Diego among others, for outstanding business leadership and community support.

Alan Walsh
Chief Financial Officer



Before joining EDCO, Mr. Walsh has spent the past 25 years in senior management roles in the solid waste industry throughout Southern California. He began his career as an accountant with SCA Services Inc. in 1980 and following the merger with Waste Management Inc., rose through the ranks to Regional Controller for Orange County in 1989 and for Los Angeles County in 1995. In 1999, he was named District Manager for San Diego and in 2001 named Market Area Vice President for San Diego, Orange and the Coachella Valley area of Riverside County.

In 2005, he joined EDCO as Chief Financial Officer for all affiliated entities. He and his family currently reside in Southern California.

His duties include oversight of all financial aspects for the operations including financial reporting, banking and credit facilities, risk assessment and analysis. In addition he also oversees billing and IT systems.

Participation Includes:

- Member of the Solid Waste Association of Orange County Disposal Association and San Diego Disposal Association Board of Directors.
- Two-term past President of the San Diego County Disposal Association Board of Directors.
- Past Member of the Board of Directors of the Boys and Girls Club of East San Diego County.
- Graduate and Member of the Leadership Team of the East San Diego Chamber of Commerce.

Mr. Efrain Ramirez
Senior Vice President



Mr. Ramirez originally joined the company as a helper in 1972 and after a series of advancements, was named a Field Supervisor in 1979. After ten productive years, he was named Operations Manager and then in 1992, was promoted to General Manager for all Orange and Los Angeles County Operations. In 1997, he was also named a Vice President for EDCO Disposal Corporation. In 2018, he was promoted to the Senior Vice President. He resides in Southern California. He is based at the Signal Hill office and resides in Buena Park.

Mr. Ramirez has overseen tremendous growth and continued stability in the Orange and Los Angeles County Divisions with the development of new facilities, new franchise agreements, and acquisitions all while perpetuating existing relationships. In his new role, he will report directly to the President while working to assist in improving operational efficiencies throughout the company and special projects.

Participation Includes:

- Past President of the Solid Waste Association of Orange County.
- Member, Los Angeles County Waste Management Association.
- Past Member, Board of Directors of the California Refuse Removal Council.
- Past President, Board of Directors of the La Palma Chamber of Commerce.
- Past Member, Board of Directors of the Buena Park Chamber of Commerce.
- Past Member, Board of Directors for the La Palma Foundation.

Awarded:

Formally recognized by the cities of Buena Park, La Palma and Signal Hill for business leadership and civic participation.

Recognized by the Boys and Girls Clubs of Buena Park for continuing support.

2002 *Ethics in America* recipient.

Mark Perumean
General Manager



Mr. Perumean joined EDCO in 2006 as Director of Operations for the Los Angeles and Orange county divisions of EDCO. He began his career in the solid waste collection and recycling industry in 1983 working for his family's disposal company located in Montebello, California. He is based in the Signal Hill office and he and his family reside in Southern California.

Throughout his 35 years in the industry, he has gained valuable experience working in a variety of roles, including as a maintenance assistant, driver, operations manager, recycling director, transfer station manager and regional division manager. In addition, he has assisted in administrative duties including but not limited to: customer service, accounting, collections, outside sales and company representative.

In his duties as General Manager Mr. Perumean is responsible for all EDCO operations in Los Angeles County and Orange County, including refuse and recycling collection, customer service, inter-governmental affairs, market development and municipal contract administration. This includes, but is not limited to, oversight of exclusive franchises in the cities of Buena Park, Lakewood, La Palma, La Mirada, Signal Hill and Rancho Palos Verdes, as well as a number of other permitted areas.

Participation Includes:

- Two-term Past President of the Lakewood Chamber of Commerce
- Two-term Board Member of the La Habra Heights County Water District
- Member of the La Mirada Kiwanis Club Board of Directors
- Member of the Weingart Family YMCA Board of Directors.

Carlos Sanchez
Director of Operations



After a six year experience in warehousing supplies, Mr. Sanchez joined EDCO in 1995 as a Yard Support person. Through a series of promotions, Mr. Sanchez became a Field Supervisor in 2001, the Director of Route Optimization in 2007, the Director of the newly constructed EDCO Recycling & Transfer in 2012 and in 2018 was named promoted to Director of Operations. He and his family reside in the City of Long Beach.

In his duties, Mr. Sanchez oversees all operations of Los Angeles and Orange County, including all residential, commercial, industrial collections on behalf of EDCO. He has received extensive training in all aspects of collection, processing, transfer and transport and maintains a valid HazWopper Certificate for material handling.

Mr. Sanchez oversees a seven day a week operations and places a premium on accessibility, flexibility and professionalism. He has directly interacted with numerous municipalities has been involved in multiple franchise conversions and new program implementations.

Participation Includes:

- Palomar YMCA Basketball League Coach
- Palomar Pop Warner Football, Coach
- Palomar Little League, Assistant Coach
- Liaison with the Beekeeping Club and Long Beach Junior Concert Band

Ms. Linda Burr
Director of Customer Service



After an extensive career in the solid waste industry in Human Resources and Customer Service, Ms. Burr joined EDCO in 2003 as Office Manager for Los Angeles County operations. In 2010, she was promoted to Director of Customer Service for Los Angeles and Orange County divisions.

In her position, she has made an immediate impact through the consolidation of the Long Beach and Buena Park customer service offices, thereby enhancing responsiveness to telephone calls, electronic exchanges and providing seamless coverage throughout various shift changes. Ms. Burr resides in Southern California.

Ms. Burr is directly involved and responsible for the customer service experience and billing of customers in Buena Park, La Palma, La Mirada, Lakewood, Signal Hill, Long Beach, Carson, Rancho Palos Verdes and other permitted areas.

Participation Includes:

- Current Member, Board of Directors of the Buena Park Chamber of Commerce.
- Current Member, Board of Directors of the Boys & Girls Clubs of Buena Park.
- Past President, YWCA of Torrance

Eulogio "Ramos" Zarate
Route Supervisor



After an extensive career in the solid waste industry as a South Bay Field Supervisor, Mr. Ramos joined EDCO in 2010 as the Field Supervisor for Rancho Palos Verdes and the South Bay. Prior to joining EDCO he served for the last decade as the RPV/South Bay Field Supervisor for the largest publicly traded firm in the industry.

Starting as a driver over 35 years ago, Mr. Ramos quickly excelled in his duties and worked in a variety of roles, including as driver, where he expanded his knowledge working residential and commercial routes within the cities of El Segundo, Redondo Beach, Manhattan Beach, Torrance, Long Beach and Rancho Palos Verdes. He and his family reside in Long Beach.

He is directly responsible for the oversight of operational employees, residential, commercial/industrial, and roll-off waste and recycling routes. In addition, he oversees personnel needs, selecting, training and evaluating employee performance. **With his extensive knowledge of the area, Mr. Ramos will be a critical resource in assisting to select, train and support the new El Segundo drivers.**

Mr. Ramos works closely with the Director of Operations to ensure the cleanliness and maintenance of the collection vehicles through regular inspections. He has received extensive training in a variety of areas including Waste Industry Safety programs and conducts monthly driver safety meetings to maintain favorable working relationships among all employees and promote maximum morale, productivity, safety and customer service efficiency.

Mr. Marty Simonoff
Director of Public Affairs



Mr. Simonoff joined EDCO in 2003 as Director of Public Affairs after serving as General Manager of BZ Disposal since 1992. Prior to that, he had a career in law enforcement, retiring in 1991 as a Police Captain with the City of Huntington Park.

Now, Council Member Marty Simonoff is currently serving his sixth term on the Brea City Council. He was first elected in November 1996. Marty was re-elected in 2000, 2004, 2008, 2012 and 2016. He has served as Mayor four times, in 1999, 2002, 2007 and 2015.

Mr. Simonoff is a current member and past chair of both the National and State League of Cities' Public Safety and Crime Prevention Policy and Steering Committee. In addition, he is a past member of the League of California Cities Board of Directors. Also, he currently serves on the Southern California Association of Governments (SCAG) as a Regional Councilmember, while also serving on the SCAG Transportation Committee.

Council Member Simonoff's professional experience includes a career in law enforcement. He retired in 1991 as a police captain with the City of Huntington Park. Council Member Simonoff holds a Bachelor of Arts degree in political science from Whittier College, California.

A Brea resident since 1981, Council Member Simonoff has an extensive background of community service. He is a member of the Brea Lions Club, the Brea Historical Society, and the Brea Chamber of Commerce. He also serves on Brea's Country Fair Steering Committee. He has been active in youth sports, serving as a Little League coach, and as a past board member for the Brea Olinda High School Football Booster Club. Additionally, Council Member Simonoff can be found volunteering for non-profit organizations and service clubs that call on him for help.

Mr. Bob Hill
Director of Recycling and Marketing Logistics



After retiring as a Chief Petty Officer from the United States Navy, Mr. Hill joined EDCO in January of 2005. From his original position as a Recycling Manager, in 2008 he was named Director of Recycling and Marketing Logistics.

In his current position, Mr. Hill oversees the sale and transportation logistics to end markets for all recyclable material throughout the company. In addition, he is responsible for all State and local recycling certifications for EDCO's recycling facilities and works closely with CalRecycle.

Mr. Hill is constantly working to develop sustainable markets for recycling commodities, including enhancing existing processing capabilities and options to create new sorting efficiencies. In addition, he is a Member of the Citizens Advisory Committee (CAC) of the San Diego Association of Governments and has been active in a number of worthwhile municipal and local not-for-profit efforts.

Ms. Yvette Snyder
Director of Public Education



Ms. Yvette Snyder joined EDCO in 2002 as an Account Representative and was responsible for market development and account management. After then serving as a Franchise Representative for several municipalities, in 2006 Ms. Snyder was promoted to her current position as Director of Communications.

In her duties, Ms. Snyder is responsible for all EDCO public education efforts as well as EDCO's internal employee communications and newsletters. In addition, she produces all printed material for the company, including the award winning *Environmental Times* quarterly residential and bi-annual commercial newsletters. She also manages and maintains EDCO's customer and employee websites as well as developing brochures designed to maximize participation in specific diversion programs.

Ms. Snyder is a current Board Member of the La Mesa Parks and Recreation Foundation, current member of the National City Kiwanis Club, past Vice-President of the Imperial Beach Chamber of Commerce and graduate of the acclaimed California Refuse Recycling Council Next Generation program.

Ms. Jamie Symons
Sustainability Manager



Since joining the company in 2002, Ms. Symons has served as a Customer Service Representative, Field Representative, Interim Director of Communications, Customer Service Manager, as well as her current potion as Sustainability Manager.

She combines her strong internal knowledge and analytical skills to assemble, produce and effectively communicate diversion results for all jurisdictions EDCO serves. Her data driven results, supported by an extensive operational background, create an effective bridge from actual operations to functional reporting.

B.4 Service Transition Experience

EDCO has extensive experience in both service transitions as well as program implementation of a variety of new programs, day changes, and conversion to automated services.

As part of this submittal, EDCO is providing information on two Los Angeles County service transition experiences from another hauler to EDCO, the City of La Mirada and City of Rancho Palos Verdes. In addition, EDCO is providing information on two program implementation efforts, the City of Lakewood automated green waste conversion and City of Escondido automated green was conversion.

Jurisdiction: City of Rancho Palos Verdes
Date: July 1, 2010
Contact: Ms. Lauren Ramezani, Sr. Administrative Analyst
30940 Hawthorne Blvd., Rancho Palos Verdes, CA 90275
Phone: (310) 544-5245
Email: LaurenR@rpv.com

Service Transition from another Hauler: In December of 2009, the City of Rancho Palos Verdes selected EDCO over six other proposers and awarded a new exclusive residential Franchise Agreement.

- Services prior to conversion included:
- Twice a week manually collected unlimited residential waste
- Manually collected unlimited residential green waste service
- Manually collected residential recycling service
- Flat monthly rate



New services implemented included:

- Variable rate structure based on size of refuse container
- Variable size containers
- Automated weekly trash service
- Automated weekly recycling service
- Automated weekly green waste service
- On Line EZ Payment Service
- New RNG powered fleet
- Over 45,000 cans were removed and an equal number of new carts delivered



As part of the new Agreement, single family residential services were transitioned from a total of four service days in the City to five days. This presented unique challenges to effectively communicate to residents during a Holiday week (4th of July).

In response, EDCO developed an aggressive public education plan that included, but was not limited to, the following:

- Direct mail informational pieces sent to residents in February, May and June prior to the July 1, 2010 transition. Initial four-panel color mailer emphasis on general awareness and cart size selection, second four-panel color mailer emphasis on program parameters and change of service day, while the third focused on service guidelines and change of service day.



- An interactive data base on the EDCO web site that allowed residents to learn their new collection day & street sweeping day by entering their address.



- Change of service day / general contact information postcards were mailed to all residents.

- Change of service day adhesive labels were applied to all containers Citywide on the last day of collection for the previous hauler

- Nine publicly noticed Community Meetings were held at different locations the City with over 500 attendees.

- Two different Senior Discount Forums held within the community that resulted in over 600 applications processed on site.

- Individual Homeowners Association meetings were conducted throughout the community.



- Direct mail four panel color mailer sent to all multi-family accounts.

- All multi-family accounts personally contacted prior to conversion.

- New service-day maps placed at three city locations, as well as inside two direct-mail pieces and on the EDCO web site.

- A dedicated domain name that increased local awareness was established that directed to the EDCO web site: www.rpvrecycles.com.

It is important to note that, the same EDCO leadership team responsible for this service transition from one hauler to another would be responsible for the City of El Segundo implementation and conversion. The Senior Vice President, Division General Manager, Director of Operations, and Director of Customer Service all remain the same and are supported by the same ownership and senior management.

Jurisdiction: **City of La Mirada**
Date: July 1, 2009
Contact: Mr. Marlin Munoz
15515 Phoebe Avenue, La Mirada, CA 90638
Phone: (562) 902-2372
Email: mmunoz@cityoflamirada.org

Service Transition from another Hauler: In December of 2008, the City of La Mirada selected EDCO over four other proposers and awarded a ten year exclusive Franchise Agreement for residential, commercial and industrial service.

Services prior to conversion included:



- Automated residential waste collection service
- Automated residential green waste service
- Automated residential recycling service
- Commercial waste collection service

New services implemented included:

- Commingled commercial recycling
- Commingled multi-family recycling
- Curbside E Waste / Waste & Sharps Collection
- On Line EZ Payment Service
- New RNG powered fleet
- Over 45,000 old carts were removed and an equal number of new ones delivered

As part of the new Agreement, single family residential services were transitioned from two days to five days. This presented unique challenges to effectively communicate to residents during a Holiday week (4th of July).



In response, EDCO developed an aggressive public education plan that included, but was not limited to, the following:



- An interactive data base on the EDCO web site that allowed residents to learn their new collection day & street sweeping day by entering their address.
- Change of service day postcards were mailed to all residents.
- Changes of service day adhesive labels were applied to all containers Citywide on the last day of collection for the previous hauler.
- Two joint Community Meetings were held at the City.
- Two different four panel color direct mail pieces were sent to all single family residential homes.
- All multi-family and commercial accounts personally contacted prior to conversion.
- A dedicated domain name that increased local awareness was established that directed to the EDCO web site: www.lamiradarecycles.org.



It is important to note that, the same EDCO leadership team responsible for this Service Transition from one hauler to another would be responsible for the City of El Segundo implementation and conversion. The Senior Vice President, Division General Manager, Director of Operations, and Director of Customer Service all remain the same and are supported by the same ownership and senior management.



Jurisdiction: **City of Lakewood**
Date: August, 2017
Contact: Ms. Lisa Rapp – Director of Public Works
5050 Clark Avenue, Lakewood, CA 90712
Phone: (562) 866-9771 x2500
Email: lrapp@lakewoodcity.org

New Program Implementation: After implementing source-separated, commingled automated recycling, automated trash and manual green waste collection in 2009 in the City of Lakewood, in 2017 EDCO converted the manual green waste collection to automated green waste collection. The City has an exclusive Franchise Agreement for residential, commercial and industrial service with EDCO.

Services prior to conversion included:



- Manual collection of green waste

New services implemented included:

- Automated collection of green waste
- New NZ NG powered fleet
- Over 30,000 new carts were delivered

EDCO developed an aggressive public education plan that included, but was not limited to, the following:

- Three different four-panel color direct mail pieces were sent to all single-family residential homes.
- Point-of-delivery information was attached to each automated cart.
- Follow-up postcards were sent after each cart delivery
- A specific, localized campaign theme was developed by the city and all carts hot stamped with the logo.

It is important to note that, the same EDCO leadership team responsible for this New Program Implementation would be responsible for the City of El Segundo transition and conversion. The Senior Vice President, Division General Manager, Director of Operations, and Director of Customer Service all remain the same and are supported by the same ownership and senior management.

Jurisdiction: **City of Escondido**
Date: January, 2015
Contact: Ms. Laura Robinson – Recycling Program Coordinator
475 N. Spruce Street, Escondido, CA 92025
Phone: (760) 839-4342
Email: lrobinson@ci.escondido.ca.us

New Program Implementation: In 2015, EDCO implemented automated source-separated, green waste collection in the City of Escondido. Automated trash and automated recycling programs had been previously implemented. The City has an exclusive Franchise Agreement with EDCO for residential, commercial and industrial service.

Services prior to conversion included:



- Manual collection of green waste
- Diesel powered fleet

New services implemented included:

- Automated green waste collection
- New RNG powered fleet
- Over 50,000 cans were removed and an equal number of new carts delivered.

The City of Escondido had implemented manual collection of green waste in 1992 and has subsequently implemented automated trash collection and automated commingled recycling. In order to provide a uniform appearance on collection day while converting to a new RNG powered fleet, the City converted to automated green waste collection in 2015.

In response, EDCO developed an aggressive public education plan that included, but was not limited to, the following:



- Two different four-panel color direct mail pieces were sent to all single family residential homes.
- Point-of-delivery information as attached to each automated cart.
- Follow-postcards were sent after each cart delivery.
- In order to address high output, up to three carts were provided to each single family residential customer at no additional charge.
- A dedicated email account was established through the web site to allow for direct extra cart requests.
- Dedicated crews handled extra cart deliveries for a three month period surrounding initial deliveries.



- Automatically generated follow-up surveys were sent for all electronic requests and delivered directly to the President of EDCO, allowing for immediate feedback and adjustment.
- A RNG time fill station was built to fuel the vehicles.
- A rooftop solar installation was completed to provide power for the RNG compressor.

The new program implementation in Escondido was part of the larger North San Diego County conversion to automated green waste collection in September, 2014 through February, 2015 that also involved the cities of Encinitas, San Marcos, Vista and unincorporated County of San Diego areas. With over 150,000 new automated carts delivered and an equal number of older manual cans removed, **this conversion process collectively required delivery of over 15 times the amount of residential carts than required in the City of El Segundo.**



B.5 Litigation History and Regulatory Compliance

As EDCO understands the disclosure, the following civil legal actions with government agencies and all criminal legal actions, now pending or which have occurred in the past five years:

- EDCO experienced the following separate incidents that were subsequently investigated by CAL-OSHA with the resulting penalties:

July, 2016 Lemon Grove	Vendor injured at facility Citation#1161235 / Open
April, 2016 Lemon Grove	Respiratory Protection Citation #1140611 / Open
September, 2014 San Diego	Reporting Citation# 17232825 / $3,500 Penalty
December, 2013 Lemon Grove	Forklift burned employee Citation# 317230423 / $16,310 Penalty

There have been no criminal legal actions now pending or that have occurred in the past five years against any of the following:

- The key personnel described in Section D.4;
- The owners and officers of the company;
- The entity submitting the proposal;
- Any parent or affiliated company for actions filed in the State of California.

EDCO has never experienced any contract failures or terminations in the past five years in California related to collection services.

EDCO has no additional current or recent litigation or other regulatory issues that may impact its ability to provide the services described in its proposal and may otherwise be presented to, or questioned by, the City.

There have been no notices of violation, corrective action notices, enforcement actions or permit violation notices that have been received by EDCO within the last five years from a public agency for any maintenance, processing, composting, transfer, or disposal facilities in Los Angeles County which are owned and operated by EDCO or its affiliates.

B.6 Safety Record



Along with providing superior customer service and sustainable diversion programs, safe operating practices is an integral component of the EDCO operating philosophy. EDCO invests in a Director of Safety & Environmental Compliance to oversee these efforts.

Per California Code of Regulations, Title 8, Section 3203, EDCO has developed an Injury and Illness Prevention Program (IIPP) which describes specific requirements for program responsibility, compliance, communication, hazard assessment, accident/exposure investigations, hazard correction, training, and record keeping. Should the City of El Segundo be interested, EDCO will provide a copy of the current plan.



The IIPP outlines the commitment EDCO has made safe operating practices and tasks the Director of Safety and Environmental Compliance with a number of responsibilities, including but not limited to, the following:

- Advice the Executive Management team on environmental compliance and health & safety (EHS) issues and make recommendations for resolution.



- Develop new/revised EHS policies, and codes of safe work practices as required.
- Prepare and distribute the Company guidelines, policies and procedures on safety and health issues.
- Evaluate hazard condition reports presented by employees, and provide recommendations.
- Plan, organize and coordinate safety meeting and job-specific training for new hires, transferred or reassigned employees.
- Arrange for safety and health inspections and follow up for all EDCO locations to insure necessary corrective actions are completed.
- Review all work-related Incident Reports that occur on EDCO or customer property.
- Establish, conduct and maintain an injury/illness/accident report and investigation procedure.
- Review property, vehicle and injury and illness trends.
- Establish a system for maintaining records of inspection, hazard abatement and training.



- Advise employees, supervisors, and managers in periodic inspections of general work areas and specific workstations.
- Serve as liaison with governmental agencies and write reports, as required.
- Conduct annual safety program audits.
- Maintain current information on local, state and federal safety and health regulations.
- Assist supervisors in conducting workplace hazard assessments to identify, evaluate, and correct hazards.
- Provide training and technical assistance to managers and supervisors on implementation of the company safety manual.
- Review, update and evaluating the overall effectiveness of the IIPP.

In turn, all EDCO employees are also accountable, including but not limited to the following:



- Keep themselves informed of conditions affecting their health and safety.
- Actively participate in safety training programs, as required.
- Adhere to healthy and safe policies and practices in their designated workplace.
- Promptly report potential hazards, accidents and/or injuries to their Supervisor.
- Do not operate equipment they have not been trained on.
- If work-related injury requires professional medical attention, immediately go to a company-approved medical clinic or hospital for treatment. The employee Supervisor is responsible to arrange for safe travel to and from the medical facility.

EDCO provides training is to all new and existing employees upon establishment or revision of the Injury and Illness Prevention Program. New employees are provided with initial training upon hiring and prior to assignment.



Managers and Supervisors are trained on job-specific hazards and safe work practices in their areas of responsibility. This training is provided by equipment manufacturers, the Safety Director, or a Safety Consultant.

Training topics include general area safety training, specific

assignment or job safety class training, potential occupational safety and health hazards, and the Code of Safe Work Practices for the area. Training documentation consists of quizzes and a dated master sign-in sheet which is maintained by departmental managers and Safety Director, depending on the training performed.



EDCO employees are provided training when:

- They are assigned to a new task for which training has not been received.
- They are required to work with new equipment, processes, procedures, or substances which present a new hazard
- They are required to perform new work practices or don new personal protective equipment.
- Management becomes aware of a new or previously unrecognized hazard in their workspace.

Safety Training is a key component of all EDCO practices. All new employees are trained on the following EDCO safety programs depending on their job description, potential for exposure to hazardous materials, before starting work, and again whenever new work assignments are given:

- Injury and Illness Prevention
- Hazard Communication Program
- Emergency Action Plan
- Fire Prevention Program
- Violence in the Workplace
- Drug and Alcohol Policy
- Sexual Harassment
- Ergonomics –Safe Lifting



EDCO employees are trained to understand and comply with the following (depending on their job description), prior to working with unique equipment or processes requiring specialized training.

- Truck Defensive Driving
- Forklift / Bobcat Safety
- Welding and Grinding operations
- Personal Protective Equipment
- Lockout/Tag-out
- Spray Painting Procedures
- Respiratory Protection



- Biological Safety
- Confined Space Entry

EDCO has established procedures for identifying and evaluating work place hazards, including scheduled periodic inspections to identify unsafe conditions and work practices.



EDCO will equip all collection trucks with four way cameras to further increase safe movements in the City of El Segundo. The special systems have camera views on all four sides of the vehicle, including a night vision feature.

Managers and Supervisors use OSHA-approved checklists for inspections and record keeping. The Safety Director regularly assists with these inspections and follow-up corrective actions in identifying and correcting potential work place hazards.

EDCO's preventative maintenance program is a key element to ensure that all equipment is safe to operate. This applies to all EDCO equipment, both rolling and stationary. The maintenance shop is responsible for all truck and vehicle maintenance. The proper maintenance of all other equipment is the responsibility of the Department Manager in charge of that particular piece of equipment. Department Managers shall maintain a system whereby all equipment under their control is on a regular preventative maintenance program.

A Safety Hazard/Suggestion Report Form is utilized to correct any unsatisfactory work condition noted in regularly scheduled inspections. The completed report form will be used to document the corrective action taken to mitigate the hazard.

Inspection records are maintained for a minimum of three years (unless otherwise specified). The records include:

- The person(s) conducting the inspection
- Description of unsafe conditions and work practices
- Hazard Condition Report Forms
- Actions taken to correct the identified unsafe conditions and work practices (documented on Hazard Condition Report Form).



The location Safety Director and location Manager/Supervisor are responsible for maintaining these records. The records are available to executive management and regulatory agencies upon request.

EDCO takes a great deal of pride in maintaining high quality, front line operating equipment. As part of the Maintenance Program, all EDCO facilities are enrolled in the Biennial Inspection of Terminals Program (BIT) as overseen by the California Highway Patrol (CHP).

The Carrier Identification number (CA#) is issued exclusively by the CHP as part of their BIT Program and is used as the motor carrier permit number. It is interesting to note that **EDCO operates under CA#93, one of the older motor carrier permits in the State** and the 93rd issued (current issuances are in the thousands).

As an attachment to this submittal please find the two most recent CHP Safety Compliance Reports (BIT inspection reports) as well as the most recent workers compensation Annual Rating Endorsement reflecting an **Experience Modification rating of 87**.

In addition, please also note the following requested information:

The Total Recordable Injury Rate (TRIR) for EDCO for the five most recent calendar years is as follows:

Year	TRIR
2017	5.735
2016	5.151
2015	6.240
2014	6.573
2013	5.065

The Vehicle Accident Recordable Rate (VARR) for EDCO for the five most recent calendar years is as follows:

Year	VARR
2017	0.209001703
2016	0.278668938
2015	0.348336172
2014	0.962827963
2013	0.670528913



B.7 Financial Information



As summarized in the following statements, EDCO has sufficient financial resources and stability, demonstrated in historical performance and secure on-going operations and cash flows, to fully perform the scope of services for residential solid waste collection, recycling, and disposal services and civic solid waste services for the City of El Segundo.

- EDCO Disposal Corporation maintains audited financial statements.
- Fiscal Year ending May 31, 2018 is the most recent period for which financial statements are available.
- Proposed gross revenues for the City of El Segundo Franchise Agreement, including all City fees, represent less than 1% of annual revenues from the most recently completed fiscal year.

EDCO has a long history of consistent growth and financial success, as well as a policy of supporting local vendors and re-investing in its assets and employees. EDCO has secured numerous credit facilities that also include long term, tax-free bond financing.



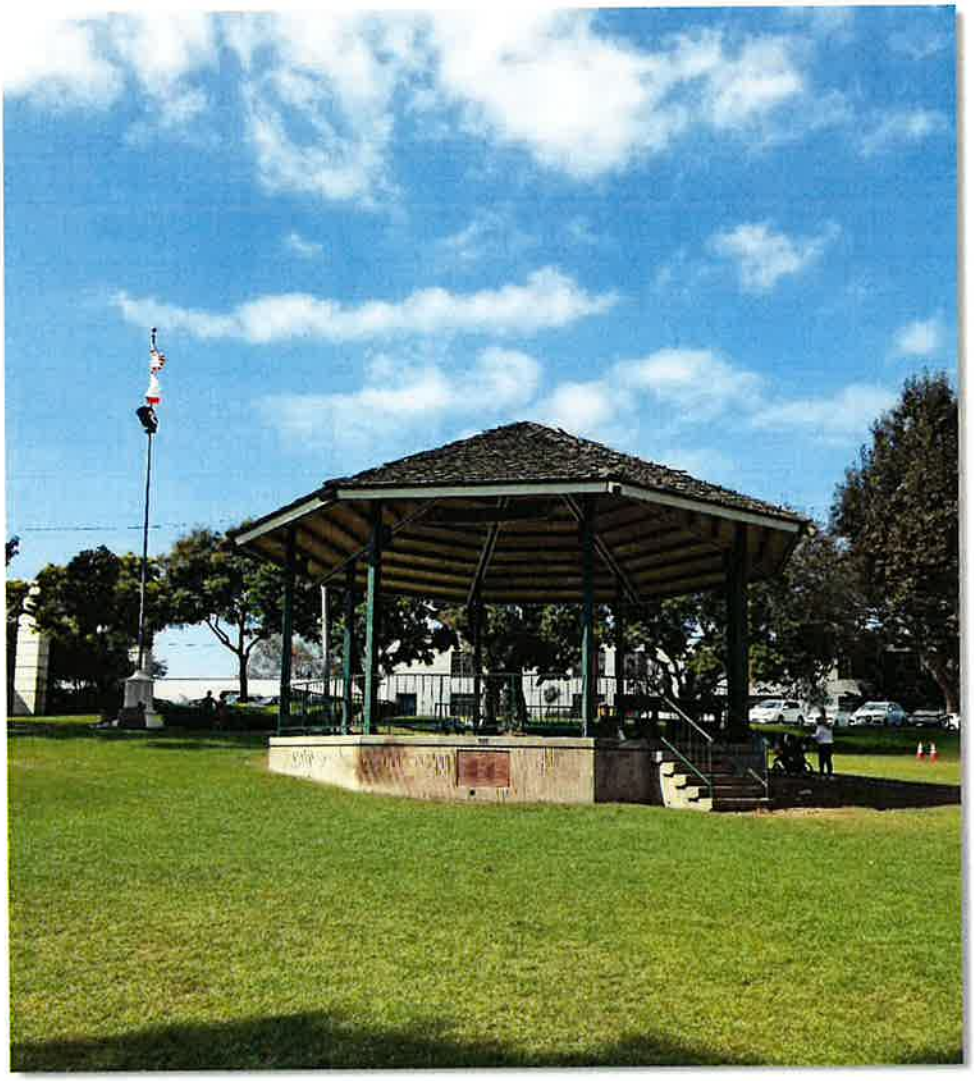
EDCO will utilize its senior credit facility to invest in all new equipment associated with the scope of work in the City of El Segundo. Additional capacity remains available for investment in new collection vehicles, automated carts, sorting facilities and equipment, as well as fleet replacement and other capital requirements.

Credit terms with customers result in accounts receivable turnover in less than forty-five days while payment terms with vendors result in accounts payable turnover in less than forty-five days. EDCO enjoys a solid reputation in financial markets as well as with vendors.

In order to provide supporting documentation on its financial ability, EDCO is presenting the following:

1. Representations from Green Hasson & Janks of Los Angeles, CA, which has served as EDCO's auditors since 1967;
2. Representations from Wells Fargo Bank, which has served as EDCO's agent bank since 1996 and which has provided numerous credit facilities.
3. Representations from Alliant Insurance Services, which has provided insurance services to EDCO since 1995.
4. Representations from Denton's, EDCO's legal firm, outlining options for financial statement review by City staff and/or its consultant at a third party location.

As noted in the Dentons correspondence, EDCO is willing to provide financial statements for third party review in a manner that provides the City information deemed necessary and also maintains strict confidentiality for the privately held company. EDCO is also open to other alternatives solutions to protect the confidential nature of the financial statements.



Green
Hasson
Janks

10990 Wilshire Boulevard
16th Floor
Los Angeles, CA 90024

310.873.1600 T
310.873.6600 F
www.greenhassonjanks.com

October 12, 2018

Re: Request for Proposal Qualifications

To Whom It May Concern:

EDCO and its related companies have been our client since 1967. During that period, we have seen substantial financial growth and success in the corporations. We have performed certified audits every year and have always issued non-qualified opinions.

EDCO and its related companies comprise one of the largest privately owned disposal companies in the United States. The companies are leaders in Southern California with automated collection, recycling processing, transfer, and transport operations.

Since we have been associated with the companies, they have never breached any of their contracts or franchise agreements. They have never defaulted on a loan and have a strong credit rating with vendors, suppliers, banks and other people in the business community. They are always current with all of their liabilities, purchase commitments, payroll and taxes.

The companies have always maintained significant cash reserves and there are no limitations or restrictions on their cash balances.

EDCO and its related companies have the financial strength and expertise to fulfill all contractual obligations associated with any municipal project.

If you have any questions, I may be reached at (310) 873-1620.

Sincerely,

Warren J. Shulman, CPA
Partner

Mt. Diablo Commercial Banking Office
2175 North California Blvd., Suite 700
Walnut Creek, CA 94596
Tel: (925) 942-2388

October 16, 2018

RE: Request for Proposals for Integrated Waste Management Services

To Whom It May Concern,

Since 1996, Wells Fargo Bank, N.A. ("Wells Fargo") has provided various credit facilities to EDCO Disposal Corporation ("EDCO") and its related companies. These credit facilities include financing for, among other things, California Pollution Control Financing Authority ("CPCFA") tax exempt bonds, acquisitions, working capital requirements and ongoing operations.

As one of the largest family-owned and operated waste and recycling companies in the United States, EDCO and its related companies are highly valued clients of Wells Fargo. We have reviewed the companies' financial statements since inception of our relationship. EDCO and its related companies have met all of their financial obligations to Wells Fargo.

Based upon their past financial performance, we are not aware of any impediments that would prevent EDCO and its related companies from fulfilling any reasonable financial requirements of a municipal contract.

If I can be of further assistance, please feel free to contact me at (925) 942-2368.

Sincerely,

Rob Roland
Senior Vice President

Alliant

October 18, 2018

RE: Request for Proposal Qualifications

To Whom It May Concern:

EDCO and its related companies has been our client since 1995. During that period, we have seen substantial financial growth and success in the corporations. We have provided a comprehensive insurance program for EDCO that meets or exceeds the coverage normally carried by similar firms.

EDCO and its related companies comprise one of the largest privately owned disposal companies in the United States. The companies are leaders in Southern California with automated collection, recycling processing, transfer and transport operations.

Since we have been associated with the companies, they have never breached any of their contracts or franchise agreements. They have never defaulted on a loan and have a strong credit rating with vendors, suppliers, banks and other people in the business community. They are always current with all of their liabilities, purchase commitments, payroll and taxes.

The companies have always maintained significant cash reserves and there are no limitations or restrictions on their cash balances.

EDCO and its related companies have the financial strength and expertise to fulfill all contractual obligations associated with any municipal project.

If you have any questions, I may be reached at (760) 304-7342.

Sincerely,

Franco L. Ganino, AAI
First Vice President

Alliant Insurance Services, Inc. • 570 Rancheros Drive • Suite 100 • San Marcos, CA 92069-2962
PHONE (760) 304-7120 • www.alliantinsurance.com • License No. 0C36861

大成 DENTONS

Chris Humphreys
Partner
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D +1 619 595 5488

Dentons US LLP
4655 Executive Drive
Suite700
San Diego, CA 92121
United States
大成 Salans FMC SNR Denton McKenna Long
dentons.com

October 16, 2018

City of El Segundo
350 Main Street
El Segundo, CA 90245

Re: Request for Proposal for Residential Solid Waste Collection, Recycling, and Disposal Services and City Solid Waste Services for the City of El Segundo

To Whom It May Concern:

We have been asked by our client EDCO to respond to the requirement (in the above-referenced RFP) that EDCO provide historical financial information, and to suggest alternative, mutually acceptable arrangements for the review of EDCO's financial information.

As you know, the RFP asks the bidder to submit financial statements giving the City enough information to determine financial stability. Because EDCO is a privately-held company which has not previously disseminated its financial statement to the general public, it has concerns about providing its financial statements to the City of El Segundo (the "City") due to the possibility that such documents may become part of the public record. This letter explains why such financial statements are confidential, proprietary documents and proposes alternative means of making EDCO's financial statements available if the City determines it is necessary to review them.

Cal. Canst. Art I, § 1 creates a privacy right with respect to a person's confidential financial affairs. See *City of Carmel-by-the-Sea v. Young* (1970) 2 Cal.3d 259,268, 85 Cal.Rptr. 1; *Harris v. Superior Court* (1992) 3 Cai.App.4th 661, 664-65, 4 Cal.Rptr. 564, 567. This right protects against invasions by private citizens as well as by the State. *Britt v. Superior Court* (1978) 20 Cal. 3d 844, 143, Cai.Rptr. 695; *Vinson v. Superior Court* (1987) 43 Cap.3d 833, 841, 239 Cai.Rptr. 292, 298. Moreover, this constitutional privacy right has been held to apply to closely-held (i.e., nonpublic) corporations such as EDCO. See *Schnabel v. Superior Court* (1993) 5 Cal.4th 704, 718, 21 Cai.Rptr.2d 200, 208 (court must consider closely held corporation's right of privacy when discovery of corporate records is sought).

Because EDCO is a closely-held corporation that has not previously disclosed its financial information to the general public, its certified financial statements are protected by this constitutional right of privacy. Further, if such records are provided to the City, with the RFP, the City arguably would have to make them available to the public pursuant to the Public Records Act. Thus, it is conceivable that EDCO's competitors could then obtain this sensitive business information from the City, and use it to unfairly compete with EDCO. Consequently,

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dentons.com

EDCO should not be required to provide the City with copies of its financial statements.

To alleviate its confidentiality concerns while still providing all information deemed necessary by the City, EDCO offers to make its most recent fiscal year financial statement available in Dentons' Los Angeles office (or at the office of an independent accepting firm selected by the City) if the City determines it is necessary to review them. In addition, EDCO is willing to consider other alternative solutions the City may have.

Please contact me at the above-listed number if you wish to discuss the matter further.

Sincerely,

Chris Humphreys
Partner

CDH/lds

[illegible]

C. Technical Proposal

C.1 Collection Services

C.1.1 Automated Collection Services



EDCO will provide weekly collection services to each premises designated as a single-family and two-family unit residents. EDCO will achieve this in manner that consistently provides *superior* customer service to the residents of El Segundo while ensuring the objectives of AB 939 and SB 1383 are achieved.

EDCO will provide services on a four day a week schedule and recognizes that this will require re-routing over the current five day a week schedule. Concurrent with re-routing, EDCO will assume all costs necessary to change the street signage related to street sweeping to coincide with the proposed routes.



EDCO will offer residents removal of all existing customer owned manual cans as automated carts are delivered. EDCO will provide residents with decals to be placed on designated cans over the initial month of service. The removal of existing cans will be a component of the initial public education program.

EDCO will invest in a fleet of new, Near Zero RNG powered automated collection trucks that will achieve full compliance with the California Air Resources Board (CARB) Refuse Fleet Rule, as well as the South Coast Air Quality Management District (SCAQMD) Rule 1193.

Near Zero engines produce almost zero emission of Nitrous Oxide (NOx), which is the primary contributor to air pollution. The cleaner and quieter NZ engines produce NOx emissions that are 90% less than 2010 standards, with ten NZ engines producing the equivalent of a single 2010 engine's NOx output. These new vehicles are U.S. Environmental Protection Agency (EPA) and California Air Resources Board (CARB) certified and meets the State of California 2023 NOx and 2031 petroleum reduction goals.

RNG is an ultra-clean, ultra-low carbon natural gas alternative that is captured as organic matter decomposes in controlled environments. The methane gas is then processed, purified and distributed to EDCO's nine natural gas fuel stations, including three public stations in Buena Park, La Mesa and San Marcos as well as the Signal Hill Administrative terminal where the El Segundo fleet will be based.

EDCO anticipates using a total of two residential routes for the collection of source separated trash, commingled recycling and green waste. All residential trucks will be equipped with 4 way safety cameras, two way radios, EDCO spill kits, wheel chocks, a fire extinguisher and shovel.

EDCO will equally distribute re-routed collection service into approximately 807 units per day. The two total residential routes will be fully automated, one person vehicles.

EDCO will provide three, new 95 gallon carts to each single-family and two-unit residences, with a gray for trash, a blue for recycling and a green for organic waste. To accommodate space constraints, EDCO will also provide the option of substituting 32 gallon and 64 gallon carts with no rate differential.



For lost, damaged or stolen carts, residents will simply contact EDCO's office and the carts will promptly be exchanged or replaced.

EDCO will provide Toter or similar carts to the City of El Segundo for automated trash, recycling and organic waste collection. Toter carts come with a ten year warranty and are manufactured with a minimum of 10% recycled content.

Weekly Solid Waste Collection

EDCO will provide new wheeled carts to each single-family and two-unit residences. Residents can request a second cart at no additional charge. EDCO will purchase new cart inventory for refuse, organic waste and recycling carts and will be responsible for replacing lost, stolen or damaged carts.

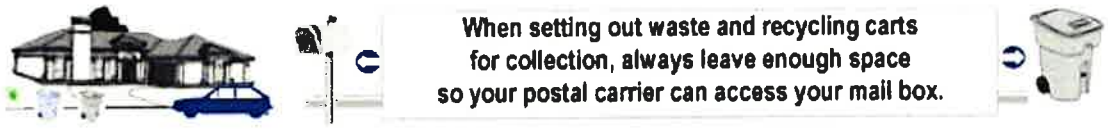
Should residents require additional capacity, EDCO will provide a third trash cart for a nominal charge of $4.00 per month. EDCO believes that striking a balance between a reasonable second cart charges for trash and offering additional recycling capacity will further reduce contamination or residue levels from the commingled recycling program.



All carts will be placed curbside on collection day by residents, though backyard service will be available at an additional charge. Carts will be hot stamped with proper placement guidelines and public education pieces and the EDCO web site will highlight safe placement parameters, including but not limited to the following:

Collection Day Set-Out

Place waste and recycling containers at the curb for collection. Please avoid placing waste cans next to obstructions, such as parked cars, utility poles, etc.



Please be careful not to place waste cans in areas of traffic, such as bike lanes, in order to avoid blocking paths of travel.

After collection, residential refuse, subject to source separation of green waste and commingled recycling, will be directly driven to a permitted disposal site. It is envisioned that initially, refuse will be directly driven to the Puente Hills landfill.

Based on experience and observation, EDCO anticipates a set out rate of 100% for trash collection. EDCO has also assumed that approximately 5% of residents will request a second additional container at a nominal second cart charge.

Weekly Single Stream Recycling Collection

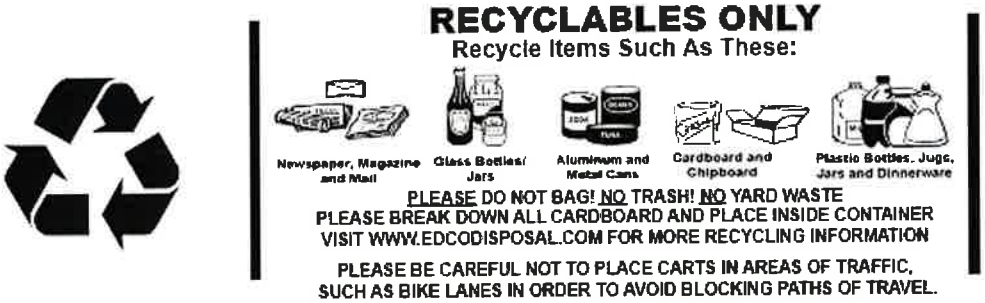
EDCO will provide new wheeled carts for weekly collection of single stream, commingled recycling on the same day as trash and organic waste service.

In order to further stimulate participation, EDCO will provide at no additional charge up to three recycling containers to each single-family residential property and up to six at two-unit properties.

EDCO will provide an extensive public education program during implementation and throughout the term of the Agreement. This will include but not be limited to the type of eligible materials, in-house preparation of recyclables prior to collection, the availability of additional recycling carts at no charge and ongoing updates on volumes and participation levels.

Given that all revenues gained from the sale of the material will remain with EDCO, a financial incentive has been put into place, which encourages the company to increase participation and accept new commodities. **As one of the largest recyclers in Southern California, EDCO does not own any landfills and instead has heavily invested into processing facilities; EDCO is further incentivized to increase volumes.**

EDCO will also hot stamp all recycling carts with graphics of basic desired commodities as follows:



Acceptable commodities in the program will include, but will not necessarily be limited to, glass containers, tin, aluminum, carton containers, paperboard, #1 - #7 plastics, newspaper, mixed paper (including junk mail, telephone books and magazines), metal coat hangers and cardboard. Given the evolving nature of recycling it is very realistic to assume that this list will change during the life of this Agreement.

Recent changes to international policies restricting foreign imports of recyclable materials, coupled with the need to reduce contamination levels in recycling streams and a declining global market value for some recyclables, have resulted in significant challenges for the solid waste and recycling industry and local governments. **It is important to note that EDCO has not had to store or landfill any recyclable material and continues to export the material that is collected by the company.**

Based on experience and observation, EDCO anticipates a set out rate of 90% for commingled recycling collection. EDCO has also assumed that approximately 10% of residents will request a second additional container at no additional charge.

Weekly Organic Waste Recycling Collection



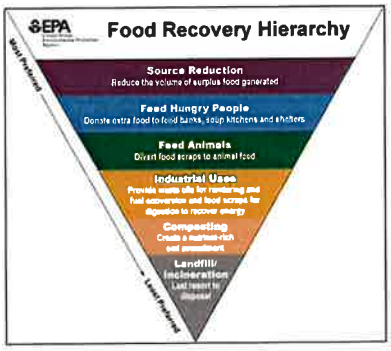
EDCO will provide new wheeled carts for weekly collection of organic waste on the same day as trash and recycling service.

In order to further stimulate participation, EDCO will provide at no additional charge up to three organic waste containers to each single-family residential property and up to six at two-unit properties. Additional containers will be subject to a nominal $2.00 per month charge.

Similar to trash and recycling, parameters for cart placement will be provided on educational materials as well as hot stamped onto the carts.

EDCO will provide organic waste services as defined by Public Resources Code, Section 42649.8(c) including but not limited to green waste, landscape and pruning waste, nonhazardous wood waste and food waste.

After collection, source separated residential organic waste will be directly driven to a permitted disposal site for diversion credit in a manner consistent with AB 939. Once SB 1383 is finalized, EDCO will ensure that the City of El Segundo is in full compliance by offering customers required to participate with compliant programs such as organic waste collection and recycling services and coordination with food rescue organizations.



In an effort to reduce the amount of food waste, EDCO is partnering with Food Finders to recover perishable, nonperishable and prepared foods. Their information is posted on the EDCO website as well as included in our educational and outreach materials that we currently provide to our customers.

Based on experience and observation, EDCO anticipates a set out rate of 75% for organic waste recycling collection. However, this number is somewhat deceptive in that this stream is subject to more distinct fluctuations than trash and recycling due to weather conditions, time of year, drought impacts and seasonal fluctuations.

When extra carts are calculated, there may be times when set exceeds 100%, especially in spring and fall. EDCO has assumed that at least 25% of residents will request a second green waste cart at no additional charge.

On-Call Bulky Item Pickup



EDCO will provide up to four on-call collection of bulky items pickups (six items per pickup maximum) to residents scheduling the service. EDCO will separate and recycle all commodities that can be feasibly recovered. This bulky item service is designed to include items such as appliances and household furniture, whose physical dimensions exceed the automated containers. EDCO will feature the service on a regular basis in its quarterly newsletter, the *Environmental Times*.

Customers will be able to access this service simply by contacting the EDCO customer service department. Bulky item pickups will be on call and completed within one business day. A special vehicle will be utilized for service on the same day as regularly scheduled residential collection.

Every effort will be made to divert this material from being landfilled through distributing items such as sofas and mattresses to various charities and not-for-profit groups. EDCO views this stream as having a great deal of potential to increasing diversion through re-use of the items.

All customer requests for bulky item collection will be tracked in EDCO's in-house billing/routing computer system for effective response and dispatch for requests. EDCO has successfully provided this service in a number of communities and intends to inform El Segundo residents on at least an annual basis of the program availability.

Annual Holiday Tree Recycling Collection



EDCO will provide annual collection of holiday trees commencing December 26th of each year and ending on the second Saturday in January.

Residents will be required to place the trees curbside for collection and EDCO will collect trees up to six feet in length. Once collected, the trees will be processed and recycled in manner consistent with AB 939 and SB 1383.

EDCO will feature the service in the winter edition of its quarterly newsletter, the *Environmental Times*. In the event that a tree is not collected within three weeks, EDCO will also provide a courtesy holiday tree collection through January 31 of each year.

Temporary Bin Services

EDCO will provide temporary bin services to residents at a rate of $195.00 for a three cubic yard container that may be used up to seven calendar days. EDCO will take acceptable material to a mixed Construction and Demolition processing facility to ensure up to a minimum 65% recovery.

Residents will contact the EDCO customer service center via telephone, email or text to establish this temporary service.



C.1.2 Manual Collection Services



Under this option, residents will receive weekly, unlimited, manual trash and organic waste collection. Residents will provide their own containers. Residents will also receive weekly recycling collection on the same day as trash and organic waste collection. EDCO will provide one 32-gallon container, or two 16-gallon containers, or the equivalent to each residential customer. Residential properties with two units will receive two 32-gallon containers or four 16-gallon containers, or equivalent capacity. Under this option residents can request two additional 32 gallon containers or four 16-gallon containers at no additional charge.

EDCO will provide weekly collection services to each premises designated as a single-family and two-family unit residents. EDCO will achieve this in manner that consistently provides *superior* customer service to the residents of El Segundo while ensuring the objectives of AB 939 and SB 1383 are achieved.

EDCO will provide services on a four day a week schedule and recognizes that this will require re-routing over the current five day a week schedule. Concurrent with re-routing, EDCO will assume all costs necessary to change the street signage related to street sweeping to coincide with the proposed routes.

EDCO will invest in a fleet of new, Near Zero RNG powered residential trucks that will achieve full compliance with the California Air Resources Board (CARB) Refuse Fleet Rule, as well as the South Coast Air Quality Management District (SCAQMD) Rule 1193.

EDCO anticipates using a total of 3 residential routes for the manual collection of source separated trash, commingled recycling and organic waste. All residential trucks will be equipped with 4 way safety cameras, two way radios, EDCO spill kits, wheel chocks, a fire extinguisher and shovel.



EDCO will equally distribute re-routed collection service into approximately 807 units per day. The 3 total residential routes will be manual, one person vehicles.

Weekly Solid Waste Collection

Residential customers will receive weekly, unlimited, manual trash service and will provide their own containers. All containers will be placed curbside on collection day by residents.

Based on experience and observation, EDCO anticipates a set out rate of 100% for trash collection.

Weekly Single Stream Recycling Collection

EDCO will provide one 32-gallon container, or two 16-gallon containers, or the equivalent to each residential customer. Residential properties with two units will receive two 32-gallon containers or four 16-gallon containers, or equivalent capacity. Recycling will be collected one on the same day as trash and organic waste service.



In order to further stimulate participation, under this option, EDCO will provide at no additional charge up to two additional 32 gallon containers or four 16-gallon containers.

EDCO will provide an extensive public education program during implementation and throughout the term of the Agreement. This will include but not be limited to the type of eligible materials, customer in-house preparation of recyclables prior to collection, the availability of additional recycling containers at no charge and ongoing updates on volumes and participation levels.

Given that all revenues gained from the sale of the material will remain with EDCO, a financial incentive has been put into place, which encourages the company to increase participation and accept new commodities. **As one of the largest recyclers in Southern California, EDCO does not own any landfills and instead has heavily invested into processing facilities; EDCO is further incentivized to increase volumes.**

EDCO will also hot stamp all recycling carts with graphics of basic desired commodities as follows:



Acceptable commodities in the program will include, but will not necessarily be limited to, glass containers, tin, aluminum, carton containers, paperboard, #1 - #7 plastics, newspaper, mixed paper (including junk mail, telephone books and magazines), metal coat hangers and cardboard. Given the evolving nature of recycling it is very realistic to assume that this list will change during the life of this Agreement.

Recent changes to international policies restricting foreign imports of recyclable materials, coupled with the need to reduce contamination levels in recycling streams and a declining global market value for some recyclables, have resulted in significant challenges for the solid waste and recycling industry and local governments. **It is important to note that EDCO has not had to store or landfill any recyclable material and continues to export the material that is collected by the company.**



Based on experience and observation, EDCO anticipates a set out rate of 90% for commingled recycling collection. EDCO has also assumed that approximately 5% of residents will request a second additional container at no additional charge.

Weekly Organic Waste Recycling Collection



Residential customers will receive weekly unlimited organic waste collection on the same day as their trash and recycling collection. Residents will provide their own containers.

In addition to a strong initial and ongoing public education program, EDCO will provide each residential unit covered under this Agreement with "Go Green" labels that may be adhered to customer containers designating the source separated program. EDCO believes it is critical to create an ongoing point of reference to stimulate participation on a sustainable basis.

EDCO will provide organic waste services as defined by Public Resources Code, Section 42649.8(c) including but not limited to green waste, landscape and pruning waste, nonhazardous wood waste and food waste.

After collection, source separated residential organic waste will be directly driven to a permitted disposal site for diversion credit in a manner consistent with AB 939. Once SB 1383 is finalized, EDCO will ensure that the City of El Segundo is in full compliance by offering customers required to participate with compliant programs such as organic waste collection and recycling services and coordination with food rescue organizations.

In an effort to reduce the amount of food waste, EDCO is partnering with Food Finders to recover perishable, nonperishable and prepared foods. Their information is posted on the EDCO website as well as included in our educational and outreach materials that we currently provide to our customers.

Food Finders
Rescuing Food, Reducing Hunger

Based on experience and observation, EDCO anticipates a set out rate of 75% for organic waste recycling collection. However, this number is somewhat deceptive in that this stream is subject to

more distinct fluctuations than trash and recycling due to weather conditions, time of year, drought impacts and seasonal changes.

On-Call Bulky Item Pickup

EDCO will provide up to four on-call collection of bulky items pickups (six items per pickup maximum) to residents scheduling the service. EDCO will separate and recycle all commodities that can be feasibly recovered. This bulky item service is designed to include items such as appliances and household furniture, whose physical dimensions exceed the automated containers. EDCO will feature the service on a regular basis in its quarterly newsletter, the *Environmental Times*.



Customers will be able to access this service simply by contacting the EDCO customer service. Customers will be able to access this service simply by contacting the EDCO customer service department. Bulky item pickups will be on call and completed within one business day. A special vehicle will be utilized for service on the same day as regularly scheduled residential collection.

Every effort will be made to divert this material from being landfilled through distributing items such as sofas and mattresses to various charities and not-for-profit groups. EDCO views this stream as having a great deal of potential to increasing diversion through re-use of the items.

All customer requests for bulky item collection will be tracked in EDCO's in-house billing/routing computer system for effective response and dispatch for requests. EDCO has successfully provided this service in a number of communities and intends to inform El Segundo residents on at least an annual basis of the program availability.

Annual Holiday Tree Recycling Collection

EDCO will provide annual collection of holiday trees commencing December 26th of each year and ending on the second Saturday in January.



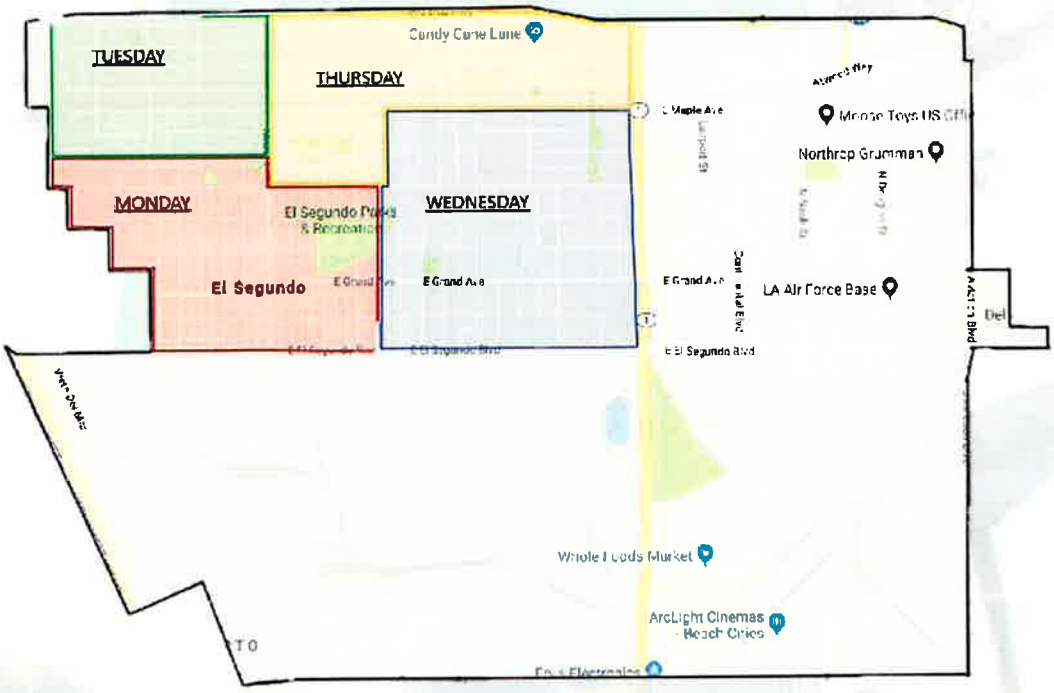
Residents will be required to place the trees curbside for collection and EDCO will collect trees up to six feet in length. Once collected, the trees will be processed and recycled in manner consistent with AB 939 and SB 1383.

EDCO will feature the service in the winter edition of its quarterly newsletter, the *Environmental Times*. In the event that a tree is not collected within three weeks, EDCO will also provide a courtesy holiday tree collection through January 31 of each year.

Service Day Overview

Number of Units Proposed for Automated or Manual Collection

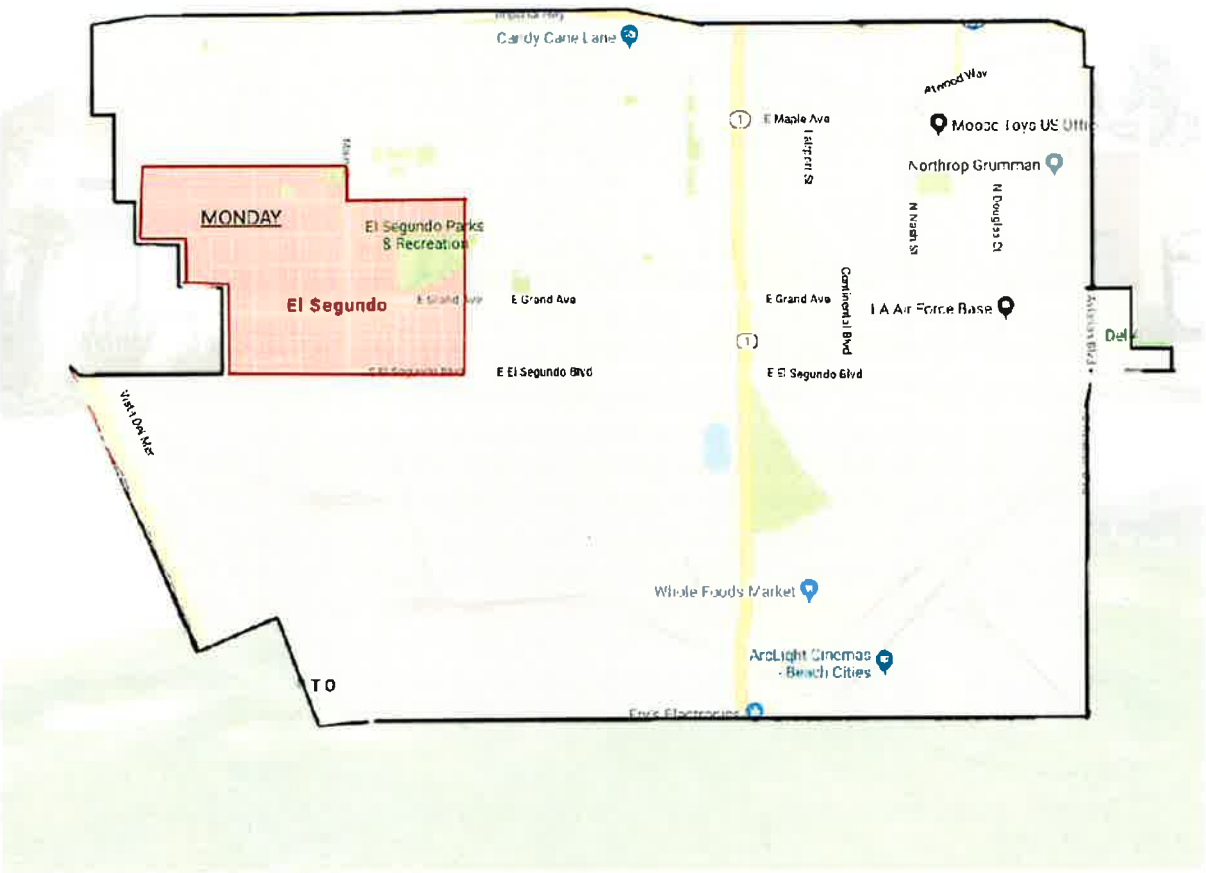
3230



Monday Route

Number of Units Proposed for Automated or Manual Collection

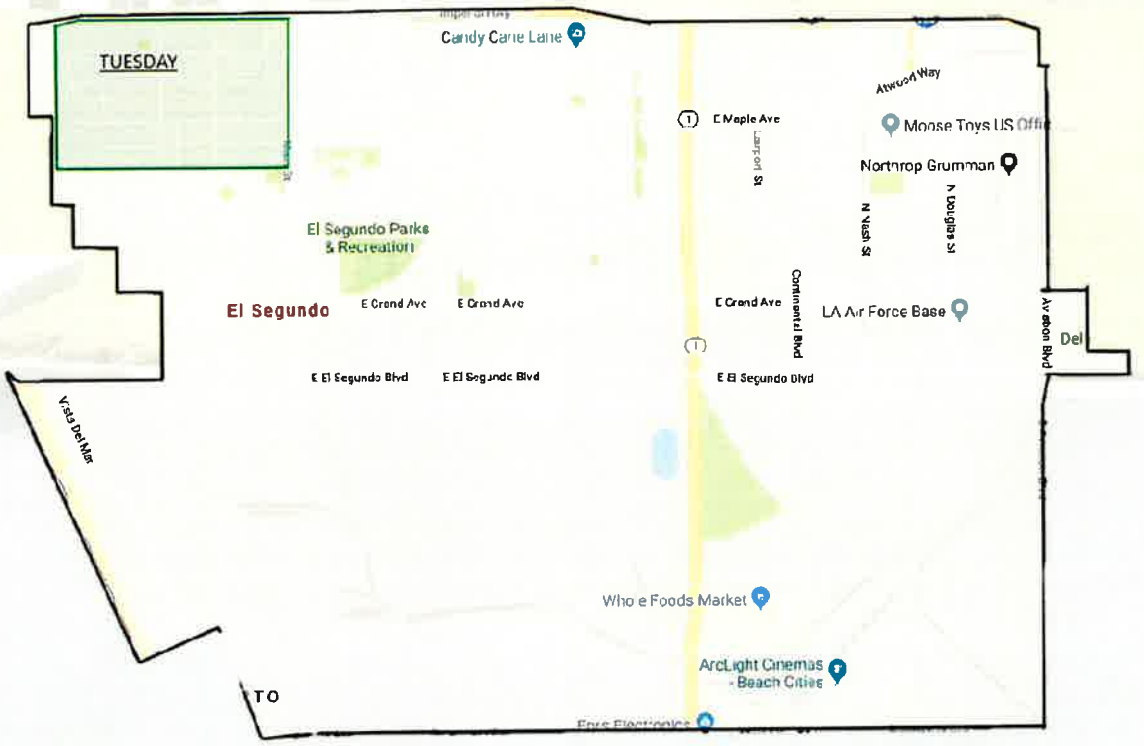
712



Tuesday Route

Number of Units Proposed for Automated or Manual Collection

875



Wednesday Route

Number of Units Proposed for Automated or Manual Collection

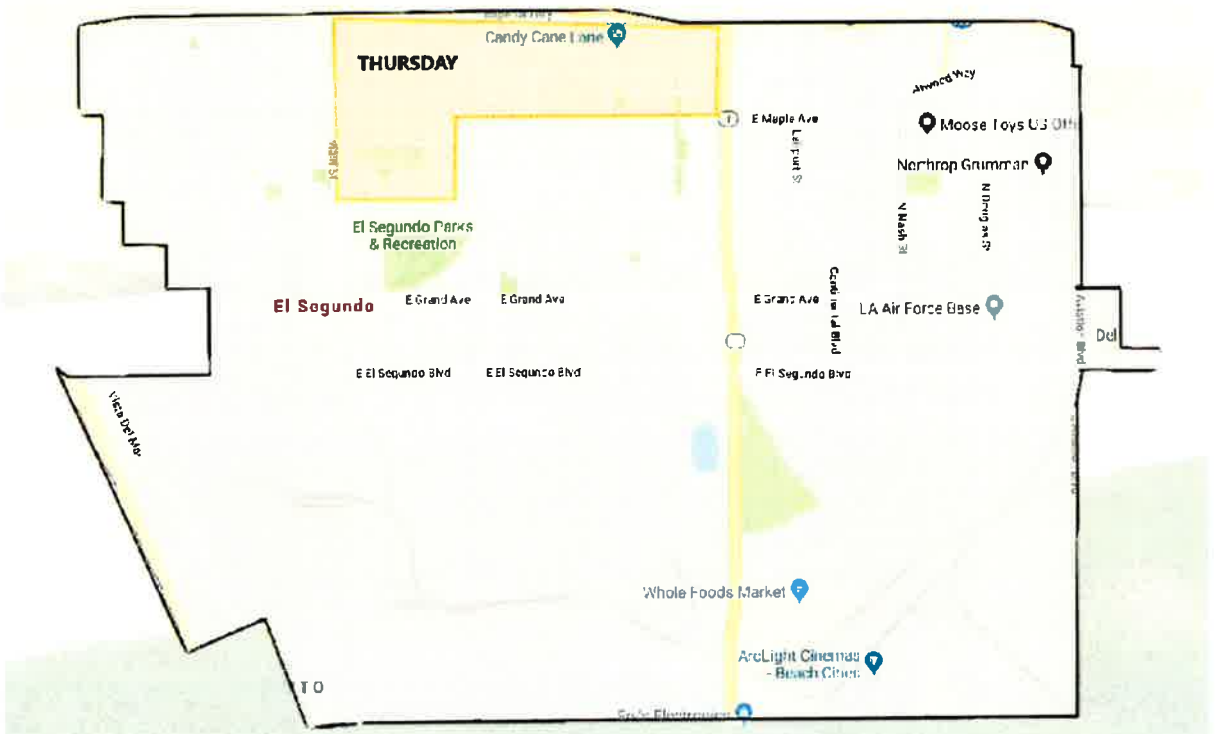
800



Thursday Route

Number of Units Proposed for Automated or Manual Collection

843



C.1.3 Civic Solid Waste Services



EDCO will provide waste, recycling and organic waste collection services to City facilities. As such, all City facilities will receive the same high level of commitment to provide superior customer service that the single-family and two-family unit residents receive.

EDCO will provide wheeled bins for collection of solid waste, recyclables and organic waste at all City facilities. The City will have the opportunity to subscribe to the appropriate service level in bins (1, 2, 3, 4 and 6 cubic yards) or roll-off box sizes (10, 20 and 40 cubic yards). Collection frequency will be at least once (1) per week and can be up to six (6) times per week.

With the concurrence of the City, EDCO will implement source separate collection at all City facilities. EDCO believes that this public display of effective source separation will encourage others in the community to participate in their respective program as well as demonstrate the City of El Segundo's commitment to enhancing diversion efforts.

City Sponsored Events



EDCO will provide wheeled carts, bins, and/or drop boxes to collect solid waste, recyclables materials and organic waste and assist the venue and event organizers with developing recycling plans and reporting data. EDCO will ensure that the City of El Segundo complies with the requirements of AB 2176, California's Large Venue Recycling Law.

EDCO will provide solid waste, recycling and organic waste capacity at the appropriate service levels for each event including but not limited to, numerous carts to distribute throughout the event for use by patrons. Available containers will include carts (32, 64 and 96 gallons), bins (1, 2, 3, 4 and 6 cubic yards), as well as roll off boxes (10, 20 and 40 cubic yards) and collection frequency will be provided as needed.



By providing integrated waste, recycling and organic waste collection at these functions, EDCO will utilize these events to promote public education regarding landfill diversion through effective source separation. This includes portable, collapsible cardboard refuse, recycling and organic waste containers that will supplement traditional bins and roll-off applications. Cardboard boxes for refuse will be placed next to cardboard boxes for recycling and organic waste with special lids attached containing graphics and bold "Recycling only" or "Organics only" stamps.

EDCO appreciates that some events will have higher participation than others and as a result, the ability to generate a larger waste stream. To that end, EDCO has provided similar service to a

number of other large-scale special events on an annual basis including but not limited to the Rock n' Roll Marathon, Whale of a Day, the Thunderboat Races, etc.

In addition to collection services, EDCO is also pleased to actively support a number of worthwhile efforts in the communities we serve with financial and personnel support. This includes special events, youth sports leagues, Chamber of Commerce functions and overall civic participation.

Abandoned Item Collection in Public Right-of-Way



City staff will simply call EDCO to arrange for abandoned item collection in the public right-of-ways in the City. EDCO will collect the abandoned items within one business day. Collection will be limited to those items that two EDCO personnel can lift.

Street Sweeping Debris Disposal

EDCO will provide a 20 cubic yard roll-off box for the collection of street sweeping debris from the City Yard. Service will be provided twice per week.

Asphalt Debris Disposal

EDCO will provide a 10 cubic yard roll-off box for the collection of asphalt debris from the City Yard. Service will be provided on an on call basis.

Green Waste Recycling Collection

EDCO will provide two 40 cubic yard roll-off boxes for the collection of green waste from the City Yard. Service will be provided on an on call basis.

Recycling Collection

EDCO will provide two 40 cubic yard roll-off boxes for the collection of recycling from the City Yard. Service will be provided on a weekly basis and an on call basis.



C.1.4 Alternative Bids

Bulky Item Cleanup Events



Should the City select this option, EDCO will provide up to two annual drop-off community clean-up events at an additional charge.

In order to maximize community exposure to this special event, EDCO will provide notification through the *Environmental Times* quarterly newsletter, billing inserts, press releases and billing statement messages. In addition, EDCO will work through the City on identifying other mechanisms for ensuring high levels of participation.

With the intent of minimizing any wait times, EDCO will provide a large number of roll-off boxes and bins. In order to exceed the customer service expectations of El Segundo residents, EDCO will provide full staff to offload all material into roll-off boxes. The combined effect of a large number of boxes, additional staffing and safe operating procedures will enhance turnaround time and create a much anticipated event for the community.

Containers will be source separated for maximized diversion of materials such as green waste, metals and wood. In addition, EDCO is proud to actively work with local community groups and charities to recover items such as bicycles and appliances for retrofitting and re-use, all with the intent of creating additional landfill diversion.

In addition, **EDCO will also provide a roll-off of free mulch to residents at the annual event.** This "closing the loop" benefit will also be presented on all material notifying residents of the event.

EDCO has extensive experience in annual clean-up events and views them as an opportunity to present our overall group of employees to the community. As such, a number of employees actively participate at the event, including most of those designated as key personnel in this document.

Document Shredding Events



Should the City select this option, EDCO will provide up to two annual document shredding events at an additional charge.

Protecting the security of confidential information for El Segundo residents is important to EDCO. There will be certified shredding trucks on site during the 3 hour events and all items will be shredded on site. In the occasion that the shredding trucks reach capacity during the

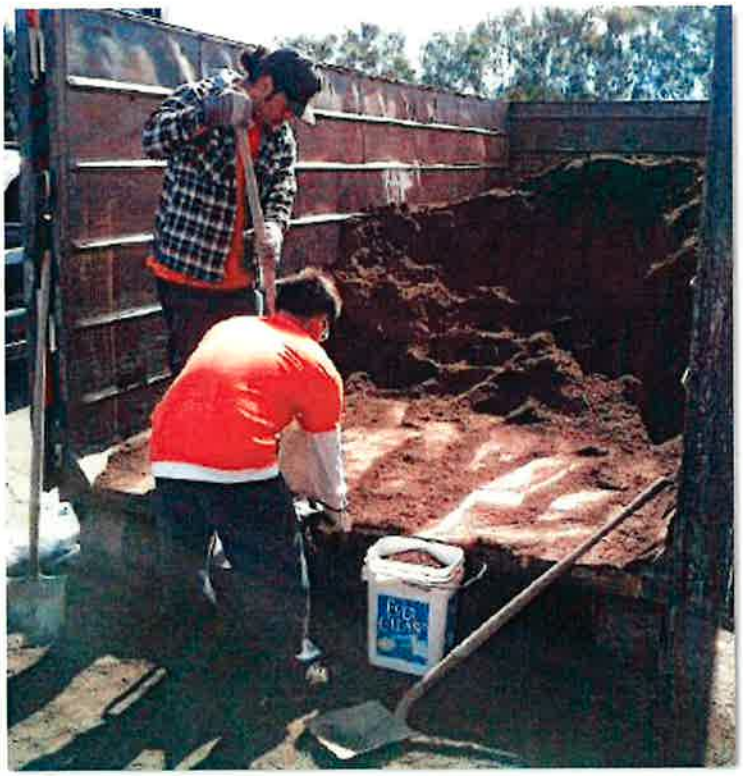
event, EDCO will have back up shredding trucks available to replace the trucks on site or offer offsite shredding.



In addition, **EDCO will also provide a roll-off of free mulch to residents at the annual event.** This "closing the loop" benefit will also be presented on all material notifying residents of the event.

In order to maximize community exposure to this event, similar to the Bulky Item Cleanup Events, EDCO will provide notification through the *Environmental Times* semi-annual newsletter, billing inserts, press releases and billing statement messages. In addition, EDCO will work through the City on identifying other mechanisms for ensuring high levels of participation.

Similar to the Bulky Item Clean Up Events, EDCO has extensive experience in Shred Events and views them as an opportunity to present our overall group of employees to the community.



C.2 Diversion Requirements



EDCO has embraced ***Zero Waste*** as the goal and is committed to investing in achieving tangible results. ***Zero Waste*** is not a slogan, it's a commitment which EDCO pursues daily with our continued diversion efforts. At EDCO we are not just focused on the easy-to-divert items, we're breaking the diversion paradigm. As a company committed to recycling that does not own any landfills, it is in the best interest of EDCO and the City of El Segundo to achieve recycling goals and divert as much from the current waste stream to the recycling stream.

As the City of El Segundo was referred to CalRecycle's Jurisdiction Compliance Unit (JCU) due to the City's program gaps including the residential green waste program, it is the company's goal to significantly expand on those efforts.

In order to further maximize participation in the organic waste program, under the automated option EDCO proposes to allow up to three organic waste carts to single-family residential properties and up to six organic waste carts to each two-unit residential property, to be provided in the basic service at no additional charge. EDCO will also provide the same number of recycling carts to single-family and two-unit residential properties at no additional charge.



If manual collection is selected customers receive unlimited organics collection. In order to increase diversion under this option EDCO will provide two additional 32-gallon recycling containers or four 16-gallon recycling containers at no additional charge. EDCO would caution that manual collection may produce lower diversion participation results than the more visible, color coordinated source separated automated carts. In addition, manual collection of organics in open containers may create vector issues that further limit participation. As a result, if the manual collection option is selected additional tonnage may need to be diverted to SERRF.

EDCO is closely following the progression of SB 1383 and once the law is finalized, EDCO will ensure that the City of El Segundo is in full compliance for the scope of this Agreement. The combination of EDCO's experience and ability to react and comply with various regulations positions the company to assist the City of El Segundo with its sustainability goals and compliance with evolving State mandates. **In addition, EDCO is partnering with Food Finders to recover perishable, nonperishable and prepared foods.**

CalRecycle

In order to promote diversion and increase participation, these efforts will be supported with an aggressive public education and outreach plan. EDCO's public education efforts have been honored at numerous levels, including by CalRecycle. In addition, California Integrated Waste Management Board had has also recognized EDCO in its Waste Reduction Award Program for 15 consecutive years as a company that has outstanding waste reduction efforts.

EDCO's plans to increase the City's current estimated 27.4% diversion to a projected 53.1% through promotion of its automated residential recycle and organics collection program, maximizing C&D recycling and supplementing with the limited use of transformation, as follows:

Diversion

EDCO's plans to increase the City's current estimated 27.4% diversion to a projected 53.1% through promotion of its automated residential recycle and organics collection program, maximizing C&D recycling and supplementing with the limited use of transformation, as follows:

City of El Segundo Diversion Plan With EDCO

		City Reported Tons	Automate Recycle & Organics	SERRF	Totals with New Diversion Plan
Residential					
Landfilled		5,260	(1,385)	(773)	**3,102**
Organic Residual			60		**60**
C/S Recycle Residual		68	110		**178**
SERRF	(a)	-		773	**773**
White Goods	(a)	16			**16**
Shred Event	(a)	4			**4**
City Yard Organics (2)	(a)	-	229		**229**
C/S Recycle	(a)	608	110		**717**
Organic Diversion	(a)	26	1,106		**1,132**
Total Tons		**5,981**	**229**	**-**	**6,210**
Tons Diverted	(a)	**654**	**1,445**	**773**	**2,871**
Diversion %		**10.9%**			**46.2%**
City Services (1)					
Landfilled		171			**171**
Recycle C&D	(b)	343			**343**
City Yard Organics (2)	(b)	458	(229)		**229**
St Sweep	(b)	243			**243**
Asphalt	(b)	416	-		**416**
Recycle & GW Residual		114			**114**
					-
Total Tons		**1,745**	**(229)**	**-**	**1,516**
Tons Diverted	(b)	**1,460**	**(229)**	**-**	**1,231**
Diversion %		**83.7%**			**81.2%**
Totals					
Landfilled		5,613	(1,216)	(773)	3,625
CS/C&D Recycled	(a) + (b)	950	110	-	1,060
Street Sweep	(a) + (b)	243	-	-	243
Greenwaste	(a) + (b)	484	1,106	-	1,590
SERRF		-	-	773	773
Other diversion	(a) + (b)	436	-	-	436
Totals		**7,726**	**0**	**-**	**7,726**
Tons Diverted	(a) + (b)	**2,113**	**1,216**	**773**	**4,102**
Total Tons Diverted %		**27.4%**	**15.7%**	**10.0%**	**53.1%**

(1) Estimated City Services tonnage based on scheduled service levels
(2) Assumes 50% of City organics will migrate to curbside collection.

C.3 Collection Vehicles

EDCO proposes the following City of El Segundo collection fleet to be in place for a May 1, 2019 service conversion date:

Automated Collection

Make	Model	Model Year	Fuel Type	Waste Streams Collected	Number of Units
Autocar Expeditor Near Zero	New Way Automated	2019	RNG	Trash, Recycling, Organic	2

Manual Collection

Make	Model	Model Year	Fuel Type	Waste Streams Collected	Number of Units
Autocar Expeditor Near Zero	New Way Low Entry Front loader	2019	RNG	Trash, Recycling, Organic	3

For either Automated of Manual Scenario

Make	Model	Model Year	Fuel Type	Waste Streams Collected	Number of Units
Ford	F650 Flatbed	2019	RNG	Bulky Items	1
Autocar Expeditor Near Zero	New Way Front loader	2019	RNG	City Facilities	1

As noted, **EDCO proposes to use a Renewable Natural Gas (RNG) powered fleet to serve the City of El Segundo.**

In 2017, EDCO converted its entire Natural Gas (NG) powered fleet to purchase Renewable Natural Gas (RNG) as a fuel source. Previously, EDCO's NG fleet was powered using traditional Compressed Natural Gas (CNG), natural gas that is typically extracted miles beneath the surface.

RNG is an ultra-clean, ultra-low carbon natural gas alternative that is captured as organic matter decomposes in controlled environments. The methane gas is then processed, purified and distributed to EDCO's nine natural gas fuel stations, including the Signal Hill time fill station.



While investing in RNG provides a significant emission reduction over traditional diesel and gasoline, RNG provides further reduction in Greenhouse Gas (GHG) effects over the use of extracted natural gas. This provides a benefit to the City of El Segundo.

In addition, **EDCO also proposes to invest in a new, Near Zero (NZ) emission collection fleet for the City of El Segundo**.

The technologically advanced Near Zero engines produce almost zero emission of Nitrous Oxide (NOx), which is the primary generator of air pollution. In 2017, EDCO took delivery on some of the first NZ vehicles to operate in the State of California, and in 2018 EDCO took another step towards reducing its carbon footprint with the introduction of four new NZ over-the-road, day cab tractors.

The NOx emissions are 90% less than 2010 standards, with ten NZ engines producing the NOx equivalent of just one 2010 engine. In addition, the NZ technology meets the State of California 2023 NOx and 2031 petroleum reduction goals. The California Air Resources Board (CARB) identifies that the NZ engine emissions are equivalent to a 100% battery powered vehicle using electricity from a modern natural gas power plant.

CALIFORNIA
AIR RESOURCES BOARD

EDCO anticipates that the RNG powered Near Zero engines will become a recognized component of Climate Action Plans throughout the region.



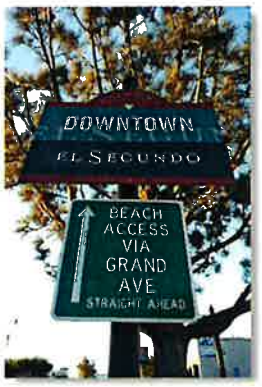
C.4 Billing and Customer Service

Billing

EDCO understands that residents have not been billed for services previously and that the City may choose to subsidize a portion of the cost of service. EDCO has past experience in handling both of these situations.

In addition to traditional billing, EDCO was involved in what is believed to be the most recent City in the State of California to convert from general fund payment to direct billing of residents. In 1993, the City of Coronado transitioned from full funding of single family residential services to shared billing, with residents paying a portion through EDCO direct billing and the remainder billed directly to the City by EDCO.

Over the course of time, the City has made several changes to the shared direct bill participation by Coronado residents and EDCO has accommodated all changes. Even today, the City General Fund continues to pay a portion of the services as billed directly by EDCO and in turn, EDCO direct bills the remainder to all single family residential customers.



Both Coronado and El Segundo also have other relevant comparisons in that both are high density, adjacent to the ocean and maintain very high service expectations. This invaluable, relevant experience will be very helpful is effectively transitioning both the services and the billing in the City of El Segundo. As such, EDCO would draw the reader's attention to the City of Coronado letter of recommendation that is an attachment to this submittal.

EDCO direct bills for single family residential service in numerous jurisdictions throughout Southern California. Billing is typically performed either bi-monthly or quarterly and EDCO offers the option of direct remittance, electronic payment or in person at any of our customer service centers,

EDCO utilizes the American Computer System (ACS), an integrated service, billing and routing system is used by a number of public agencies and private service providers. ACS is used for all EDCO operations throughout Southern California, including collection, processing and transfer.

EDCO will utilize the Data Quick System to identify the single-family and two-family units that will be provided service under this Agreement. EDCO will also work with other utilities in El Segundo to verify the information gathered from Data Quick is accurate. EDCO will then send informational mailers to each unit to confirm that we have identified the responsible party.

Similar to the Coronado experience, EDCO understands that a field audit of all addressees will be required to reconcile against the Data Quick system. The Director of Route Optimization will oversee the route audit and then interface with the Director of Revenue management to create a reconciled billing list.

If the City chooses to subsidize a portion of the cost of service, EDCO will directly bill customers for the unsubsidized portion and the City will be billed for the reminder of the costs. The City will be billed quarterly in advance and residents will be billed monthly in advance.

EDCO bills will be sent from Buena Park and all return remit envelopes will be received at a lockbox system, also in Buena Park. EDCO understands the dynamics of a transition and the need to promptly resolve issues, especially in this transition where residential customers have not been billed for services previously. As such, all EDCO customer service representatives are fully empowered to resolve any issue in the hope of exceeding customer expectations.

Customer Service



The foundation of the EDCO proposal for services is the ongoing commitment of the entire company to provide superior customer service to the City of El Segundo. As a three generation, family owned and operated company, EDCO has always taken a great deal of pride in the relationships that have been built with our customers in serving their waste and recycling collection needs.

EDCO will be responsible for ensuring that all staff and customer service representatives maintain a professional and courteous demeanor and all employee interactions with customers. EDCO will ensure that El Segundo staff are consistently treated courteously and are presented with timely, responsive and thorough solutions to requests for information.



EDCO will consistently provide superior customer service to the community and City staff by demonstrating our *"We'll Take Care of It"* approach in all our communications and actions. EDCO will meet monthly or as much as desired to discuss compliance with the customer service standards denoted in the Agreement.

The El Segundo customer service call center is based at EDCO's existing Administrative Terminal at 950 27th Street in Signal Hill, just one block west of EDCO Recycling & Transfer. The EDCO Administrative Terminal is solar powered, producing approximately 150,000 Kw of energy. The facility was built the new green building standards, a Compressed Natural Gas (RNG) Station, is available for tours and also features a spacious training room.

The Administrative Terminal currently handles the customer service for numerous communities. The facility is staffed by up to eight Customer Service Representatives working in staggered hours strictly dedicated to service functions and all calls are answered within a maximum of five rings.



The customer service call center is staffed during regular business hours Monday through Friday 7:30 a.m. to 5:30 p.m. and Saturday 8:00 a.m. to noon. EDCO offers bi-lingual customer service capabilities, including that of the Director of Operations, Director of Market Development Field Supervisors and Field Representatives.

A complete list of key personnel names, titles, phone numbers, and email addresses for after-hours or 24-hours emergency communication will be distributed when appropriate. EDCO will also provide the City of El Segundo 24 hour numbers for the following individuals:

- Steve South –President & CEO
- Mark Perumean - General Manager
- Carlos Sanchez- Director of Operations

The Administrative Terminal (as well as EDCO Recycling & Transfer) utilizes a Mitel 5000 telephone system. The system provides detailed historical and real time analytical details for all call center activity.



Mitel 5000 system is a new state of the art IP PBX with the ability to support analog, digital and IP telephone instruments. The system comes with the ability to network or connect with other Mitel 5000 systems and it is with this platform installed that EDCO Recycling & Transfer and the Administrative Terminal are able to perform extension dialing between locations.

The Mitel 5000 system comes standard with Unified Voice Messaging so voice mail messages can be viewed and played from e-mail. In addition, the Mitel 5000 system comes standard with Dynamic Extension, which allows calls to forward to cell phones or other remote telephone numbers.

EDCO also invests in the Route smart routing system to optimize route production, as well as RGIS 10 Mapping software. Though a stand-alone system from ACS, the EDCO Director of Route Optimization works directly with his team and Field Supervisors to coordinate enhancements. Direct feedback from customers is often used through Route smart to make immediate and sustainable enhancements.

Having an excellent call center is an important strategic asset to EDCO's image, but also for perpetuating EDCO's customer relationships. EDCO recognizes that the importance of maintaining these relations is to have personal contact at the call center with every customer.



Each EDCO CSR is trained to handle the call personally and professionally while the caller is on the phone. This includes promptly answering the phone, being able to personally address a maximum number of issues without transferring to another operator, providing real-time service information and demonstrating a *"We'll Take Care of It"* philosophy with every customer.

EDCO'S customer service department is also equipped to handle high volume electronic mail inquires and respond in a timely manner. EDCO invests in a dedicated electronic customer service

representative at the EDCO Administrative Terminal. This representative will respond to all City of El Segundo inquires that are made through the dedicated EDCO El Segundo Web Page.



In addition **EDCO will also provide a direct text option through the dedicated EDCO El Segundo Web Page.** Text messaging offers customers another convenient way to efficiently communicate questions and requests with EDCO's customer service office.

As a premium service provider, attracting and retaining excellent people is the foundation of EDCO's growth. Similar to all EDCO personnel, CSRs have full benefit packages, including no-cost health for employees and all family members as well as above average compensation, key reasons for the longevity of all EDCO employees. By retaining valued, trained professionals who are aware of all service aspects of the company, EDCO is able to professionally respond in any situation.

EDCO's call center focuses on the quality of the call and each CSR is given the opportunity to meet the customer's expectations during the call. EDCO's CSRs are focused on answering each call personally and as quickly as possible to avoid any wait time.



In addition, General Managers and Customer Service Directors routinely monitor telephone call centers to personally measure responsiveness of CSRs. As with all EDCO employees, a detailed annual employee performance review is tied to compensation levels.

Hard copies of all operational actions, such as, disposal tickets and driver tickets, are turned in on a daily basis. Information is inputted within our internal system, sorted in departmental order, chronologically batched, and stored on site. When power outages or similar unforeseen issues alter our capabilities, EDCO can quickly refer to the hard copies in instances of needed reconciliation or analysis.

As part of this proposal, EDCO will be happy to provide a full demonstration of ACS and its capabilities to at EDCO Recycling & Transfer to the City of El Segundo. In addition, EDCO will provide a detailed tour of the ACS facilities in Buena Park.



EDCO's primary goal as an entity is perpetuation, an objective it achieved by providing superior customer service. These efforts are supported by the fact that, since its founding in 1967, EDCO has never failed to renew a municipal franchise agreement.

One key to providing superior customer service is to promptly resolve any reasonable complaint in a timely, professional and courteous manner. The foundation of resolving complaints is to empower all employees to solve issues.



As part of the EDCO training program, each customer service representative is provided a master outline of services in each community EDCO serves. This places them in a position to respond to any issue. It should also be noted that EDCO empowers its customer service representatives to make decisions and authorizations in the hope of exceeding customer expectations.

In order to effectively track results, all routes are measured for misses reported on a daily basis and rolled up into monthly reports for customer service satisfaction.

EDCO places a premium on direct communication with all value team members, including drivers, customer service representatives, Field Supervisors, and Field Representatives. The key to this communication program is the direct involvement of the EDCO General Manager, who is involved in every facet of the operation.

Every EDCO General Manager is required to have full knowledge of the ACS computer system, as are Field Supervisors and Field Representatives. This allows EDCO to actively monitor each service request in the ACS system.



In addition, the General Manager, the Director of Operations, the Field Supervisor and the Field Representative are all available to speak to any customer on a daily basis. Should customers not find satisfaction, the President of the company is available to speak with customers on any issue.

EDCO is a highly engaged company that issues all Directors, Managers and Field Representatives Personal Communication Devices. Electronic mail is typically used to communicate between Customer Service Representatives and these personnel so that real time communications are available to prompt action.

All drivers are also outfitted with two way radios for direct communication with Field Supervisors. The combination of these tools and the company culture of *"We'll Take Care of It"* create a well-positioned platform to deal with any on Call Situation, Special Needs or emergencies.



EDCO has extensive emergency services experience, including large scale wildfires. Given the geographic area the company operates in, perhaps no other company in Southern California has more emergency response experience than EDCO. This includes major San Diego County wildfires in 2003, 2007 as well as in 2014.

C.5 Customer Education and Outreach



EDCO is subject to many statewide regulations and requirements that often are complementary or supportive of the requirements issued to local agencies. Thus, EDCO is committed to increasing landfill diversion from current levels within the City and will ensure AB 939, Mandatory Organics Recycling, and control of short-lived climate pollutants compliance is achieved.

EDCO has significant experience in assisting local jurisdictions in gathering and providing the required information for reporting purposes including the Electronic Annual Report (EAR). EDCO's Sustainability Manager will work directly with the City of El Segundo to ensure the City receives required information in a timely manner. In addition, EDCO will dedicate a Field Representative to the City of El Segundo that will be responsible to assist the City in gathering required customer data, performing site checks and public outreach.

EDCO recognizes the vital role that public education plays in implementing and sustaining safe and effective waste & recycling collection programs. EDCO is one of the few companies in the industry that specifically invests in a fully staffed, internal communications department to promote the advancement of recycling.

EDCO's public education efforts have been honored at numerous levels, including by the former California Integrated Waste Management Board (CIWMB). In addition, the CIWMB had also recognized EDCO in its Waste Reduction Award Program (WRAP) for fifteen consecutive years as a company that has outstanding waste reduction efforts.

winner WRAP
WASTE REDUCTION AWARDS PROGRAM
www.calrecycle.ca.gov/WRAP

EDCO understands that all public education activities will be a collaborative effort between the City of El Segundo and the company. EDCO will be responsible for ensuring that its customers consistently receive a high level of customer service and responsiveness.



As a key component of the overall service, EDCO will prepare an annual public education plan and meet with the City to review the plan. EDCO will meet quarterly with designated City of El Segundo staff to discuss all outreach materials and implementation of the outreach strategy. EDCO participants will be the division General Manager, the Director of Communications, the Sustainability Manager and the El Segundo Field Representative.

EDCO will fund all aspects of the new services public education campaign as well as develop the public education and outreach strategy implementation schedule. To that end, as an attachment to this proposal please find public education associated with several recent program roll-outs. These direct pieces have all been created, produced and distributed entirely by EDCO.

EDCO will also create, publish and distribute the *Environmental Times*, EDCO's award winning newsletter on a quarterly basis. EDCO will create a special, localized edition for El Segundo residents. In addition, EDCO will provide a commercial bi-annual *Environmental Times* edition for services to city facilities. As an attachment to this submittal, please find several previous Environmental Times editions.



EDCO has also developed the most comprehensive, localized customer oriented web site in the industry at edcodisposal.com.



The site presents a broad based overview of services and information, as well as a service map area to specify services available for each City served by EDCO. Also included are unique pages such as a Kid' Section, Special Announcements, Special Wastes Info, Source Reduction, etc.

The site has also been used in emergency response situations to notify customers of issues, such as during emergency fire conditions as daily updates on service disruptions were posted and supported by ongoing daily press releases. As an experienced leader, EDCO is fully capable to respond operationally and effectively communicating to our customers under any circumstances.



In an effort to promote sustainability and source reduction EDCO has produced three new videos were residents can explore our newest recycling facility, learn about plastic pollution and get tips on ways to reduce waste. In addition, EDCO has a developed a waste diversion calculator to help residents determine their weekly diversion percentage.

EDCO will distribute public education and outreach materials during roll-out of all new single-family and two-family unit residences collection programs during the term of the Agreement. This includes point of delivery literature with the new carts to all customers at inception of the new program.

EDCO proposes to create the following specific City of El Segundo public education material:

- Four Separate Direct Mail Pieces for single-family and two-family unit residents, including a Service Brochure
- Point of Delivery Cart Tags
- Quarterly *Environmental Times* newsletter on an ongoing basis
- El Segundo webpage, *including service day map*
- Up to six (more if needed) Community Meetings in advance of conversion

EDCO will actively collaborate with the City on the public education strategy and the development of materials to support roll-out of new collection services. EDCO will also create, publish and distribute set-out correction notices during the term of the Agreement.

EDCO will staff a booth at local public events and distribute promotional and educational materials, similar to those attached to this submittal. EDCO will also provide multi-lingual public education and currently provides a significant number of bi-lingual educational materials throughout Southern California.

The EDCO Director of Communications will prepare quarterly and annual public education activity status reports for the City of El Segundo. The annual reports will, in part, summarize the prior twelve months and also contain adjustments to current and ongoing event calendars.



C.6 Transition Plan



EDCO believes that a comprehensive transition plan must be put in place to facilitate a smooth transition to a new hauler. This effort is obviously critical and is a major consideration in the evaluation for the City of El Segundo in determining whether or not to transition to a different service provider.

The timeframes represented assume that the City of El Segundo will formally enter into a contract with EDCO in February 2019. Assuming a Wednesday, May 1, 2019 start date, this allows a three month preparation window.

In order to ensure the City is kept fully apprised, EDCO is prepared to meet with the City on a weekly basis through June, 2019. These meetings are to overview preparation plans and may be adjusted as deemed appropriate by City staff. EDCO attendees will include various member of the Key Personnel and will be regularly attended by the President, Senior Vice President, General Manager and Director of Operations.

EDCO believes the current hauler will professionally respond to reasonable requests for information upon request, as well as assisting in a smooth transition. As identified in this document, EDCO and the current service provider have previously worked cooperatively in the service transition for the City of La Mirada. Should this not be the case EDCO will obtain all data independently and in a timely manner that does not impact the transition schedule.

With these assumptions in mind, EDCO will implement the following conversion plan:

February, 2019

- Agreement executed between City of El Segundo and EDCO.
- Schedule a series of detailed meetings with Operations/Maintenance/Container Support/Field Service Representatives and Customer Service Representatives to review general aspects of the proposal, enhance awareness and stimulate discussion of issues within all areas of the company.
- Meet with existing hauler to determine what levels of information, will be available for review. Identify if existing bins are available or alternatively place order for new bins.
- Drafts of all public education material presented to the City for review.
- Place order for all new RNG powered NZ collection vehicles. **Given the timing, temporarily re-assign existing new chassis orders to ensure no service disruption at conversion.**
- Place order for new collection bodies. **Given the timing, temporarily re-assign existing**

new body orders to ensure no service disruption at conversion.

- If automated option is selected, place order for new automated carts.
- Secure provider for cart delivery services.
- Update detailed field audit of all current waste and recycling collection services by EDCO Director of Route Optimization and Route Auditor.
- Commence detailed field review of operating conditions for Safety and Environmental Compliance Manager.
- Commence preparation of draft Public Education Plan for presentation to City, including City web page updates.
- Meet with City weekly to review implementation and current level of activities.

March, 2018

- City approves all optional public education material.
- Send initial El Segundo specific, direct mail public education piece.
- Detailed, by turn routing completed for review by Director of Operations and Safety Manager.
- City of El Segundo web page activated on EDCO web site.
- Conduct up to six public workshops (more if needed) regarding the transition, as well as presentations at service clubs, any community events, etc.
- Initiate site visits at City facilities to overview service levels and source separated recycling opportunities.
- Submit collection route maps to the City.
- Meet with City weekly to review implementation and current level of activities.

April, 2019

- If automated option selected, initial cart inventory arrives for staging at the EDCO Long Beach facility.
- Accept delivery of new chassis/body combinations. Place into existing operations for shake out period.

- Conduct public workshops regarding the transition, including presentations at service clubs, community events, etc.

- Hire and train additional drivers that will intersperse with existing drivers being shifted to serve the City with hiring preference for El Segundo residents and existing drivers. In this manner, senior and junior drivers will be involved in the collection conversion, with some positions being backfilled by new personnel.

- Conduct new hire orientation program for new personnel.

- Commence City awareness program for drivers that allows for each route day to have been driven at least five times in advance of conversion date.

- Given that EDCO proposes to provide residential service four days per week instead of the current five, send change of service day mailer.

- Activate collection day schedule on EDCO City of El Segundo web page.

- Send second El Segundo specific, direct mail public education piece.

- Meet with City to review implementation and current level of activities.

May, 2019

- Commence services on Wednesday, May 1, 2019. Full standby crews at EDCO await for supplemental support should operational issues arise, including temporary crews from other locations.

- Send third El Segundo specific, direct mail public education piece.

- Initial quarterly edition of the *Environmental Times* newsletter mailed along with supplemental information and guidelines to single-family and two-family unit residential customers.

- Additional customer service representatives stationed at Administrative Terminal to handle any telephone overflow.

- Commence initial inventory cart replacement exchanges with public education hanger.

- Meet with City to review implementation and current level of activities.

Ongoing

- Submit Monthly, Quarterly and Annual Reports to City of El Segundo.

- Follow-up public education mailed, representing the fourth El Segundo specific, direct mail
- Expand Recycling awareness through Public Education Plan, outreach efforts and ER&T tours.
- Fulfill balance of terms and conditions of Agreement.
- Meet with City to review any issue associated with the performance of this Agreement.



Transition Plan

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2019

FEBRUARY

- Agreement executed between the City of El Segundo and EDCO.
- Schedule a series of detailed meetings with Operations/Maintenance/Container Support/Field Service Representatives and Customer Service Representatives.
- Meet with existing hauler to determine what levels of information will be available for review.
- Draft of Public Education Material Presented to the City.
- Place order for all new RNG powered NZ collection vehicles.
- Place order for new collection bodies.
- If automated option is selected, place order for new automated carts.
- Secure provider for cart delivery services.
- Update detailed field audit of all current collection services.
- Commence detailed field review of operating conditions.
- Commence preparation of draft Public Education Plan.
- Meet with City weekly to review implementation and current level of activities.

MARCH

- City approves all optional public education material.
- Send initial El Segundo specific, direct mail public education piece.
- Detailed, by turn routing completed.
- City of El Segundo web page activated on EDCO website.
- Conduct public workshops regarding the transition.
- Initiate site visits at City facilities to overview service levels and source separated recycling opportunities.
- Submit collection route maps to the City.
- Meet with City weekly to review implementation and current level of activities.

APRIL

- If automated option selected, initial cart inventory arrives for staging.
- Accept delivery of new chassis/body combinations.
- Conduct public workshops regarding the transition.
- Hire and train drivers that will intersperse with existing drivers with hiring preference for El Segundo residents and existing drivers.
- Conduct new hire orientation program.
- Commence City awareness program for drivers.
- Send change of service day mailer.
- Activate collection day schedule on EDCO City of El Segundo web page.
- Send second El Segundo specific direct mail public education piece.
- Meet with City weekly to review implementation and current level of activities.

MAY

- Commence service on Wednesday May 1, 2019.
- Send third El Segundo specific, direct mail public education piece.
- Initial quarterly edition of Environmental Times newsletter mailed along with supplemental information and guidelines.
- Additional customer service representatives stationed at Administrative Terminal to handle any telephone overflow.
- Commence initial inventory cart replacement exchanges with public education hanger.
- Meet with City weekly to review implementation and current level of activities.

ONGOING

- Submit Monthly, Quarterly and Annual Reports to the City of El Segundo.
- Follow-up public education mailed out, representing the fourth El Segundo specific, direct mail.
- Expand recycling awareness through Public Education Plan, outreach efforts and ER&T tours.
- Fullfill balance of terms and conditions of Agreement.

C.7 Employment of Prior Contractor Employees



In demonstrating our *"We'll Take Care of It"* approach, EDCO will be offering employment to all existing employees of the current contractor that may be displaced as a result of the transition. Transitioning to a new employer can be challenging and EDCO wants to ensure a smooth and positive experience for all new employees. EDCO's Director of Human Resources, Lisa Tucker, will personally contact each employee to welcome them to the EDCO family and arrange a convenient time to go over the new hire processes.

The new hire process takes approximately 4 hours and can be scheduled Monday – Saturday from 7:00am – 5:00pm. The orientation provides new employees an overview of the company, introduces the leadership team, and explains EDCO's mission, vision, culture and values.



During this time, employees are welcome to bring family members along to ensure that any questions they have regarding the transition are answered. EDCO's bilingual Personnel and Claims Specialist will attend to ensure that new employees and their families are able to easily communicate in their native language.

EDCO will provide an equal, no cost benefits package to all existing drivers of the current contract. Included in this no cost benefit package is full health coverage, dental coverage, life insurance and a 401k with a 5% company match. EDCO also offers one of the most competitive overall wage scales in the industry and invests in an added premium for personnel who have been with the company five years or longer.



Having a good new hire orientation is an important commitment in keeping employees engaged and happy with their decision to join EDCO. Employees who are formally oriented into the company will experience less stress, develop stronger relationships with coworkers, and learn the job quicker. This experience can lead to longer term employee engagement and higher retention. EDCO is proud that the average employee has a 15.5 year tenure with the company, with numerous 20-year, 30-year and even several 40-year employees.

C.8 Transfer, Disposal, and Processing Facilities

Transfer Facility



EDCO Recycling & Transfer (ER&T) opened in 2012 and will serve as the transfer facility for the City of El Segundo. The facility is located at 2755 California Avenue, Signal Hill, CA.

EDCO Recycling & Transfer is owned and operated by EDCO Transport Services, LLC, a related company to EDCO Disposal Corporation.

The current price for transfer and disposal of El Segundo refuse is $53.00 per ton.

The current price for transfer of residual of El Segundo refuse to SERRF is $90 per ton.

ER&T operates under Solid Waste Facility Permit (SWFP) #19-AA-1112 as issued on June 23, 2011 by the Local Enforcement Agency (LEA), the County of Los Angeles Department of Environmental Health and concurred with by CalRecycle. Similar to all SWFP's, on June 2, 2016, these same agencies undertook a five year permit review process and concurred with continued operations.



ER&T represents one of the newest Material Recovery Facility (MRF) & Transfer Station (TS) in Los Angeles County and formally commenced operations on April 26, 2012. The facility is permitted for up to 1,500 tons per day of municipal solid waste, including green waste and Construction and Demolition, source separated recycling and self-haulers.

The facility is permitted to operate up to seven days a week, 24 hours per day. This allows for off hours dumping of materials, the ability to accommodate emergency operating conditions, as well as multiple shifts to process recycling materials. In turn, this also allows for off-peak hour truck movements into the Port of Long Beach and Port of Los Angeles for shipping of sorted recyclable commodities.



As with all permitted facilities, the LEA conducts random monthly inspections that typically range from 2-4 hours. Items such as Operating Criteria, Controls, Record Keeping, Material Handling, Equipment Maintenance, Load Check and Personnel Health and Safety are typically reviewed by the designated inspector. During these inspections, **EDCO Recycling & Transfer has never received an LEA Violation of the Terms and Conditions of its SWFP.**

EDCO Recycling and Transfer maintains a weather station in its scale house to monitor changes that may trigger nuisance situations. The facility also maintains a Radiation Detection unit at the scale house to ensure inadvertent disposal of radioactive material does not occur.

In addition, **EDCO Recycling & Transfer also features:**

1. **A State Certified Buyback Center** that is open to the public Tuesday-Saturday, from 8:00 a.m. to 4:00 p.m. Residents may bring California Redemption Value (CRV) items to receive compensation, as well as drop off newspaper, mixed paper and cardboard on a donation basis. In addition, the facility also accepts Fats Oils and Grease (FOG) and Electronic Waste at no charge.

2. **A Permanent Household Hazardous Waste Collection Facility** (PHHWCF) that is operated in partnership with the City of Long Beach, County of Los Angeles, Los Angeles County Sanitation District and City of Signal Hill. **The facility is open to all Los Angeles County residents (including City of El Segundo residents) on the second and fourth Saturday of every month from 9:00 a.m. – 2:00 p.m. at no charge.**



   Residents can conveniently dispose of Hazardous Wastes in a safe and efficient manner without ever leaving their vehicle by arriving at the facility, following the designated traffic patterns and having their unwanted material removed from their vehicle for consolidation and disposal. The overwhelming majority of the material is recycled and the remaining items are safely disposed of at a Class II landfill.

3. **A dedicated Public Education Room** is available for use to non-profits, service clubs, charitable organizations and as a meeting room for tours. The room has hosted industry tours, special events and community functions, including but limited to the following:

   - Solid Waste Association North America (SWANA) field tour
   - Chamber of Commerce events
   - The Beekeeper Club regular meetings
   - The Long Beach Junior Marching Band regular practices
   - Long Beach Local Board Meetings
   - Boy Scouts & Girls Scouts
   - St. Cornelius School Green Team



As an additional benefit of this proposal, EDCO will make the Public Education Room available for use by the City of El Segundo to promote recycling, source reduction, proper Household Hazardous Waste disposal and other items of interest. EDCO will also provide tours of the facility as requested by the City of El Segundo.

Perhaps the most unique element of the facility is its geographic proximity to all of South Bay. Located within two blocks of I-405 to the east, Atlantic Avenue to the North, Willow to the West and Willow Springs Park to the South, **EDCO Recycling & Transfer is ideally situated to serve the City of El Segundo, 19 freeway miles away.**

This proximity will produce significant route savings for the City of El Segundo as the Operating Facility described later in this section is only one block away. The location of EDCO Recycling & Transfer will significantly reduce travel times for collection vehicles, thus creating a sustainable long term value for the City of El Segundo.

At the ER&T scale house, two, calibrated 70' scales are maintained, with one for inbound and one for outbound weights. Having two scales provides a safe and reliable backup to the City of El Segundo in the event of unforeseen issues arising.



Both scales are certified by the Department of Weights and Measures on an annual basis. As an additional investment, EDCO Recycling & Transfer maintains quarterly calibration of both inbound and outbound 70' scales through an outside contractor, far in excess of their annual requirement.

EDCO utilizes the 21st Century recordation system for all of its recycling programs, including scale recordation, billing function, material sales and California Redemption Value (CRV) processing. As a State Certified Processor, the data collection, distribution and recordation are critical to timely have payments.

ER&T was designed as a one-stop-shop, for resource recovery and self-haul customers to provide a safe and convenient disposal alternative. Previous phased milestones, included the opening of buyback center and the EDCO Environmental Center to serve as the region's household hazardous waste drop-off facility.

Disposal Facilities

Frank R. Bowerman Landfill will serve as the primary final disposal site for City of El Segundo residue under this Agreement.



The facility is located at 11002 Bee Canyon Access Rd., Irvine CA 92602, is owned and operated by the County of Orange and there is no ownership relationship to EDCO. EDCO is one of three entities that have a long term Importation Agreement to deliver out of County municipal solid waste to the OCWR system.

The current Importation rate is $28.53 per ton.

Southeast Resource Recovery Facility (SERRF) will serve as the Waste to Energy diversion site under this Agreement.

The facility is located at 120 Henry Ford Avenue, Long Beach, CA. 90802, is co-owned by the City of Long Beach and the Los Angeles County Sanitation District and there is no ownership relationship to EDCO. The site provides one hundred percent diversion on up to ten percent of the base year tonnage determined in the City's approved Source Reduction Recycling Element (SRRE).

The current rate is $75.00 per ton.

Processing Facilities



EDCO Recycling & Transfer (ER&T) will serve as the primary processing facility for the City of El Segundo under this Agreement. The facility is located at 2755 California Avenue, Signal Hill, CA.

EDCO Recycling & Transfer is owned and operated by EDCO Transport Services, LLC, a related company to EDCO Disposal Corporation.

The facility will process or transfer green waste, commingled recyclables, mixed waste and food waste.

The current price for organic waste is $53.00 per ton
The current processing price for commingled recycling is $105.00 per ton
The current price for transfer of mixed Construction & Demolition is $83.00 per ton.
EDCO will also utilize the following facilities on an interim and supporting basis:

Potential Industries, 922 East E. Street, Wilmington, CA. 90744
Potential is a third party, commingled recycling processor and there is no ownership relationship to EDCO. The current processing rate per ton is $105 per ton.

CR&R, 11262 Western Avenue, Stanton, CA 90680.
CR&R is a third party, commingled recycling processor and there is no ownership relationship to EDCO. The current processing rate per ton is $105 per ton.

California Waste Services (CWS), 621 West 152nd Street, Gardena, CA 90247
CWS is a third party, mixed Construction, Demolition and Inert processor and there is no ownership relationship to EDCO. The current processing rate is $68 per ton for 75% diversion.



C.9 Office and Maintenance Facilities



EDCO front line collection vehicles and operations personnel will be based at 950 East 27th Street, Signal Hill, CA.

EDCO container maintenance, cart storage and back-up fleet will be based at 6254 Paramount Avenue Long Beach, CA 90805.

EDCO customer service, public relations, billing, and contract administration will be based at 950 East 27th Street, Signal Hill, CA.

EDCO's RNG collection fleet is based at the company's Signal Hill Administrative and Vehicle Terminal which opened in 2013, located at 950 E. 27th Street in the City of Signal Hill and, as previously mentioned, approximately 19 miles from the City south on I-405. This state-of-the-art facility is complimented with EDCO Recovery and Transfer (ER&T), located at 2775 California Avenue. ER&T is EDCO's Solid Waste Transfer Station and future Material Recovery Facility (MRF) that is just a block away from the Administrative Terminal.

When ER&T opened in 2012, it became EDCO's tenth solid waste facility operated by the company. The addition of this facility increased EDCO's combined permitted Southern California processing and transfer capacity to over 3,000,000 tons per year. With its capacity of 1,500 tons per day, EDCO has guaranteed disposal capacity for the cities it serves in the region and will offer the same guaranteed capacity to the City of El Segundo.



The Administrative terminal is solar powered, producing approximately 150,000 Kw of energy. The facility was built with new green-building standards, a Compressed Natural Gas (RNG) Station, is available for tours and also features a spacious training room. As part of its environmental initiative, EDCO uses the solar installation to offset power of the RNG compressor unit, creating a more sustainable power and fuel source for collection operations.

The Administrative and Vehicle Terminal is the home to EDCO's local customer service call center that operates Monday – Friday 8 a.m. – 5 p.m. and on Saturday's from 8 a.m. – 12 p.m.

Should the need for emergency services arise, EDCO has the resources to serve in any operating condition and/or provide emergency services up to 24 hours a day, 7 days a week if needed. In the event of a City-specific or countywide emergency requiring special services and equipment beyond the scope of this RFP, EDCO is fully prepared to respond.

C.10 Optional Additional Information or Proposal Enhancements

In demonstrating our "*We'll Take Care of It*" philosophy, EDCO is pleased to offer the City of El Segundo a number of additional Proposal Enhancements. **All of these will be provided by EDCO at the rates provided in this submittal and have been described in the document**

1) **New 2019 Near Zero Fleet** - EDCO will invest in a new, quieter collection fleet powered by Near Zero emission engines. The technologically advanced Near Zero engines produce almost zero emission of Nitrous Oxide (NOx), which is the primary generator of air pollution. The Near Zero technology meets the State of California 2023 NOx and 2031 petroleum reduction goals.



2) **RNG Powered Fleet** - EDCO will use Renewable Natural Gas (RNG) to fuel the fleet. RNG is an ultra-clean, ultra-low carbon natural gas alternative that is captured as organic matter decomposes in controlled environments. While investing in RNG provides a significant emission reduction over traditional diesel and gasoline, RNG provides further reduction in Greenhouse Gas (GHG) effects over the use of extracted natural gas.

3) **Guaranteed Capacity at EDCO Recycling &Transfer** – As the newest waste & recycling facility in the region, EDCO will provide guaranteed capacity at EDCO Recycling & Transfer to the City of EL Segundo at no additional charge. The security of having long term access to a facility provides the City of El Segundo with the ability to effectively achieve increased diversion mandates over the term of the Agreement.



As part of this guaranteed capacity, EDCO will commit to hosting facility tours, workshops and other meetings to provide an educational overview of source reduction and recycling efforts. These types of public education outreach are also critical elements of a jurisdiction sustained approach to the goals of AB 939.

4) ***Environmental Times* Newsletter** – As part of EDCO's commitment to public education, EDCO will produce a localized, El Segundo edition of the *Environmental Times* newsletter on a quarterly basis. This CalRecycle recognized newsletter features helpful tips on both recycling and source reduction.

5) **Dedicated El Segundo Web Page** – EDCO will provide a dedicated web page for focused information for the residents of EL Segundo at no additional charge.



Holiday schedules, program parameters, contact information and other valuable update information will be available. The web page will also feature a collection day map for solid waste and a database of all service days so that by simply entering their address, residents will immediately be informed of their service day through the EDCO web page. Should the City desire, EDCO can also add a similar feature and map for street sweeping days at no additional charge.

6) **Mulch Day** – EDCO will provide mulch at the Bulky Item Clean up and Shred Day events at no additional charge, where residents can pick up free mulch for their home use. In addition to advertising this component of the Shred Day events, EDCO will deliver roll-off boxes of recycled green waste product and load into vehicles.

   This is a very popular event in many communities and offers the opportunity to close the loop on green waste within the City.

7) **Additional Organic Waste and Recycling Carts** – In order to further maximize participation in the organic waste and recycling programs, EDCO proposes to allow up to three organic carts to each single-family residential properties (up to six at two-unit properties), to be provided in the basic service at no additional charge.



EDCO looks forward to discussing these Enhancements and the entire Request For Proposal submittal in detail. In addition, EDCO offers the two following alternatives for City consideration:

- **EDCO will provide the Alternate Bid items in Section E.1.4 in this submittal at no additional charge to the City in exchange for a base ten year term.**

  The proposed Franchise Agreement outlines a base seven year term with up to an additional thirty six months at the City's sole option. Under this scenario, the base term would simply be ten years.

  In exchange for adding the option years at commencement, the City would receive two annual Bulky Item Clean Up events and two document Shredding events at no additional charge. The cumulative value of this proposal is over $354,000 when compounded at a projected CPI of 3.5% over the term of the Agreement.

- **EDCO will offer the option of reducing the proposed rates for single family residential service by $0.55 cents per month by converting to a bi-monthly billing cycle.**

The proposed Franchise Agreement requests monthly billing for services, which EDCO has proposed. As a cost saving alternative for City consideration, EDCO will pass along savings of over $21,000 per year created by utilizing a bi-monthly billing.



D. Exceptions to Draft Franchise Agreement

EDCO has one exception to the draft Franchise Agreement. It is as follows:

18.2 Financial Reports (Page 21)

A copy of each Franchisee's annual and other periodic public financial reports and those of its parent, subsidiary and affiliated corporation and other entities as the City requests, shall be submitted to the City within five days after receipt of City's request.

EDCO is privately held company that maintains audited financial statements, however, EDCO does not have any periodic public financial reports.

As such, EDCO is unable to release any financial information or working papers that would be subject to the Public Records Act and thus be available for public review. As an alternative, should this information be required regarding an extraordinary rate increase or other quantifiable reason, EDCO would suggest that this information be reviewed at our facilities by an independent accounting firm of the City's choice.

Additional discussion on the concept is provided from EDCO legal counsel in the Financial Information section.



E. Rate Proposal Forms

City of El Segundo - Solid Waste Rate Proposal
Form A-1 - Summary of Proposed Annual Rate Revenue

November 5, 2018

Proposer Name: EDCO Disposal Corporation

Line	A / B Service Sector	C Source Tab	D Automated Collection	E Manual Collection
1	Proposed Residential Rates & Projected Annual Revenue - Automated	A-2	$ 846,142.08	
2	Proposed Residential Rates & Projected Annual Revenue - Manual	A-3		$ 1,038,622.08
3	**Proposed Residential Base Rate Revenue**		**$ 846,142.08**	**$ 1,038,622.08**
4	Proposed Residential Extra Services Rates & Projected Annual Revenue	A-4	$ -	$ -
5	Proposed Civic Services Rates & Projected Annual Revenue	A-5	$ 209,688.00	$ 209,688.00
6	Proposed Abandoned Item Rates & Projected Annual Revenue	A-6	TBD	TBD
7	Proposed City Sponsored Event Rates & Projected Annual Revenue	A-7	$ 2,500.00	$ 2,500.00
8	**Proposed Additional Services Rate Revenue**		**$ 212,188.00**	**$ 212,188.00**
9	**Alternate Bid: Proposed Bulky Item Cleanup & Document Shredding Event Rates & Projected Annual Revenue**			
10	Bulky Item Cleanup events	A-8	$ 21,200.00	$ 21,200.00
11	Document Shredding Events	A-8	$ 9,000.00	$ 9,000.00
12	**Proposed Alternate Bid Revenue**		**$ 30,200.00**	**$ 30,200.00**
13	**Proposed Total Annual Rate Revenue**		**$ 1,088,530.08**	**$ 1,281,010.08**

1 of 1

11/6/2018

City of El Segundo - Solid Waste Rate Proposal
Form A-2 - Proposed Residential Rates & Projected Annual Revenue - Automated

Proposer Name: EDCO Disposal Corporation

November 5, 2018

Proposed Monthly Rates (a)

A	B	C	D	E	F	G	H	I
Line	Container Size	Monthly Rate 1 unit	Monthly Rate 2 units	Number of Properties 1 unit	Number of Properties 2 units	Contractor Revenue 1 unit	Contractor Revenue 2 units	Total Revenue
	Trash, Recycling, and Organics							
1	95 Gal	$21.98	$21.98	2,868	318	$63,038.64	$6,989.64	$70,028.28
2	95 Gal Lifeline Rate	$10.99	$10.99	44	-	$483.56	$0.00	$483.56
	Additional Carts (for each cart above two)							
3	Additional Recycling	$0.00	$0.00			$0.00	$0.00	$0.00
4	Additional Organic	$0.00	$0.00			$0.00	$0.00	$0.00
	Additional Charge for Backyard Service							
5	Per Container	$8.66	$8.66			$0.00	$0.00	$0.00
6	Projected Monthly Contractor Revenue - Residential Automated Service			2,912	318	63,522	6,990	70,512
7	Months Per Year							12
8	**Projected Annual Contractor Revenue - Residential Automated Service**							**846,142**

(a) Proposers are required to enter a proposed rate for each level of service.

(b) The proposed total amount of annual rate revenue on line 8 in column I is brought forward to line 1 in column D of Form A-1.

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City of El Segundo - Solid Waste Rate Proposal
Form A-3 - Proposed Residential Rates & Projected Annual Revenue - Manual

Proposer Name: EDCO Disposal Corporation

November 5, 2018

Proposed Monthly Rates (a)

A	B	C	D	E	F	G	H	I
Line	Container Size	Monthly Rate 1 unit	Monthly Rate 2 units	Number of Properties 1 unit	Number of Properties 2 units	Contractor Revenue 1 unit	Contractor Revenue 2 units	Total Revenue
	Trash							
1	Customer provided trash and organics containers; hauler provided recycling container(s)	$26.98	$26.98	2,868	318	$77,378.64	$8,579.64	$85,958.28
2	Lifeline Rate	$13.49	$13.49	44	-	$593.56	$0.00	$593.56
	Additional Charge for Backyard Service							
3	Per Container	$8.66	$8.66			$0.00	$0.00	$0.00
4	Projected Monthly Contractor Revenue - Residential Manual Service			2,912	318	77,972	8,580	86,552
5	Months Per Year							12
6	**Projected Annual Contractor Revenue - Residential Manual Service**							1,038,622

(a) Proposers are required to enter a proposed rate for each level of service.

(b) The proposed total amount of annual rate revenue on line 6 in column I is brought forward to line 1 in column D of Form A-1.

Agreement No. 5652

City of El Segundo - Solid Waste Rate Proposal

Form A-4 - Proposed Residential Extra Services Rates & Projected Annual Revenue

Proposer Name: EDCO Disposal Corporation

November 5, 2018

A	B	C	D	E	F
Line	Extra Services	Unit of Measure	Proposed Rates per Service	Annual Count	Annual On-Call Revenue
1	Extra Automated Pickups - Trash	On demand, as needed	$4.00		$0.00
2	Steam Cleaning of Bins	On demand, as needed	$50.00		$0.00
3	**Subtotal Extra Services (a)**				**$0.00**

(a) Carried forward to A-1 Summary, line 4 in columns D and E.

City of El Segundo - Solid Waste Rate Proposal

Form A-5 - Proposed Civic Services Rates & Projected Annual Revenue

Proposer Name: EDCO Disposal Corporation

November 5, 2018

A	B	C	D	E	F	G	H	I	L

Proposed Monthly Rates

Frequency of Pickup	3yd³ Bin - Trash	3yd³ Bin - Recycling	10yd³ Bin	20yd³ Bin	40yd³ Bin
1x Per Week	$ 85	$ 55	$ 1,472	$ 1,191	$ 1,191
2x Per Week	$ 170	$ 110	$ 2,944	$ 2,382	$ 2,382
3x Per Week	$ 254	$ 165	$ 4,417	$ 3,572	$ 3,572

Line	Description	Frequency of Pickup	3yd³ Bin - Trash	3yd³ Bin - Recycling	10yd³ Bin	20yd³ Bin	40yd³ Bin	Annual Revenue (a)
1	City Hall	1T, 1R	3x Per Week	1	1			$5,028
2	Police Dept.	1T, 1R	3x Per Week	1	1			$5,028
3	Fire Station 1	1T, 1R	3x Per Week	1	1			$5,028
4	Fire Station 2	1T, 1R	3x Per Week	1	1			$5,028
5	Library	1T, 1R	3x Per Week	1	1			$5,028
6	Public Works Maintenance Yard	2T, 1R	3x Per Week	2	1			$8,076
7	Public Works Maintenance Yard	Street Sweeping Debris (c)	2x Per Week				1	$28,578
8	Public Works Maintenance Yard	Recycling	1x Per Week				2	$28,578
9	Public Works Maintenance Yard	Asphalt Debris (c)	1x Per Week			1		$17,664
10	Public Works Maintenance Yard	Green Waste	2x Per Week				2	$57,156
11	Water Yard	1T, 1R	3x Per Week	1				$3,048
12	Parks Maintenance Yard	4T, 1R	3x Per Week	4	1			$14,172
13	Park Vista	2T, 1R	3x Per Week	2	1			$8,076
14	The Lakes Golf Course	3T, 1R	3x Per Week	3	1			$11,124
15	Campus ES Soccer Field	1T, 1R	3x Per Week	1	1			$5,028
16	Boy Scout House	1T	3x Per Week	1				$3,048
17	**Subtotal Civic Services Revenue (b)**							**$209,688.00**

**= Hinged Covers; T= Trash; R= Recycled Materials; Collection is 3 times per week unless otherwise indicated.*

(a) Proposed Rate per Service in column J multiplied by the Annual Count in column K.
(b) Carried forward to A-1 Summary, line 6 in columns D and E.
(c) Collection cost only. Disposal shall be billed at actual disposal costs.

City of El Segundo - Solid Waste Rate Proposal
Form A-6 - Proposed Abandoned Item Rates & Projected Annual Revenue

Proposer Name: EDCO Disposal Corporation

November 5, 2018

A	B	C	D	E	F
Line	**Abandoned Items Collection**	**Unit of Measure**	**Proposed Rates per Service**	**Annual Count**	**Annual Revenue (a)**
1	Option 1	Flat Rate unit price per collection	$75.00	TBD	TBD
2	Option 2	Annual collection, no limit on # of requests	$10,000.00	1	$10,000.00

(a) Proposed Rates per Service in column D multiplied by the Annual Count in column E.

edcodisposal.com
"We'll Take Care of It"

City of El Segundo - Solid Waste Rate Proposal

Form A-7 - Proposed City Sponsored Event Rates & Projected Annual Revenue

Proposer Name: EDCO Disposal Corporation

November 5, 2018

A	B	C	D	E	F
Line	**City Sponsored Events**	**Unit of Measure**	**Proposed Rates per Service**	**Annual Count**	**Annual Revenue (a)**
1	City Sponsored Events	Per event	$500.00	5	$2,500.00
2	**Subtotal City Sponsored Events (b)**				**$2,500.00**

(a) Proposed Rates per Service in column D multiplied by the Annual Count in column E.
(b) Carried forward to A-1 Summary, line 8 in columns D and E.

Agreement No. 5652

City of El Segundo - Solid Waste Rate Proposal

Form A-8 - Alternate Bid: Proposed Bulky Item Cleanup & Document Shredding Event Rates & Projected Annual Revenue

Proposer Name: EDCO Disposal Corporation

November 5, 2018

A	B	C	D	E	F
Line	**Shredding Events**	**Unit of Measure**	**Proposed Rates per Service**	**Annual Count**	**Annual Revenue (a)**
1	Bulky item cleanup event	Per event	$10,600.00	2	$21,200.00
1	Document Shredding Events	Per event	$4,500.00	2	$9,000.00
2	**Subtotal Bulky Item Cleanup events and Document Shredding Events (b)**				**$30,200.00**

(a) Proposed Rates per Service in column D multiplied by the Annual Count in column E.
(b) Carried forward to A-1 Summary, lines 10 & 11 in columns D and E.

Agreement No. 5652

13700 La Mirada Boulevard
La Mirada, California 90638
P.O Box 828
La Mirada, California 90637-0828
Phone: (562) 943-0131 Fax: (562) 943-1464
www.cityoflamirada.org

CITY OF LA MIRADA

DEDICATED TO SERVICE

September 26, 2017

SUBJECT: EDCO DISPOSAL CORPORATION

To Whom It May Concern:

EDCO Disposal Corporation has been the exclusive hauler for solid waste, recycling and green waste for the City of La Mirada since July 1, 2009. After a two-year Request for Proposal process, the City selected EDCO over four other proposers including the incumbent hauler. Based on EDCO's proposal, industry reputation and references, it was determined EDCO would be the best long-term partner for the City of La Mirada.

EDCO faced several challenges during the transition period including a residential schedule change. Under their agreement, EDCO was required to transition the entire City from a two-day per week collection schedule to a five-day per week collection schedule. To accomplish this, they provided a comprehensive public education program, which informed residents of the impending change and changed all street sweeping signs to reflect the changes at no cost to the City. They also provided a website enabling residents to search for their new refuse collection and street sweeping days. EDCO was also required to deliver 50,000 new containers for all residents. Through a cooperative agreement with the outgoing hauler, EDCO not only picked up the old containers but also delivered the new containers at the same time. This effort allowed residents to experience minimal service interruption throughout the transition.

EDCO has consistently exceeded our expectations, focused on specific nuances of our City, and they have been very responsive to any isolated transition issues. The City has been very pleased with EDCO's consistent commitment to customer service, the professionalism of their personnel, and their accessibility at all levels of the organization. EDCO has proven they are willing to work with the City to provide the best quality service at a reasonable price.

The City of La Mirada looks forward to continuing our relationship with EDCO Disposal Corporation for many years, and we are pleased they are actively participating in several worthwhile civic causes in our community.

Ed Eng, Mayor | Lawrence P. Mowles, Mayor Pro Tem | Steve De Ruse, D. Min., Councilmember | John Lewis, Councilmember | Andrew Sarega, Councilmember | Jeff Boynton, City Manager

September 26, 2017
EDCO Disposal Corporation

The City of La Mirada highly recommends EDCO Disposal Corporation as a very focused, premier waste and recycling service provider who truly lives up to their motto of "We'll Take Care of It."

Sincerely,
CITY OF LA MIRADA

Mark Stowell
Public Works Director/City Engineer

MS:mm

cc: EDCO Disposal Corporation

Agreement No. 5652

Steve Croft
Vice Mayor

Ron Piazza
Council Member

CITY OF LAKEWOOD
CALIFORNIA

Diane DuBois
Mayor

Jeff Wood
Council Member

Todd Rogers
Council Member

September 5, 2017

To Whom It May Concern:

Since the City's incorporation in 1954, we've had one disposal company who has serviced Lakewood. It started out as BZ Disposal but in 2003, EDCO Disposal Corporation purchased BZ and incorporated its operations into their organization, operating BZ as one of EDCO's companies.

It proved to be a seamless acquisition process, and EDCO ensured that we received the same personal service we enjoyed with BZ. When EDCO officially assumed ownership in July 2003, they transitioned the existing BZ employees to EDCO without incident and their high quality service continued uninterrupted. A few years later when EDCO transitioned to a residential automated system, they worked with the city and made things very easy for our residents, which resulted in another seamless process.

EDCO has also proven to be a friend to Lakewood, participating in many activities as a major sponsor for our community events. They have brought their expertise to work in Lakewood's solid waste and recycling program, assisting in public education and developing new programs to divert discarded bulky items into reuse opportunities, as well as assisting with the city's popular shredding program. They developed recycling opportunities for commercial sectors and continue today to improve these programs and make them available for multi-family.

In closing, EDCO's acquisition of BZ Disposal continues to be a positive experience for Lakewood, and they are a valued partner in our Lakewood family of contract service providers. I would recommend EDCO without reservation.

Sincerely,

Thaddeus McCormack
City Manager

Agreement No. 5652

CITY OF RANCHO PALOS VERDES

PUBLIC WORKS DEPARTMENT

September 12, 2017

To Whom It May Concern:

I am currently the Interim Director of Public Works for the City of Rancho Palos Verdes. Incorporated into my job is responsibility for the solid waste management contract for the City of Rancho Palos Verdes.

Prior to my appointment, in July, 2010, the City went through a formal bidding process and awarded a contract to EDCO Disposal. The major service transition that ensued was sweeping and seamless. Several key service changes took place that markedly improved the quality and efficiency of service, this all due to months of careful planning by EDCO management. To this date, at City Council meetings, City Councilmembers and our citizens continue to express their appreciation and their high level of satisfaction with EDCO's services. Additionally, I can report that during my tenure at the City of Rancho Palos Verdes, EDCO has provided refuse collection and disposal services (including green waste, recycling, and electronics waste) in a timely, professional and effective manner with outstanding follow-up. EDCO provides excellent customer service to our residents and to the City's various facilities and parks. EDCO has also implemented new programs such as the Citywide Paper Shredding event, which has been very successful and highly popular.

EDCO is also actively involved in our community as a sponsor of a number of local City sponsored events, including the Whale of a Day, and Fourth of July Independence Day Celebration.

In my 25 years of experience as a public works director, I have had the opportunity to work closely with solid waste management companies throughout the state of California. EDCO Disposal stands at the top of my list for their creativity, dedication, knowledge and customer service.

I recommend EDCO to any agency seeking a professional vendor in the field of professional solid waste management.

Sincerely,

Terry Rodrigue
Interim Director of Public Works

City of Signal Hill

2175 Cherry Avenue • Signal Hill, CA 90755

February 18, 2015

To Whom It May Concern:

Signal Hill Disposal (EDCO) has provided high quality refuse collection services to the City of Signal Hill for over 27 years. They actively participate in programs that improve the quality of life in Signal Hill and help the City to meet state mandated AB 939 and NPDES regulations. We are particularly pleased with EDCO's new transfer station, which provides convenient drop-off for household hazardous wastes. Other special programs include neighborhood clean-up events, curbside used motor oil collection, and partnering with our Public Works Department in our alley trash and debris cleanup program.

Signal Hill Disposal has worked with the City to devise a strategy that enables us to divert over 9,035 tons of solid waste away from landfills, exceeding the AB 939 diversion requirement. They also publish a quarterly newsletter that provided the community with recycling tips and information on available recycling programs.

The Community has been impressed with the high level of personalize service provided by Signal Hill Disposal. They are an active member of the Signal Hill Chamber of Commerce and their community involvement includes sponsorship of community events like our summer concerts in the park series.

Based on their track record, I would not hesitate in recommending you seriously consider EDCO for your waste disposal and recycling needs. I would be happy to discuss their qualifications with you. Please feel free to contact me at 562-989-7302.

Sincerely,

Kenneth C. Farfsing
City Manager

Agreement No. 5652

September 27, 2017

To Whom It May Concern:

EDCO Disposal Corporation (EDCO) has been the City of La Palma's exclusive waste collection and recycling company for over 30 years. In 2002, the City awarded them an automatically renewing contract.

EDCO has been an integral part in assisting the City to achieve compliance with AB 939. Their diversion program, through the use of a Materials Recovery Facility, has resulted in the City reaching its 50% diversion mandate. Also, they are now working closely with us to implement AB 1826, Mandatory Commercial Organics Recycling. EDCO provides these services at the lowest cost possible and because of this, the City has some of the lowest residential and commercial collection rates in Orange County. Additionally they recently implemented automated bin collection for our residential customers, in which they provided excellent customer service and outreach to our residents.

In addition to EDCO's waste and recycling services, their interest in the community is commendable. They have been long-time sponsors of City and community events, which their representatives regularly attend. We are proud to have worked with EDCO for many years.

I'm confident EDCO can provide the same level of excellent customer service and community partnership in your jurisdiction. If you would like to discuss their qualifications and experience further, please contact Community Services Director Mike Belknap at 714/690-3356 or by email mikeb@cityoflapalma.org.

Sincerely,

Laurie A. Murray
City Manager
City of La Palma

cc: Community Services Director

www.cityoflapalma.org
7822 Walker Street
La Palma, CA 90623-1771
PHONE 714 690 3300
FAX 714 523 2141

CITY OF CORONADO
PUBLIC SERVICES & ENGINEERING

101 B AVENUE
CORONADO, CA 92118-1510

TEL: (619) 522-7380
FAX: (619) 435-4479

August 25, 2017

Steve South
President
EDCO Disposal Corporation
6670 Federal Blvd
Lemon Grove, CA 91945

To whom it may concern,

EDCO Disposal Corporation has served as the exclusive provider of waste collection and recycling services in the City of Coronado since 1972. Service expectations within our community are very high and in working with EDCO for many years, I have found the company and its employees to be responsive and dedicated to meeting and, in many cases, exceeding our standards.

EDCO is capable of providing a municipality with tailored, comprehensive waste collection and integrated recycling programs. I would be happy to provide any additional information if needed.

Sincerely,

Clifford M. Maurer
Director of Public Services & Engineering

CITY OF SOLANA BEACH
635 SOUTH HIGHWAY 101 • SOLANA BEACH, CA 92075 • (858) 720-2400 • Fax (858) 720-2455
www.cityofsolanabeach.org

October 9, 2018

EDCO Waste & Recycling Services
224 S Las Posas Road
San Marcos, CA 92078

To Whom It May Concern:

The City of Solana Beach (City) has utilized EDCO Waste & Recycling Services (formally Mashburn) for exclusive commercial waste and recycling collection services since 1993. As of mid-June 2018, EDCO Waste & Recycling Services was awarded the exclusive commercial and residential waste and recycling collection services for the entire City.

As a coastal community with high service standards expected from all providers, EDCO has consistently exceeded all of our expectations. EDCO has provided excellent service to our businesses, municipal facilities and residential customers, and has played a major role in our community through their contributions to civic and charitable organizations that serve the residents of Solana Beach. In particular, EDCO supports our community grant program through a generous monetary donation annually that goes to supporting local non-profit organizations. EDCO is also instrumental in working with our City to establish, among other things, Bulky Item Curbside collection twice a year and a no cost shredding/e-waste event at a City approved location. EDCO is responsive, accessible and innovative in creating solutions for our community.

EDCO has also been an active member of our City and consistently participates in a number of activities. EDCO staff is always willing to go the extra mile to ensure our business and residential customers are satisfied and are receiving the best customer service possible.

The City looks forward to many more years of excellent service and community involvement from the EDCO team. As a family-owned company, EDCO is well positioned to quickly respond to the ever increasing demands of refuse and recycling management programs required in Solana Beach and provides the City with the personal attention necessary to effectively comply with applicable State mandates regarding solid waste, recycling and organics practices.

If I can personally provide information or examples of our experiences, please contact me.

Sincerely,

Gregory Wade
City Manager
City of Solana Beach

Agreement No. 5652

ESCONDIDO
City of Choice

Laura Robinson
Recycling Program Coordinator
475 N. Spruce Street, Escondido, CA 92025
Phone: 760.839.4342
lrobinson@escondido.org

September 12, 2017

To Whom It May Concern:

EDCO Refuse Services, Inc. (ERSI), doing business as Escondido Disposal, Inc. (EDI) and Escondido Resource Recovery (ERR), has served as the exclusive provider of waste collection and recycling services in the City of Escondido for many years. In working with ERSI, I have found the company to be responsive and dedicated to providing superior services to the residents and businesses of Escondido.

ERSI has worked cooperatively with the City of Escondido to enhance waste collection and recycling efforts. Its latest contribution, which opened on June 30, 2017, is a state-of-the-art recycling facility that can process 100,000 pounds of commingled recycling per hour using a series of screens, magnets, high-speed optic scanners and conveyors to separate mixed loads of recyclable material. The recycling facility and new administrative offices are just the initial phases of a master facility plan which includes a mixed-waste processing facility, anaerobic digester, and public education room. These most recent developments, combined with the existing transfer station and natural-gas-powered collection fleet, make ERR one of the most innovative facilities of its type.

Finally, ERSI continues to contribute staff time and thousands of dollars to civic organizations that help to make Escondido a great community in which to live and work. Sponsorship of programs at the California Center for the Arts, Escondido, the San Diego Children's Discovery Museum, and providing substantial financial support to the Escondido Chamber of Commerce are a few examples of how ERSI demonstrates its commitment to the community it serves.

We look forward to continuing with EDCO Refuse Services and would wholeheartedly recommend this company for handling the waste and recycling needs for your jurisdiction.

Sincerely,

Laura J. Robinson

Laura Robinson
Recycling Program Coordinator

Sam Abed, Mayor John Masson, Deputy Mayor Olga Diaz Ed Gallo Michael Morasco

CITY OF
LA MESA
JEWEL of the HILLS

GREGORY P. HUMORA
ASSISTANT CITY MANAGER

August 21, 2017

To Whom It May Concern:

EDCO Disposal Corporation has provided residential and commercial refuse collection for the City of La Mesa since the company's formation by Ed and Sandy Burr in 1967. For more than 40 years, EDCO has been dedicated to providing the highest quality services to La Mesa residents and businesses.

EDCO representatives and personnel go above and beyond the call of duty to provide a level of service that is unprecedented. EDCO is still family-owned and operated by the Burrs, who take a "hands on" interest in the business. The Burrs are public service oriented individuals who are held in high regard by La Mesa's elected officials and staff. Their dedication to customer service is reflected in their staff headed by President and CEO Steve South. The company works closely with La Mesa staff to find solutions to a variety of issues. EDCO personnel, who always perform in a responsible and professional manner, have also been known to work one-on-one with residents and their neighbors to find solutions to problems and concerns.

EDCO has continuously provided quality services and has met all of its franchise service requirements. Further, the company has consistently demonstrated a commitment to La Mesa by participating in community events that promote waste management, recycling and sustainable principles supported by the community.

In addition, EDCO partnered with the City to construct EDCO Station. This transfer station and materials recovery facility provides a convenient "one stop" waste management facility where residents and businesses can drop off bulky trash items and redeem recyclables. EDCO Station is also the site of La Mesa's household hazardous waste collection facility. EDCO Station, along with EDCO's innovative and resourceful programs, has been an integral part of La Mesa exceeding state-mandated waste diversion requirements.

La Mesa's relationship with EDCO Disposal has been beneficial in many ways for the residents and property owners of La Mesa. I highly recommend EDCO as a corporate, citizen and business partner, based on their many years of service in the City of La Mesa. If you would like additional information, please feel free to contact me at 619-667-1146 or Erin Bullers at 619-667-1145. Erin has extensive and lengthy experience with EDCO and she currently supervises La Mesa's Environmental Services Division which works closely with them.

Sincerely,

Gregory P. Humora
Assistant City Manager

CITY OF VISTA
CALIFORNIA

August 23, 2017

To Whom It May Concern:

EDCO Waste and Recycling Services has been the City of Vista's exclusive provider of municipal waste and recycling collection services since 1963. During this entire time, EDCO has been a proactive, forward-thinking company and has provided excellent innovative and state-of-the-art service to Vista residents and businesses. EDCO plays a major role in our community through their support of numerous civic and charitable organizations.

EDCO staff and personnel are friendly, courteous, and helpful to the thousands of residents and businesses they come in contact with each day. They provide excellent, timely, and efficient customer service throughout all phases of their operations. This excellence is demonstrated week-in and week-out all the way from their route drivers, supervisors and upper level managers to their owners.

As a family-owned company, EDCO is able to respond to the growing demand of waste administration programs required in Vista, but at the same time, provide staff with the personal attention necessary to effectively comply with applicable local, county, and state mandates that regulate the solid waste industry.

Annually, EDCO contributes many hours of staff time and thousands of dollars to local civic organizations that help make Vista a great place to live and work. EDCO is a loyal supporter of the Vista Chamber of Commerce, the Vista Boys & Girls Club, Vista Village Business Association, North County Solutions for Change and a host of other organizations. EDCO provides yearly Christmas tree recycling, drop-off collection, and document shredding & e-waste collection events. EDCO also supports City events such as the Strawberry Festival, Fourth of July celebration and Christmas Parade at a significant expense to EDCO with their expressed mission of making Vista a cleaner, litter-free community. In addition to their support for the community, local organizations and City-held events EDCO provides free of charge demolition and construction debris containers, prompt hauling, data support and diversion information for City projects when requested.

On June 30, 2017, EDCO had a grand opening introducing its newest recycling facility, Escondido Resource Recovery (ERR). The facility is capable of processing 100,000 pounds of commingled recycling per hour using state of the art technology to separate mixed loads of recyclable material. Plans in the near future will include a mixed-waste processing facility, anaerobic digester, and a public education room. The anaerobic digester will be instrumental in the City's efforts to comply with AB 1826 (Mandatory Commercial Organics Recycling). EDCO has already taken steps to inform stakeholders of this mandate so that the City will be able to meet the State's requirements.

EDCO's customer service in all areas has always been professional and at a high level. The City of Vista looks forward to many more years of excellence and community involvement from the entire EDCO team.

Sincerely,

Patrick Johnson
City Manager

P: 760-726-1340 cityofvista.com F: 760-639-6132
200 Civic Center Drive, Vista, California 92084-8275

Agreement No. 5652

CITY OF POWAY

STEVE VAUS, Mayor
BARRY LEONARD, Deputy Mayor
JIM CUNNINGHAM, Councilmember
DAVE GROSCH, Councilmember
JOHN MULLIN, Councilmember

November 27, 2017

To Whom It May Concern:

EDCO Waste & Recycling Services (EDCO) has been the City of Poway's exclusive provider of municipal waste and recycling collection services since the City transitioned to a single franchise system in 1995. Before the exclusive franchise agreement, EDCO provided similar services to the City as a permittee for many years. Throughout its long history in Poway, EDCO has provided excellent service to residents and businesses.

EDCO works closely with City staff to conduct activities to comply with State mandates such as AB 939, the Integrated Waste Management Act; AB 341, Mandatory Commercial Recycling; and AB 1826, Mandatory Commercial Organics Recycling. Their involvement with the associated programs furthers the goal to protect the environment by removing hazards and recyclables from the waste stream. Programs recommended and implemented by EDCO include automated solid waste collection, single-stream residential and commercial recycling collection. They are advocates to the residents and encourage them to properly dispose of large bulky items by providing free events twice a year at designated disposal sites. EDCO provides data on the types and quantities of materials collected for reporting to CalRecycle. EDCO's responsiveness and service orientation have been a major factor in Poway's achievement of a high waste diversion.

Additionally, EDCO's commitment to our community is evident through their contributions to numerous civic and charitable organizations. They are a loyal supporter of the Poway Chamber of Commerce, the Poway Rodeo and many other community organizations, as well as the varied events that mark the year in our city.

The City of Poway has found EDCO to be responsive, dependable and committed to the City's high service standards. Our many achievements in the waste management and recycling arena are reflective of EDCO's problem solving abilities and the productive partnerships EDCO has developed with our residents, businesses and staff.

Sincerely,

Michael Obermiller, P.E.
Director of Public Works

CITY OF LEMON GROVE
"Best Climate On Earth"
Office of the City Manager

August 21, 2017

To Whom It May Concern:

EDCO Disposal Corporation (EDCO) is the City of Lemon Grove's exclusive waste collection and recycling company and has been for nearly 27 years. We are proud to have such a loyal and committed company provide exemplary service to our residents and businesses.

EDCO's commitment and dedication in providing superior customer service is unprecedented. Its staff routinely goes beyond the call of duty to assure that our residents and businesses receive a high level of customer service and continue to be satisfied. The City recently conducted a survey and found that 84 percent of the residents rates EDCO's service as excellent or very good.

EDCO also supports the City's efforts with its Assembly Bill 939 diversion mandates. EDCO programs (such as automated trash collection and single-stream recycling, the silver bag program for seniors, multi-family complex recycling programs and the Lemon Grove buy-back center) all contribute to the City's goal of maintaining compliance with AB 939. EDCO staff regularly assists the City in preparing State reports and developing and refining diversion programs.

In addition to providing waste and recycling services, EDCO is always willing to participate in community events and activities. Its continued interest in being an integral part of the community is commendable.

I am confident that EDCO can provide the same level of excellent customer service in your city. If you would like to discuss EDCO'S qualifications further, please call me directly at (619) 825-3800.

Sincerely,

Lydia Romero
City Manager

SAN MARCOS
DISCOVER LIFE'S POSSIBILITIES

Administration
CityHall@san-marcos.net

December 4, 2017

To Whom It May Concern:

EDCO Waste & Recycling Services (formerly Mashburn Sanitation) has been the City of San Marcos' exclusive provider of municipal waste and recycling collection services since 1963.

Throughout its long and successful history in San Marcos, EDCO has provided excellent service to our residents, businesses, and city departments. It has also played a major role in our community through its contributions to civic and charitable organizations that serve the residents of San Marcos.

Our experience has shown that EDCO staff is dedicated to providing excellent customer service in all aspects of its operations. This dedication is demonstrated each week on their collection routes, on the phone with their customers, and at the company's recycling buyback center in our City. EDCO has also been very helpful with a number of City clean-up and recycling events over the years that greatly benefited our neighborhoods. We especially appreciated the help that the company provided as part of the clean-up for the May 2014 wildfires. EDCO's prompt assistance was instrumental in making the recovery a success.

EDCO regularly contributes numerous hours of staff time and thousands of dollars to civic organizations that help make San Marcos a great place to live and work. The company is a long time supporter of the San Marcos Chamber of Commerce, the San Marcos Boys & Girls Club, and many other community organizations.

We were excited to celebrate EDCO's grand opening in June of its newest recycling facility, Escondido Resource Recovery (ERR). This state-of-the-art advanced technology facility is one of the newest in the country, aiming to lead the company to zero waste. The 70,000 square foot facility can process 100,000 pounds of commingled recycling per hour using a series of screens, magnets, high-speed optic scanners, and conveyors to separate mixed loads of recyclable material.

The initial phases that opened are the commingled recycling facility and administrative offices, with a mixed-waste processing facility, anaerobic digester, and a public education room to follow. Upon the completion of all phases as well as the exiting transfer station and renewable natural gas powered collection fleet, ERR will be one of the most innovative facilities of its type.

The City of San Marcos looks forward to many more years of excellent service and community involvement from the EDCO team. As a family-owned company, EDCO is well positioned to quickly respond to the ever increasing demands of waste management programs required in San Marcos, and at the same time, provide the City with the personal attention necessary to effectively comply with applicable state mandates regarding solid waste practices.

Sincerely,

Jack Griffin
City Manager

CALIFORNIA
NATIONAL CITY
1887
INCORPORATED

August 21, 2017

To Whom It May Concern,

The City of National City has enjoyed a lasting relationship with EDCO for more than twenty-five years. During this time, EDCO has served as a responsible contractor and a distinguished corporate citizen.

EDCO serves our community in a professional and efficient manner. Their dedication to providing innovative waste collection and recycling programs has enabled our City to exceed state mandated diversion goals of AB 939. As a leader in our business community, EDCO participates in many charitable causes such as Christmas in July, El Toyon Park Clean Up, Shredding and E-Waste Events, 'Together We Can' Beautification Program and Heritage Days events. EDCO has also partnered with the City in many educational endeavors involving our community's youth.

In my experience working with multiple contracts, I would endorse EDCO as a provider of waste collection and recycling services.

Sincerely,

Leslie Deese
City Manager

cc: Mayor and City Council

Office of the City Manager
1243 National City Boulevard, National City, CA 91950-4301
619/336-4240 Fax 619/336-4327 www.nationalcityca.gov Email cmo@nationalcityca.gov

Agreement No. 5652

City of Imperial Beach, California

OFFICE OF THE CITY MANAGER

825 Imperial Beach Blvd., Imperial Beach, CA 91932 Tel: (619) 423-8303 Fax: (619) 628-1395

October 8, 2018

To Whom It May Concern:

I would like to express my appreciation to EDCO and its staff for their excellent customer service. The responsiveness to customers in our City exceeds the standard practices in the waste disposal industry. The fast response to customer requests in unusual circumstances is very impressive.

High quality customer service and dedication has been evident throughout EDCO's years of service in Imperial Beach. EDCO's participation is always tremendous in the City's special events, in particular the City's Annual Homefront Cleanup. The generous donation of staff time and price money to the City's Recycling All-Star Award Program demonstrates a unique dedication to the community and environment, and your assistance in the Paint IB Program was wonderful.

Your commitment to our community continues through your generous sponsorship of the Community Grants Program every year. This type of support showcases EDCO's concern for issues and programs that give back to our community.

I would also like to recognize EDCO's innovative approach to residential curbside recycling. Through EDCO's single-stream curbside recycling program, recyclables collected from Imperial Beach residents have doubled. It is likely that the introduction of this program was key to the City's complying with the State's requirement of 50% solid waste diversion, and you've lead the way in recycling demolition debris.

The public education provided by EDCO has been exceptional as well. Imperial Beach residents and businesses are well informed about activities and programs related to solid waste disposal through EDCO's billing inserts, newsletters, special mailings, flyers and website. These activities and programs include household hazardous waste disposal, recycling and waste reduction tips and pollution prevention.

My sincere gratitude to EDCO for all the hard work in making a positive impact in the Imperial Beach community. Please feel free to use my name as reference. I look forward to working with you and your staff in the years to come.

Sincerely,

Andy Hall
City Manager

City of Encinitas

August 21, 2017

To Whom It May Concern:

EDCO Waste & Recycling Services (EDCO) has been the City of Encinitas' exclusive franchisee for municipal solid waste and recycling collection services since 1991. Throughout its long history in Encinitas, EDCO has provided excellent service to residents and business, and has played a major role in our community through their contributions to worthwhile civic and charitable organizations.

EDCO has initiated innovative collection programs that have led to reduced litter in our community, enabling the City to achieve State-mandated goals for diversion of waste from landfills. In 2001, EDCO implemented automated residential waste collection services, reducing the number of collection vehicles on our streets and dramatically improving the efficiency of collection operations. In 2004, residential recycling services were converted to single-stream collection, resulting in an 85% increase in materials collected for recycling.

To EDCO's credit, the transition from manual to automated refuse and recycling collection was virtually seamless due to a comprehensive public information campaign and well-organized container delivery system. EDCO staff responded quickly to problems that arose and demonstrated operational flexibility when customers had concerns about the use of automated containers.

On June 30, 2017, EDCO celebrated the grand opening of its newest recycling facility, Escondido Resource Recovery (ERR). This state-of-the-art advanced technology facility is one of the newest in the country, aiming to lead EDCO "On the Road to Zero Waste". The much anticipated 70,000 square foot facility can process 100,000 pounds of commingled recycling per hour using a series of screens, magnets, high-speed optic scanners and conveyors to separate mixed loads of recyclable material.

The initial phases of the fully permitted Master Facility Plan that opened are the referenced commingled recycling facility and administrative offices, with a mixed-waste processing facility, anaerobic digester, and public education room to follow. Upon the completion of all phases as well as the exiting transfer station and Renewable Natural Gas powered collection fleet, ERR will be one of the most innovative facilities of its type.

As a supporter of local civic and charitable organizations, EDCO has contributed numerous hours of staff time and thousands of dollars to help make Encinitas a great place to live, work and play. EDCO is a loyal supporter of the Encinitas and Cardiff Chambers of Commerce, the City's annual Christmas Parade and Street Fairs, the San Dieguito Heritage Museum, the local YMCA and many other organizations.

The City of Encinitas looks forward to many more years of excellent service and community involvement from the EDCO team. As a family-owned company, EDCO can quickly respond to the growing demands of waste management programs required in Encinitas while providing my staff with the personal attention necessary to effectively comply with applicable State mandates regulating solid waste practices.

Sincerely,

Bill Wilson
Management Analyst III
Public Works Department

Agreement No. 5652



Winter 2017

Inside This Issue

Recycling Contamination
Christmas Tree Recycling
Recycling Post-Holiday
2018 Holiday Schedule

Holiday Schedule

New Year's Day
Service Delayed

EDCO will observe the New Year holiday on Monday, January 1, 2018. ***Residential collection will be delayed by one day following the holiday the remainder of the week.***

Presidents' Day
No Delay of Service

Waste and recycling collection services will be unaffected by the holiday on Monday, February 19, 2018. Collection will occur on the regularly scheduled service day.

Can We Help?

Do you have questions regarding your service? Call and speak to one of our friendly customer service representatives.



Global Recycling Crisis Puts Greater Focus on Recycling Contamination



Over the past year, there have been global concerns over recyclable material quality and these expectations are not going away. In January 2018, China will no longer accept 26 types of recyclable materials into their country. Nearly 60% of recyclable materials generated in California are currently exported to China and other Asian markets. As a result, processing mills throughout the country and the world are demanding recycling facilities ship only recyclables with less than one percent contamination which is a significant change in material requirement standards. A minimal amount of contamination such as garbage, green waste or other debris can ruin a complete load of recyclable material. Quality of recyclable material can impact your costs should contamination require recycling being dumped as trash.

Please help us prevent and reduce contamination of recyclable material by visiting our website, edcodisposal.com, and go to the Residential Services tab and click on Recycling to see what materials are accepted in our residential recycling program.

Recycling Your Christmas Tree Helps Make Mulch Richer

After the holidays, you can recycle your Christmas tree as well as wreaths, garlands and cut flowers. Recycled Christmas trees avoid the landfill and become wood chips or mulch. When made to use mulch, Christmas trees add nitrogen to the mix and are a vital ingredient to achieving hearty compost that gardeners love to add to their gardens and trees.

Simply place botanical decorations inside your green waste can on your collection day. Please follow these guidelines when setting out your Christmas tree for curbside collection on your regular collection day **December 26, 2017-January 6, 2018**:

- Remove the lights, ornaments, tinsel and tree stand
- Cut tree in half if taller than 4 feet
- Place tree at the curb for collection on your collection day

224 S. Las Posas Rd.
San Marcos, CA 92078

Customer Service: (858) 748-7769

***Pay-by-Phone:** (855) 713-4203

Text: (760) 201-1578

Website: edcodisposal.com

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Celebrating 60 Years of Superior Customer Service

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Recycling After the Holiday Season



As the holiday season begins to wind down, it is essential to continue to be aware of how our clean up projects, leftovers and post-holiday shopping can affect our environment. According to the United States Environmental Protection Agency (EPA), the United States household waste increases 25 percent between Thanksgiving and New Year's Day. That's about one million extra tons! There are many simple steps we can take to help green our post-holiday tasks and help reduce the amount of waste typically generated this time of year.

Reuse/Recycle Gift Wrapping and Greeting Cards: Decorative greeting card covers can be cut and made into gift cards for next season. Gift boxes can also be reused all year long and remember to save ribbons, bows, and bags too. If these types of items are not in good enough shape to be reused, then don't forget to recycle them in your blue recycling cart!

Compost Leftovers: If you still have leftovers after sending home "doggie bags" with guests and freezing portions for later use, compost it. Composting is an excellent way to divert your food waste from going to the landfill. It will also help create a rich fertilizer you can later use to feed plants, flowers and future food!

Green Your Shopping: When shopping with that new gift card you received or if you're taking back gifts to be exchanged, bring reusable bags or tell store clerks you don't need a bag for small or oversized items. You can also combine your purchases into one bag rather than getting a new bag at each store.

New Year Greeting

Wishing you, our valued customer, the very best during this special time of year. We look forward to serving your waste and recycling needs for many years to come. May the warmth of the season remain with you throughout the year. Thank you for allowing us to serve you! From all of us at EDCO.

2018 HOLIDAY RESIDENTIAL TRASH & RECYCLING SCHEDULE

2018 HOLIDAY	SERVICE DELAY
New Year's Day, Monday, January 1st	1-Day Delay all week
Memorial Day, Monday, May 28th	1-Day Delay all week
Independence Day, Wednesday, July 4th	1-Day Delay the remainder of the week *following the Wednesday holiday*
Labor Day, Monday, September 3rd	1-Day Delay all week
Thanksgiving Day, Thursday, November 22nd	1-Day Delay-*Thursday & Friday Customers Only*
Christmas Day, Tuesday, December 25th	1-Day Delay the remainder of the week *following the Tuesday holiday*

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Spring 2018

Inside This Issue

Brush Clearing Event
FREE Extra Recycling Carts
Shred, Ewaste & Mulch Event
HHW Disposal
Composting Workshop

Holiday Schedule

Memorial Day
Monday, May 28, 2018
Service Delayed

EDCO will observe the Memorial Day holiday. ***Residential collection will be delayed by one day all week following the holiday.***

Fourth of July
Wednesday, July 4, 2018
Service Delayed

EDCO will observe the Fourth of July holiday. ***Only customers whose regular collection day is on Wednesday, Thursday or Friday will experience a one-day delay in service.***

Can We Help?

Do you have questions regarding your service? Call and speak to one of our friendly customer service representatives.



RPV Spring Brush Clearing Event

EDCO and the City of RPV's Spring Brush Clearing Event is around the corner! The goal of the event is to assist homeowners in disposing of excess brush, shrubs, hedges, tree branches, and bushes ***free of charge***. In order to participate in this special event, please plan ahead and have your excess green waste cleared and ready for collection prior to your designated special event collection day (located below).

- You must place your excess green waste in your designated green waste cart(s).
- You may use additional standard-size waste cans (*for this special event only*).
- Tied bundles will also be collected. No loose material will be collected. Plastic bags are accepted *for this special event only*, however, we discourage their use as this may cause contamination.
- Please place your green waste at the curb for collection on your designated day (located below), no later than 7 a.m.
- This event is for bulk/excess green waste only. No rocks, trash or other bulky items will be picked up that day.
- Greens will be collected curbside only. There will be no backyard or sideyard collection.

The following are scheduled designated collection dates:

If Your Regular Collection Day Is:	Your Brush Clearing Event Day Is:
Monday	Saturday, April 21st
Tuesday	Saturday, April 28th
Wednesday	Saturday, May 5th
Thursday	Saturday, May 12th
Friday	Saturday, May 19th

Get Extra Recycling Carts for FREE!



Yes, it's true! Residents can receive additional blue recycling containers at NO EXTRA COST!

In an effort to encourage additional participation in EDCO's curbside recycling program, there is no extra charge for additional recycling carts. Call our office at (310) 540-2977, text us at (562) 203-0295, or ***order fast and easy online*** at **rpvrecycles.com** through the **Contact EDCO** tab to request additional recycling carts.

Please help us prevent and reduce contamination of recyclable material by visiting our website, edcodisposal.com, and go to the Residential Services tab and click on Recycling to see what materials are accepted in our residential recycling program.

950 E. 27th Street
Signal Hill, CA 90755

Customer Service: (310) 540-2977
***Pay-by-Phone:** (855) 713-4256
Text: (562) 203-0295
Website: rpvrecycles.com

*24 hours a day, seven days a week! Have the last 6 digits of your account number and your form of payment ready.

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FREE Paper Shredding, Ewaste Collection & Mulch Distribution Event

Protect the security of your confidential information by shredding your personal documents. The City of Rancho Palos Verdes and EDCO are sponsoring a FREE shredding event. There will be certified shredding trucks on site during the event and all items will be shredded ONSITE! Limited to three bankers boxes (10"x12"x15") per household.

Unwanted electronics will also be collected including TVs, computer monitors, printers, fax machines, VCRs, DVD players, cell phones and answering machines. No household hazardous waste (HHW) material, including no paint, will be accepted.



Also available will be free mulch for RPV residents (while supplies last). This is a self-serve, self-loading and self-haul service, so please bring your own cans/bags and shovel. Limit of 3 cans/bags per vehicle. If you plan to haul your mulch in an open truck or trailer, please remember to bring a tarp to cover your material. Visit our website or give us a call for more information.

Saturday, April 21, 2018
8:00 a.m. - 11:00 p.m.
RPV Civic Center
(parking lot), 30940 Hawthorne Blvd.
***Event is for RPV residents only.* Please bring proof of RPV residency.**
There will be a "Special Event" traffic control plan.
Please drive carefully and follow all signs.

Getting Rid of Household Hazardous Waste the Correct Way



Household hazardous waste (HHW) items are NOT permitted to be thrown away in trash or recycling containers. Hazardous waste, which includes paints, varnish, pesticides, motor oil, antifreeze, pool chemicals, etc., require special handling and disposal. Toxic products are also typically labeled Caution, Poison, Flammable, Danger or Caustic.

Residents can properly dispose of household hazardous waste items - ***at no cost*** - through the County's HHW Collection Programs. The next **RPV HHW & E-Waste Roundup** will be on **Saturday, April 28th**, at **Rancho Palos Verdes City Hall/City Yard**, 30940 Hawthorne Blvd., from **9 a.m. to 3 p.m.** For more information please call the Sanitation Districts of Los Angeles County, (800) 238-0172. There will be a "Special Event" traffic control plan. Please drive carefully and follow all signs.

Composting Workshop



The City of RPV will host a composting workshop for beginners on **Saturday, April 14th**. The presentaion will start at **9:30 a.m.** at **Hesse Park**, Fireside Room, and will last 1.5 hours.

Come by enjoy a morning coffee and donuts while learning about backyard composting and water-wise gardening. One compost or worm bin will be raffled to attendees. This workshop, sponsored by LA County, is open to all Peninsula residents, guests and gardening enthusiasts. The County plans to sell discounted compost and worm bins after the event, but accepts cash and check only!

Go to smartgardening.com for more information on other workshops. Please note that there will be no instant rebates at the workshop. After you purchase a bin, submit a rebate request by mail, email, or by visiting City Hall-Public Works. The City offers residents a rebate, one per household (if you have not received a City rebate for the purchase of a compost or worm bin in the past four years).

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Summer 2018

Inside This Issue

Food Waste Prevention
New Recycling Video
Battery Disposal
Textile Recycling

Holiday Schedule

Labor Day
Monday, September 3, 2018
Service Delayed

EDCO will observe the Labor Day holiday. Residential collection will be delayed by one day following the holiday the remainder of the week.

Columbus Day
Monday, October 8, 2018
No Delay of Service

Waste and recycling collection services will be unaffected by the holiday and will be provided on the regularly scheduled service day.

Can We Help?

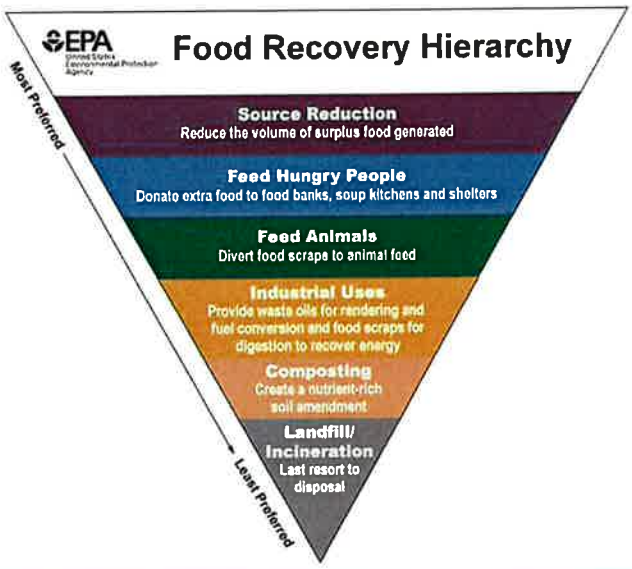
Do you have questions regarding your service? Call and speak to one of our friendly customer service representatives.



Food Waste Prevention

In the United States alone, a shockingly 40% of food is uneaten, wasted and thrown out. This results in an unfortunate misuse of resources needed to grow, process and transport food while wasting money and accelerating climate changes. We as consumers are the largest producers of food waste, believe it or not, exceeding the grocery stores and restaurants combined! So, the smallest changes we make add up and make a huge difference. Preventing food waste in the first place typically offers the most significant financial and environmental benefits. Below are some food waste prevention tips from Save The Food:

- **Shop wisely:** Plan your meals for the week in advance. Shop with a list. Stick to the list and avoid impulse buys.
- **Proper portions:** Don't buy or serve more than you need.
- **Love your leftovers:** While you're planning your meals, prepare for nights when you're likely to go out to eat and when you might have leftovers from earlier meals. Get creative to give leftovers another life. They are the start of a casserole or soup the day after.
- **Freeze it:** Frozen food will keep longer. Almost anything can be frozen! But portion out, label and date your food so that it's easy to serve later.
- **Shop your kitchen before the store:** Check the fridge, freezer, and pantry for items that need to get used up before you splurge on new things.
- **Don't fall for date labels:** Food doesn't immediately spoil as soon as the date on the package has passed. Sell-by, use-by, and best-by dates are generally manufacturers' suggestions for when an item is likely to be at its peak quality.
- **Spread the word:** Engage friends, family, community, and businesses in food-saving practices. Share your favorite tips with your friends and family. Encourage your local restaurants and grocery stores to avoid excessive portions and package sizes, and tell them it is ok if they run out of an item at the end of the day (so that they can avoid over-purchasing). Teach kids to value food and not to waste it.



950 E. 27th Street
Signal Hill, CA 90755

Customer Service: (562) 597-0608
***Pay-by-Phone:** (855) 713-4256
Text: (562) 203-0295
Website: edcodisposal.com

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NEW Recycling Video Online Now!



EDCO has created a brand new recycling video where you can explore our newest recycling facility, Escondido Resource Recovery (ERR) in Escondido. Watch how our state-of-the-art, advanced technology facility processes 100,000 pounds of commingled recycling material per hour using a series of screens, magnets, high-speed optic scanners and conveyors to separate mixed loads of recyclable material. Visit **edcodisposal.com** under Recycling Videos to learn how your recycling efforts keep our communities ***On the Road to Zero Waste*** through this informative and fascinating new video!

Keep Batteries Out of the Trash



All batteries are considered hazardous waste in California when they are discarded. This includes all batteries of sizes AAA, AA, C, D, button cell, 9 Volt, and all other batteries, both rechargeable and single-use. **All batteries must be properly recycled** and taken to a household hazardous waste disposal facility or event, and ***NEVER placed in trash or recycling carts***!

Batteries are considered hazardous because of the metals and/or other toxic or corrosive materials contained within. Even when batteries have reached their end-life, they still hold a small charge. If batteries are not discarded properly, they can potentially start a fire in a collection truck or in a transfer facility when crushed.

On the second and fourth Saturday of every month, L.A. County residents are encouraged to bring unwanted Household Hazardous Waste (HHW) and E-Waste items to the County's collection event at EDCO's Environmental Collection Center for safe and proper disposal free of charge.

These free monthly events give residents the opportunity to dispose of HHW safely and learn more about proper disposal. Unwanted electronics will also be collected including TVs, computer monitors, printers, fax machines, VCRs, DVD players and answering machines. The next events will be held on:

Saturday, August 11, 2018 and
Saturday, August 25, 2018

9:00 a.m. - 2:00 p.m.
EDCO Recycling & Transfer,
2755 California Ave., Signal Hill

For more information visit CleanLA.com or call 1-888-CleanLA. No business/commercial HHW or E-waste will be accepted.

Reuse & Recycle Your Clothing



Whether it's with the change of every season, once or twice a year, or as trends come and go, at some point, we have all cleaned out our closet or have given a room in the house a makeover. But, according to the U.S. EPA, a staggering 85% of all discarded textiles, 13 million tons, are sent to landfills every year!

There are better ways of getting rid of any unwanted clothing, bedding, curtains, linens, etc. One of the simplest ways is to schedule a pick up of any reusable textiles via Vietnam Veterans of America at **pickupplease.org** or the Salvation Army at **satruck.org**. Nowadays, there are also many donation bins scattered throughout communities that accept textiles for reuse or recycling.

Please never **place textiles in recycling carts as they will not be reused or recycled that way and can potentially cause damage to recycling equipment.**

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Fall 2018

Inside This Issue

Source Reduction Video
Proper Disposal of Hot Ashes
Holiday Sustainability Tips

Holiday Schedule

Thanksgiving Day
Service Delayed

EDCO will observe the Thanksgiving holiday on Thursday, November 22, 2018. *Only customers whose regular collection day is on Thursday or Friday will experience a one-day delay in service.*

Christmas Day
Service Delayed

EDCO will observe the Christmas holiday on Tuesday, December 25, 2018. ***Residential collection will be delayed by one day following the holiday the remainder of the week.***

Can We Help?

Do you have questions regarding your service? Call and speak to one of our friendly customer service representatives.



NEW Source Reduction Video Online Now!



Learn all about how you can reduce waste in our Source Reduction video. The five Rs, Rethinking, Refusing, Reducing, Reusing and Recycling are discussed along with how each relates to source reduction.

Visit **edcodisposal.com** under Recycling Videos to learn how your recycling efforts keep our communities ***On the Road to Zero Waste*** through these informative and fascinating new videos!

Proper Disposal of Hot Ashes



As the fall and winter months roll in, the weather starts to get chilly and calls for a warm cozy fire in the fireplace. Unfortunately, sometimes residents burn up their trash and/or recycle carts by improper disposal of hot coals or ashes from fireplaces, grills, or mobile fireplaces designed for use on decks or patios. The scenario is often similar . . . "I thought the coals were cool", or even worse, "I didn't even think about it . . ."

The fact is that coals and ashes from fires can remain hot enough to start a fire for many hours or perhaps days after you think the fire is out. The exact amount of time for complete extinguishment and cooling depends on many factors such as how hot the fire was, what was burning, how much unburned fuel remains, etc. To be safe, simply treat all ashes and coals as hot, even when you think they had time enough to cool.

Hot coals can burn the heavy duty plastic trash and recycling cart and even spark a home fire, if the cart is next to the house. Also, if the ashes or coals are not cooled downed and end up in a trash or recycling vehicle, there is the potential to spark a horrific fire inside of the truck.

The following is recommended for proper disposal of coals and ashes:

- If possible, allow ashes and coals to cool in the area where you had the fire for several days. The fireplace or grill is designed to contain their heat safely.
- When it's time to dispose of the ashes, transfer them to a metal container and wet them down.
- DO NOT use galvanized containers as hot coals on the galvanized metal will release noxious fumes.
- DO NOT place other combustibles in the container.
- DO NOT use a combustible container.
- Keep the container outside your home and away from any combustibles until it's time to transfer the cooled ash to the trash cart on collection day.

224 S. Las Posas Rd.
San Marcos, CA 92078

Customer Service:
Poway: (858) 748-7769
Solana Beach: (858) 350-8544

***Pay-by-Phone:**
(855) 713-4203

Text:
(760) 201-1578

Website:
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Holiday Sustainability Tips

We've reached that time of year when the holidays are close upon us. Below are just a few sustainable ways you can help keep our earth merry and bright!



Green your Post Halloween:

- Use every part of your pumpkin! Cook seeds from your locally-grown pumpkin for a healthy snack. The pumpkin flesh can be saved and made into pumpkin pies, soups, breads, and many other tasty treats. Compost your pumpkin at the end of the season. Composting provides nutritious soil to add in your garden.



Green your Gratitude:

- Shop local and in-season foods at your local farmer's market to limit the carbon emissions associated with the journey food takes before it makes its way on your table.
- Cook only what you need and store leftovers in reusable containers, not single-use plastic bags or plastic wrap, to help reduce waste generation.
- Compost food scraps and other compostable material in your home compost.



Dream of a Green Christmas:

- Recycle wrapping paper, gift boxes, greeting cards, cardboard and recyclable glass, plastic and metal containers in your blue recycling cart.
- Use artificial decorations that can be reused for years to come.
- Reuse plastic and Styrofoam packing materials. Save packing peanuts and bubble wrap to reuse when mailing gifts or collect and donate these materials to a local postal store.
- Buy products made from recycled material. Look for a label on gift wrap packaging or on the back of greeting cards that indicates that the item is made from post-consumer recycled material.

Did You Know?

In 1966, *It's the Great Pumpkin, Charlie Brown* debuted and **pillowcases found a second life as earth-friendly ghost costumes and treat bags!**

SaveTheFood.com offers a wonderful tool called the Guest-Imator, **a dinner party calculator that estimates how much food you need to keep guests full and happy.** Give it a try this holiday season at **www.savethefood.com/guestimator** and reduce your holiday food waste!



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"We'll Take Care of It"

MAY 2010

The City of Rancho Palos Verdes Will Have a New Waste and Recycling Collector!



Effective July 1, 2010, EDCO will provide waste and recycling services to residents in the City of Rancho Palos Verdes. As this date approaches, our entire team is preparing for a seamless service transition.

The City of Rancho Palos Verdes conducted an extensive competitive process to select the service provider best suited for the collection and disposal of trash, recycling and green waste at reasonable rates. Founded in 1967, family owned and operated EDCO was chosen as the City's new residential hauler because of a demonstrated commitment in providing superior customer service to numerous Southern California communities.

How can I get in touch with EDCO?

- **Call us!** You can reach a customer service representative by calling (310) 540-2977.
- **Look us up on the web!** Visit our website at **www.rpvrecycles.com** where you can request new services, information, special pick ups and more.
- **Schedule a Community Meeting!** Call us and we will schedule a special meeting for your homeowners association, community group, etc.

EDCO

www.edcodisposal.com

"We'll Take Care of It"

May 2010

City of Rancho Palos Verdes
30940 Hawthorne Blvd.
Rancho Palos Verdes, CA 90275-5391

Dear Rancho Palos Verdes Resident:

The City of Rancho Palos Verdes solicited proposals for a new residential solid waste and recycling service provider in June 2009.

Through this competitive process, EDCO was selected as the City's new residential waste collection and recycling company. EDCO brings more than 40 years of waste removal experience to our community. This informational brochure contains much of the information needed to participate in EDCO's new programs. If, after reading this material, you have any questions or concerns, EDCO is available to help you at (310) 540-2977 or at www.rpvrecycles.com.

Sincerely,
Carolyn Lehr
City Manager

Your Collection Day Will Change to ONE Day Per Week Pick Up!



EDCO will collect household trash, recyclable items and green waste once a week, all on the same day. The change from twice a week collection to once a week will help reduce road wear and tear, noise, truck traffic and pollution. There will also be a better neighborhood appearance since trash carts will be at the curb less often and fully enclosed.

Residents will no longer have separate collection days for green-waste and recycling service. All collection services will be provided on **one day per week** by three separate trucks for each material. Please refer to the back side of this brochure for a collection day map. An interactive map is also located online at **www.rpvrecycles.com**.

NEW CARTS: In June 2010, all single-family residential homes will receive new trash, recycling and green-waste carts. On July 1st, EDCO will commence service.
REMOVAL OF OLD CONTAINERS: In mid-July, EDCO will collect your old trash containers and your existing service provider will collect your unwanted recycling and green-waste cans. The West side's (Monday/ Thursday collection) unwanted containers will be collected on Saturday, July 10th. The East side's (Tuesday/ Friday collection) unwanted containers will be collected on Saturday, July 17th. More information to follow in June. You may also keep your old cans and reuse them for other household needs or leave them at the curb on your designated day and they will be collected and recycled.

Special Services and Discounts

Special services and discounts will still apply and more information will be available prior to July 1!

• Senior Discount (65+)*	10%
• Annual Pre-Pay Discount	5%
• Backyard Collection	Additional $6.16/month
• Free Bulky Item and E-Waste collection	On-Call Basis, three times per year
• Used Oil & Filter Collection	On-Call Basis
• Pup Rate (special service for hard to reach areas)	Additional $5.14/month
• Backyard and Pup (Special Service)	Additional $8.22/month

*Application required

EDCO's Trash, Recycling and Green-Waste Carts Options:

TRASH



Residential customers will receive one new GRAY trash cart. Residents will be able to choose their trash cart size that best meets their needs. Customers may select a 35, 64, or 96-gallon cart. ***Should a cart size not be selected, you will automatically receive a 64-gallon trash cart.***

Your monthly rate will be based upon the size of your TRASH cart:
Standard Service: 96 gallon = $27.44/mo., 64 gallon = $22.44/mo., 35 gallon = $17.44/mo.

Please note that additional gray trash carts are available for an additional monthly fee:
Additional Trash Cart: 96 gallon = $10/mo., 64 gallon = $8/mo., 35 gallon = $6/mo.

RECYCLING



Residential customers will receive one new **BLUE** 96-gallon recycling cart. Residents can recycle household containers (plastic and glass), mixed paper, newspaper, cardboard and beverage containers marked ♺1 through ♺7, labeled CA Redemption Value or CA Cash Refund, all mixed together in your recycling cart. No Styrofoam.

Please note that additional blue recycling carts are available *at no additional cost*!

GREEN WASTE



Residential customers will receive one new **GREEN** 96-gallon green-waste cart. Collect yard-waste material directly into your new green cart (please do not use plastic bags). Recyclable yard waste includes, but is not limited to, grass clippings, flowers, brush, tree trimmings, twigs, weeds, palm fronds and leaves. Residents may also place out unlimited tied bundles at *no additional cost.*

Please note that up to two additional green yard-waste carts are available at *no additional cost.* Residents with carts beyond three may request additional green-waste carts for a nominal monthly fee.

Smaller recycling and green-waste cart sizes, for residents with space or storage constraints, are available. ***Please note that a smaller recycling or green-waste cart size will not affect your monthly rate.***

Variable Size Trash Carts Available:

Rancho Palos Verdes residents will have a choice between three sizes of carts for trash. ***When choosing your cart size, please be sure to consider the quantity of trash you dispose of per week as your cart will only be collected on one day per week.***

TRASH
96 gallon = $27.44/mo



Appx. Dimensions
45"H x 28.5"W x 33"D

equals 3 cans



TRASH
64 gallon = $22.44/mo



Appx. Dimensions
40.5"H x 26.5"W x 28"D

equals 2 cans



TRASH
35 gallon = $17.44/mo



Appx. Dimensions
39"H x 20"W x 23"D

equals 1 can



Questions? Call us at (310) 540-2977 or visit our website: www.rpvrecycles.com

YOUR COLLECTION DAY WILL CHANGE!

Starting *July 1, 2010*

With EDCO, collection of household trash, green waste and recycling will be done on the same day every week. To assist and ensure smooth collection routes throughout the city, ***a change in your current collection day will occur.*** **Look inside for an insert with maps for the East side and West side.**



As shown in the example above, an interactive map is also available through a special link on our website at www.rpvrecycles.com. Simply enter your address to determine your new weekly service day. Additionally, Street Sweeping days may change and additional information will be posted on our website, www.rpvrecycles.com, once the new information becomes available in June.

NOTICE

COMING SOON!
New Collection Day.

Important
Information Inside
About Rancho Palos
Verdes' New Waste &
Recycling Collector,
EDCO!

www.edcodisposal.com
"We'll Take Care of It"

EDCO
6254 Paramount Ave. • Long Beach, CA 90805

The City of Rancho Palos Verdes Will Have a New Waste and Recycling Collector!



Effective July 1, 2010, EDCO will provide waste and recycling services to residents in the City of Rancho Palos Verdes. As this date approaches, our entire team is preparing for a seamless service transition.

The City of Rancho Palos Verdes conducted an extensive competitive process to select the service provider best suited for the collection and disposal of trash, recycling and green waste at reasonable rates. Founded in 1967, family owned and operated EDCO was chosen as the City's new residential hauler because of a demonstrated commitment in providing superior customer service to numerous Southern California communities.

How can I get in touch with EDCO?

- **Call us!** You can reach a customer service representative by calling (310) 540-2977.
- **Look us up on the web!** Visit our website at **www.rpvrecycles.com** where you can request new services, information, special pick ups and more.
- **Attend a Community Meeting!** Dates and locations located inside, or call us, and we will schedule a special meeting for your homeowners association, community group, etc.

EDCO

www.edcodisposal.com

"We'll Take Care of It"

Your Collection Day Will Change to ONE Day Per Week Pick Up!



EDCO will collect household trash, recyclable items and green waste once a week, all on the same day. The change from twice a week collection to once a week will help reduce road wear and tear, noise, truck traffic and pollution. There will also be a better neighborhood appearance since trash carts will be at the curb less often and fully enclosed.

In June 2010, all single-family residential homes will receive new trash, recycling and green-waste carts and then on July 1, EDCO will commence service. Your existing service provider will collect your unwanted recycling and green-waste cans. You may also keep your old cans and reuse them for other household needs or leave them at the curb on a designated day, date to be announced, and they will be collected and recycled.

Residents will no longer have separate collection days for green waste and recycling service. All collection services will be provided on **one day per week**. An interactive collection day map will be located online at **www.rpvrecycles.com** in the Spring.

How Do You Choose Your New Cart Sizes?

In this brochure, EDCO has included a postage-paid postcard to select your desired trash cart size. By participating prior to April 1, 2010, you will be entered in our **"One Year of FREE Service" random drawing where five (5) lucky Rancho Palos Verdes residents will win a free year of EDCO residential trash service!**

Standard service will consist of one (1) 64-gallon trash cart, one (1) 96-gallon recycling cart and one (1) 96-gallon green-waste cart. In addition to selecting your trash cart size, you may also select alternate sizes for recycling and green-waste carts should you have space or storage constraints. Details are located on the next page.

Special services and discounts will still apply and more information will be available prior to July 1!

• Senior Discount (65+)	10%
• Annual Pre-Pay Discount	5%
• Pup Rate	Additional $5.14/month
• Backyard Collection	Additional $6.16/month
• Backyard and Pup	Additional $8.22/month

Community Meetings Scheduled:

Want to take a closer look at the cart sizes? Join us for a community meeting where you can learn more about EDCO and see the carts up close and in person.

• Saturday, February 27, 2010	Miraleste Intermediate School, by Theater Arts Bldg.	1 p.m. - 3 p.m.
• Saturday, March 13, 2010	Hesse Park, Multi-Purpose Room	11 a.m. - 1 p.m.
• Wednesday, March 31, 2010	Hesse Park, Multi-Purpose Room	7 p.m. - 8:30 p.m.
• Saturday, April 17, 2010	Hesse Park, Fireside Room	8:30 a.m. - 9:30 a.m.
• Saturday, May 22, 2010	Miraleste Intermediate School, by Theater Arts Bldg.	9 a.m. - 11 a.m.
• Saturday, June 5, 2010	Hesse Park, Multi-Purpose Room	11 a.m. - 1 p.m.

Carts are also currently on display at Hesse Park.

Agreement No. 5652

EDCO's Trash, Recycling and Green-Waste Carts Options:

Residents will be able to choose the cart sizes that best meets their needs, and space or storage constraints.



TRASH

Residential customers will receive one new GRAY trash cart. Customers may select a 35, 64, or 96-gallon cart. ***Should a cart size not be selected you will receive a 64-gallon trash cart.***

Your monthly rate will be based upon the size of your trash cart:
Standard Service: 96 gallon = $27.44/mo., 64 gallon = $22.44/mo., 35 gallon = $17.44/mo.

Please note that additional gray trash carts are available for an additional monthly fee:
Additional Trash Cart: 96 gallon = $10/mo., 64 gallon = $8/mo., 35 gallon = $6/mo.



RECYCLING

Residential customers will receive one new **BLUE** 96-gallon recycling cart or a smaller size for residents with space or storage constraints. *Please note that a smaller recycling cart size will not affect your monthly rate*. Residents can recycle household containers (plastic and glass), mixed paper, newspaper, cardboard and recyclable beverage containers including those labeled CA Redemption Value or CA Cash Refund, all mixed together in your recycling cart.

Please note that additional blue recycling carts are available *at no additional cost*!



GREEN WASTE

Residential customers will receive one new **GREEN** 96-gallon green-waste cart or a smaller size for residents with space or storage constraints. *Please note that a smaller green-waste cart size will not affect your monthly rate*. Collect yard-waste material directly into your new green cart (please do not use plastic bags). Recyclable yard waste includes, but is not limited to, grass clippings, flowers, brush, tree trimmings, twigs, weeds, palm fronds and leaves.

Please note that up to two additional green yard-waste carts are available at *no additional cost.* Residents with carts beyond three may request additional green-waste carts for a nominal monthly fee. Residents may also place out unlimited tied bundles at *no additional cost.*

Variable Size Trash Carts Available:

Rancho Palos Verdes residents will have a choice between three sizes of carts for trash. ***When choosing your cart size, please be sure to consider the quantity of trash you dispose of per week as your cart will only be collected on one day per week.***

96 gallon = $27.44/mo



Appx. Dimensions
45"H x 28.5"W x 33"D

equals 3 cans



64 gallon = $22.44/mo



Appx. Dimensions
40.5"H x 26.5"W x 28"D

equals 2 cans



35 gallon = $17.44/mo



Appx. Dimensions
39"H x 20"W x 23"D

equals 1 can



Questions? Call us at (310) 540-2977 or visit our website: www.rpvrecycles.com

City of Rancho Palos Verdes
30940 Hawthorne Blvd.
Rancho Palos Verdes, CA 90275-5391

Dear Rancho Palos Verdes Resident:

The City of Rancho Palos Verdes solicited proposals for a new residential solid waste and recycling service provider in June of 2009.

Through this competitive process, in November 2009, EDCO was selected as the City's new residential waste collection and recycling company. EDCO's contract will begin July 1, 2010.

EDCO brings more than 40 years of waste removal experience to our community. This informational brochure contains much of the information needed to participate in EDCO's new programs. If, after reading this material, you have any questions or concerns, EDCO is available to help you at (310) 540-2977 or at www.rpvrecycles.com.

Sincerely,
Carolyn Lehr
City Manager
City of Rancho Palos Verdes

www.edcodisposal.com
"We'll Take Care of It"

COMING SOON!

Important Information Inside About Rancho Palos Verdes' New Waste & Recycling Collector, EDCO!

Win one FREE YEAR of service!

EDCO
6254 Paramount Ave. • Long Beach, CA 90621

SERVICE DAY CHANGE!

In order to efficiently service trash and recycling collection throughout your neighborhood, the following service day change is necessary:

STARTING SEPT. 11th

Your Regular Trash and Recycling Collection Day will Change to:

TUESDAY

To ensure service on your collection day, please place trash and recycling carts out by 6:00 a.m. on your service day or the night before.

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Questions?

If you have any questions regarding your service day change, please call us at (619) 287-7555 or send a text to (619) 202-8365.

¡CAMBIO DE DÍA DE SERVICIO!

Para mantener eficientemente la recogida de basura y reciclaje en su vecindad, el cambio siguiente del día de servicio es necesario:

COMENZANDO el 11 de Sept.

Su Día Regular de Colección de la Basura y Reciclaje Cambiará a:

MARTES

Para asegurar servicio en su día de la colección, por favor ponga contenedores de basura y reciclaje fuera desde las 6:00 a.m. en su día del servicio o la noche antes.

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¿PREGUNTAS?

Si tiene alguna pregunta con respecto a su cambio del día de servicio, por favor llámenos al (619) 287-7555 o mande un texto a (619) 202-8365.

COMING SOON!

New Automated Green Waste Collection Service!



Agreement No. 5652

EDCO

950 E. 27th Street Signal Hill, CA 90755

Introducing EDCO's New Green Waste Collection Service!

Starting in August, EDCO will be enhancing your current collection service by implementing **automated green waste collection**! As part of this new program, we will be providing residential customers with a new wheeled 95-gallon **green** recycling cart for green waste, at no additional charge, between July 31st- August 18th.

95-Gallon Green Waste Cart

Appx. Dimensions:
45"H x 28.5"W x 33"D



=

equals 3 cans



After the initial delivery and upon request, those residents who are unable to physically move the cart or have several space constraints would be offered a smaller size.

More information about EDCO's new collection program will be distributed soon. Questions? Call our office at (562) 531-3054 or visit our website, edcodisposal.com

Agreement No. 5652

EDCO

6254 Paramount Avenue• Long Beach, CA 90805

Important Information about Automated Cart Placement on Collection Day

"We'll Take Care of It"

Rancho Palos Verdes Resident
1234 Rancho Palos Verdes Blvd
Rancho Palos Verdes, CA 90275

Agreement No. 5652

Do you know where to put your carts on collection day?

Please help us help you...

by placing your carts out correctly on your collection day. These guidelines will help keep pickups fast and efficient.



- Place automated carts at street level with the wheels against the curb, or at the edge of the roadway if no curb exists.
- Arrows at the top of the lid should point toward the street.
- Avoid placing carts next to obstructions such as parked cars, mailboxes or utilities.
- Please be careful not to place carts in areas of traffic, such as bike lanes, in order to avoid blocking paths of travel.
- To ensure your trash, recycling and green-waste carts are dumped on your collection day, please place them out before 7:00 am on your service day. Material will be collected by three separate trucks at different times during your service day.
- As your conditions allow, please try to maintain two feet of distance between your carts and three feet between any obstructions.

Remember: Always leave enough space so your postal carrier can access your mail box.

EDCO

www.rpvrecycles.com

(310) 540-2977

"We'll Take Care of It"

Agreement No. 5652

Automated Green Waste Collection is Coming to Lakewood!

In August 2017, EDCO will begin delivering automated green waste carts in Lakewood. Residential customers will receive a new GREEN 95 gallon wheeled cart, at no additional charge, on your regularly scheduled service day for green waste recycling. Automated green waste collection is a simple way for residents to collect grass, leaves, twigs and brush from your yard while creating a uniform appearance on collection day.

Please review the information in this brochure for details about EDCO's new automated green waste collection.







EDCO

edcodisposal.com

"We'll Take Care of It"

Automated Green Waste Collection is Coming Soon!

Each single-family residential customer will be provided a green, wheeled cart that has a hinged lid and approximately 95 gallons of capacity, at no additional charge. The 95 gallon cart is the equivalent of approximately three or more standard containers and is the same size as the current standard gray automated trash cart.



After the initial delivery and upon request, those residents who are unable to physically move the cart or have several space constraints would be offered a smaller size.

Can I Have More Than One Green Waste Cart?

Yes, after the initial new green waste cart is received, and to encourage additional green waste recycling, residents can request up to 2 additional green waste carts at no additional cost. Residents with carts beyond 3 may request additional green waste carts for a nominal monthly fee.

What To Do On Collection Day

- Set out carts at street level with the wheels against the curb and out of the way of traffic.
- Arrows on the lid of carts should point toward the street.
- Keep a minimum of two (2) feet distance between your carts, and three (3) feet from obstructions such as parked cars, mail boxes, trees and telephone poles.
- Please do not overload your carts. Do not over fill the automated carts so as to prevent the cart lids from properly closing.
- Please be careful not to place carts in areas of traffic, such as bike lanes, in order to avoid blocking paths of travel.
- To ensure your recycling, trash and green waste carts are serviced, please place all carts out by 6:00 a.m. on your service day.

What Do You Do With Your Old Green Waste Containers?



If you do not want your old containers, place a note on them indicating you no longer want them and put them out at the curb on your collection day *the week following delivery* of your new green waste cart.

Questions?

Call us at (562) 531-3054
or visit our website, edcodisposal.com

Clean Greens!

Help keep recyclable green waste clean by placing only the following in your green waste cart:

- ☑ grass clippings
- ☑ brush
- ☑ weeds
- ☑ hedge trimmings
- ☑ branches
- ☑ leaves
- ☑ palm fronds
- ☑ wood
- ☑ ice plant
- ☑ ivy
- ☑ floral decorations
- ☑ Halloween pumpkins
- ☑ Christmas trees (flocked trees are OK)
- ☑ untreated and non-lead based painted wood



Please do not use plastic bags! *Plastic bags cannot be accepted in the new green waste collection program as they will contaminate the loads and cause the green waste material to be unrecyclable.* All green waste material must be placed loosely inside the green waste cart for collection.

Bundles tied with string or twine will continue to be collected if they are less than 4 feet long and less than 18 inches in diameter and tied securely.

Keep a Lid on Storm Water Pollution!

In addition to efficient waste collection service, your new carts will help prevent storm water pollution in your neighborhood. Your carts' attached lid will keep your trash, recycling and green waste sealed and secure. Storm-water runoff has been determined to be a major cause of water pollution. Unlike the sanitary sewer system where water is treated, runoff that enters a storm drain is not treated and discharges directly into areas receiving waters.

EDCO is Here to Help You!

EDCO understands that questions may arise during this time of change and we are here to help.

Please do not hesitate to contact our office at (562) 531-3054 and speak with a customer service representative. EDCO will answer any questions you may have about your new green waste cart and try to resolve any situations you may come across. Remember, just call or email EDCO and ***"We'll Take Care of It!"***

Agreement No. 5652

"We'll Take Care of It"

Important Information Inside About EDCO's New Automated Green Waste Collection Program!

950 E. 27th Street • Signal Hill, CA 90755

EDCO

WHEN WILL CARTS BE DELIVERED?

Automated green waste carts will be delivered to all residential customers between **July 31 - August 18, 2017**

Automated green waste collection will begin on your regularly scheduled service day the week following delivery of your new automated cart.

Important Information Inside About EDCO's New Automated Green Waste Collection



What Goes in Your New Green Waste Cart?

Recyclable Green Waste Includes:

- Grass Clippings
- Brush
- Weeds
- Hedge Trimmings
- Branches
- Leaves
- Palm Fronds
- Wood
- Ice Plant
- Ivy
- Floral Decoration
- Christmas Trees (flocked trees are OK)
- Untreated and non-lead based painted wood

QUESTIONS?

Call EDCO at (562) 531-3054 or visit us on the web at edcodisposal.com

With the transition to automated green waste cart service, EDCO will now handle all calls and concerns relating to trash, recycling and green waste. This includes reports of skips, issues with cart size, replacement carts and general disposal related questions. As has been customary in the past, please contact EDCO to schedule all bulky item pick-ups and disposal bin rentals. EDCO's Customer Service number is (562) 531-3054 or visit our website at edcodisposal.com.

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950 E. 27th Street · Signal Hill, CA 90755

Do You Need More Carts?

TRASH

Please place TRASH inside gray EDCO carts only. Residents may request additional gray trash carts for a nominal monthly fee.

RECYCLING

Residents can recycle household containers, mixed paper, newspaper, cardboard and beverage containers marked 1 - 7, labeled "CA Redemption Value" or "CA Cash Refund," all mixed together in your recycling cart. Please help prevent contamination by not placing any trash in your blue recycling cart. For more information on what to recycle visit our website, **edcodisposal.com.** Residents can request additional recycling carts at no additional cost.

GREEN WASTE

Place green waste material directly into your new automated cart. Recyclable yard waste includes, but is not limited to: grass clippings, flowers, brush, tree trimmings, twigs, weeds, palm fronds and leaves. ***Residents can request up to two additional green waste carts at no additional cost!*** Residents with carts beyond three may request additional green waste carts for a nominal monthly fee.

Agreement No. 5652

Introducing Your New Automated Green Waste Cart!

Your new automated green waste cart has finally arrived! Starting on your next regular service day, EDCO will begin emptying the green automated green waste carts distributed to all residential customers.

What Goes in Your New Green Waste Cart?

- ☑ **grass clippings**
- ☑ **brush**
- ☑ **weeds**
- ☑ **hedge trimmings**
- ☑ **branches**
- ☑ **leaves**
- ☑ **palm fronds**
- ☑ **wood**
- ☑ **ice plant**
- ☑ **ivy**
- ☑ **floral decorations**
- ☑ **Christmas trees (flocked trees are OK) trimmed and cut in half**
- ☑ **untreated and non-lead based painted wood**



Please do not use plastic bags! All green waste material must be placed loosely inside the green waste cart for collection. ***Any Material Left Outside the Cart Cannot be Collected.***

Residents can request up to two additional green waste carts at no additional cost! Requests can be made by phone or ***order fast and easy online*** at **edcodisposal.com** through the Contact EDCO tab once you've entered your zipcode.

Those residents who are unable to physically move the cart or have space constraints will be offered a smaller size.

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edcodisposal.com

"We'll Take Care of It"

QUESTIONS?

Call us at (562) 531-3054 or visit us at edcodisposal.com

What Do You Do With Your Old Green Waste Containers?



If you do not want your old containers, ***place a note on them indicating you no longer want them***, and put them out at the curb on your collection day *the week following delivery* of your new cart.

Service Guidelines:

Please review the following automated service guidelines and separate yard waste in new automated green waste carts and continue to collect recyclable containers, paper and cardboard in your blue commingled recycling cart.

Please Set Out Trash, Recycling & Green Waste Carts on Your Existing Service Day

Here's what you need to know on collection day:

- Automated carts should be positioned at least three (3) feet away from obstructions like parked cars, telephone poles, mailboxes, trees and other carts.
- Please be careful not to place carts in areas of traffic, such as bike lanes, in order to avoid blocking paths of travel.
- Do not overfill your automated trash, recycling and green waste carts.
- Set out all your carts on your scheduled collection day prior to 6 a.m.



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"We'll Take Care of It"

Mark Your Calendar for the 2018 Coronado Fall Cleanup!



When: The week of October 1, 2018 - October 5, 2018
Time: During your regularly scheduled trash collection day
Location: Your curb (set items out with your regular trash containers)

Examples of what you may dispose:

- Furniture (i.e., sofa, chairs and dressers)
- Mattresses (please wrap prior to setting out - special mattress disposal bags can be purchased at hardware stores, i.e. Home Depot, Lowe's, etc.)
- Appliances (i.e., washer, dryer and refrigerators)
- Greens (must be bagged or tied into bundles not to exceed 4' in length or 18" in diameter)

For more information on the cleanup, please call (619) 287-7555 or visit our website.

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FREE MULCH!

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Once again we will have mulch available for self-load/self-haul at the 100 block of A Avenue by the Little League field for *Coronado residents only*.

Come early and bring a shovel to get your compost while it lasts!

If you plan to haul your compost in an open truck or trailer, please remember to bring a tarp to cover your material.



Agreement No. 5652

FREE Paper Shredding & E-Waste Recycling Event!



EDCO's FREE Paper Shredding & Electronic Waste Recycling Event is coming up! Protect the security of your confidential information by shredding your personal documents.

When: Saturday, August 4, 2018
Time: 9 a.m. to 12 p.m.
Location: City Hall
635 S. HWY 101, Solana Beach

See back for details. For more info, please call EDCO at (760) 744-2700. Event co-sponsored by the City of Solana Beach and EDCO.

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"We'll Take Care of It"

Agreement No. 5652

DETAILS

Shredding: Limit two (2) bankers boxes (10" x 12" x 15") per household.

E-Waste*: Acceptable items include computers, monitors, central processing units (CPUs), laptops, computer components, printers, scanners, fax machines, VCRs, radios, cell phones.

Computer monitors, hard drives/CPUs, scanners, keyboards, televisions, VCRs, radios, printers, fax machines, etc., all contain significant levels of lead that should not be put into the regular trash stream.

Agreement No. 5652

RECYCLE

These items go inside EDCO's blue commingled recycling containers!



CARTON CONTAINERS:

Aseptic cartons, including milk cartons and juice boxes, half-gallon juice cartons, soup/broth cartons, and wine cartons.



MIXED PAPER:

Mixed paper, including junk mail, catalogs, telephone books, magazines, newspaper, and paper used for computer printing.



STYROFOAM:

Clean foam cups, meat trays, plates, egg cartons, block packaging, rigid polystyrene, and carry-out containers.



ALUMINUM:

Clean aluminum foil, clean aluminum trays, and pie tins.



Shredded paper (placed in a sealed, clear plastic bag for easier handling).



ALUMINUM:

Aluminum, steel & tin cans, such as food and beverage cans for soda, soup, beer, beans, fruit, and vegetables.



GLASS CONTAINERS:

Glass containers including food jars and beverage bottles.



PAPERBOARD:

Paperboard boxes such as cereal boxes, tissue boxes, refrigerated food boxes, boxes from toiletries, and soda/beer cases.



CARDBOARD:

Cardboard, including boxes used for moving and shipping or any other box or packaging made of corrugated cardboard.



#1 - #7 PLASTICS:

All plastic containers, lids, and packaging with a recycling symbol of #1-7 ***(all containers accepted with caps and lids)***: water and soda bottles, peanut butter and other food jars, mouthwash bottles, vegetable oil containers, ovenable food trays, milk jugs, juice bottles, shampoo and conditioner bottles, detergent & bleach containers, condiment bottles, medicine bottles, bottle caps, butter and yogurt tubs, CD cases, baby bottles, 3-gallon water bottles, CDs, medical storage containers, and rigid plastics such as 5-gallon buckets.

****All food and beverage containers do not require rinsing as long as they are empty and free of food and liquids.***

On the Road to Zero Waste

EDCO

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"We'll Take Care of It"

WCIRB California®
Objective. Trusted. Integral.

Workers' Compensation Experience Rating Form

EDCO DISPOSAL CORP
SANCOSERVICESLP
JEMCO EQUIPMENT CORP
EDCO REFUSE SERVICES INC
EDCO TRANSPORT SERVICES LLC
EDCO WASTE SERVICES LLC
EDCO WASTE & RECYCLING SERVICES INC
6670 FEDERAL BLVD
LEMON GROVE CA 91945

8264 PAPER STOCK DEALERS
8389 AUTO/TRUCK REPAIR FACILITIES
8847 BEVERAGE CONTAINER COLLECTION/REDEMPTION
9403 GARBAGE/REFUSE COLLECTING

Bureau Number	1-21-97-32-R
Effective Date	**09/19/2018**
Issue Date	05/19/2018
Experience Modification	**87%**
Insurer	TRAVELERS PROP CAS CO OF AM
Insurer Group	TRAVELERS GRP #2
Policy Number	TC2JUB419J185617
Issuing Office	WALNUT CREEK
Experience Period	12/19/2013 to 12/19/2016

Summary of Payroll and Expected Losses

Class Code	Payroll	Expected Loss Rate per $100 payroll	Expected Losses	D-Ratio	Expected Primary Losses	Expected Excess Losses
Insurer: 697	**Policy Period : 09/19/2016 to 09/19/2017**					
8742	1,021,782	0.15	1,533	0.758	1,162	371
8810	6,828,532	0.13	8,877	0.801	7,110	1,767
8847	444,767	4.61	20,504	0.798	16,362	4,142
9403	42,332,974	3.29	1,392,755	0.717	998,605	394,150
9424	12,428,965	3.44	427,556	0.807	345,038	82,518

Summary of Claims and Actual Losses **Primary Threshold: 67,000**

Claim Number	Injury Type / # of Claims	Open / Closed	Actual Losses	Actual Primary Losses	Actual Excess Losses
E7R1728	05	Closed	3,793	3,793	0
E7R2260	06	Open	1,200	(S) 1,200	0
E7R2295	06	Open	22,819	22,819	0
E7R3126	05	Open	26,418	26,418	0
E7R3262	04	Closed	22,365	22,365	0
E7R3623	05	Closed	30,338	30,338	0
E7R3637	05	Closed	4,545	4,545	0
E7R5031	05	Closed	3,250	3,250	0
E7R5364	05	Closed	41,363	41,363	0
E7R5368	06	Closed	5,281	5,281	0
E7R5623	04	Open	174,704	67,000	107,704
E7R5976	04	Open	92,036	67,000	25,036
E7R5995	05	Closed	20,006	20,006	0
E7R6352	05	Closed	8,885	8,885	0
E7R6399	04	Closed	32,866	32,866	0
E7R6610	05	Closed	10,695	10,695	0
E7R6953	05	Closed	5,634	5,634	0
E7R7959	06	Closed	20,762	20,762	0
E7R8524	06	Closed	10,485	10,485	0
E7R8948	05	Closed	3,993	3,993	0
E7R9001	04	Open	15,846	15,846	0
E9H0239	05	Closed	9,911	9,911	0
E9H0354	04	Closed	37,373	37,373	0
E9H0445	05	Open	12,705	12,705	0
E9H0832	05	Closed	5,683	5,683	0
E9H1757	05	Open	36,811	36,811	0
E9H2582	06	Open	14,632	14,632	0
E9H3009	06	Closed	4,957	4,957	0
E9H3157	06	Closed	4,395	4,395	0
E9H3340	05	Open	19,710	19,710	0
E9H4349	04	Open	46,208	46,208	0
E9H5463	05	Closed	7,703	7,703	0
E9H5470	05	Closed	14,530	14,530	0
E9H6365	05	Closed	4,616	4,616	0
E9H6461	04	Open	83,982	67,000	16,982
E9H7260	05	Closed	5,163	5,163	0
E9H7374	05	Open	10,727	10,727	0
E9H8333	04	Open	83,055	67,000	16,055
E9H9245	04	Open	42,113	42,113	0
E9H9270	05	Closed	3,486	3,486	0
E9H9351	06	Closed	2,600	2,600	0
E9H9568	05	Open	15,744	15,744	0

(S) Subrogation; (J) Joint Claim; (P) Partially Fraudulent, if any

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Workers' Compensation Experience Rating Form

EDCO DISPOSAL CORP
9424 GARBAGE/TRANSFER STATION/MAT RECOVERY
8742 SALESPERSONS-OUTSIDE
8810 CLERICAL OFFICE EMPLOYEES

Bureau Number	1-21-97-32-R
Effective Date	**09/19/2018**
Issue Date	05/19/2018
Experience Modification	**87%**
Insurer	TRAVELERS PROP CAS CO OF AM
Insurer Group	TRAVELERS GRP #2
Policy Number	TC2JUB419J185617
Issuing Office	WALNUT CREEK
Experience Period	12/19/2013 to 12/19/2016

Summary of Payroll and Expected Losses

Class Code	Payroll	Expected Loss Rate per $100 payroll	Expected Losses	D-Ratio	Expected Primary Losses	Expected Excess Losses
Insurer: 697	**Policy Period : 09/19/2016 to 09/19/2017**					
Totals	**63,057,020**		**1,851,225**		**1,368,277**	**482,948**
Insurer: 697	**Policy Period : 09/19/2015 to 09/19/2016**					
8264	4,857,159	4.16	202,058	0.764	154,372	47,686
8742	858,705	0.15	1,288	0.758	976	312
8810	5,969,513	0.13	7,760	0.801	6,216	1,544
8847	463,038	4.61	21,346	0.798	17,034	4,312
9403	37,952,672	3.29	1,248,643	0.717	895,277	353,366
9424	7,117,472	3.44	244,841	0.807	197,587	47,254

Summary of Claims and Actual Losses

Primary Threshold: 67,000

Claim Number	Injury Type / # of Claims	Open / Closed	Actual Losses	Actual Primary Losses	Actual Excess Losses
E9H9592	06	Closed	2,323	2,323	0
UNDER $2,001	47		41,361	41,361	
Totals	90		1,067,072	**901,295**	**165,777**
E3V3330	06	Closed	3,119	3,119	0
E3V3456	06	Closed	4,651	4,651	0
E3V3939	05	Closed	3,687	3,687	0
E3V3969	05	Open	4,088	4,088	0
E3V4192	05	Closed	6,326	6,326	0
E3V4847	05	Closed	4,874	4,874	0
E3V5770	05	Closed	4,043	4,043	0
E3V5824	05	Closed	2,240	2,240	0
E3V5931	05	Closed	11,724	11,724	0
E3V6432	06	Closed	3,504	3,504	0
E3V6826	05	Closed	2,137	2,137	0
E3V6888	06	Open	32,081	32,081	0
E3V7715	05	Closed	7,576	7,576	0
E3V7721	03	Open	175,000	67,000	108,000
E3V7741	05	Closed	6,190	6,190	0
E3V8092	05	Closed	2,023	2,023	0
E3V8682	04	Closed	25,457	25,457	0
E5Q2837	04	Open	102,261	67,000	35,261
E5Z0178	04	Open	105,644	67,000	38,644
E5Z0258	06	Closed	2,276	2,276	0
E5Z0661	04	Closed	115,045	67,000	48,045
E5Z0669	06	Closed	5,030	5,030	0
E5Z0958	04	Open	175,000	67,000	108,000
E5Z1199	04	Open	117,434	67,000	50,434
E5Z4188	05	Closed	6,924	6,924	0
E5Z4436	05	Closed	3,868	3,868	0
E5Z4930	05	Closed	5,246	5,246	0
E5Z5046	05	Closed	3,529	3,529	0
E5Z6139	04	Open	145,752	67,000	78,752
E5Z6216	06	Open	13,139	13,139	0
E5Z6292	06	Closed	5,035	5,035	0
E5Z6340	06	Closed	2,207	2,207	0
E5Z6686	05	Closed	30,299	30,299	0
E5Z6788	05	Closed	36,363	36,363	0
E5Z8178	05	Closed	11,303	11,303	0
E5Z8504	06	Closed	2,409	2,409	0
E5Z9481	06	Closed	3,833	3,833	0
E5Z9602	04	Open	72,778	67,000	5,778
E5Z9769	04	Open	31,881	31,881	0

(S) Subrogation; (J) Joint Claim; (P) Partially Fraudulent, if any

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Workers' Compensation Experience Rating Form

EDCO DISPOSAL CORP

Bureau Number	1-21-97-32-R
Effective Date	**09/19/2018**
Issue Date	05/19/2018
Experience Modification	**87%**
Insurer	TRAVELERS PROP CAS CO OF AM
Insurer Group	TRAVELERS GRP #2
Policy Number	TC2JUB419J185617
Issuing Office	WALNUT CREEK
Experience Period	12/19/2013 to 12/19/2016

Summary of Payroll and Expected Losses

Class Code	Payroll	Expected Loss Rate per $100 payroll	Expected Losses	D-Ratio	Expected Primary Losses	Expected Excess Losses
Insurer: 697	**Policy Period : 09/19/2015 to 09/19/2016**					
Totals	**57,218,559**		**1,725,936**		**1,271,462**	**454,474**
Insurer: 697	**Policy Period : 09/19/2014 to 09/19/2015**					
8264	6,267,732	4.16	260,738	0.764	199,204	61,534
8742	1,147,935	0.15	1,722	0.758	1,305	417
8810	4,427,474	0.13	5,756	0.801	4,611	1,145
8847	380,724	4.61	17,551	0.798	14,006	3,545
9403	31,882,878	3.29	1,048,947	0.717	752,095	296,852
9424	6,144,719	3.44	211,378	0.807	170,582	40,796

Summary of Claims and Actual Losses

Primary Threshold: 67,000

Claim Number	Injury Type / # of Claims	Open / Closed	Actual Losses	Actual Primary Losses	Actual Excess Losses
E7R0496	04	Open	141,341	67,000	74,341
E7R0943	05	Closed	7,510	7,510	0
E7R1677	04	Closed	7,788	7,788	0
E7R2649	04	Closed	10,909	10,909	0
E7R3681	04	Open	30,488	30,488	0
E7R4982	04	Closed	27,956	27,956	0
E7R8190	04	Open	42,203	42,203	0
E9H1928	04	Open	88,094	67,000	21,094
UNDER $2,001	40		32,046	32,046	
Totals	87		1,684,311	**1,115,962**	**568,349**
E0B6477	05	Closed	2,648	2,648	0
E0B6479	05	Closed	4,953	4,953	0
E0B7476	06	Closed	2,125	2,125	0
E0B8391	04	Closed	175,000	67,000	108,000
E0B9395	04	Closed	16,489	16,489	0
E0B9531	05	Closed	26,034	26,034	0
E0B9651	06	Closed	2,906	2,906	0
E0B9738	04	Closed	101,931	67,000	34,931
E2F0494	05	Closed	3,587	3,587	0
E2F0558	06	Closed	3,359	3,359	0
E2F0636	05	Closed	32,715	32,715	0
E2F1655	05	Closed	2,359	2,359	0
E2F2052	05	Closed	31,514	31,514	0
E2F2116	05	Closed	4,023	4,023	0
E2F2147	05	Closed	3,184	3,184	0
E2F2173	05	Closed	11,687	11,687	0
E2F3234	04	Closed	19,816	19,816	0
E2F4155	04	Closed	109,788	67,000	42,788
E2F5869	05	Closed	5,496	5,496	0
E2F5924	04	Closed	41,848	41,848	0
E2F5954	05	Closed	18,788	18,788	0
E2F6121	05	Closed	3,029	3,029	0
E2F6439	05	Closed	9,824	9,824	0
E2F6496	05	Closed	4,406	4,406	0
E2F6640	05	Closed	2,236	2,236	0
E2F6790	06	Closed	2,977	2,977	0
E2F7485	05	Closed	2,334	2,334	0
E2F7737	06	Closed	3,609	3,609	0
E2F7926	04	Closed	84,397	67,000	17,397
E2F8042	06	Open	11,385	11,385	0
E2F8796	05	Closed	9,730	9,730	0
E2F8843	04	Open	175,000	67,000	108,000

(S) Subrogation; (J) Joint Claim; (P) Partially Fraudulent, if any

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Workers' Compensation Experience Rating Form

EDCO DISPOSAL CORP

Bureau Number	1-21-97-32-R
Effective Date	**09/19/2018**
Issue Date	05/19/2018
Experience Modification	**87%**
Insurer	TRAVELERS PROP CAS CO OF AM
Insurer Group	TRAVELERS GRP #2
Policy Number	TC2JUB419J185617
Issuing Office	WALNUT CREEK
Experience Period	12/19/2013 to 12/19/2016

Summary of Payroll and Expected Losses

Class Code	Payroll	Expected Loss Rate per $100 payroll	Expected Losses	D-Ratio	Expected Primary Losses	Expected Excess Losses
Insurer: 697	Policy Period : 09/19/2014 to 09/19/2015					
Totals	**50,251,462**		**1,546,092**		**1,141,803**	**404,289**

Summary of Claims and Actual Losses

Primary Threshold: 67,000

Claim Number	Injury Type / # of Claims	Open / Closed	Actual Losses	Actual Primary Losses	Actual Excess Losses
E2F9277	04	Open	63,502	63,502	0
E2F9948	05	Closed	8,751	8,751	0
E3V0618	04	Closed	34,384	34,384	0
E3V0960	04	Open	173,755	67,000	106,755
E3V1669	05	Closed	94,219	67,000	27,219
E3V1824	04	Closed	40,187	40,187	0
E3V2219	06	Closed	3,402	3,402	0
E3V2296	04	Open	85,335	67,000	18,335
E3V2422	04	Closed	20,752	20,752	0
E3V2520	05	Closed	11,167	11,167	0
E3V6277	05	Closed	10,606	10,606	0
E3V6868	05	Closed	22,467	22,467	0
E3V7518	05	Closed	8,285	8,285	0
E5Z6525	04	Closed	12,589	12,589	0
E7R4985	04	Open	23,400	23,400	0
UNDER $2,001	56		42,884	42,884	
Totals	103		1,584,862	**1,121,437**	**463,425**

	Expected Losses	Expected Primary Losses	Expected Excess Losses	# of Claims	Actual Losses	Actual Primary Losses	Actual Excess Losses
Experience Period Totals	A 5,123,253	B 3,781,542	C 1,341,711	280	4,336,245	D 3,138,694	E 1,197,551

Credible Primary Loss

[(Total Actual Primary Losses (D) x Credibility Primary) + (Total Expected Primary Losses (B) x (1-Credibility Primary))]

D 3,138,694 | 1.00 | B 3,781,542 | 0.00

Credible Excess Loss

[(Total Actual Excess Losses (E) x Credibility Excess) + (Total Expected Excess Losses (C) x (1-Credibility Excess))]

E 1,197,551 | 0.00 | C 1,341,711 | 1.00

= Total Adjusted Losses / Total Expected Losses (A)

4,480,405 / A 5,123,253

Loss-Free Rating: 26%

= Experience Modification **87%**

(S) Subrogation; (J) Joint Claim; (P) Partially Fraudulent, if any

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Explanation of Your Experience Rating Form

Following is a brief explanation of your Experience Rating Form. The WCIRB's website (www.wcirb.com) contains additional information about the calculation of your experience modification. See the *Employers* information box on the home page. Electronic versions of the *California Workers' Compensation Experience Rating Plan – 1995* (ERP) and the *California Workers' Compensation Uniform Statistical Reporting Plan – 1995* (USRP) are available on the WCIRB's website on the "Manuals and Plans" tab under "Publications and Filings." These publications are part of the California Insurance Commissioner's regulations and govern experience rating and the reporting of payroll and losses by insurers, respectively.

About Experience Rating

Experience rating provides employers a direct financial incentive to reduce the number of work-related accidents and helps to objectively distribute the cost of workers' compensation insurance among employers assigned to the same industry classification. The USRP contains approximately 500 standard classifications used to describe all types of California businesses. A business that is not specifically described is assigned by analogy to a classification that is most similar in terms of processes and hazards.

Businesses assigned to your standard industry classification are relatively similar to your business; however, there are differences and those differences can have an impact on workers' compensation claims costs. To address these variations and encourage workplace safety, experience rating adjusts the premium you pay either upward or downward based on a comparison of your company's history of payroll and claims (collectively referred to as your "experience") to what is expected for businesses of similar size within the same industry classification. This comparison results in your **experience modification.**

An experience modification greater than 100 results from less favorable loss experience compared to the average of other similar businesses. An experience modification less than 100 results from more favorable loss experience. The data used to calculate your experience modification and the experience modification formula are shown on the Experience Rating Form (often referred to as a "worksheet" or "rate sheet").

Since the experience modification is intended to reflect differences in anticipated *future claims* costs, the formula reflects several standard "actuarial" adjustments so that past loss experience is used in a way that is predictive of future loss levels. For those employers who have sufficient historical experience to qualify, experience rating is mandatory and used by all insurers.

Data Used for Experience Rating and the Experience Period

The data used to calculate your experience modification is determined by your company's rating effective date, which **generally** is the inception date, or start date, of your policies. For example, if your policies always start on January 1, your rating effective date would be January 1.

The rating effective date determines the **experience period**, which is a three-year period beginning four years and nine months prior to your rating effective date and terminating one year and nine months prior to the rating effective date. With few exceptions, the payroll and losses arising from all policies incepting within the experience period are used in the calculation of your experience modification.

The payroll and loss information used in the experience rating calculation are reported by your insurer to the WCIRB on *unit statistical reports* in accordance with the USRP. Factors used in the experience rating calculation, such as the Expected Loss Rates, D-Ratios and Credibility (Primary and Excess), are developed by the WCIRB, approved by the Insurance Commissioner as part of the ERP and based on analysis of statewide data.

Experience Rating Form

The Experience Rating Form provides detailed information about the calculation of your experience modification, including the payroll reported by your insurer for each applicable classification and the claim experience reported by your insurer and used in the experience modification calculation. Your company name, address and other business names that are included under your insurance policy are captured from the policy information page. Some information may not be shown due to space limitations.

Terms Used on the Form

Actual Excess Losses ("E") – The experience modification calculation splits the Actual Losses for each claim into two components – a primary amount called Actual Primary Losses and an excess amount called Actual Excess Losses. The Actual Excess Losses are the amount of each claim shown on the form that is above the Primary Threshold, if any.

Actual Losses – The total medical and indemnity paid plus estimated future payments on a claim reported to the WCIRB by your insurer as of the latest required claim valuation date. In order to mitigate the impact of a single claim on your experience modification, the amount of a single loss is limited to $175,000 in the experience rating calculation. The total of the Actual Losses is shown for informational purposes and is not used in the experience rating calculation.

Actual Primary Losses ("D") – Primary losses represent the more predictable and controllable portion of a claim. Actual Primary Losses are the reported incurred cost of the claim limited to the Primary Threshold applicable to your experience modification. The total of all Actual Primary Losses is used in the experience rating calculation. The Primary Threshold applicable to your experience modification is based on your total expected losses for the experience period and is in Table II of the ERP.

Bureau Number – A unique file number assigned by the WCIRB to your company.

Claim Number – The claim number reported to the WCIRB by your insurer.

Class Code – The code number of the standard classification applicable to the Payroll shown on the form and which determines the Expected Loss Rate and D-Ratio to be used in the experience rating calculation.

Credibility Excess – The weight given to your total Actual Excess Losses in the experience modification calculation. It is a function of your total Expected Losses and is in Table II of the ERP.

Credibility Primary – The weight given to your total Actual Primary Losses in the experience modification calculation. It is a function of your total Expected Losses and is in Table II of the ERP.

D-Ratio – The ratio used to split Expected Losses into "Primary" and "Excess" amounts. This split accounts for differences in the average severity of claims by classification. D-ratios are in Table I of the ERP.

Effective Date – The date your experience modification applies to your policy.

Expected Excess Losses ("C") – The difference between your Expected Losses and your Expected Primary Losses. The total of all Expected Excess Losses is used in the experience rating calculation.

Expected Loss Rate (ELR) – The average rate of losses per $100 of payroll that is expected for a standard classification during the experience period. ELRs are in Table I of the ERP.

Expected Losses ("A") – The amount of losses expected to arise for businesses of your size and industry classification(s) during the experience period. Expected Losses are determined by multiplying your total payroll for each classification by the corresponding Expected Loss Rate and then dividing by 100. The total of all Expected Losses is used in the experience rating calculation.

Expected Primary Losses ("B") – Determined by multiplying your Expected Losses for each classification by the D-Ratio for that classification. The total of all Expected Primary Losses is used in the experience rating calculation.

Identifying Information in Upper Left Corner – The employer name, address and classifications that apply to your California operations according to WCIRB records may be displayed; however, in some cases, some of this information may not be shown or may or may not be complete due to space constraints.

Injury Type / # of Claims – On individually-listed claims, this provides some detail about the type of injury associated with a claim. Injury types include Death (01), Permanent Total (02), Permanent Partial Disability Rating 25% or Greater (03), Permanent Partial Disability Rating Less than 25% (04), Temporary Disability (05), Medical Only (06), or Compromised Death Claim (08). For claims shown as grouped, this provides the number of claims included in the group.

Insurer – A code used to identify the insurer that reported the payroll and claims data.

Issue Date – The date this Experience Rating Form was released.

Loss-Free Rating – Shown at the bottom of the Experience Rating Form is the experience modification that would have been calculated if $0 (zero) actual losses were incurred during the experience period. This hypothetical rating calculation is provided for informational purposes only. Note that when there is only a single claim in the experience period, the experience modification is limited to be no higher than 25 points above the Loss-Free Rating.

Open/Closed – The claim status that is reported to the WCIRB.

Payroll – The payroll reported to the WCIRB by your insurer.

Policy Period – The effective date and expiration or cancellation date of the policy to which the payroll and claims apply.

Primary Threshold – Based on the total expected losses for the experience period and is in Table II of the ERP.

Workers' Compensation Insurance Rating Bureau of California
1221 Broadway, Suite 900
Oakland, CA 94612
888.229.2472
www.wcirb.com

Agreement No. 5652

STATE OF CALIFORNIA
DEPARTMENT OF CALIFORNIA HIGHWAY PATROL

SAFETY COMPLIANCE REPORT/ TERMINAL RECORD UPDATE

CHP 343 (Rev 6-10) OPI 062

NEW TERMINAL INFORMATION	CA NUMBER	FILE CODE NUMBER	COUNTY CODE	BED
☐ Yes ☑ No	310717	273211	19	39842

TERMINAL TYPE	CODE	OTHER PROGRAM(S)	LOCATION CODE	SUBAREA
☑ Truck ☐ Bus	1		530	S50

TERMINAL NAME: EDCO WASTE SERVICES LLC

TELEPHONE NUMBER (W/ AREA CODE): 714-240-4885

TERMINAL STREET ADDRESS (NUMBER, STREET, CITY, ZIP CODE): 950 EAST 27TH ST SIGNAL HILL, CA 90755

MAILING ADDRESS (NUMBER, STREET, CITY, STATE, ZIPCODE) (IF DIFFERENT FROM ABOVE): PO BOX 116 LAKEWOOD CA 90714

INSPECTION LOCATION (NUMBER, STREET, CITY OR COUNTY):

LICENSE, FLEET AND TERMINAL INFORMATION

HM LIC. NO.	HWT. REG. NO.	IMS LIC. NO.	TRUCKS AND TYPES	TRAILERS AND TYPES	BUSES BY TYPE	DRIVERS	BIT FLEET SIZE
			47 S		I- II-	51	
EXP. DATE	EXP. DATE	EXP. DATE	REG. CT	HW VEH.	HW CONT.	PPB / CSAT	
						☐ Yes ☑ No	

CONSOLIDATED TERMINALS: ☐ Yes ☑ No

FILE CODE NUMBER OF CONSOLIDATED TERMINALS AND DIVISION LOCATIONS BY NUMBER (Use Remarks for Additional FCNS):

EMERGENCY CONTACTS (*In Calling Order of Preference*)

EMERGENCY CONTACT (NAME)	DAY TELEPHONE NO. (W/ AREA CODE)	NIGHT TELEPHONE NO. (W/ AREA CODE)
EFRAIN RAMIREZ	562-423-8161	714-240-3811
MARK PERUMEAN	714-522-5263	714-240-4885

ESTIMATED CALIFORNIA MILEAGE FOR THIS TERMINAL LAST YEAR [2014]

A	B	C	D	E	F	G	H	I
☐ UNDER 15,000	☐ 15,001 – 50,000	☐ 50,001– 100,000	☐ 100,001– 500,000	☐ 500,001– 1,000,000	☑ 1,000,001– 2,000,000	☐ 2,000,001– 5,000,000	☐ 5,000,001– 10,000,000	☐ MORE THAN 10,000,000

OPERATING AUTHORITIES OR PERMITS

PUC	☐ T	☐ TCP ☐ PSC	MOTOR CARRIER OF PROPERTY PERMIT ACTIVE: ☑ Yes ☐ No ☐ N/A	IMS FITNESS EVALUATION: ☐ Yes ☑ No
USDOT	US DOT NUMBER	☐ MC ☐ MX	☐ MC ☐ MX	REASON FOR INSPECTION: BIT

INSPECTION RATINGS: S = Satisfactory U = Unsatisfactory C = Conditional UR = Unrated N/A = Not Applicable

REQUIREMENTS	VIOL	MAINTENANCE PROGRAM	DRIVER RECORDS	REG. EQUIPMENT	HAZARDOUS MATERIALS	TERMINAL
MAINTENANCE PROGRAM		1 S 2 S 3 N/A 4 S	1 S 2 U 3 S 4 S	1 S 2 S 3 N/A 4 S	1 N/A 2 N/A 3 N/A 4 N/A	1 S 2 U 3 S 4 S
DRIVER RECORDS		No. 5 Time	No. 7 Time	No. 5 Time	TIME	TOTAL TIME
DRIVER HOURS		HAZARDOUS MATERIALS ☐ No H/M Transported ☐ No H/M violations noted		CONTAINERS/TANKS No. Time	VEHICLES PLACED OUT-OF-SERVICE Vehicles Units	
BRAKES						
LAMPS & SIGNALS						
CONNECTING DEVICES						
STEERING & SUSPENSION						
TIRES & WHEELS	1					
EQUIPMENT REQUIREMENTS						
CONTAINERS & TANKS						
HAZARDOUS MATERIALS						

REMARKS

NOTE

13 CCR 1233.5 Each motor carrier subject to the provisions of this chapter shall notify the CHP in writing of any change of address (& phone number) at any of the carrier's terminals. Such notification shall be made within 15 days of the change and shall be forwarded to;

California Highway Patrol

Commercial Records Unit

PO BOX 942898

Sacramento, CA 94298-0001

BIT	NON - BIT	FEES DUE	CHP 345	CHP 100D COL.	INSPECTION DATE(S)	TIME IN	TIME OUT
☑ I ☐ R	☐	☐ Yes ☑ No	☐		7/1/2015 - 7/2/2015		

INSPECTED BY (NAME(S)): R. AGUILAR

ID NUMBER(S): A15313

SUSPENSE DATE: ☑ Auto ☐ None

MOTOR CARRIER CERTIFICATION

I hereby certify that all violations described hereon and recorded on the attached pages (2 through 3), will be corrected in accordance with applicable provisions of the California Vehicle Code and the California Code of Regulations. I understand that I may request a review of an unsatisfatcory rating by contacting the Motor Carrier Safety Unit Supervisor at (323) 644-9557 within 5 calendar days of the rating.

CURRENT TERMINAL RATING	CARRIER REPRESENTATIVE'S SIGNATURE	DATE
SATISFACTORY		7/2/2015

CARRIER REPRESENTATIVE'S PRINTED NAME	TITLE	DRIVER LICENSE NUMBER	STATE
MARK PERUMEAN	DIRECTOR OF OPERATIONS	N7721976	CA

Destroy Previous Editions

STATE OF CALIFORNIA
DEPARTMENT OF CALIFORNIA HIGHWAY PATROL

CONTINUATION

CHP 343-1 (REV 10-97) OPI 062

DATE	THIS IS A CONTINUATION OF
7/1/2015 - 7/2/2015	CHP 343

CARRIER NAME	CA NUMBER
EDCO WASTE SERVICES LLC	310717
ADDRESS	**FC NUMBER**
950 EAST 27TH ST SIGNAL HILL, CA 90755	273211

REMARKS

INFORMATION ONLY:

Carriers preventive maintenance program with required maintenance records are at a satisfactory level of compliance.

DRIVER/VEHICLE EXAMINATION REPORT

Agreement No. 5652 Aspen 2.14.1.1

CHP 407F/343A-Aspen
California Highway Patrol
Questions regarding this report may be direct the telephone number listed below.
Telephone: (323) 644-9557

Report Number: CA3P08000893
Inspection Date: 07/01/2015
Start: 9:36:00 AM PT **End:** 10:18:00 AM PT
Inspection Level: V - Terminal
HM Inspection Type: None

EDCO WASTE SERVICES LLC
6670 FEDERAL BLVD
LEMON GROVE, CA 91945
USDOT#: **Phone#:** (714)240-4885
MC/MX#: **Fax#:**
State#: 310717

Driver:
License#: **State:**
Date of Birth:
CoDriver:
License#: **State:**
Date of Birth:

Location: 950 EAST 27TH ST **MilePost:** **Shipper:**
Highway: **Origin:** **Bill of Lading:**
County: LOS ANGELES, CA **Destination:** **Cargo:**

VEHICLE IDENTIFICATION

Unit	Type	Make	Year	State	Plate #	Equipment ID	VIN	GVWR	CVSA #	CVSA Issued #	OOS Sticker
1	TR	AUTO	2011	CA	33340A1	826	5VCACLLE0BH212327	60,000			

BRAKE ADJUSTMENTS

Axle #	1	2	3
Right			
Left			
Chamber	C-20	C-30	C-30

VIOLATIONS: No Violations Were Discovered.

HazMat: No HM Transported. **Placard:** No **Cargo Tank:**

Special Checks: No Data for Special Checks.

State Information:
Beat/Sub Area: S50; Veh #1 Type: 27; Regulated Vehicle: Y; Odometer: 64410; File Code Number: 273211; Fuel Type: CNG;

Signature Of Repairer X:_____ Facility:_____ Date:_____

This copy of the report is for your information. Carriers are required to take corrective actions for all defects noted. DO NOT return this form to the California Highway Patrol.
NOTE: If a citation was issued, you MUST follow the instructions listed on the citation.

Signature Of Motor Carrier X:_____ Title:_____ Date:_____

Report Prepared By: R. AGUILAR Badge #: A15313 Copy Received By:

X_____ X_____

CA CA3P08000893

DRIVER/VEHICLE EXAMINATION REPORT

Agreement No. 5652 Aspen 2.14.1.1

CHP 407F/343A-Aspen
California Highway Patrol
Questions regarding this report may be direct the telephone number listed below.
Telephone: (323) 644-9557

Report Number: CA3P08000892
Inspection Date: 07/01/2015
Start: 8:45:00 AM PT **End:** 9:34:00 AM PT
Inspection Level: V - Terminal
HM Inspection Type: None

EDCO WASTE SERVICES LLC
6670 FEDERAL BLVD
LEMON GROVE, CA 91945
USDOT#: **Phone#:** (714)240-4885
MC/MX#: **Fax#:**
State#: 310717
Location: 950 EAST 27TH ST
Highway:
County: LOS ANGELES, CA

Driver:
License#: **State:**
Date of Birth:
CoDriver:
License#: **State:**
Date of Birth:
MilePost: **Shipper:**
Origin: **Bill of Lading:**
Destination: **Cargo:**

VEHICLE IDENTIFICATION

Unit	Type	Make	Year	State	Plate #	Equipment ID	VIN	GVWR	CVSA #	CVSA Issued #	OOS Sticker
1	TR	AUTO	2010	CA	8Y96862	812	5VCAC33E0AH211239	60,000			

BRAKE ADJUSTMENTS

Axle #	1	2	3
Right			
Left			
Chamber	C-20	C-30	C-30

VIOLATIONS

Vio Code	Section	Unit	OOS	Citation #	Verify	Crash	Violations Discovered
393.75C	27465(B)(2) VC /00 2	1	N		N	N	Axle #2 right side outer tire tread depth less than 2/32 inch--393.75(c)

HazMat: No HM Transported. **Placard:** No **Cargo Tank:**

Special Checks: No Data for Special Checks.

State Information:
Beat/Sub Area: S50; Veh #1 Type: 27; Regulated Vehicle: Y; Odometer: 124614; File Code Number: 273211; Fuel Type: CNG;

Signature Of Repairer X:_____ Facility:_____ Date:_____

This copy of the report is for your information. Carriers are required to take corrective actions for all defects noted. DO NOT return this form to the California Highway Patrol.
NOTE: If a citation was issued, you MUST follow the instructions listed on the citation.

Signature Of Motor Carrier X:_____ Title:_____ Date:_____

Report Prepared By:
R. AGUILAR

Badge #:
A15313

Copy Received By:

X_____ X_____

CA CA3P08000892

DRIVER/VEHICLE EXAMINATION REPORT

Agreement No. 5652 Aspen 2.14.1.1

CHP 407F/343A-Aspen
California Highway Patrol
Questions regarding this report may be direct the telephone number listed below.
Telephone: (323) 644-9557

Report Number: CA3P08000891
Inspection Date: 07/01/2015
Start: 7:47:00 AM PT **End:** 8:39:00 AM PT
Inspection Level: V - Terminal
HM Inspection Type: None

EDCO WASTE SERVICES LLC
6670 FEDERAL BLVD
LEMON GROVE, CA 91945
USDOT#: **Phone#:** (714)240-4885
MC/MX#: **Fax#:**
State#: 310717

Driver:
License#: **State:**
Date of Birth:
CoDriver:
License#: **State:**
Date of Birth:

Location: 950 EAST 27TH ST **MilePost:** **Shipper:**
Highway: **Origin:** **Bill of Lading:**
County: LOS ANGELES, CA **Destination:** **Cargo:**

VEHICLE IDENTIFICATION

Unit	Type	Make	Year	State	Plate #	Equipment ID	VIN	GVWR	CVSA #	CVSA Issued #	OOS Sticker
1	TR	AUTO	2013	CA	99776J1	859	5VCACSLE6DH215150	60,000			

BRAKE ADJUSTMENTS

Axle #	1	2	3
Right			
Left			
Chamber	C-20	C-30	C-30

VIOLATIONS: No Violations Were Discovered.

HazMat: No HM Transported. **Placard:** No **Cargo Tank:**

Special Checks: No Data for Special Checks.

State Information:
Beat/Sub Area: S50; Veh #1 Type: 27; Regulated Vehicle: Y; Odometer: 20341; File Code Number: 273211; Fuel Type: CNG;

Signature Of Repairer X:_____ Facility:_____ Date:_____

This copy of the report is for your information. Carriers are required to take corrective actions for all defects noted. DO NOT return this form to the California Highway Patrol.
NOTE: If a citation was issued, you MUST follow the instructions listed on the citation.

Signature Of Motor Carrier X:_____ Title:_____ Date:_____

Report Prepared By: R. AGUILAR
Badge #: A15313
Copy Received By:

X_____ X_____

CA CA3P08000891

DRIVER/VEHICLE EXAMINATION REPORT

Agreement No. 5652 Aspen 2.14.1.1

CHP 407F/343A-Aspen
California Highway Patrol
Questions regarding this report may be direct the telephone number listed below.
Telephone: (323) 644-9557

Report Number: CA3P08000890
Inspection Date: 07/01/2015
Start: 6:52:00 AM PT **End:** 7:41:00 AM PT
Inspection Level: V --Terminal
HM Inspection Type: None

EDCO WASTE SERVICES LLC
6670 FEDERAL BLVD
LEMON GROVE, CA 91945
USDOT#: **Phone#:** (714)240-4885
MC/MX#: **Fax#:**
State#: 310717

Driver:
License#: **State:**
Date of Birth:
CoDriver:
License#: **State:**
Date of Birth:

Location: 950 EAST 27TH ST **MilePost:** **Shipper:**
Highway: **Origin:** **Bill of Lading:**
County: LOS ANGELES, CA **Destination:** **Cargo:**

VEHICLE IDENTIFICATION

Unit	Type	Make	Year	State	Plate #	Equipment ID	VIN	GVWR	CVSA #	CVSA Issued #	OOS Sticker
1	TR	AUTO	2010	CA	8X47085	797	5VCACLLE0AH210303	60,000			

BRAKE ADJUSTMENTS

Axle #	1	2	3
Right			
Left			
Chamber	C-20	C-30	C-30

VIOLATIONS: No Violations Were Discovered.

HazMat: No HM Transported. **Placard:** No **Cargo Tank:**

Special Checks: No Data for Special Checks.

State Information:
Beat/Sub Area: S50; Veh #1 Type: 27; Regulated Vehicle: Y; Odometer: 11041; File Code Number: 273211; Fuel Type: CNG;

Signature Of Repairer X:_____ Facility:_____ Date:_____

This copy of the report is for your information. Carriers are required to take corrective actions for all defects noted. DO NOT return this form to the California Highway Patrol.
NOTE: If a citation was issued, you MUST follow the instructions listed on the citation.

Signature Of Motor Carrier X:_____ Title:_____ Date:_____

Report Prepared By: R. AGUILAR
Badge #: A15313
Copy Received By:

X_____ X_____

CA CA3P08000890

DRIVER/VEHICLE EXAMINATION REPORT

Agreement No. 5652 Aspen 2.14.1.1

CHP 407F/343A-Aspen
California Highway Patrol
Questions regarding this report may be direct the telephone number listed below.
Telephone: (323) 644-9557

Report Number: CA3P08000889
Inspection Date: 07/01/2015
Start: 6:02:00 AM PT **End:** 6:48:00 AM PT
Inspection Level: V - Terminal
HM Inspection Type: None

EDCO WASTE SERVICES LLC
6670 FEDERAL BLVD
LEMON GROVE, CA 91945
USDOT#: **Phone#:** (714)240-4885
MC/MX#: **Fax#:**
State#: 310717

Driver:
License#: **State:**
Date of Birth:
CoDriver:
License#: **State:**
Date of Birth:

Location: 950 EAST 27TH ST **MilePost:** **Shipper:**
Highway: **Origin:** **Bill of Lading:**
County: LOS ANGELES, CA **Destination:** **Cargo:**

VEHICLE IDENTIFICATION

Unit	Type	Make	Year	State	Plate #	Equipment ID	VIN	GVWR	CVSA #	CVSA Issued #	OOS Sticker
1	TR	AUTO	2010	CA	8Y57133	806	5VCACRLE6AH211216	60,000			

BRAKE ADJUSTMENTS

Axle #	1	2	3
Right			
Left			
Chamber	C-20	C-30	C-30

VIOLATIONS: No Violations Were Discovered.

HazMat: No HM Transported. **Placard:** No **Cargo Tank:**

Special Checks: No Data for Special Checks.

State Information:
Beat/Sub Area: S50; Veh #1 Type: 27; Regulated Vehicle: Y; Odometer: 95802; File Code Number: 273211; Fuel Type: CNG;

Signature Of Repairer X:_____ Facility:_____ Date:_____

This copy of the report is for your information. Carriers are required to take corrective actions for all defects noted. DO NOT return this form to the California Highway Patrol.
NOTE: If a citation was issued, you MUST follow the instructions listed on the citation.

Signature Of Motor Carrier X:_____ Title:_____ Date:_____

Report Prepared By: R. AGUILAR
Badge #: A15313
Copy Received By:

X_____ X_____

CA CA3P08000889

DEPARTMENT OF CALIFORNIA HIGHWAY PATROL

SAFETY COMPLIANCE REPORT/ TERMINAL RECORD UPDATE

CHP 343 (Rev 6-10) OPI 062

Agreement No. 5652

NEW TERMINAL INFORMATION	CA NUMBER	CODE NUMBER	COUNTY CODE	BED
☑ Yes ☐ No	93	72119	30	

TERMINAL TYPE	CODE	OTHER PROGRAM(S)	LOCATION CODE	SUBAREA
☑ Truck ☐ Bus	1		670	02

TERMINAL NAME: EDCO DISPOSAL CORPORATION

TELEPHONE NUMBER (W/ AREA CODE): (714) 522-3577

TERMINAL STREET ADDRESS (NUMBER, STREET, CITY, ZIP CODE): 6762 STANTON AVE BUENA PARK, CA 90620

MAILING ADDRESS (NUMBER, STREET, CITY, STATE, ZIPCODE) (IF DIFFERENT FROM ABOVE): P O BOX 398 BUENA PARK, CA 90620

INSPECTION LOCATION (NUMBER, STREET, CITY OR COUNTY):

LICENSE, FLEET AND TERMINAL INFORMATION

HM LIC. NO.	HWT. REG. NO.	IMS LIC. NO.	TRUCKS AND TYPES	TRAILERS AND TYPES	BUSES BY TYPE	DRIVERS	BIT FLEET SIZE
N/A	N/A	N/A	35 - S		I- II-	36	35

EXP. DATE	EXP. DATE	EXP. DATE	REG. CT	HW VEH.	HW CONT.	PPB / CSAT
N/A	N/A	N/A				☐ Yes ☑ No

CONSOLIDATED TERMINALS: ☐ Yes ☑ No

FILE CODE NUMBER OF CONSOLIDATED TERMINALS AND DIVISION LOCATIONS BY NUMBER (Use Remarks for Additional FCNS):

EMERGENCY CONTACTS (*In Calling Order of Preference*)

EMERGENCY CONTACT (NAME)	DAY TELEPHONE NO. (W/ AREA CODE)	NIGHT TELEPHONE NO. (W/ AREA CODE)
EFRAIN RAMIREZ	(714) 522-3577	(714) 522-3577
JESUS VALENCIA CELL	(714) 235-4830	(714) 235-4830

ESTIMATED CALIFORNIA MILEAGE FOR THIS TERMINAL LAST YEAR [2011]

A	B	C	D	E	F	G	H	I
☐ UNDER 15,000	☐ 15,001 – 50,000	☐ 50,001– 100,000	☑ 100,001– 500,000	☐ 500,001– 1,000,000	☐ 1,000,001– 2,000,000	☐ 2,000,001– 5,000,000	☐ 5,000,001– 10,000,000	☐ MORE THAN 10,000,000

OPERATING AUTHORITIES OR PERMITS

PUC	☐ T N/A	☐ TCP ☐ PSC N/A	MOTOR CARRIER OF PROPERTY PERMIT ACTIVE: ☑ Yes ☐ No ☐ N/A	IMS FITNESS EVALUATION: ☐ Yes ☑ No
USDOT	US DOT NUMBER: N/A	☐ MC ☐ MX N/A	☐ MC ☐ MX N/A	REASON FOR INSPECTION: RENEWAL BIT INSPECTION

INSPECTION RATINGS: S = Satisfactory U = Unsatisfactory C = Conditional UR = Unrated N/A = Not Applicable

INSPECTION FINDINGS						
REQUIREMENTS	VIOL	MAINTENANCE PROGRAM	DRIVER RECORDS	REG. EQUIPMENT	HAZARDOUS MATERIALS	TERMINAL
MAINTENANCE PROGRAM		1 S 2 S 3 S 4 S	1 S 2 S 3 S 4 S	1 S 2 S 3 S 4 S	1 N/A 2 N/A 3 N/A 4 N/A	1 S 2 S 3 S 4 S
DRIVER RECORDS		No. 5 Time 2.5	No. 16 Time 2.5	No. 5 Time 4.0	TIME	TOTAL TIME 9.0
DRIVER HOURS		HAZARDOUS MATERIALS: ☑ No H/M Transported ☐ No H/M violations noted		CONTAINERS/TANKS No. Time	VEHICLES PLACED OUT-OF-SERVICE Vehicles Units	
BRAKES	1	REMARKS				
LAMPS & SIGNALS						
CONNECTING DEVICES						
STEERING & SUSPENSION	1					
TIRES & WHEELS						
EQUIPMENT REQUIREMENTS						
CONTAINERS & TANKS						
HAZARDOUS MATERIALS						

See CHP 343-1 and Aspen reports for findings and recommendations

BIT	NON - BIT	FEES DUE	CHP 345	CHP 100D COL.	INSPECTION DATE(S)	TIME IN	TIME OUT
☑ I ☐ R	☐	☐ Yes ☑ No	☐	6	9/19/2012	0700	1600

INSPECTED BY (NAME(S))	ID NUMBER(S)	SUSPENSE DATE
G. BALENGER	A9764	☑ Auto ☐ None

MOTOR CARRIER CERTIFICATION

I hereby certify that all violations described hereon and recorded on the attached pages (2 through ____), will be corrected in accordance with applicable provisions of the California Vehicle Code and the California Code of Regulations. I understand that I may request a review of an unsatisfatcory rating by contacting the Motor Carrier Safety Unit Supervisor at (714) 288-6336 within 5 calendar days of the rating.

CURRENT TERMINAL RATING	CARRIER REPRESENTATIVE'S SIGNATURE	DATE
SATISFACTORY		9/19/2012

CARRIER REPRESENTATIVE'S PRINTED NAME	TITLE	DRIVER LICENSE NUMBER	STATE
MARK PERRIMAN	DIR. OF OPERATIONS		

Destroy Previous Editions

Chp343_06

Agreement No. 5652

DATE	INSPECTION OF
09/19/12	CHP 343

CARRIER NAME	CA NUMBER
EDCO DISPOSAL CORPORATION	93
ADDRESS	**FC NUMBER**
6762 STANTON AVE BUENA PARK, CA 90620	72111

REMARKS

INFORMATION ONLY

Carrier was inspected utilizing the performance based inspection sample authorized by CHP policy.

- CCR 1230 The below listed vehicles have been placed Out-of-Service during this terminal inspection. **These vehicles may be returned to highway service only after proper repair of the Out-of-Service condition(s)**

	TYPE	VEHICLE LICENSE	UNIT NO	REASON
1).	Truck	8V31905	780	Defective suspension

Note: Violation not of long standing nature and does not reflect negatively upon carriers preventive maintenance program.

TERMINAL RATING

All maintenance records and driver records are current and on file. Terminal is rated Satisfactory at this time.

DIRECTION

Carrier is directed to maintain vehicles, maintenance records and driver records at a satisfactory level of compliance.

CONSEQUENSES

If during subsequent terminal evaluations it is determined that carrier is no longer maintaining satisfactory level of compliance an unsatisfactory terminal rating may be issued and/or re-inspection fees may be required to be submitted.

DRIVER/VEHICLE EXAMINATION REPORT

Agreement No. 5652 Aspen 2.13.2.4

CHP 407F/343A-Aspen
California Highway Patrol
9330 Farnham Street
San Diego, CA 92123
Phone: (858) 650-3655 Fax: (858) 637-7159

Report Number: CA2TA0000081
Inspection Date: 09/19/2012
Start: 10:55:00 AM PT **End:** 11:40:00 AM PT
Inspection Level: V - Terminal
HM Inspection Type: None

EDCO DISPOSAL CORPORATION
6762 STANTON AVE
BUENA PARK, CA 90620
USDOT#: **Phone#:**
MC/MX#: **Fax#:**
State#:

Driver:
License#: **State:**
Date of Birth:
CoDriver:
License#: **State:**
Date of Birth:

Location: 6762 STANTON AVE
Highway:
County: ORANGE, CA

MilePost: **Shipper:**
Origin: NONE **Bill of Lading:**
Destination: NONE **Cargo:**

VEHICLE IDENTIFICATION

Unit	Type	Make	Year	State	Plate #	Equipment ID	VIN	GVWR	CVSA #	CVSA Issued #	OOS Sticker
1	TR	AUTO	2010	CA	8Y96862	812	5VCAC33E0AH211239	54,000		17412434	

BRAKE ADJUSTMENTS

Axle #	1	2	3
Right			
Left			
Chamber	L-24	C-30	C-30

VIOLATIONS: No Violations Were Discovered.

HazMat: No HM Transported. **Placard:** No **Cargo Tank:**

Special Checks: No Data for Special Checks.

State Information:
Odometer: 52242; File Code Number: 72111; Fuel Type: CNG; Beat/Sub Area: 02; Veh #1 Type: 27; Pre-Cleared Vehicle: N; Regulated Vehicle: Y;

Report Prepared By: G. BALENGER
Badge #: A09764
Copy Received By:

X_____ X_____

CA CA2TA0000081

DRIVER/VEHICLE EXAMINATION REPORT

Agreement No. 5652 Version 2.13.2.4

CHP 407F/343A-Aspen
California Highway Patrol
9330 Farnham Street
San Diego, CA 92123
Phone: (858) 650-3655 Fax: (858) 637-7159

Report Number: CA2TA0000080
Inspection Date: 09/19/2012
Start: 10:14:00 AM PT **End:** 10:48:00 AM PT
Inspection Level: V - Terminal
HM Inspection Type: None

EDCO DISPOSAL CORPORATION
6762 STANTON AVE
BUENA PARK, CA 90620
USDOT#: **Phone#:**
MC/MX#: **Fax#:**
State#:

Driver:
License#: **State:**
Date of Birth:
CoDriver:
License#: **State:**
Date of Birth:

Location: 6762 STANTON AVE
Highway:
County: ORANGE, CA

MilePost: **Shipper:**
Origin: NONE **Bill of Lading:**
Destination: NONE **Cargo:**

VEHICLE IDENTIFICATION

Unit	Type	Make	Year	State	Plate #	Equipment ID	VIN	GVWR	CVSA #	CVSA Issued #	OOS Sticker
1	TR	AUTO	2009	CA	8S27483	743	5VCDC6HE89H207894	54,000		17412433	

BRAKE ADJUSTMENTS

Axle #	1	2	3
Right			
Left			
Chamber	L-24	C-30	C-30

VIOLATIONS: No Violations Were Discovered.

HazMat: No HM Transported. **Placard:** No **Cargo Tank:**

Special Checks: No Data for Special Checks.

State Information:
Odometer: 59088; File Code Number: 72111; Fuel Type: D; Beat/Sub Area: 02; Veh #1 Type: 27; Pre-Cleared Vehicle: N; Regulated Vehicle: Y;

Report Prepared By: G. BALENGER
Badge #: A09764
Copy Received By:

X _____ X _____

CA CA2TA0000080

CHP 407F/343A-Aspen
California Highway Patrol
9330 Farnham Street
San Diego, CA 92123
Phone: (858) 650-3655 Fax: (858) 637-7159

Report Number: CA2TA0000079
Inspection Date: 09/19/2012
Start: 9:09:00 AM PT **End:** 10:00:00 AM PT
Inspection Level: V - Terminal
HM Inspection Type: None

EDCO DISPOSAL CORPORATION
6762 STANTON AVE
BUENA PARK, CA 90620
USDOT#: **Phone#:**
MC/MX#: **Fax#:**
State#:

Driver:
License#: **State:**
Date of Birth:
CoDriver:
License#: **State:**
Date of Birth:

Location: 6762 STANTON AVE
Highway:
County: ORANGE, CA

MilePost:
Origin: NONE
Destination: NONE

Shipper:
Bill of Lading:
Cargo:

VEHICLE IDENTIFICATION

Unit	Type	Make	Year	State	Plate #	Equipment ID	VIN	GVWR	CVSA #	CVSA Issued #	OOS Sticker
1	TR	AUTO	2009	CA	8V32068	784	5VCHC6LEX9H209462	54,000		17412431	

BRAKE ADJUSTMENTS

Axle #	1	2	3
Right			
Left			
Chamber	L-24	C-30	C-30

VIOLATIONS: No Violations Were Discovered.

HazMat: No HM Transported. **Placard:** No **Cargo Tank:**

Special Checks: No Data for Special Checks.

State Information:
Odometer: 61788; File Code Number: 72111; Fuel Type: CNG; Beat/Sub Area: 02; Veh #1 Type: 27; Pre-Cleared Vehicle: N; Regulated Vehicle: Y;

Report Prepared By: G. BALENGER
Badge #: A09764
Copy Received By:

X_____ X_____

CA CA2TA0000079

D ER/VEHICLE EXAMINATION RE RT

Agreement No. 5052 Appendix 2.13.2.4

CHP 407F/343A-Aspen
California Highway Patrol
9330 Farnham Street
San Diego, CA 92123
Phone: (858) 650-3655 Fax: (858) 637-7159

Report Number: CA2TA0000078
Inspection Date: 09/19/2012
Start: 8:20:00 AM PT **End:** 9:05:00 AM PT
Inspection Level: V - Terminal
HM Inspection Type: None

EDCO DISPOSAL CORPORATION
6762 STANTON AVE
BUENA PARK, CA 90620
USDOT#: **Phone#:**
MC/MX#: **Fax#:**
State#:

Driver:
License#: **State:**
Date of Birth:
CoDriver:
License#: **State:**
Date of Birth:

Location: 6762 STANTON AVE
Highway:
County: ORANGE, CA

MilePost: **Shipper:**
Origin: NONE **Bill of Lading:**
Destination: NONE **Cargo:**

VEHICLE IDENTIFICATION

Unit	Type	Make	Year	State	Plate #	Equipment ID	VIN	GVWR	CVSA #	CVSA Issued #	OOS Sticker
1	TR	AUTO	2009	CA	8V31905	780	5VCDC6LEX9H209458	54,000			

BRAKE ADJUSTMENTS

Axle #	1	2	3
Right			
Left			
Chamber	L-24	C-30	C-30

VIOLATIONS

Section	Type	Unit	OOS	Citation #	Verify	Crash	Violations Discovered
1232(a) CCR /009		1	Y		U	N	Axle # 1 right front leaf spring eye mount to frame loose.

HazMat: No HM Transported. **Placard:** No **Cargo Tank:**

Special Checks: No Data for Special Checks.

State Information:
Odometer: 53208; File Code Number: 72111; Fuel Type: CNG; Beat/Sub Area: 02; Veh #1 Type: 27; Pre-Cleared Vehicle: N; Regulated Vehicle: Y;

CALIFORNIA HIGHWAY PATROL
VIOLATION [S] CORRECTED
BORDER DIVISION M.C.S.U.

CVSA 1741232

Report Prepared By: G. BALENGER
Badge #: A09764
Copy Received By:

X_____ X_____

CA CA2TA0000078

D 'ER/VEHICLE EXAMINATION RE RT

Agreement No. 5652 Aspen 2.13.2.4

CHP 407F/343A-Aspen
California Highway Patrol
9330 Farnham Street
San Diego, CA 92123
Phone: (858) 650-3655 Fax: (858) 637-7159

Report Number: CA2TA0000077
Inspection Date: 09/19/2012
Start: 7:28:00 AM PT **End:** 8:15:00 AM PT
Inspection Level: V - Terminal
HM Inspection Type: None

EDCO DISPOSAL CORPORATION
6762 STANTON AVE
BUENA PARK, CA 90620
USDOT#: **Phone#:**
MC/MX#: **Fax#:**
State#: 93

Driver:
License#: **State:**
Date of Birth:
CoDriver:
License#: **State:**
Date of Birth:

Location: 6762 STANTON AVE
Highway:
County: ORANGE, CA

MilePost: **Shipper:**
Origin: NONE **Bill of Lading:**
Destination: NONE **Cargo:**

VEHICLE IDENTIFICATION

Unit	Type	Make	Year	State	Plate #	Equipment ID	VIN	GVWR	CVSA #	CVSA Issued #	OOS Sticker
1	TR	AUTO	2011	CA	33332A1	834	5VCACRLE6BH212335	54,000		17412430	

BRAKE ADJUSTMENTS

Axle #	1	2	3
Right			
Left			
Chamber	L-24	C-30	C-30

VIOLATIONS

Section	Type	Unit	OOS	Citation #	Verify	Crash	Violations Discovered
1245(k)(2) CCR	S	1	N		N	N	Applied air loss in the area of axle # 1 quick release valve. (violation corrected CVSA issued)

HazMat: No HM Transported. **Placard:** No **Cargo Tank:**

Special Checks: No Data for Special Checks.

State Information:
Odometer: 21894; File Code Number: 72111; Fuel Type: CNG; Beat/Sub Area: 02; Veh #1 Type: 27; Pre-Cleared Vehicle: N; Regulated Vehicle: Y;

Report Prepared By: G. BALENGER
Badge #: A09764
Copy Received By:

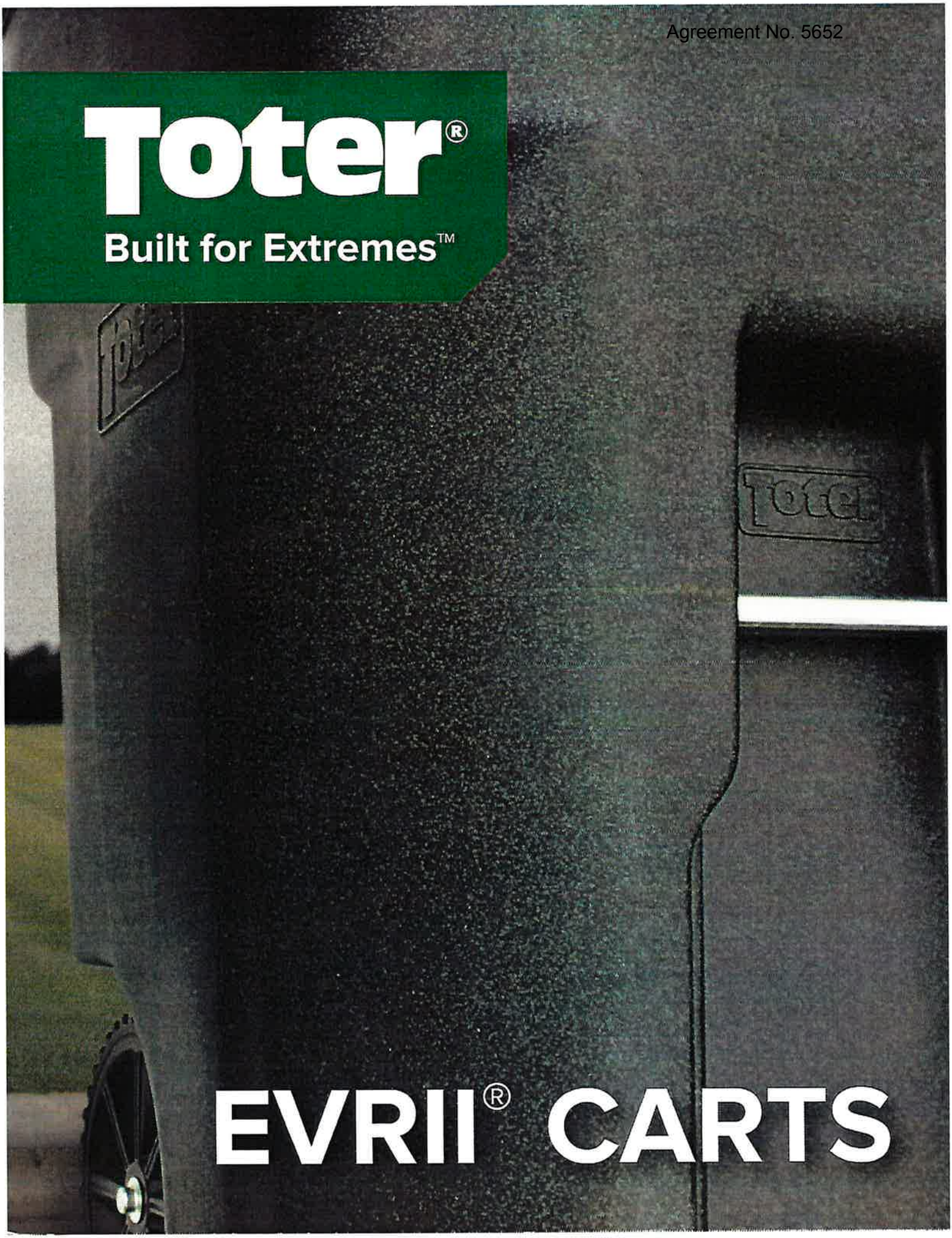
X _____ X _____

CA CA2TA0000077

Agreement No. 5652

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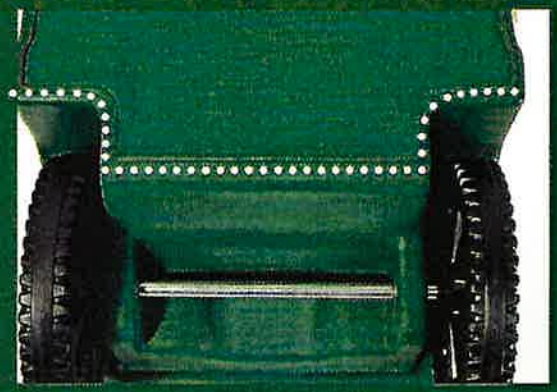


EVRII® CARTS

INDUSTRY-LEADING Toter *12-YEAR* BODY WARRANTY

INDUSTRY-LEADING DURABILITY

There's no other curbside collection cart that's built to last quite like a Toter. Constructed using Toter's Advanced Rotational Molding™ process, Toter carts are built to keep working long after others fail - more than 2x longer. They're backed by a 12-year body warranty, the best in the industry. Toter carts are extremely flexible, impact-resistant, and easily handle the day-to-day abuse of curbside waste collection.



Toter carts feature a heavy-duty wear strip to withstand dragging across rough surfaces.



Only Toter carts have a Rugged Rim® to extend the life of the cart.

Think Tough.



Toter's Advanced Rotational Molding™ process creates a stronger can that is built for toughness and maximum impact resistance.

- Stress-free, zero-pressure process, unlike injection molded carts
- No seams means superior strength
- Tough and durable
- 12-year body warranty
- Fade-resistant



Toter carts are extremely impact-resistant – they flex, but don't break.



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Built for Extremes!



Toter carts are easy to tilt and roll to the curb.

EXTREME PURPOSE

Toter carts are designed and built for function, with craftsman-like attention to detail. With ideal handle height, rugged wheels, and best-in-class ergonomics, maneuvering is a breeze, even when completely full.

EXTREME STABILITY

Stable and steady, Toter carts can easily stand up to wind as well as the day-to-day abuse of curbside collection. And they won't fall over when they're returned to the curb after dumping.

ToterTrax

INDUSTRY-LEADING CART TRACKING TECHNOLOGY

Toter's industry-leading cart delivery and tracking solution, ToterTrax, gives you the power to track your carts in real-time through its state-of-the-art RFID tracking technology. Designed specifically for waste and recycling assembly and delivery projects, ToterTrax provides you with control of your assets from a simple-to-use web portal. Cart delivery is verified through our GPS and time stamping system and instantly sends data to your fingertips when the route is complete.



ToterTrax provides real-time visibility of delivery services and data – right from the comfort of your office.

ToterTrax Features:

- Real-time asset management
- Real-time visibility of current delivery status
- Real-time visibility of geo coordinates and time stamp data
- Unique RFID tag number with matching serial number for superior accuracy
- User-friendly web portal

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CART FEATURES

Rugged Rim® adds rigidity and reinforced material in critical wear areas, extending the life of the cart.

Ideal handle height and best-in-class ergonomics provide easier maneuverability.

INDUSTRY-LEADING Toter 12-YEAR BODY WARRANTY



Textured surface resists scuffs and scratches and hides unsightly dirt.

5/8" axle provides over 2,000 lbs. of bending strength. Molded-in axle journal provides 6x more support than drilled holes.

Factory-installed 360° rotating steel stop bar is compatible with automated garbage collection trucks.

Rugged wheels make maneuvering a breeze – even when completely full.

Advanced Rotational Molding™ creates a stronger can that is built for toughness and maximum resistance.

MADE WITH RECYCLED MATERIALS 100% RECYCLABLE

- Unique industry-leading aerodynamic design prevents cart from falling down when lid is flipped back
- Toter carts meet ANSI standard Z245.30 for safety and Z245.60 for lifter compatibility
- Multi-lingual user safety instructions molded on top and underside of lid
- Bottom wear strip provides added abrasion protection

OPTIONS

- One-color hot stamps and raised imprint on lid
- Large, four-color in-mold label on lid
- Cart identification barcode
- UHF RFID tag mounted inside handle
- Large area on the side for custom graphics including one-color hot stamps, raised imprints or four-color in-mold labels



96-gallon EVR® II Universal / Nestable

Part Number:
79296
Size (l x w x h)
35 1/2" X 29 3/4" X 43 1/2"
Load Rating
335 lbs/151.9 kg
Wheel Diameter
10"



35-gallon EVR® II Universal*

Part Number:
79235
Size (l x w x h)
23-3/4" X 19-3/4" X 38-1/4"
Load Rating
122 lbs/55 kg
Wheel Diameter
10"



64-gallon EVR® II Universal / Nestable

Part Number:
79264
Size (l x w x h)
31-1/2" x 24-1/4" x 41-3/4"
Load Rating
224 lbs/101.6 kg
Wheel Diameter
10"



32-gallon EVR® II Universal / Nestable

Part Number:
79232
Size (l x w x h)
24" x 19 3/4" x 37 1/2"
Load Rating
112 lbs/50.8 kg
Wheel Diameter
8"



48-gallon EVR® II Universal / Nestable

Part Number:
79248
Size (l x w x h)
28 3/4" x 23 1/2" x 37 1/2"
Load Rating
168 lbs/76.3 kg
Wheel Diameter
10"



21 & 24-gallon EVR® II Universal**

Part Number:
79221 & 79224*
Size (l x w x h)
23 1/2" X 19 3/4" X 34 1/2"
Load Rating
21 gal- 73.5 lbs/33.4 kg
24 gal- 84.0 lbs/38.1 kg
Wheel Diameter
10"

* Does not nest when fully assembled.
** Does not nest when fully assembled, and is below Type B saddle height, which requires the collector to lift the cart approx. 3 inches for semi-automated lifters.



EXCEEDS ANSI STANDARD
independently tested to withstand 6-14 lbs per gallon

ORGANICS CARTS

Toter two-wheel carts and caster carts are specifically designed to withstand heavy, wet organic waste. These heavy-duty, commercial-grade carts feature impressive load ratings up to 300 lbs. (load ratings vary by cart size). Molded-in, sealed stop-bar journal prevents leakage.

OPTIONAL FEATURES:

- Lids to keep critters out with a locking gravity latch that opens automatically when cart is picked up by the waste collector

Available in 21-, 32-, 48-gallon sizes

Part	Size	Dimensions (L x W x H)	Wheel Size	Load Rating
79321	21-gallon	23 1/2" x 19 3/4" x 34-1/2"	10"	131 lbs / 59 kg
79332	32-gallon	24" x 19 3/4" x 37-1/2"	8"	200 lbs / 91 kg
79348	48-gallon	28-3/4" x 23-1/2" x 37-1/2"	10"	300 lbs / 136 kg

AVAILABLE COLORS

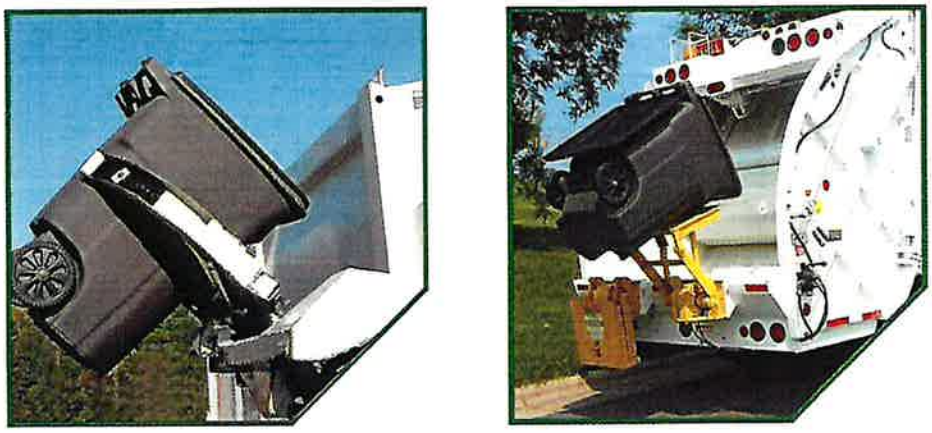
Toter carts are available in a variety of colors and textures. Granite finishes mask normal wear by helping hide scuffs, scratches, and dirt, keeping cans looking new for years.



Colors shown are as accurate as printing allows. Actual product colors are subject to variation from printed sample.

UNIVERSAL WASTE INDUSTRY COMPATIBILITY

Toter's EVR-II Series carts are built with a universal design – they're compatible with ANSI compliant fully-automated truck arms and semi-automated lifters.



Toter carts are compatible with both fully automated arms (left) and semi-automated lifters (right).



STACKABLE, NESTABLE, AND READY TO-ROLL

Toter's EVR-II Series carts are stackable and nestable – even when fully assembled. When shipped fully assembled, they're ready-to-roll, and can be delivered more quickly, more efficiently, and with fewer trips. Toter carts can also be shipped assembled with everything except wheels, significantly reducing labor and delivery expenses. Toter also offers optional on-route assembly and delivery service.

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Toter® carts support sustainability in a variety of ways:



SUSTAINABILITY

1) REDUCED MATERIAL CONSUMPTION IN MANUFACTURING

Each 96-gallon Toter cart is manufactured with up to 5 fewer lbs. of plastic compared to other carts. Plus, engineered steel components use up to 2 lbs. less steel. Manufactured with Advanced Rotational Molding™ using medium density polyethylene (MDPE), Toter carts feature a superior strength-to-weight ratio with less material consumption compared to injection-molded carts.

2) LONGEST SERVICE LIFE

Toter offers a 15-20+ year service life (compared to 10-year service life with injection-molded carts). By eliminating early cart replacement, material consumption is reduced by at least 50%.

3) RECYCLED CONTENT

Toter carts are manufactured with up to 50% recycled content, with steel components constructed with 80% to 100% recycled steel.

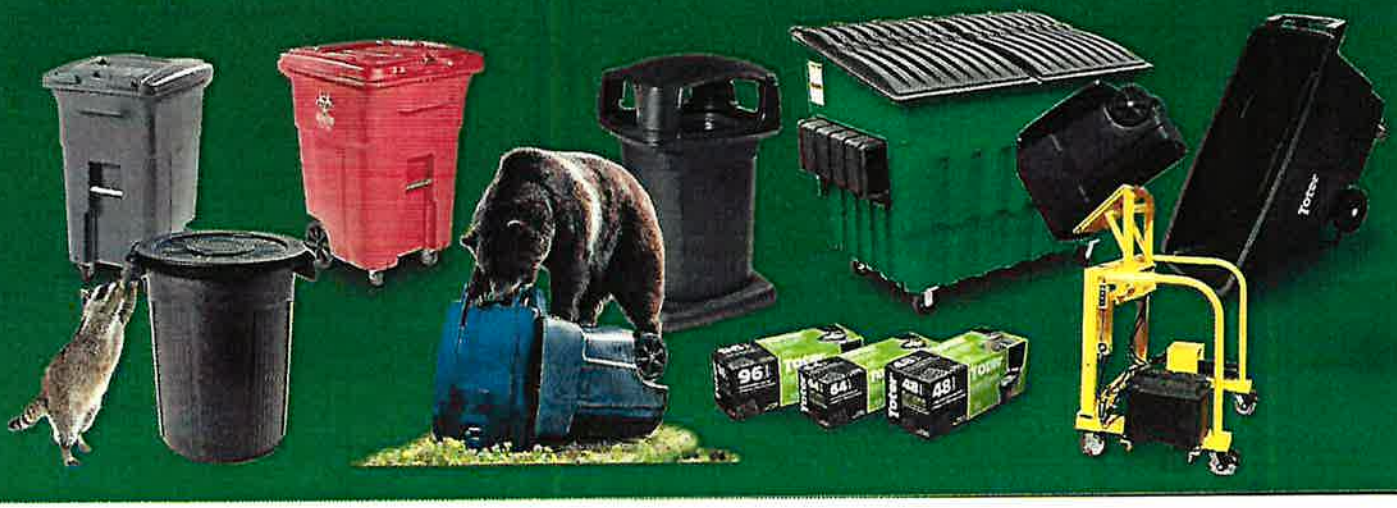
4) RECYCLABLE

Toter carts are fully recyclable. In fact, Toter recycles used carts into new carts!

5) REDUCED FUEL COSTS AND LOWER EMISSIONS

With a 0.2% warranty claim rate – the industry's lowest – Toter carts are virtually maintenance-free. Toter's lower annual failure rate reduces the number of repairs and replacement trips. Plus, Toter carts nest, allowing service providers to deliver up to 3x more carts per trip.

MORE PRODUCTS AVAILABLE AT TOTER.COM



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Toter®

Built for Extremes™

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800-424-0422
704-872-8171
sales@wastequip.com
www.toter.com

T0T004-062016

ENV-106-0909

Environmental

Rehrig Pacific Company
Since 1913

Rehrig Pacific Roll-out Carts



Proven to withstand the rigors of today's collection systems, Rehrig Pacific's **HuskyLite Roll-out Carts** are setting new industry standards for durability and efficiency. Available in 18 gallon through 95 gallon models, for nearly any curbside application, these carts roll easily even with heavy loads. The continuous one-piece handle provides a strong gripping area and the wide wheelbase makes maneuvering easy.

HuskyLite carts are flexible, yet hold their shape even after years of service. A reinforced top lip adds strength and rigidity as do the double drag rail and reinforced bottom. The specially designed wide ground-hugging base helps keep these carts upright and stable.



ROC-65NB *ROC-35MB* *ROC-18/20*

Options for the Roll-out Carts include internal and external locking lids, which can be made with slots for collecting confidential documents or cutouts for recyclable beverage containers. Wheel options include blow-molded wheels or quiet treaded snap-on wheels that install in seconds.



ROC-95NB *ROC-95U* *ROC-95FA*

Roll-out Carts are shipped with lids already attached, saving additional assembly time.

Mixed Sources
FSC

Environmental

Rehrig Pacific Company
Since 1913

Roll-Out Carts

Features and Options

- For Semi-Automated or Automated Collection of Household Refuse, Recyclables and Organic Wastes
- Universal Cart Models Available in All Sizes; Fully-Automated ROC-95FA Cart also Available
- Constructed of High Quality, Resilient UV-Stabilized HDPE Resin. Available in a Wide Range of Colors.
- Rotating Metal or Molded-In Catch Bars
- Hot-Stamp Branding of Logos and Recycling Slogans; Bar Coding, Sequential Numbering and Multi-Color In-Mold Labeling Options
- RFID Integration Available for Use in Asset and Participation Tracking Programs
- Divider Option for Two-Stream Collection
- Optional European Lip
- Lid Cutouts for Recyclables Available
- Lid Opening Options Include 90° or 110° Stops
- Blow Molded or Quiet Tread Wheels Available in Cotter Pin, End Cap or Snap-on Styles
- Optional Features for Confidential Document Destruction Carts:
  - Lids with Internal Key Lock or External Tongue Plate and Padlock
  - Slotted Openings with Anti-Fish Option
- See Organic Waste Container Specification Sheet for Additional Features and Options

Rehrig Pacific Roll-out Carts Product Information

Dimensions[1] (in.)	ROC- 18/20	ROC-35[3]	ROC-65	ROC-95
Height w/Lid	32.60	39.13	40.58	45.13
Width	19.80	20.20	26.70	28.50
Depth	18.00	22.98	28.11	33.73
ANSI Load Rating[2] (lb.)	70.00	122.50	227.50	332.50

Truckload Quantities:	ROC-18	ROC-20	ROC-35	ROC-65	ROC-95
Stack Size	7 high	Inquire	9 high	9 high	8/9 high
48' Trailer	770	Inquire	864	504	384/432
53' Trailer	875	Inquire	1,080	648	432/486

1 Dimensions vary depending on wheel and lid options
2 ANSI Z245.30 - 2008
3 20 gallon insert available


ROC-18 Carts Stacked


European Lip



Branded ID Number and Bar Code


Gravity Lock


Internal Lock with Key


External Lock (padlock not included)


Multi-Color In-Mold Label (I.M.L.)


Optional Openings for Recyclables



Optional 90° or 110° Lid Stops

A FAMILY TRADITION OF GROWTH, SERVICE AND INNOVATION

Headquarters: 4010 East 26th Street Los Angeles, California 90058 (323) 262-5145 (800) 421-6244 FAX: (323) 269-8506
Erie, PA (800) 458-0403 • Atlanta, GA (800) 241-9693 • Dallas, TX (800) 426-9189 • Kenosha, WI (800) 934-3312
De Soto, KS (866) 265-4108 • Orlando, FL (800) 998-2525 • Canada (877) 456-8094 • Mexico +52 (442) 296-2000

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EDCO

edcodisposal.com

"We'll Take Care of It"

2017 Sustainability Report

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Family owned and operated EDCO has been on the *Road to Zero Waste* since its founding in 1967. With a focus on diversion, EDCO has developed an extensive network of recycling processing facilities that are collectively designed to maximize recovery efforts and create sustainable solutions for our environment.

"We'll Take Care of It" is the foundation that EDCO approaches customers, communities, fellow employees and the environment. EDCO has long been recognized as an industry leader who is committed to enhance the quality of life for the communities we serve as well as our employees.

EDCO has embraced its unique role as an independent, premier service provider that is firmly committed to innovation that reduces the impact on the environment. EDCO believes it is our responsibility to leave a sustainable planet to future generations.



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Industry Leader

- **Partnership Award** - On May 24, 2017 San Diego EarthWorks recognized EDCO with the E.A.R.T.H. (Environmental Action and Restoration That Helps) Award for EarthFair efforts.

- **Industry Leader Award** - On April 6, 2017, EDCO was recognized for 50 years of service to the community with the City of San Diego's Environmental Services Department's (ESD) Industry Leader Award. EDCO was commended for its focus on recycling and significant investment in recycling infrastructure and considered a true loyal partner of the City and an industry leader.

- **Blue Sky Award** - On October 6, 2016, EDCO was presented the 2016 Air Pollution Control District (APCD)- Industrial Environmental Association (IEA) Blue Sky Award during the 32nd Annual IEA Environmental Training Symposium and Conference in San Diego. The annual awards recognize companies or organizations that have made positive contributions to the regional environment through innovative projects that reduce air pollution and global warming.

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EDCO's Extensive Network of Recycling and Processing Facilities

6 State Certified
Recycling Buyback Centers





2 Material Recovery
Facilities (MRF's)

6 Transfer Stations





2 Mixed Construction
Demolition and Inert (CDI)
Processing Facilities

Since 1967, EDCO has embraced ***Zero Waste*** as the goal and is committed to continually reinvest in this path.

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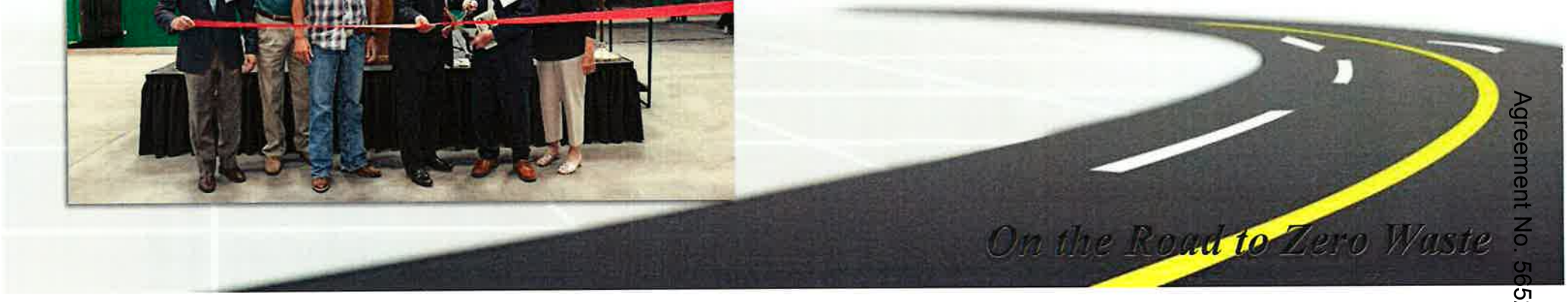
Newest State-Of-The-Art Recycling Facility in the United States

On June 30, 2017, EDCO celebrated the grand opening of Escondido Resource Recovery (ERR). This state-of-the-art, advanced technology facility is the newest recycling facility in the country, aiming to lead EDCO "***On the Road to Zero Waste***."



First Two Phases Opened in the Four-Phase Plan

- Phase 1: Commingled Recycling
- Phase 2: Administrative Offices
- Phase 3: Mixed-Waste Processing
- Phase 4: Anaerobic Digester



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High-Tech Commingled Recycling Facility

7 High-speed optic scan sort systems

30 Full-time, full benefit team members assisting the mechanized sort

336 Feet of clear span inside the new building

70,000 Square foot facility

100,000 Pounds of recycling to be processed per hour

520,000,000,000 Pounds of material that can potentially be diverted







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EDCO Diverted Over 619,575 Tons from the Landfill in 2017



We saved **over**
918 **thousand trees**
by recycling 54,017 tons of newspaper



We recycled 680
tons of aluminum
saving over **1** **million gallons of oil**

We saved over **295** **thousand cubic yards**



of space in the landfill
by recycling 32,875
tons of cardboard

We recycled 35,151 tons of glass saving



2,636 **tons** of feldspar
6,678 **tons** of limestone
7,205 **tons** of soda ash
22,848 **tons** of sand



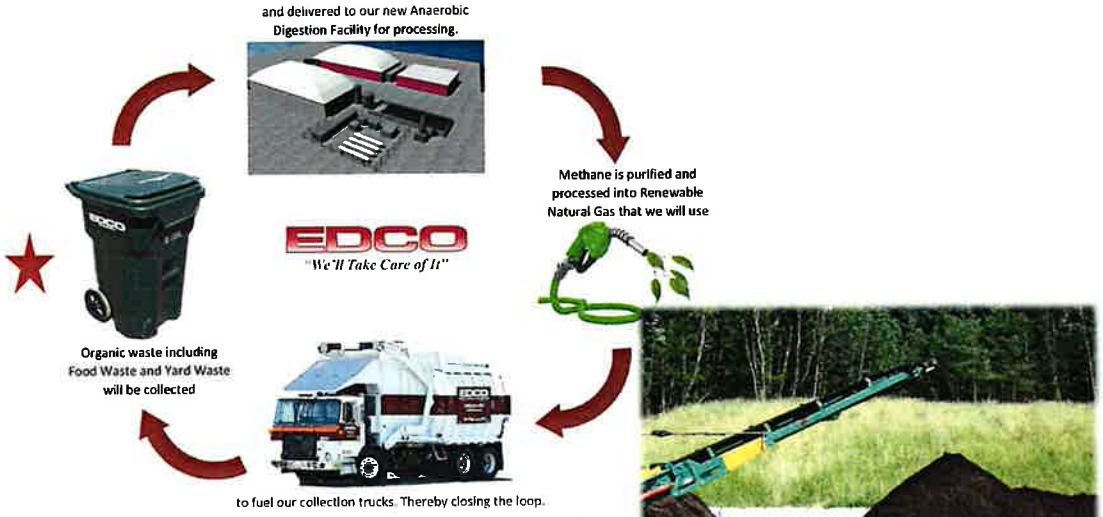
We saved over
23 **million Kwh of energy**
by recycling 4,083 tons of PET

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Organic Waste Solutions

Californians throw away nearly 6 million tons of food scraps or food waste each year. That's about 18 percent of all the material that goes to landfills. In order for California to reach its goal of 75% source reduction, recycling and composting, food waste must be addressed. At EDCO *"We'll Take Care of It"*!





Anaerobic Digester Pictograph



Mulching Operation

Coming Soon...

- Anaerobic Digester Facility (AD), permitted in 2017, is the first fully permitted AD Facility in San Diego County and one of the first in Southern California.
- Ramona Organics Facility, permitted in 2017, will be operational in 2018 with other sites under development.

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What About Green Waste?

EDCO diverted **230,950** tons of green waste from the landfill in 2017. Disposing organic material in the landfill releases large amounts of methane, a potent green house gas, due to anaerobic decomposition. Recycling or composting yard trimmings reduces greenhouse gas emissions and conserves landfill space.

Green waste, like other organic materials, contain nutrients that can be redistributed into your soil and your plants. Similar to aluminum and other recyclables, green waste should be disposed of properly so that the valuable resources contained in them are not lost.

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Our Fleet. Simply Sustainable

In an effort to reduce our impact on the environment, EDCO is committed to converting our fleet to Renewable Natural Gas (RNG) powered vehicles. EDCO currently operates Natural Gas power tractors, collection trucks, pick-up trucks, bin delivery trucks, maintenance trucks and bulky item trucks.

In 2017 we converted our gas collection fleet to vehicles that operate on Renewable Natural Gas.



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Why Renewable Natural Gas (RNG)?

- RNG is an ultra-clean and ultra low-carbon natural gas alternative. As organic waste breaks down it emits methane gas, called biogas.
- The methane gas is captured then processed, purified, and distributed to EDCO's nine natural gas fuel stations.
- RNG provides further reduction in Greenhouse Gas effects over the use of extracted natural gas.
- RNG diverts organic waste from our landfills and turns it into a renewable form of energy.



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Natural Gas (NG) Stations



As part of our commitment to the environment and a key part of the regional infrastructure needed to expand the use of NG Vehicles, EDCO has opened 3 public NG stations. In addition, EDCO operates 6 time-fill facilities that serve company vehicles.

In 2017, EDCO distributed **over 2 million** diesel gallon equivalents of natural gas.

Environmental Benefits:



2 million pounds of diesel fuel produces **44,000,000 pounds of CO_2**



Natural gas equivalent produces **near zero CO_2**

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Time-fill



Time-fill allows a fleet to fill overnight during off-peak hours. Off-peak hours are times when the energy grid in not under a lot of stress and has excess electrical generation. If that energy is not used, it's actually wasted.

Time-fill also increases efficiency of refueling. In addition, time-fill stations ensure that compressors only start and stop one time per day, reducing maintenance and extending the life of the equipment.

Near Zero (NZ) Trucks

- In 2017, EDCO took delivery on some of the first NZ vehicles to operate in the State of California and looks forward to expanding its fleet in 2018 and beyond.
- Near Zero engines produce almost zero emission of Nitrous Oxide (NOx), which is the primary generator of air pollution.
- The NOx emissions are 90% less than 2010 standards, with ten NZ engines producing the NOx equivalent of just one 2010 engine.
- NZ technology meets the State of California 2023 NOx and 2031 petroleum reduction goals. The California Air Resources Board (CARB) identifies that the NZ engine emissions are equivalent to a 100% battery powered vehicle using electricity from a modern natural gas power plant.

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EDCO Solar Facilities

As part of our environmental initiative, EDCO has constructed two roof top solar facilities. We use the solar system to offset the power of our natural gas compressor units, creating a more sustainable power and fuel source for collection operations. Solar power is the cleanest, most reliable form of renewable energy available today.

In 2017, we produced **284,852** kWh of electricity. Saving our environment in the following ways:

Greenhouse gas emissions from



519,588 miles driven by an average passenger vehicle

CO2 emissions from



231,938 pounds of coal burned

Carbon sequestered by



250 acres of U.S. forests

Agreement No. 5652

Industrial
Storage Containers
Trash Roll-off Boxes
Recycle Roll-off Boxes
Compactor Services

Residential
Curbside Trash, Recycling
& Green Waste Service
Temporary Bin Service
Storage Containers
Roll-off Boxes
Bulky Item Pick up
Christmas Tree Recycling

Commercial
Trash Bin Services
Recycle Bin Services
Storage Containers
Roll-off Boxes
Bulky Item Pick up
Compactor Services

EDCO

Services at a Glance

"We'll Take Care of It"

Events
Cardboard Trash
& Recycle Boxes
Commercial Trash Bins
Commercial Recycle Bins
Roll-off Boxes

Additional Services
Waste Assessments
Specialized Reporting
Educational Presentations

Free Drop Off
Electronic Waste Recycling
Cooking Oil Recycling
Batteries – Residential Customers
Sharps – Residential Customers

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Household Hazardous Waste (HHW) Partnerships

Household Hazardous Waste that is improperly managed poses a serious threat to human health and the environment. HHW is the unused or leftover portion of any hazardous chemicals or materials. Any leftover household product that is labeled with DANGER, WARNING, TOXIC, CAUTION, POISON, FLAMMABLE, CORROSIVE, or REACTIVE is considered a household hazardous waste. EDCO has developed unique environmental partnerships to ensure that HHW is handled safely.

Poway HHW Facility
Partnership with:
Regional Solid Waste Association

Escondido HHW Facility
Partnership with:
City of Escondido

Ramona HHW Facility
Partnership with:
County of San Diego

La Mesa HHW Facility
Partnership with:
City of La Mesa

EDCO's Enviromental Center
Partnership with:
City of Signal Hill, City of Long Beach, County of Los Angeles, and Los Angeles County Sanitation District

Vista HHW Facility
Partnership with:
Regional Solid Waste Association

Agreement No. 5652

Recycle at Work

On the Road to Zero Waste is a journey EDCO takes serious for our customers and ourselves. EDCO has an extensive "Recycle at Work" program to remind employees the importance of taking the time to recycle while at work. Every month, employees view a "Recycle at Work" video supported by ongoing educational "Recycle at Work" motivational signs around all facilities. To monitor the program success, random "Recycle at Work" audits are performed to examine container set up and contamination issues.

Recycle at Work Videos





Launch of Program Poster



Motivating Recycle at Work Sign



Motivating Recycle at Work Sign



Recycle and Trash Bin Sign



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Public Education

The key to maximizing sustainability is to maximize program participation among our customers. Public Education plays a vital role in sustaining safe and effective waste & recycling programs. EDCO offers tours as well as at site presentations to educate organizations on the importance of recycling. EDCO's Public Education efforts have been honored at numerous levels.



EDCO's Website



Tour of Material Recovery Facility

EDCO's Award Winning Newsletters



Billing Inserts and Postcards





Elementary School Presentation

Agreement No. 5652











Giving Back

We believe in making a difference! EDCO actively supports the communities we serve. From litter abatement to home town parades and local clean-ups, you're more than likely to see EDCO involved in numerous community events.













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Employee Growth and Development

As a family owned and operated company EDCO is committed to offering a rewarding career to our employees. We focus on providing employees all the training and tools they need so they can grow and be successful within EDCO.

EDCO's average employee has a 15.5 year tenure, with numerous 20-year, 30-year, and even several 40-year employees.

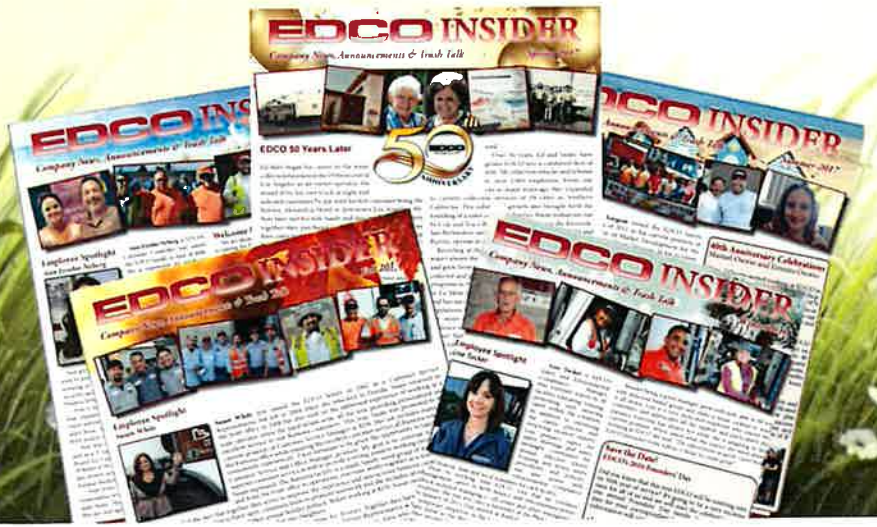
Employee Training







Employee Newsletter



Agreement No. 5652

Employee Appreciation

EDCO's success is thanks to our loyal and committed team of employees. Throughout the year we celebrate employees at the Founders Day Celebration, End of Summer BBQ, Christmas Party, and Family Day Events.

In addition EDCO provides Anni**versary Recognition, Thanksgiving Turkeys and** Christmas Bonuses.



20 and 40 Year Celebrations

Thank You!



Founders Day Celebration



Christmas Party



Family Day Event

Agreement No. 5652

EDCO has an extensive environmental and safety program that manages and minimizes risks associated with solid-waste and recycling collection, handling, recovery, and disposal.

All EDCO employees participate in extensive safety training and review safety and operations related topics in 12 meetings per year. Employees are financially incentivized for their safety record and are rewarded on a quarterly basis.

As evidenced by our Mission Statement, the EDCO vision remains as clear as it was in 1967.



Agreement No. 5652

Our mission is to efficiently serve the waste collection, disposal and recycling needs of our customers while ensuring a safe and rewarding career for our employees.

We will achieve this objective in a professional, innovative manner that consistently displays our integrity and genuine commitment to provide superior customer service.



Agreement No. 5652

EXHIBIT 8

PROPOSITION 218 RATES

Single Family Residential (two units or fewer)
Solid Waste Collections Service Charges

Service Type	Current Charges	Not to Exceed Proposed Maximum*				
		On or After February 1, 2019	On or After February 1, 2020*	On or After February 1, 2021*	On or After February 1, 2022*	On or After February 1, 2023*
Total Residential Basic Rate	$0.00	$20.00	$20.60	$21.22	$21.86	$22.52
Additional Refuse Container	No Charge	No Charge	No Charge	No Charge	No Charge	No Charge
Additional Yard Waste	No Charge	No Charge	No Charge	No Charge	No Charge	No Charge
Additional Recyclable	No Charge	No Charge	No Charge	No Charge	No Charge	No Charge
Bulky Item Collection (maximum 4 pick-ups per year, maximum 6 items per pick-up)	No Charge	No Charge	No Charge	No Charge	No Charge	No Charge

*The actual rate will be increased by the increase in CPI, the rates in the table have been increased by 3% for example purposes only.

EXHIBIT 9

CIVIC SOLID WASTE SERVICES

1. Street Cans. Collect refuse from all street-side cans and refuse containers in the downtown area of El Segundo (Main Street, etc.), along Grand Avenue and Imperial Avenue, at bus stops and public parking lots, and other areas determined by City at least once weekly or more frequently if the cans become 80% full within the week. Each of these street cans shall be regularly monitored by Franchisee to ensure the frequency of collection is adequate to guard against overflowing cans/containers.

2. City Facilities. Provide roll-off and bin refuse collection and recycling services at the following City facilities:

Facility	Service Description	Frequency
City Hall	1S (3-yd^3), 1R (3-yd^3)	3x/week
Police Department	1S (3-yd^3), 1R (3-yd^3)	3x/week
Fire Station 1	1S (3-yd^3), 1R (3-yd^3)	3x/week
Fire Station 2	1S (3-yd^3), 1R (3-yd^3)	3x/week
Library	1S (3-yd^3), 1R (3-yd^3)	3x/week
Public Works Maintenance Yard	2S (3-yd^3), 1R (3yd^3), 1A (10-yd^3), 1SS (20-yd^3), 2G (40-yd^3), 2R* (40-yd^3)	S+R (3x/week); A (on-call); SS (2x/week); G (on-call); R (weekly and on-call)
Water Yard	1S (3-yd^3)	3x/week
Parks Maintenance Yard	4S (3-yd^3), 1R (3-yd^3)	3x/week
Park Vista	2S (3-yd^3), 1R (3-yd^3)	3x/week
The Lakes Golf Course	3S (3-yd^3), 1R (3-yd^3)	3x/week
Campus ES Soccer Field	1S (3-yd^3), 1R (3-yd^3)	3x/week
Boy Scout House	1S (3-yd^3)	3x/week
Aquatics Center	1S (3-yd^3), 1R (3-yd^3)	3x/week

S=Solid Waste; R=Recyclable Materials, A=Asphalt Waste; O=Organic Waste; SS=Street Sweeping Waste
*=Hinged Covers

On-call collection requests must be fulfilled within 24 hours or one business day. The frequency of collection may change, as determined by the City.

3. Community Events. Provide refuse, recycling material, and organic waste collection service at City-sponsored events including the following:

    1. 4th of July Annual Fireworks Show (July 4)
    2. Halloween Frolic (October 31)
    3. Richmond Street Fair (TBD)
    4. Concerts in the Park (June 2x; July 2x)
    5. Hometown fair (May)
    6. Junk in your Trunk (March)
    7. Egg Hunt/Expo (April)
    8. Elderfest (May)
    9. Go Fly a Kite Day (August)
    10. Family Campout (August - 2 days)
    11. Holiday Tree Lighting (December)
    12. Holiday Parade (2nd Sunday in December)
    13. Car Show (3rd Saturday in August)

4. When requested by the City, collect abandoned items from the public rights-of-way. Collection route drivers will be responsible for reporting instances of bulky items in the public rights-of-way and reporting these instances to the franchisee's dispatcher. The dispatcher will be responsible for arranging for these items to be collected without waiting to be asked to do so by the City.

5. Emergency Service. Provide labor and equipment to assist the City with cleanup and debris removal activities required as a result of a natural or man-made disaster, according to a fee schedule established with the City.

EXHIBIT 10

SCHEDULE OF SUBMITTALS

Report or Submittal	Due Date
1. Copies of initial education and marketing materials for distribution to new customers	March 1, 2019
2. Copies of Customer notifications and educational materials provided to the City	March 1, 2019
3. Proof of insurance - initial	Prior to execution of this Agreement
4. Proof of insurance -revisions or updates	Within ten days of the effective date of any change or revision
5. Monthly report	30 days after the end of the month
6. Initial Waste Disposal and Diversion Plan	April 1, 2019
7. Annual update to Waste Disposal and Diversion Plan (Section 17.1.6)	The anniversary of the Effective Date of this Agreement
8. Copy of Franchisee's transition plan	March 1, 2019
9. Copies of collection route maps	April 1, 2019 and 45 days prior to the implementation of any changes
10. Copy of Franchisee's contingency plan (Section 8.7)	April 1, 2019 and whenever the plan is changed or updated
11. Activities Report (Section 18.1)	Annually, 90 days after the end of Franchisee's fiscal year

EXHIBIT 11

EXAMPLE OF METHOD BY WHICH FRANCHISEE'S WASTE DIVERSION RATE IS TO BE CALCULATED AND REPORTED TO THE CITY

Calculation. Franchisee shall achieve and maintain a Waste Diversion Rate that is to be calculated for each reporting period as follows:

Total weight (in tons) of Solid Waste, Recyclable Materials, and Organic Waste collected by Franchisee from Customers in the City that is Diverted from Disposal, divided by the total weight (in tons) of Solid Waste, Recyclable Materials, and Organic Waste collected by Franchisee from Customers in the City during the same reporting period.

Example: During a reporting period, Franchisee collected and diverted the following quantities:

	Collected from Customers	Diverted from Disposal
Solid Waste	500 tons	100 tons
Recyclable Materials	200 tons	180 tons
Organic Waste	200 tons	200 tons
TOTALS	900 tons	480 tons

The Franchisee's Waste Diversion Rate for this reporting period would be calculated as: $480 \div 900 = 53.3\%$

Franchisee shall calculate its waste diversion rate each month and report this rate to City in a method and form specified by City.

Notwithstanding the other provisions of this Agreement, Franchisee shall Divert from Disposal not less than sixty-five percent (65%) of all Construction and Demolition Debris collected when providing the Temporary Bin Services authorized by this Agreement.

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Contact Us

PHONE

(310) 540-2977

TEXT

(562) 203-0295

ADDRESS

950 E. 27th Street
Signal Hill, CA 90755

WEBSITE

edcodisposal.com

GENERAL SERVICE INFORMATION

For information on service, rates, methods of payment and other general information, please contact EDCO to communicate with one of our friendly customer service representatives.

STAY CONNECTED WITH EDCO

Stay connected with EDCO by registering your email address through our website and receive periodic notifications regarding service alerts, upcoming events and environmental news pertaining to El Segundo.

Subscribe by going to edcodisposal.com and entering your zip code. On our homepage, enter your email address in the designated email box and click on SUBMIT.

City of El Segundo
Waste & Recycling Resource Guide



RESIDENTIAL SERVICES

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Welcome!





WELCOME TO EDCO

EDCO is a ***family owned and locally operated*** waste collection and recycling company. EDCO specializes in offering integrated, user-friendly waste removal and recycling programs to serve residential homes, multi-family properties, commercial businesses, multi-tenant buildings, industrial centers, construction sites, and community events.



On the Road to Zero Waste!

EDCO has embraced ***Zero Waste*** as a goal and is committed to helping residents in achieving tangible results. ***On the Road to Zero Waste*** is not just a slogan, it's a commitment which EDCO pursues daily with our continued diversion efforts. At EDCO, we are not just focused on the easy-to-divert items, we're breaking the diversion paradigm!

EDCO On The Road To ZERO WASTE

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Weekly Collection

THREE-CART AUTOMATED CURBSIDE COLLECTION GUIDELINES

Residential service consists of weekly collection of household trash, green waste and recyclables from your home and yard.

Our commitment to superior service has offered customers peace of mind on collection day... week in and week out. Our service team provides a level of commitment, integrity, and personal attention that a *family owned and locally operated* company takes pride in offering.



WHAT TO DO ON COLLECTION DAY

- Set out carts at street level with the wheels against the curb, if applicable, and out of the way of traffic
- If collected from an alley, keep carts at a minimum of two (2) feet distance from walls or fences
- Arrows on the lid of carts should point toward the street or alley
- Keep a minimum of two (2) feet distance between your carts, and three (3) feet from obstructions such as parked cars, mailboxes, trees and telephone poles
- Please do not overload your carts. Do not overfill the automated carts to prevent the cart lids from properly closing
- Please be careful not to place carts in areas of traffic, such as bike lanes, to avoid blocking paths of travel
- To ensure your carts are serviced, please place all carts out by 7:00 a.m. on your service day or the night before

KEEP A LID ON STORMWATER POLLUTION

In addition to efficient waste collection service, your collection carts will help prevent stormwater pollution in your neighborhood. Your carts' attached lid will keep your trash, recycling and green waste sealed and secure. Stormwater runoff has been determined to be a major cause of water pollution. Unlike the sanitary sewer system where water is treated, runoff that enters a storm drain is not treated and discharges directly into an open body of water like a lake, pond, river, creek, or stream. All of the pollutants that stormwater picks up off the ground as it flows into a storm drain remain in the water and are discharged into the receiving water or structure, adding pollution with every runoff event.

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TRASH



EDCO provides each single-family and duplex residential customer with a 95-gallon gray automated trash cart for weekly trash collection.

Use your gray trash cart to dispose of non-recyclable household trash. Residents can request one (1) additional gray trash cart at no extra cost.

HOUSEHOLD TRASH INCLUDES, BUT NOT LIMITED TO:

- Soiled Disposable Plates or Cups
- Soiled Food Containers
- Soiled Paper Towels or Napkins
- Broken Glass, Ceramics or Mirrors
- Diapers
- Pet Waste
- Vacuum Bags
- Rubber or Garden Hoses
- Wire



KEEP OUT OF THE TRASH CART:

- Recyclables
- Green Waste
- Household Hazardous Waste (HHW)
- Electronics or Batteries
- Flourescent Light Bulbs
- Pharmaceuticals, Medical Waste or Needles
- Automobile Parts, including motor oil, oil filters, batteries, and tires

WASTE REDUCTION TIPS:

- Rather than throwing items away in the trash, donate unwanted items to charity, friends or family
- Reuse glass jars, cups, tubs, aluminum foil, boxes, bags and packaging material
- Use cloth napkins, tablecloths, and dish towels instead of disposable items
- Purchase items with less packaging by buying in bulk
- Bring your own coffee cup, water bottle, reusable bags, and boxes when shopping or out and about, rather than using disposables
- Subscribe to paperless invoices and notices
- Opt out of junk mail. Remove your name from mailing lists by visiting OptOutPrescreen.com or by calling toll-free 1-888-5-OPT-OUT (1-888-567-8688)

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RECYCLING



EDCO provides each single-family and duplex residential customer with a 95-gallon blue automated recycling cart for weekly collection. Residents can request up to two (2) additional recycling carts.

Use your blue recycling cart to recycle household containers, mixed paper, newspaper, cardboard and beverage containers marked ♳ - ♷, labeled "CA Redemption Value" or "CA Cash Refund," all mixed together in your recycling cart. Please help prevent contamination by not placing any trash or non-recyclable items in your blue recycling cart.

ALL RECYCLABLES GO IN ONE CONTAINER

With our commingled recycling program, there's no need to sort recyclables. One container can take it all!

RECYCLABLES INCLUDE, BUT NOT LIMITED TO:



METAL: *Dry* and *empty* paint and aerosol cans.



ALUMINUM: Aluminum, steel and tin cans, such as food and beverage cans for soda, soup, beer, beans, fruit, and vegetables. Clean aluminum foil, clean aluminum trays, and pie tins.



PAPERBOARD: Paperboard boxes such as cereal boxes, tissue boxes, refrigerated food boxes, boxes from toiletries, and soda/beer cases.



CARTON CONTAINERS: Aseptic cartons, including milk cartons and juice boxes, half-gallon juice cartons, soup/broth cartons, and wine cartons.



SHREDDED PAPER: Shredded paper (placed in a sealed, labeled paper bag or clear plastic bag for easier handling).



GLASS CONTAINERS: Glass containers including food jars and beverage bottles.



CARDBOARD: Cardboard, including boxes used for moving and shipping or any other box or packaging made of corrugated cardboard.



STYROFOAM: Clean foam cups, meat trays, plates, egg cartons, block packaging (no peanuts), rigid polystyrene, and carry-out containers.



MIXED PAPER: Mixed paper, including junk mail, catalogs, magazines, newspapers, & paper used for computer printing.



#1 - #7 PLASTICS: All plastic containers, lids, and packaging with a recycling symbol of #1-7 (all containers accepted with caps and lids): water and soda bottles, peanut butter and other food jars, mouthwash bottles, vegetable oil containers, automotive oil containers, ovenable food trays, milk jugs, juice bottles, shampoo and conditioner bottles, detergent and bleach containers, condiment bottles, medicine bottles, bottle caps, butter and yogurt tubs, CD cases, baby bottles, 5-gallon water bottles, CDs, medical storage containers, and rigid plastics such as 5-gallon buckets.

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KEEP OUT OF THE RECYCLING CART:

- Soiled Disposable Plates or Cups
- Soiled Paper Towels
- Soiled Tissue
- Plastic Bags (NO plastic grocery bags, newspaper delivery bags or chip/snack bags)
- Ceramics, Drinking glasses, or Mirrors
- Flourescent Light Bulbs
- Electronics or Batteries
- Household Hazardous Waste (HHW)
- Clothing or Shoes

All food and beverage containers require light rinsing only if soiled with food and liquids...



HELP SAVE NATURAL RESOURCES AND ENERGY

Recycling improves tomorrow's environment today. The production of aluminum, plastic and paper from virgin materials requires significantly more energy and produces more air and water pollution than it does to produce the same item from recycled products.

RECYCLABLE MATERIALS BECOME EVERYDAY PRODUCTS

Millions of items produced are made with recycled materials. Old newspaper becomes new paperboard packaging and newsprint. Shipping containers and cereal boxes are made from recycled corrugated boxes. Today, more paper is recovered for recycling than buried in a landfill.

WATCH WHERE YOUR RECYCLABLES GO

EDCO has created and launched recycling videos available on our website, edcodisposal.com. Our videos are an additional effort to increase awareness by providing a wonderful overview of what happens to commingled recycling as well as Construction, Demolition & Inert (CDI) processing. Watch what happens from the time recyclables are picked up from your home, to when the materials are sorted at our Material Recovery Facility (MRF) and then shipped to domestic and international markets to be made into new recycled products.

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GREEN WASTE



EDCO provides each single-family and duplex (two-family) residential customer with a 95-gallon green automated green waste cart for weekly collection. Residents can request up to two (2) additional green waste carts.

Use your green cart to separate green waste material and organics. Green waste must be placed loosely inside green waste carts only. **Please DO NOT use plastic bags** as they do not compost.

RECYCLABLE YARD WASTE INCLUDES, BUT IS NOT LIMITED TO:

- Grass Clippings
- Flowers
- Brush
- Tree Trimmings
- Weeds
- Palm Fronds
- Leaves
- Branches
- Wood Scraps & Chips
- Ice Plant (in small quantities)
- Ivy
- Floral Decorations
- Christmas Trees (cut in half; flocked trees are OK)
- Untreated & Non Lead-Based Painted Wood
- Food Scraps



KEEP OUT OF THE GREEN WASTE CART:

- Trash
- Plastic Bags
- Pet Waste
- Dirt, Sand or Ash
- Rock, Asphalt or Concrete
- Treated or Lead-Based Painted Wood
- Household Hazardous Waste (HHW)

BACKYARD COMPOSTING

Composting is the natural decomposition of organic material into soil. Homeowners who compost their own yard waste (hedge trimmings, flowers, grass, leaves, etc.) and certain kitchen scraps such as fruits, vegetables, coffee grounds and egg shells, can produce their own soil amendment or mulch for use in their yard or garden. Compost-amended soil provides a more nurturing medium for plants, therefore, creating healthier landscaping that will be more resistant to disease and infestation. Home compost bins come in an assortment of shapes and sizes, and can be purchased at many home and garden supply stores. Residents can also check the Events tab on our website, edcodisposal.com, for upcoming composting workshops happening around town.

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BULKY ITEMS



If it's too heavy or too large to fit in your trash cart, call us to schedule a FREE curbside bulky-item pickup. Residents can schedule bulky-item pickup service for large items such as water heaters, appliances, furniture, televisions, etc. (please no Household Hazardous Waste). Construction material will NOT be collected. Residents can schedule four bulky item pickups per year of up to six items each pickup.

BULKY ITEMS INCLUDE, BUT NOT LIMITED TO:

Furniture
Carpet
Refrigerators
Freezers
Ranges
Microwaves
Water Heater
Rugs
Book Shelves
Washers & Dryers



Mattresses (please wrap prior to setting out - special mattress disposal bags can be purchased at hardware stores, i.e. Home Depot, Lowe's, etc.)

ITEMS NOT ACCEPTED FOR BULKY ITEM PICKUP SERVICE:

- Household Hazardous Waste (HHW)
- Electronics
- Flourescent Light Bulbs
- Pharmaceuticals, Medical Waste or Needles
- Automobile Parts, including motor oil, oil filters, batteries, and tires
- Construction and Demolition Debris
- Concrete, Rocks, Brick or Dirt

EXTEND THE LIFE OF REUSABLE ITEMS

Before tossing out unwanted items, please consider whether any of your bulky items can be reused. Old clothes, toys, furniture, etc. can be donated to your local Goodwill, Salvation Army, or other charity

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Household Hazardous Waste

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HOUSEHOLD HAZARDOUS WASTE (HHW)



Household Hazardous Waste (HHW) is unused or leftover portions of products containing toxic chemicals used around the home. Products labeled Caution, Warning, Danger, Poison, Toxic, Flammable or Corrosive are considered hazardous.

HHW INCLUDES, BUT NOT LIMITED TO:

- Batteries
- Paint
- Cleaners & Chemicals
- Pesticides & Fertilizers
- Electronic Waste (Ewaste)
- Motor Oil & Filters
- Fluorescent Bulbs
- Medical Waste
- Mercury Thermometers



HOW TO DISPOSE HHW

Residents can properly dispose of household toxic items at no cost at the Hyperion Permanent S.A.F.E. (Solvents, Automotives, Flammables & Electronics) Collection Center, 7660 West Imperial Highway, Gate B, Playa Del Rey, CA 90293. This facility is open Saturday and Sunday only from 9 a.m. - 3 p.m.

You may also properly dispose of household toxic products—at no cost—by bringing items to one of Los Angeles County's Household Hazardous Waste Roundup events, conducted most weekends around LA County. For information call 1-888-CLEAN-LA (888-253-2652) or log on to www.888cleanLA.com.

HHW REDUCTION TIP:

USE IT UP! If you use all of a product with hazardous ingredients in accordance with label directions, there is no HHW to manage. Containers that once held a hazardous product are not considered HHW if they are completely empty. If you can't use it up, see if someone else can use the remaining product.

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PAINT



Paint may not be placed out for curbside collection or disposed of in a bin/container meant for solid waste. FREE paint recycling is available at drop-off sites throughout California. Most of these sites are at paint retailers (paint, hardware, and home improvement stores) that have volunteered to take back paint, and they are available to any resident and business in California. These stores accept paint whenever they are open for business. Visit paintcare.org to find a drop-off site near you and view hours and restrictions.

PHARMACEUTICALS



Do not flush unused, unwanted, and expired medications down the toilet or put them in the drains. Always make sure to keep medication out of reach of children and pets. Unused, unwanted, and expired medications can be disposed of properly at no cost at the Hyperion Permanent S.A.F.E. Collection Center. When disposing of medication, make sure to remove all labels with personal information and recycle the containers at home. Place unneeded pills into a plastic container or ziplock bag.

SHARPS & NEEDLES



Home-generated sharps waste is hypodermic needles, pen needles, intravenous needles, lancets, and other devices that are used to penetrate the skin for the delivery of medications derived from a household including a multi-family residence or household. Sharps waste should be placed in a State-approved container. Another alternative is to place your sharps waste in a container that does not leak, break, or puncture. It must be taped, sealed, and labeled "SHARPS." When your sharps container is about 3/4 full, seal it securely. Keep your sharps containers out of reach of children and pets. Sharps can be disposed of properly at no cost at the Hyperion Permanent S.A.F.E. Collection Center.

E-WASTE & BATTERIES



Proper disposal of electronic waste (e-waste) is becoming a major environmental concern. Computer monitors, hard drives/CPUs, scanners, keyboards, televisions, VCRs, radios, printers, fax machines, and batteries, all contain significant levels of lead, metals and/or other corrosive materials contained within that should not be put into the regular trash stream. Even when batteries have reached their end-life, they still hold a small charge. If batteries are not discarded properly, they can potentially explode and cause a fire in a collection cart, truck or in a disposal facility when crushed. E-Waste and batteries can be disposed of properly at no cost at the Hyperion Permanent S.A.F.E. Collection Center.

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Collection Information

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DETERMINING YOUR COLLECTION DAY

Residential customers are able to look up their collection and street sweeping day with a click of a button! Visit our website, edcodisposal.com, where a collection day map and an interactive collection day lookup feature are located under the Service Schedule tab.

HOLIDAY SCHEDULE

Residential collection service will not be performed on the holidays listed below and as a result, there will be a one-day residential delay in service. Street sweeping will also not be performed on the holidays listed below.

- New Year's Day
- Memorial Day
- Independence Day
- Labor Day
- Thanksgiving Day
- Christmas Day

Holidays which fall on a Saturday DO NOT delay waste removal services for the remainder of the week. Holidays which fall on Sunday WILL delay waste removal services for the remainder of the week.

Please set out waste and recycling containers for collection on your regularly scheduled service day for all other holidays, including: Martin Luther King Jr. Day, Lincoln's Birthday, Presidents' Day, Washington's Birthday, Cesar Chavez Day and Veterans' Day.



Special Service

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SHREDDING, E-WASTE AND MULCH EVENTS



Twice a year (six months apart), EDCO will hold FREE document shredding, electronic waste collection and mulch giveaway events. Information will be sent out prior to the events.

BULKY ITEM CLEANUP EVENTS

Twice a year, EDCO will hold FREE bulky item cleanup events. Detailed information will be sent out prior to the events.

Payment Options

WAYS TO PAY YOUR BILL

Pay-by-Phone, (855) 713-4256

EDCO accepts payments by phone using your Visa®, MasterCard® or Electronic Check, 24 hours a day, seven days a week! This free automated service is fast, easy and secure.

Pay Online, edcodisposal.com

EDCO accepts payments online at edcodisposal.com. Payments can be made on a one-time basis or set up an account for automatic payments.

Easy Pay

EDCO offers a paperless option to pay your bill. Choose to sign up for our FREE Easy-Pay program and future bills will be paid by automatic deduction from your checking account. Save paper and postage. Call our customer service office for information on how to sign up, (310) 540-2977.



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